



City of Waterville

PAST & PRESENT

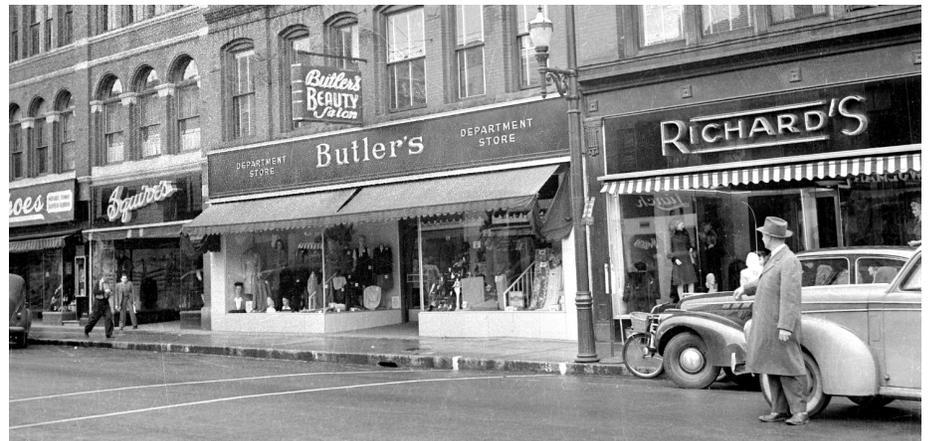
# Annual Report

FY 2016-17



*“Study the past if you would define the future.”*

*— Confucius*



# This annual report is dedicated to **TRUDY LOVELY**



Born in Waterville to Leonel and Blanche (Lessard) Langeigne, Trudy and her older sister, Theresa, tragically lost their mother at a young age. Trudy's father remarried when she was 3 years old. Siblings Leo Jr. and Mary came along later to round out their family.

Trudy lived in Winslow until the family relocated to Waterville when she was 9. A graduate of Waterville High School in the Class of 1959, Trudy later attended business classes at the University of Maine in Augusta. As a legal secretary, Trudy was first employed by Lewis & Arthur Levine, then worked in the office at the Wyandotte Mill, and eventually went on to sell real estate with Clauson Real Estate.

In 1967, Trudy Lanteigne and Sam Lovely were married at Sacred Heart Church in Waterville. During their marriage, they were blessed with two sons, Sam, Jr. and Randy, who eventually gave her three beautiful grandchildren: Joshua, Trevor & Bethany. Trudy has spent countless hours at sporting events to support her family members and, in the process, has become arguably the area's most knowledgeable female sports fan. She is extremely fortunate to enjoy very close relationships with her children and grandchildren.

While her children were young, Trudy worked as a homemaker. In February, 1983, Trudy started working for the Cemetery Trustees of the Pine Grove Cemetery as the secretary for Superintendent Carlton Spaulding. During a restructuring in 1990, the Trustees of the Pine Grove Cemetery dissolved the maintenance crew and kept Trudy on to manage the day-to-day operations. Almost immediately Trudy set to work making hand-drawn maps of the lots located in the cemetery and organizing card files for the lots and the burials. Eventually a database was developed and the cards were entered into it. This older database was migrated forward and is now completely up to date with current ownership and burial information. It is also available on the City's website. Trudy's hand-drawn maps were used by a professional mapping company to create digital maps that link to the database. They are available on the City's website as well.

During her tenure at the Cemetery, Trudy was also a member of the New England Cemetery Association and the Maine Cemetery Association, serving as its

President from 2000-2001. Additionally, in 1995, she began working as a tax preparer at H&R Block and remained there until 2015.

Trudy retired from her position as Pine Grove Cemetery Superintendent on June 30, 2017 after 34 years of service. Along with her passion for the facility's history, Trudy's institutional knowledge and practical application to the cemetery operations will be greatly missed.

Trudy is a lifelong member of the Catholic Church and regularly attends St. John's in Winslow. She is the #1 fan of the Red Sox and also cheers on the New York Giants in the fall. In her spare time, she enjoys cross stitch and working on her homemade dollhouse and its one of a kind furnishings. In addition to spending time with her many close friends, Trudy and her dog, Chloe, are enjoying their new-found retirement at Seton Village.

*The City of Waterville  
is truly grateful for the  
decades of service that  
Trudy has provided to the  
City and its residents.*



# CONTENT:

## CITY GOVERNMENT

- pg. 8 Waterville City Council
- pg. 9 Administration: City Manager's Report
- pg. 10 Report from Mayor Nick Isgro

## CITY SERVICES/DEPTS.

- pg. 14 City Services Directory
- pg. 16 Assessing
- pg. 18 Clerk's Office
- pg. 22 Economic & Community Development
- pg. 23 Business in the City
- pg. 25 City Planning
- pg. 27 Code Enforcement
- pg. 28 City Engineer

### Emergency Services

- pg. 32 Fire & Rescue
- pg. 36 Police Department

### Employment Information

- pg. 40 Human Resources (H.R.)
- pg. 41 City Employees Information
- pg. 46 Finance Department
- pg. 53 Health & Welfare/General Assistance
- pg. 55 Library Services
- pg. 60 Parks and Recreation
- pg. 64 Pine Grove Cemetery
- pg. 65 Public Works Department
- pg. 72 Robert LaFleur Airport
- pg. 74 Schools
- pg. 75 Technology (I.T.) & Janitorial

## LEGISLATIVE REPORTS

- pg. 78 Waterville's Legislative Delegation
- pg. 79 Legislative Reports

## ADDITIONAL INFORMATION

- pg. 88 Online Services & Looking Ahead to 2018
- pg. 89 Annual Events in Waterville
- pg. 90 Frequently Requested Phone Numbers





CITY HALL

MERVELL 1868

# City Government

# WATERVILLE CITY COUNCIL



**Ward 1**  
Steve Soule

**Ward 2**  
Nathaniel White



**Ward 3**  
Lauren Lessing

**Ward 4**  
Sydney Mayhew



**Ward 5**  
Nicholas Champagne

**Ward 6**  
Winifred Tate



**Ward 7**  
Jackie Dupont

Waterville has a Council-Manager form of government. This means that the City Manager is the chief executive officer of the City who reports to the Council.

The City Council is the governing board of the City of Waterville and is made up of seven (7) members. The Council's duties and powers are set forth in Article IV of the [City Charter](#).

City Council meetings take place on the 1st and 3rd Tuesdays of each month at 7:00PM in City Council Chambers (93 Main Street, 3rd Floor). Special council meetings may be held throughout the year on an as-needed basis.

During the November 2016 election, two new City Councilors were elected for Wards 3 and 5. Lauren Lessing was elected as Councilor for the Ward 3 seat, formerly held by Rosemary Winslow. Nick Champagne was elected for the Ward 5 seat, formerly held by John O'Donnell. Per the City Charter, they were sworn-in at the January 3<sup>rd</sup>, 2017, City Council meeting and began their duties immediately.

Following the first City Council Meeting in January, Ward 6 Councilor, Dana Bushee, resigned from her position. At the next meeting, the City Council selected Winifred Tate to fill the Ward 6 vacancy until the next regularly scheduled election in November.

Before taking their oaths, the new Councilors attended an Orientation Session with the City's attorney, Bill Lee.

**Contact information,  
as well as meeting agendas  
and minutes, can be viewed  
on our website at:  
[waterville-me.gov/council](http://waterville-me.gov/council)**

# ADMINISTRATION: FROM THE CITY MANAGER



STAFF: *Michael Roy, City Manager*  
*Amanda Esler, Executive Assistant*

I am happy to submit this annual report from the Administration office. The Office of Administration includes the Mayor, City Manager and the Executive Assistant. The Executive Assistant acts as a liaison for interactions with the public, press, business leaders and others who wish to speak or meet with the Mayor and/or City Manager. She also assists the City Solicitor, as needed, and is responsible for providing information to City employees, the City Council, and the public via email, newsletter, website and social media.

The City of Waterville operates under a Council-Manager form of government. The City Manager is the chief administrative officer of the City, responsible to the City Council for the management of all City affairs as provided for in the [City Charter](#). The Manager, working with individual department directors, is also responsible for the performance of all City departments.

This past year has been the most exciting since the start of my tenure in 2004. We are seeing changes, especially in the Downtown, that have the potential to be transformative. Not since the Urban Renewal work of 50 years ago has the Main Street area had such opportunity for change. With a \$50 million dollar investment by Colby, and important

investments by others, our downtown will have the chance to return to the vibrant, commercial center it once was. New buildings are going up, old buildings are coming back to life and there is a sense of optimism that has been lacking for quite some time.

Adding to our hopes for continued economic growth, the opening of a new I-95 interchange at Trafton Road provided some real opportunity for growing and diversifying the City's tax base. Like the downtown revitalization, it has been 50 years since the City saw a new highway interchange. As an extremely small city (5<sup>th</sup> smallest in the State), the area around the interchange represents the City's best hope for job creation and growth of our taxable valuation.

Waterville's renaissance is alive and well. With the expansion of our Public Library and Opera House, the continued growth of the Quarry Road Recreation Area, and the critical community resources like the Alford Youth Center and the Educare facility, Waterville is well positioned for the 21<sup>st</sup> century.

I have had the pleasure to serve as City Manager for the last 12 years and would like to express my sincere gratitude for the support the administration has received from our Council and our taxpayers during that time. I would also like to thank all City employees for their hard work and dedication to this community. Finally, a special thank you goes out to individuals who volunteer their time by serving on City boards and committees; their service to the City is greatly appreciated. I look forward to continuing to work with all of you. ■

## CONTACT ADMINISTRATION:

### HOURS:

MONDAY-FRIDAY, 8AM-5PM\*

### OFFICE & MAILING ADDRESS:

CITY HALL  
1 COMMON STREET  
WATERVILLE, ME 04901

**PHONE:** 680-4204

### EMAIL:

[INFO@WATERVILLE-ME.GOV](mailto:INFO@WATERVILLE-ME.GOV)

### WEBSITE:

[WATERVILLE-ME.GOV/  
ADMINISTRATIONOFFICE](http://WATERVILLE-ME.GOV/ADMINISTRATIONOFFICE)

### \*NOTE:

The mayor is available  
by appointment only.

# FROM MAYOR NICK ISGRO

For Waterville, this last year will be known as the great turning point in our efforts to redefine ourselves in the 21<sup>st</sup> century. Although much work is still ahead, there is much to be proud of.

For the second time in three years, we all gathered downtown in the fall where Colby College and the Alfond Foundation announced an additional strategic investment of a combined \$20 million in order to ensure the projects underway in our revitalization efforts come to fruition. Standing on Main Street today, the landscape is changing.

Earlier this spring in an historic groundbreaking ceremony in the concourse, construction began on a new mixed use building that will once again complete the city's skyline for the first time since Urban Renewal. The once controversial Charles Street project that that turned a portion of Main Street into a paved parking lot will now see a taxable property with retail space, a student and faculty resident complex for upwards of 200 people who will live immersed in our downtown, and even a new City Council Chambers where city government proceedings will take place.

While the old Levine's building has been taken down and we are months away from seeing construction on a new boutique hotel and restaurant that will stand in its place, the finishing touches are being put on the old Haines building where this fall the employees of high tech company CGI will be working. Looking to grow to up to 200 jobs, it is safe to say our downtown is becoming much more reminiscent of years gone by.

Most recently, the City of Waterville along with Governor (and former Waterville Mayor) Paul LePage, DOT Commissioner Bernhardt, and our partners at Trafton Realty held a ribbon cutting ceremony marking the long awaited opening of the Trafton Road Interchange. Yes, Waterville now has a third highway exit, opening up over 500 acres of taxable undeveloped land. With permits being drafted for a 120,000 square foot commercial building, all eyes are on the Trafton Road as a place to watch.

Of course, none of the great things happening in our city would be possible if it were not for the incredible team of dedicated employees that keep things moving for our residents and businesses each and every day. Without their professionalism and tenacity, we simply would not be where we are. To all our employees, thank you.

With so many great things happening, but also so many challenges ahead, I am happy to report that our long time City Manager, Mike Roy, has renewed his contract and has agreed to stay on to see this important work come to completion. We are grateful for his service and I am looking forward to continuing our work together.

Around the city new businesses are springing up. Our library recently won a presidential award for it's outstanding achievements. In our downtown, steel beams once again rise from the earth. I am not quite sure how things could be better than this, but the people of Waterville always seem to find a way.

Best wishes,



Nick Isgro







STATE FURN

CITY OF WATERVILLE

STREET DEPT.

11060

# City Services/Departments

# ABOUT THE CITY: CITY SERVICES DIRECTORY

## COMMUNITY DEVELOPMENT

Physical: 93 Main Street, 3rd Floor  
Office/Mailing: 1 Common St.

*Planning, Floodplains and Zoning*

**Ann Beverage, City Planner**

Phone: (207) 680.4230

[waterville-me.gov/planning](http://waterville-me.gov/planning)

*Building Permits, Code Enforcement  
and Inspections*

**Garth Collins, Code Enforcement**

Phone: (207) 680.4231

[waterville-me.gov/codes](http://waterville-me.gov/codes)

*City Projects and Engineering*

**Greg Brown, City Engineer**

Phone: (207) 680.4232

[waterville-me.gov/engineer](http://waterville-me.gov/engineer)

## EMERGENCY SERVICES

**IN AN EMERGENCY CALL:**

**9-1-1**



**Waterville Fire - Rescue**

*Fire prevention and suppression;  
inspections; hazardous materials; burn  
permits; emergency medical services*

7 College Avenue

Phone: (207) 680.4735

[waterville-me.gov/fire](http://waterville-me.gov/fire)

[facebook.com/watervillefire](https://www.facebook.com/watervillefire)



**Waterville Police Department**

*Crime prevention, management and  
reporting; accident reports; animal  
control, resource officers*

10 Colby Street

Phone: (207) 680.4700

[waterville-me.gov/police](http://waterville-me.gov/police)

[facebook.com/waterville.police](https://www.facebook.com/waterville.police)

## EMPLOYMENT INFORMATION

*City job openings and applications;  
employee benefits & contracts;  
union information*

**Human Resources**

6 Wentworth Court

Phone: (207) 680.4215

[waterville-me.gov/humanresources](http://waterville-me.gov/humanresources)

## FINANCIAL AND MOTOR VEHICLE SERVICES

*Accounts payable and receivable; City  
budgets & audits; employee payroll; real  
estate and personal property taxes*

*Motor vehicle, boat and snowmobile  
registrations; excise and title infor-  
mation, parking ticket payments*

**Finance Department**

City Hall, 1 Common Street

Phone: (207) 680.4248

[waterville-me.gov/finance](http://waterville-me.gov/finance)

## GENERAL ASSISTANCE

*General Assistance; heating/housing  
assistance; support services &  
resources, child & adult protective  
services; Food Bank/Soup Kitchen info*

**Health & Welfare Department**

City Hall, 1 Common Street

Phone: (207) 680.4227

[waterville-me.gov/healthwelfare](http://waterville-me.gov/healthwelfare)

## GOVERNMENT/ADMINISTRATION

*Office of the City Manager & Mayor;  
City Council Contact information*

**Office of Administration**

City Hall, 1 Common Street

Phone: (207) 680.4204

[waterville-me.gov/](http://waterville-me.gov/)

[administrationoffice](http://administrationoffice)

[facebook.com/WatervilleMEOfficial](https://www.facebook.com/WatervilleMEOfficial)

[twitter.com/CityofWvtl](https://twitter.com/CityofWvtl)

## LIBRARY SERVICES

*Children/teen programs & services;  
books, movies and audio/music available  
on-site and online; research and  
genealogy; member services, Career  
Center and free classes/workshops*



**Waterville Public Library**

73 Elm Street

Phone: (207) 872.5433

[watervillelibrary.org](http://watervillelibrary.org)

[facebook.com/watervillelibrary](https://www.facebook.com/watervillelibrary)

## LICENSING, VITAL RECORDS & VOTING/ELECTIONS

*Marriage licenses; Business licenses;  
Hunting/Fishing licenses; Dog licenses;  
City Council records*

*Genealogy; birth & death certificates;  
voter registration, voter list; petitions;  
election information; subcommittee info*

**City Clerk's Department**

City Hall, 1 Common Street

Phone: (207) 680.4211

[waterville-me.gov/clerk](http://waterville-me.gov/clerk)

## PARKS, RECREATION & EVENTS

*City parks, playgrounds, sports fields,  
trails and dog park, Pine Ridge Golf  
Course, Alford Municipal Pool, sports  
programs, special events and trips*



**Parks and Recreation**

6 Wentworth Court

Phone: (207) 680.4744

[waterville-me.gov/parks](http://waterville-me.gov/parks)

[facebook.com/watervilleparksandrecreation](https://www.facebook.com/watervilleparksandrecreation)

# ABOUT THE CITY: CITY SERVICES DIRECTORY

## PINE GROVE CEMETERY

*Cemetery maps; lot information and database; burials*

### Pine Grove Cemetery

Physical: Grove Street  
Office/Mailing: 1 Common St.  
Phone: (207) 872.5303  
[waterville-me.gov/pgcemetery](http://waterville-me.gov/pgcemetery)

## PROPERTY INFORMATION

*Tax database, tax maps; property data and plans; online property deeds; personal property, exemptions and abatements*

### Assessing Department

City Hall, 1 Common Street  
Phone: (207) 680.4221  
[waterville-me.gov/assessor](http://waterville-me.gov/assessor)

## ROADS & SIDEWALKS, RUBBISH & RECYCLING



*Road and sidewalk maintenance and plowing; street signs and traffic lights; refuse and recycling collection; seasonal yard waste drop off; household hazardous waste disposal events; facility & fleet maintenance*



### Public Works Department

6 Wentworth Court  
Phone: (207) 680.4744  
[waterville-me.gov/publicworks](http://waterville-me.gov/publicworks)

## ROBERT LAFLEUR AIRPORT

*General aviation airport serving private aircraft owners; flight lessons*



### Robert LaFleur Airport

2 LaFleur Road  
Phone: (207) 861.8013  
[watervilleairport.org](http://watervilleairport.org)  
[facebook.com/LafleurAirport](https://www.facebook.com/LafleurAirport)

## SCHOOLS

*Pre-school, public schools, vocational education and adult education*

### Educare Central Maine

*Serving children from birth to age 5*  
58 Drummond Avenue  
Phone: (207) 680.7200  
[educarecentralmaine.org](http://educarecentralmaine.org)

### George J. Mitchell School

*Serving students from Pre K to Grade 3*  
58 Drummond Avenue  
Phone: (207) 873.0695  
[gims.aos92.org](http://gims.aos92.org)

### Albert S. Hall School

*Serving students in Grades 4 & 5*  
27 Pleasant Street  
Phone: (207) 872.8071  
[htashs.aos92.org](http://htashs.aos92.org)

### Waterville Jr. High School

*Serving students from Grades 6-8*  
100 West River Road  
Phone: (207) 873.2144  
[wjhs.aos92.org](http://wjhs.aos92.org)

### Waterville Sr. High School

*Serving students from Grades 9-12*  
1 Brooklyn Avenue  
Phone: (207) 873.2751  
[wshs.aos92.org](http://wshs.aos92.org)

## SCHOOLS, CONTINUED

### Mid-Maine Technical Center

*Serving area vocational students*  
3 Brooklyn Avenue  
Phone: (207) 873.0102  
[midmainetech.me](http://midmainetech.me)

### Mid-Maine Regional Adult Education

*Serving area adult students.*  
1 Brooklyn Avenue  
Phone: (207) 873.5754  
<http://midmaine.maineadulted.org>

### AOS 92 Central Office

*Superintendent's office*  
25 Messalonskee Avenue  
Phone: (207) 873.4281  
[www.aos92.org](http://www.aos92.org)

## SUSTAINABILITY

*Energy programs, sustainability initiatives, programs and activities*



### Sustain Mid Maine Coalition

City Hall, 1 Common Street  
Phone: (207) 680.4208  
[waterville-me.gov/smmc](http://waterville-me.gov/smmc)  
[facebook.com/sustainmidmaine](https://www.facebook.com/sustainmidmaine)

## TECHNOLOGY

*Technology management and administration for Waterville employees and area communities*

### I.T. Department

City Hall, 1 Common Street  
Phone: (207) 680.4721  
[waterville-me.gov/technology](http://waterville-me.gov/technology)



# ASSESSING

**STAFF:**

*Paul Castonguay, Assessor*

*Allison Brochu, Administrative Assistant*

The primary mission of the Assessing Department is: "The discovery, listing, valuation and defense of all properties within the jurisdiction in accordance with Maine law." Assessing staff constantly monitors the real estate sales market to ensure that assessed values accurately reflect market-place activity.

The implementation of a city-wide revaluation in 2016 means that we currently have our assessments at 100% of market value. This is good information for taxpayers because accurate assessments are easier to

understand and evaluate for fairness. Overall, the total taxable city valuation is approximately \$100 million more than before the revaluation and the mil rate declined from \$27.80 to \$22.80 in 2016.

Often we are asked to define the standard of fairness for determining assessed value. The standard is universal to the State of Maine and is found in the Maine Constitution at Article 9 Section 8. It reads: "All taxes upon real and personal estate, assessed by authority of this State shall be apportioned and assessed equally according to the just value

thereof."

The highest priority in determining fairness is whether similar properties are assessed similarly. For example, rarely will two properties have the exact same value. However, if two properties are similar, then their values should be closely related and vary only by their differences. If each property is assessed in this manner, then we have achieved equity. The next priority is just value. The definition of just value is more elusive. Generally, just value is meant to reflect the true value of a property, not just market price. There are many instances when the price of an item does not represent the value of an item. The staff in the Assessing Department makes every attempt to accurately interpret and apply relevant information to deliver a fair and equitable assessment service.

One service provided by this office is the notification to new property owners the assessed valuations of their newly acquired property in addition to other services. Through this contact using a "sales qualification questionnaire" we obtain information concerning the recent sale to determine any factors that

## REMINDERS:

*New Homestead and veterans' exemption applications need to be in before April 1st of each year. Contact the Assessing Department to see if you already have such an exemption for your property. These exemptions apply to your primary residence only and are effective permanently for the property, while under your ownership, once approved.*

## CONTACT ASSESSING:

**HOURS:**

MONDAY-FRIDAY  
8AM-5PM

**ADDRESS:**

CITY HALL, 1 COMMON ST.

**PHONE:** 680-4221

**EMAIL:**

[ABROCHU@WATERVILLE-ME.GOV](mailto:ABROCHU@WATERVILLE-ME.GOV)

**WEBSITE:**

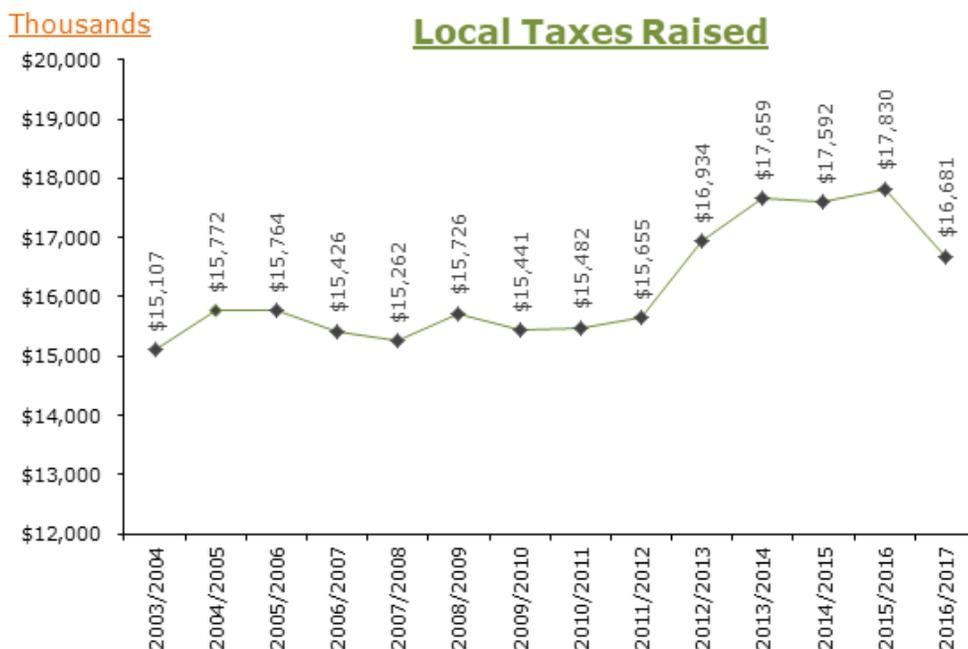
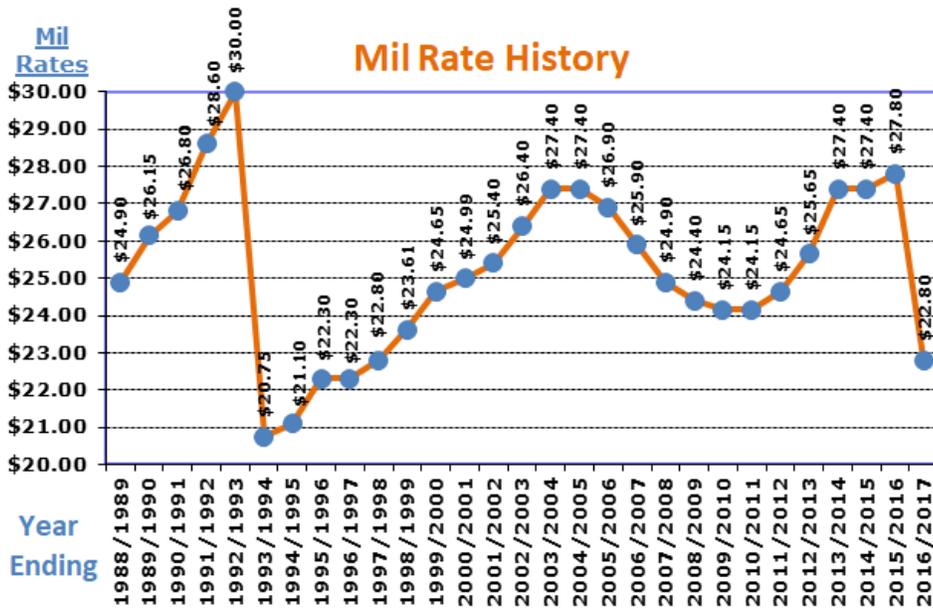
[WATERVILLE-ME.GOV/ASSESSOR](http://WATERVILLE-ME.GOV/ASSESSOR)

may have affected the sales price. The sales data collected through this method offers the statistical information necessary for on-going accuracy.

Certain partial exemptions are available based on varying criteria. Applications for the homestead, veteran's or veteran's widow exemptions are available in our office and also on our website. The BETR (Business Equipment Tax Reimbursement) forms, for personal property taxpayers with eligible equipment, are also available.

Modern technology allows for the ability to update the valuations of different property types and/or locations records globally, based on market trends. In addition, building permits that are issued by the Code Enforcement office are monitored and adjustments made to reflect improvements to individual property valuations as required.

It is our pleasure to work with the residents of Waterville. We thank you for your cooperation and look forward to providing enhanced services in the future. ■



# CITY CLERK'S OFFICE

**STAFF:**

*Patti Dubois, City Clerk*  
*Sarah Cross, Deputy City Clerk*  
*Linda Bard, Part-time Administrative Clerk*



**PERSONNEL**

Patti Dubois continues to serve as Waterville’s City Clerk. Ms. Dubois has maintained her Certified Clerk of Maine designation, and her Master Municipal Clerk designation through the International Institute of Municipal Clerks Association. Dubois serves as a peer instructor for the Maine Town and City Clerk’s Association, and as Chair of the Elections Working Group and the On-Demand Training Committee, and is a member of the Awards Committee and Legislative Policy Committee.

Sarah Cross is working on achieving her Certified Clerk of Maine designation by taking several classes offered by the Maine Town and City Clerks’ Association.

Linda Bard came on board in February, 2017 as a part-time Administrative Clerk and Deputy Registrar of Voters after working in the Oakland school system for many years.

**ELECTIONS**

A General and Referendum Election was held on November 8, 2016, which included several citizen initiative questions plus one state bond issue. In addition to the Presidential race, races for U.S. Congress, State Senate and Representatives, and two county offices were voted upon.

A regular municipal election was held simultaneously to elect City Councilors and Board of Education Members from Wards 3 and 5, and two Kennebec Water District Trustees.

The City of Waterville has utilized the Bourque-Lanigan Post #5 American Legion at 21 College Avenue as its sole voting place since 2002. Unfortunately, the building is being sold and will no longer be available for our use. We have begun the process of exploring all potential spaces located

Municipal Election	Total
<b>City Council Ward 3</b>	
Lessing, Lauren	768
Smith, Christopher	192
Blanks	155
<b>Board of Education Ward 3</b>	
Phillips-Sandy, Joan	933
Blanks	182
<b>City Council Ward 5</b>	
Champagne, Nicholas Mark	680
Whittemore, Zachary William	465
Blanks	85
<b>Board of Education Ward 5</b>	
Dyer, Joel	428
Laliberty, Tiffany	710
Blanks	92
<b>Kennebec Water District Trustees</b>	
Earickson, Jeff A	3,771
Talbot, J. Michael	4,559
Blanks	6,474

State Referendum Election June 13, 2017	
Question   Bond Issue	Total
Yes	278
No	89
Blanks	5
Total Votes Cast	372

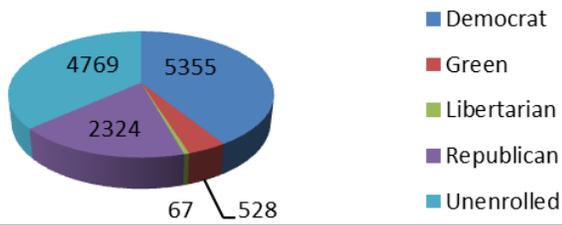


## ELECTION RESULTS

NOVEMBER 8, 2016

General Election	TOTAL	Referendum Election	TOTAL
<b>President/Vice President</b>		<b>Question 1 - Legalize Marijuana</b>	
Clinton, Hillary	4171	Yes	3947
Johnson, Gary	412	No	3282
Stein, Jill	152	Blanks	204
Trump, Donald	2424	<b>Question 2 - 3% Income Tax</b>	
Write In	160	Yes	4458
Blanks	114	No	2758
<b>Congress District I</b>		Blanks	217
Holbrook, Mark	2649	<b>Question 3 - Background Checks</b>	
Pingree, Chellie	4454	Yes	4273
Write In	16	No	2987
Blanks	314	Blanks	173
<b>State Senate District 16</b>		<b>Question 4 - Minimum Wage</b>	
Beck, Henry	4520	Yes	4474
Cyrway, Scott	2677	No	2746
Blanks	236	Blanks	213
<b>Legislature District 109</b>		<b>Question 5 - Ranked Choice Voting</b>	
Longstaff, Thomas	3497	Yes	4199
blanks	769	No	2867
<b>Legislature District 110</b>		Blanks	367
Andre, Mark	1022	<b>Question 6 - Bond Issue</b>	
Madigan, Colleen	1966	Yes	4714
Blanks	179	No	2376
<b>Sheriff</b>		Blanks	343
Mason, L. Kenneth III	2187		
Rearдон, Ryan	4617	<b>Special Election</b>	<b>Total</b>
Blanks	629	Judge of Probate	
<b>County Commissioner District 3</b>		Mitchell, Elizabeth	4563
Jabar, George	6337	Spurling, Clarence	576
Blanks	1096	Sullivan, Kevin	1859
		Blanks	362

### Voter Enrollment as of November 8, 2016



*City Clerk, Patti Dubois, with nursing home resident, Romeo, while doing voter registration at Waterville nursing homes in June 2017.*

within the city to use as our next voting location.

Prior to 2002, the City had five voting locations throughout the City, which greatly affected the efficiency of the voting process and provided inconvenience and confusion to the voters. Factors to consider in vetting possible locations are the reliability of space being consistently available, interior size, location, traffic concerns, accessibility, adequate parking and cost.

Our gratitude is extended to the American Legion Post and its staff for a very successful partnership over the past 16 years. We are hopeful that our next location will prove to be as well received by our voters.

### VOTER REGISTRATION

During this fiscal year, **2,004** new voters were registered and **1,407** records were changed. **1,116** voters were canceled due to the voter’s passing, deletion of duplicate voter records, or for voters moving outside of the municipality.

### PINE GROVE CEMETERY

June 30, 2017 marked the end of an era with Trudy Lovely’s retirement as the Cemetery Superintendent after 34 years of service. Roland and Joan Hallee were brought on to manage the day-to-day operations and administration of the cemetery. Roland and Joan had the opportunity to work hand in hand with Trudy for two months before her official retirement. The Parks and Recreation Department handles the maintenance duties of the Cemetery, which include mowing, leaf removal, maintaining water lines, grounds maintenance, burials, and disinterments.

We welcome Roland and Joan in their new roles, and extend our best wishes and gratitude to Trudy.

*For more information about the Cemetery, see page 61.*

### CITY COUNCIL MEETINGS

24 regular meetings of the City Council were prepared, recorded and attested.

### COMMITTEES/COMMISSIONS

In conjunction with the Mayor’s office, current membership and terms are tracked throughout the year for 125 members serving on 20 boards, committees and commissions. In December, 2016, Mayor Isgro conducted interviews for all applicants interested in serving on a board, committee or commission. All new appointees were approved and sworn in at the City Council meeting of January 3, 2016.

### BUSINESS LICENSES

The City Clerk’s staff works closely with the Police Department, Fire Department, Assessor’s Office and Tax Collector when administering the business licensing process. Over this fiscal year, the City Clerk’s office administered the following business licenses:

Victualer’s Licenses	76	Innkeeper	10
Outdoor Dining	5	Mobile Food Vendor	4
Special Amusement	12	Pawn/Secondhand	23
Theater	8	Caterer	1
Off Premise Liquor	303	Canvassing	7

## VITAL RECORDS

Staff has continued the project of refiling all vital records to eliminate the need to reference cross indexes. This project is completed as time allows, and will be on-going for the foreseeable future. During the refiling process, many vital records were found to be improperly corrected. These records are being properly amended, scanned, indexed and re-filed.

The State of Maine has recently switched marriage licenses to a web-based program known as DAVE, which standardizes the issuance of marriage licenses throughout the state. This new system eliminates the filing of paper records, which stops the constant need for more vault space for these records.

## IN CLOSING

It has been a privilege to serve the citizens of Waterville over the past year. Our mission continues to be to serve with professionalism and in accordance with state and federal laws, and local ordinances. ■

- ☞ *In 2016, the most popular baby name in Waterville was “Connor.”*
- ☞ *There were 147 births to Waterville residents and 343 babies born in a Waterville hospital.*
- ☞ *107 marriages were recorded to residents, and/or non-residents with a ceremony in Waterville.*

## CONTACT THE CLERKS OFFICE:

### HOURS:

MONDAY-FRIDAY  
8AM-5PM

### ADDRESS:

CITY HALL, 1 COMMON ST.

PHONE: 680-4211

### EMAIL:

[SCROSS@WATERVILLE-ME.GOV](mailto:SCROSS@WATERVILLE-ME.GOV)

### WEBSITE:

[WATERVILLE-ME.GOV/CLERK](http://WATERVILLE-ME.GOV/CLERK)



## Getting Married in Waterville

The City Clerk's Office can assist with:

- applying for a marriage license (during the hours of 8am-4pm)
- Performing marriage ceremonies as notaries during normal business hours for a flat fee of \$125

Our website also provides info about facility rentals for marriage ceremonies and receptions, catering, officiants: [www.waterville-me.gov/clerk](http://www.waterville-me.gov/clerk)

## Hunting & Fishing

Hunting and fishing licenses can be purchased in the City Clerk's or Finance offices during regular business hours (7:30AM to 5:00PM) or by mail, if you send a copy of your current license and the appropriate fee.

[You may also purchase your license by utilizing the State of Maine's online services.](#)



## Dog Licensing

All dogs six months & older must have a license. Dogs must be licensed by January of each year. In order to obtain a license, the owner must present a current State of Maine Rabies Certificate from a veterinarian.

Dog Licenses can be obtained at the City Clerk's office, by mail, and online through [State Online Dog Licensing](#).

FMI, including what you will need to obtain a dog license, call 680-4211

or visit our website: [waterville-me.gov/clerk](http://waterville-me.gov/clerk)

## Kennebec RiverWalk at Head of Falls



## Economic & Community Development

The City of Waterville recognizes economic growth as a critical factor in the continued health of the community. The City currently has on-staff a [City Planner](#), a [Code Enforcement Officer](#) and a [City Engineer](#) available to assist in this regard.

**All requests relating to economic development activities are forwarded to the Central Maine Growth Council.** This agency serves as the “clearing house” for all major economic development opportunities in Waterville and in the greater Waterville area.

### Central Maine Growth Council (CMGC)

50 Elm Street, Waterville, ME  
04901 Phone: (207) 680-7300

[www.centralmaine.org](http://www.centralmaine.org)

[facebook.com/  
CentralMaineGrowthCouncil](https://www.facebook.com/CentralMaineGrowthCouncil)

[CentralMaineGrowthCouncil](https://www.facebook.com/CentralMaineGrowthCouncil)

In addition, the City is an active participant in the following **economic development organizations**:

☞ **Mid-Maine Chamber of Commerce** — The Mid-Maine Chamber of Commerce is dedicated and committed to promoting, educating and advocating for business prosperity and regional economic improvement.

**Contact info:** 50 Elm Street, Waterville Phone: (207) 873-3315 | [www.midmainechamber.com](http://www.midmainechamber.com)

☞ **Waterville Creates!** — Waterville Creates! works directly with community arts, creative and cultural institutions to promote Waterville as a major arts destination for Maine residents and visitors to the state.

**Contact info:** 93 Main Street, Waterville Phone: (207) 616-0292 | [www.watervillecreates.org](http://www.watervillecreates.org)

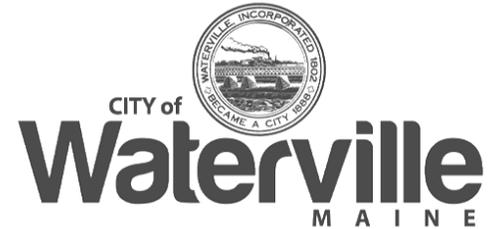
☞ **Kennebec Regional Development Authority (KRDA) / FirstPark** — The KRDA is a quasi-municipal entity created by the Maine legislature. FirstPark, established by the KRDA, is a 285 acre business park campus.

**Contact info:** 46 C FirstPark Drive, Oakland | Phone: (207) 859-9716 | [www.firstpark.com](http://www.firstpark.com)

☞ **Kennebec Valley Council of Governments (KVCOG)** — KVCOG provides a broad array of planning and technical assistance support services for the 46 municipalities it serves, such as state and federal financial programs for investing in economic development infrastructure projects.

**Contact info:** 17 Main Street, Fairfield | Phone: (207) 453-4258 | [www.kvcog.org](http://www.kvcog.org)

# BUSINESS & DEVELOPMENTS in the City



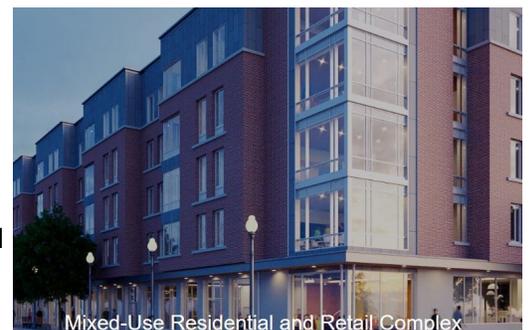
## NEW BUSINESS & DEVELOPMENTS:

- Urban Garden Center opened at 107 College Ave in October 2016. They specialize in hydroponics and indoor gardening.
- Firehouse Subs opened a new location in Waterville at 8 Waterville Commons Drive in early November, 2016. They kicked off their opening with the gift of a Sea-Doo watercraft to Waterville Fire – Rescue, valued at over \$30,000, for search and rescue purposes on area waterways.
- Home Style Custom Kitchens & Bath opened at 321 Main Street during the winter of 2016/2017. They held a grand opening ceremony on February 3, 2017.
- In January, Enchanted Herbs & Teas opened for business at 48 Main St., the former location of LaBelle Bridal.
- A new Taco Bell opened its doors 345 Main Street in January 2017, next to Thompson's Volkswagen.
- On February 1<sup>st</sup>, Bolley's

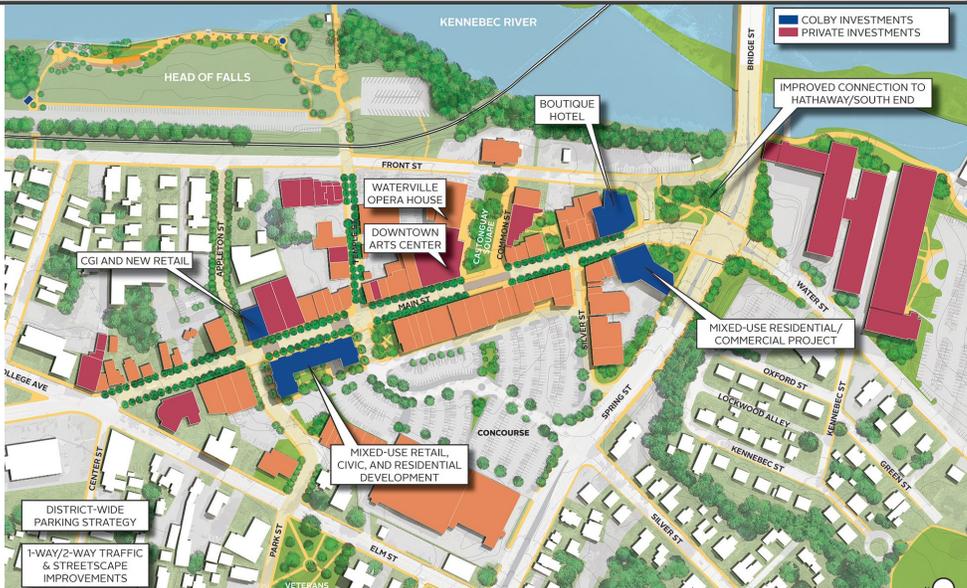
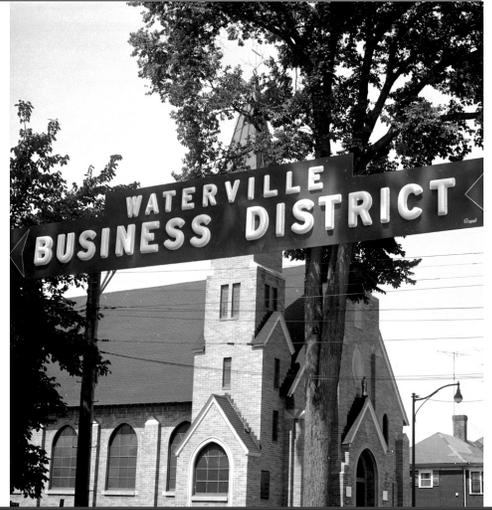
- Famous Franks reopened under the new ownership of Jim and Leslie Parsons.
- Kennebec Car Wash located at 201 College Ave reopened for business in late March 2017 following significant upgrades including acceptance of credit cards at all of their self-serve wash bays and vacuums and also the introduction of the area's first and only under-car wash.
- Salon Renu & Company opened their doors in the spring of 2017 at 1 Dunbar Court
- On March 7, 2017, the City Council voted to approve funding for the design of the proposed RiverWalk at the Head of Falls. This second phase of the design project authorized advanced funding to contract with Mitchell & Associates to complete the design work and prepare the construction specifications. Upon receipt of an anticipated grant for this project, all advanced funding would be fully refunded to the City's general fund. Construction of the RiverWalk is slated to begin during the summer of 2017.
- In April 2017 Downtown Home Décor and More opened in the former Rustic Charm Home Décor location at 35 East Concourse.
- Emery's Meat & Produce opened for business at 9 Water Street

on Saturday, April 1, 2017.

- Seacoast Security celebrated their newest location's opening at 270 Kennedy Memorial Drive, #3 in the KMD Plaza with a ribbon cutting ceremony on the afternoon of April 6, 2017.
- Colby College broke ground on their \$25.5 million residential and retail complex in the Concourse on May 3, 2017. The 100,000 square-foot building is expected to house 200 students, faculty and staff members when it opens in August of 2018. This student apartment/mixed-use development will also have retail space on the ground floor.
- Major renovations were underway in the Haines building located at 173 Main Street, also purchased by Colby College. This building was renovated to become the new Waterville office for Collaborative Consulting. Renovations were expected to conclude during the summer of 2017. Plans are also in the works for a downtown Colby College Museum of Art



# BUSINESS & DEVELOPMENTS, Continued



Weathervane had closed in January 2015, after nearly 29 years of business, originally opening as the Silent Woman Restaurant in 1986.

## BUSINESS CLOSURES/RELOCATIONS:

- Temple Street Tavern, formerly known as the Bob-In, closed in the spring of 2017 when the property was sold to Jeff Damon, who also owns Damon's Beverage, formerly Jokas Discount Beverage.
- Downtown Smoothie closed their 113 Main Street location in December, 2016. The Smoothie bar moved inside Selah Tea, operating 7 days a week.
- On January 8, 2017, Attitude Salon announced that they were moving their downtown Main Street salon to a new location on the Cushman Road in Winslow.
- On April 4, 2017, Dollar Express announced that their Family Dollar Store Located at 14 W. Concourse would be closing on June 30, 2017.
- Country Manor Beer & Steer and Divine Consigns closed its doors in the former John Martin's Manor building on College Avenue in April of 2017.
- Babe's Shoe Repair closed its doors at 40 Elm St after 37 years of business.
- Tim Horton's abruptly closed its doors on Main Street in the spring of 2017. ■

contemporary gallery and a boutique hotel at the former Levine's site. The hotel will also feature a public restaurant and bar.

- Itali-ah Market & Restaurant, formerly Napoli, completed major renovations in the spring and summer, 2017.
- On May 25th, 2017, Cancun Mexican Restaurant cut the red ribbon to reveal their newly moved and renovated bar and dining room.
- The Official Jorgensen's Cafe, a downtown Waterville landmark for 27 years, changed ownership in June 2017. The new owner, Theresa Dunn, is a 17 year employee of the café!
- The Sensory Gym changed hands during the 2016-17 fiscal

year and is now The Play Factory located at 101 Main St.

- Empower Pole Fitness is under new ownership and is now Studio X. Studio X is located above The Play Factory at 101 Main St.
- The Maine Crisp Company LLC took over the space formerly used by Toast Express to expand their production of Gluten and GMO free products.
- Blue Sky Counseling relocated to 10 Common Street, from their previous location on College Avenue, in order to expand their practice.
- Ruthless MMA & Boxing opened in June 2017 at 184 College Ave.
- The former Weathervane Restaurant building on Kennedy Memorial Drive was razed by its new owner, Marden's. The

# CITY PLANNING

*ANN BEVERAGE, DIRECTOR*



## PLANNING DEPARTMENT

The half-time City Planner is staff to the Planning Board and assists surveyors, appraisers, realtors, potential developers, and Waterville citizens in general with development issues. Additionally, the City Planner provides support to the South End Neighborhood Association (SENA) in its efforts to revitalize the neighborhood.

## PLANNING BOARD

The 7-member Planning Board reviews site plans, subdivisions, and Zoning Ordinance and Map change requests.

## DEVELOPMENT PROJECTS

The Planning Board held public hearings & approved the following projects during FY 2017:

- Merici Woods LP: conversion of the Mount Merici convent at 172 Western Avenue to twenty-eight apartments for targeted-income senior citizens.
- Waterville Redevelopment Company III, LLC: conversion of the former Seton Unit at 30 Chase Avenue to 55 apartments, commercial office space, and warehousing.
- Colby College: three new athletic fields.
- David M. Palmer, Jr.: expansion of the parking lot at 13 Washington Street.
- KSW Federal Credit Union: a 2,160 square foot addition at 222 College Avenue.
- Thomas College: a 75-bed residence hall at 180 West River Road.
- Assistance Plus: offices on Michael Lane.
- Colby College: a mixed use development with apartments, retail, and office space at 150 Main Street.
- Sanderson Development, LLC: a 6,384 square foot addition to the Pine Tree Mall at 369 Main Street.
- Maurice and Sons: a 12,500 square foot auto body repair shop at the intersection of College Avenue and Crossway Street.
- Colby College: a 350,000 square-foot athletic complex.
- Webb Road Storage, LLC: 9,360 square feet of storage units at the intersection of Webb Road and West River Road.

### CONTACT PLANNING:

#### HOURS:

MONDAY-FRIDAY  
9AM-1PM

#### OFFICE ADDRESS:

THE CENTER BUILDING  
93 MAIN ST., 3RD FLOOR

#### MAILING ADDRESS:

1 COMMON STREET

PHONE: 680-4230

#### EMAIL:

[AGBEVERAGE@WATERVILLE-ME.GOV](mailto:AGBEVERAGE@WATERVILLE-ME.GOV)

#### WEBSITE:

[WATERVILLE-ME.GOV/PLANNING](http://WATERVILLE-ME.GOV/PLANNING)

- Alford Youth Center: community gardens with 12,500 square feet of parking at 121 North Street.
- 295 KMD, LLC: a 20,000 square foot office and retail building at Penny Hill Park, 295 Kennedy Memorial Drive.

## ZONING ORDINANCE AND MAP CHANGES

The Planning Board made the following recommendations to the City Council for changes to the Zoning Ordinance and Map. The City Council subsequently adopted all changes:

- KSW Federal Credit Union at 222 College Avenue: rezoning from Commercial-C to Commercial-A, in order to meet setback requirements for a building expansion.
- Pastor Dave Rogers: rezoning 66 Ridge Road from Contract Zoned District/Residential-B (CZD/R-B) to Residential-A in order to relocate the Resurrection Life Church there from Appleton Street.
- Maine State Credit Union: rezoning for 182 Silver Street and a portion of 170 Silver Street from Transitional to Commercial-A, in order to expand its facility at 81 Grove Street.
- Revisions to the screening requirements of the Industrial Park Zone to facilitate the attraction of a new business to the Wyandotte building at 977 West River Road.



## 2016-2017 PLANNING BOARD MEMBERS:

- ☞ Mark Champagne
- ☞ Lauren LePage\*
- ☞ Scott Fortin
- ☞ Tom Nale\*\*
- ☞ Jessica Laliberte
- ☞ Paul Lussier, Chair
- ☞ Bruce White

\*replaced Nick Champagne in February 2017, when he went on to serve as the Ward 5 City Councilor

\*\*replaced David Geller who resigned in February 2017 ■

**The Code Enforcement Office issued the following permits for the year:**

Building	128
Electrical	85
Plumbing	38
Sign	27
Complaints	141
Violation Letters	156
Health & Welfare Inspections	31

Total permit fees for the year: \$68,813.50



# CODE ENFORCEMENT

*GARTH COLLINS, DIRECTOR*

## ONLINE SERVICES

Building, electrical, plumbing, and sign permit applications can be completed online through the Code Enforcement page of the City's web site: [waterville-me.gov/codes](http://waterville-me.gov/codes).

The City's Property Maintenance Ordinance can also be viewed on our website.

This past fiscal year was better than the previous year, due to Colby College's plan for construction of a new dorm building and renovations to several buildings in the downtown area. Most of these projects will be completed in the upcoming year, along with more commercial development.

I want to thank all the contractors, business people, and citizens that live and work in Waterville for their support, understanding and compliance.

Sincerely,

Garth Collins  
Director of Code Enforcement

## CONTACT CODE ENFORCEMENT:

**HOURS:**

MONDAY-FRIDAY  
8AM-5PM

**OFFICE ADDRESS:**

93 MAIN ST., 3RD FLOOR

**MAILING ADDRESS:**

1 COMMON STREET

**PHONE:** 680-4231

**EMAIL:**

[GCOLLINS@WATERVILLE-ME.GOV](mailto:GCOLLINS@WATERVILLE-ME.GOV)

**WEBSITE:**

[WATERVILLE-ME.GOV/CODES](http://WATERVILLE-ME.GOV/CODES)



# CITY ENGINEER

*GREG BROWN*  
*CITY ENGINEER*

**CONTACT THE CITY  
ENGINEER:**

**HOURS:**

MONDAY-FRIDAY  
8AM-5PM

**OFFICE ADDRESS:**

93 MAIN ST., 3RD FLOOR

**MAILING ADDRESS:**

1 COMMON STREET

**PHONE:** 680-4232

**EMAIL:**

[GBROWN@WATERVILLE-  
ME.GOV](mailto:GBROWN@WATERVILLE-ME.GOV)

**WEBSITE:**

[WATERVILLE-ME.GOV/  
ENGINEER](http://WATERVILLE-ME.GOV/ENGINEER)

The Downtown Waterville Revitalization project evolved from a plan to substantial construction activity over the last year. 173 Main Street renovations are nearing completion with anticipated occupancy by fall, 2017. Across Main Street, the Mixed Use building is rising up from the foundation. Steel beams and concrete floor planks are beginning to define the shape of this new commercial and residential building. On the south end of Main Street, the historic Levine's site is ready for construction of the boutique hotel.

The proposed RiverWalk at Head of Falls is one-step closer to realization. The Waterville Rotary Club provided a \$150,000 incentive to jumpstart this project. This public river access concept has been the focus of every redevelopment plan for the Head of Falls property since the early 1990's. Additional financial support from Colby College, the Waterville Development Corporation, Kennebec-Messalonskee Trails, and Inland Hospital, allowed the creation of a final concept plan. The City, with significant assistance from Garvan Donegan, of the

Central Maine Growth Council, applied for a \$300,000 grant from the Land and Water Conservation Fund (LWCF). After an official notification from the State and LWCF, the City authorized the final design to proceed. Construction may begin as soon as this fall and will be complete before the fall of 2018, in time for Rotary's Centennial Celebration. The City is now considering complementary uses for the remainder of the Head of Falls property.

The Two-Way Traffic study was completed in December of 2016. With intersection reconfiguration, both Front Street and Main Street can support two-way traffic. The revised traffic patterns will result in a market place atmosphere on Main St with improved pedestrian access. Funding these traffic improvements will be a critical discussion item moving forward.

Another challenge to overcome, related to the revised Downtown traffic plan, is creating a flexible parking management strategy that can respond to current and future needs of business owners, customers, employees, residents and visitors. Parking management must

not only address the number of current spaces available, but, also must define perimeter parking options that will be needed in the future, and define fair and equitable methodology to assign long and short term limits. The strategy created must be flexible enough to allow changes as the Downtown area evolves.

Positive signs of economic development were not limited to Downtown. At the southern edge of the City, the new I95 off ramps opened up over 600 acres of potential development space. Requests for information about the Trafton Road industrial corridor began as soon as the ramps opened. This area of southern Waterville will play a vital role to broaden and deepen the existing tax base. Creating new revenue, without

raising the mil rate, is the most important aspect of the City's economic development strategy. The City is fortunate to have private investors that are eager to create jobs and multiply the effect of every dollar dedicated to develop this area. Growth of this corridor will dramatically affect the economic health of the Greater Waterville Area.

And last but not least, a potential project involves the City's closed landfill. The City selected an energy developer, Gizos (the Abenaki word for sun), to investigate the feasibility of siting a 20MW solar array on the underutilized landfill. A solar farm requires a south facing slope devoid of trees and sufficient size to provide an economy of scale; the landfill site has all of these essential attributes. Using

the landfill to generate energy will create revenue from a site that historically returned no value. A solar farm on the capped landfill is absolutely the highest and best use for this property.

Finding the right site is only the beginning of the process of constructing a solar array, however. Long before construction is even considered, two complicated and time-consuming factors must be resolved: to find a customer for the power, and to define the physical connection to the grid.

Within the next year, defining these issues will clarify the potential for this positive reuse.

It has been exciting to watch these projects unfold over the last year. I look forward to similar projects to energize our local economy. ■



Ground Work for Colby College Mixed Use Building

June 30, 2017



# Emergency Services



# WATERVILLE FIRE & RESCUE

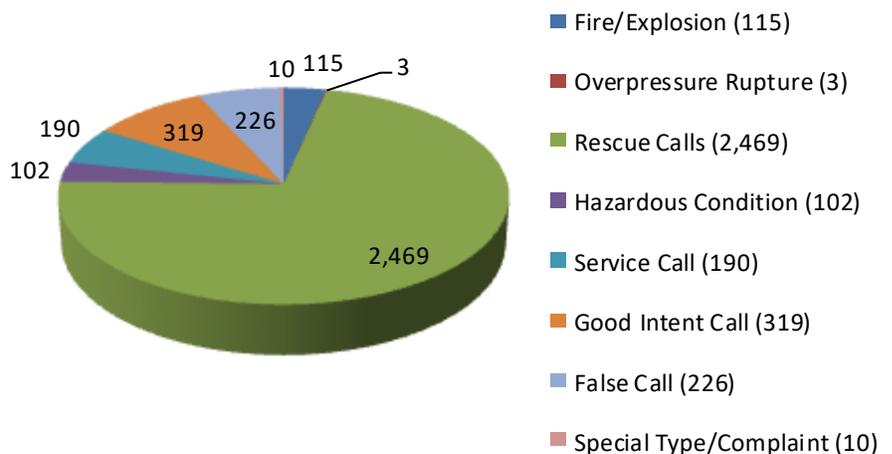


I hereby submit my annual report to our City Manager, members of the City Council, and the citizens of this great City of Waterville, that I proudly serve. There has been no significant change in personnel for the Fire Department this year. The staffing level has remained unchanged, and we have been fortunate enough to retain a satisfactory number of dedicated emergency responders.

## FIRE INCIDENTS

During the last year, the Waterville Fire Department responded to **3,434 calls for service**. Of these, **115** calls were for fires, **43** of which were building fires. The majority of our calls for service were for Rescue and/or Emergency Medical Service. The Rescue Unit responded to over **2,469** calls.

## INCIDENT BREAKDOWN



**Total For All Incidents: 3,434**

## FIRE DEPARTMENT PERSONNEL

### ADMINISTRATION



David P. LaFountain  
Fire Chief

Debra Lieberman  
Executive Assistant



#### CONTACT WFD:

**HOURS:**  
AVAILABLE 24 HOURS/DAY;  
7 DAYS A WEEK

**ADDRESS:**  
7 COLLEGE AVENUE

**PHONE:** 680-4735

**EMAIL:**  
[DLIEBERMAN@WATERVILLE-ME.GOV](mailto:DLIEBERMAN@WATERVILLE-ME.GOV)

**WEBSITE:**  
[WATERVILLE-ME.GOV/FIRE](http://WATERVILLE-ME.GOV/FIRE)

### CAREER MEMBERS



#### A Shift

- Captain Shawn Esler
- Lieutenant Eion Pelletier
- Rescue Tech. Daniel Brown
- Firefighter Ryan Cote
- Firefighter Joe Haberny



#### B Shift

- Captain Rodney Alderman
- Lieutenant Mark Hamilton
- Rescue Tech. Glendon Bordas
- Firefighter Allen Nygren
- Firefighter Braxton Campbell



#### C Shift

- Captain John Gromek
- Lieutenant Scott Holst
- Rescue Tech. Ryan Johnston
- Firefighter Shawn Stetson
- Firefighter Edward Moulton

## CALL FIREFIGHTERS

### Company 1

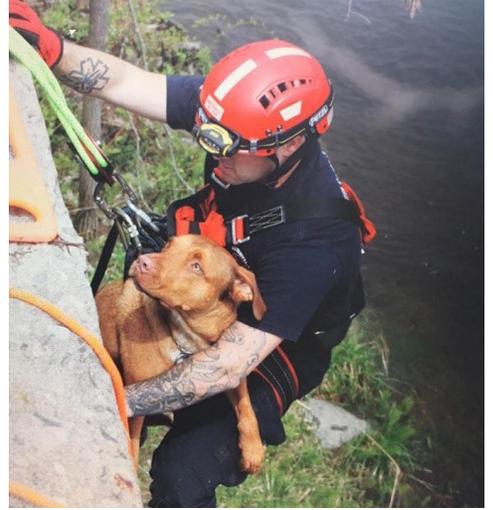
Captain Michael Folsom  
Lt. Steven Francoeur  
Lt. Perry Richardson  
Lt. Richard Haviland  
FF Michelle Grass  
FF Nathan Gromek  
FF Allan Carrier  
FF Brandon Gilley

FF Spencer Martin  
FF Clyde Warman  
FF Jesse Morkeski  
Chaplain Craig Riportella  
FF Nathan Tracy  
FF Dylan Theriault  
FF Christopher Fulcher

### Company 2

Captain Drew Corey  
Lt. Troy Lacroix  
FF Brad Wing  
FF Brittany Corey  
FF Chris Flye  
FF Michael Brochu  
FF Luke Hussey

Lt. Jed Corey  
Lt. Daniel Mayotte  
FF Rachel Corey  
FF Ryan Madore  
FF Mark McMahon  
FF Ian Bournival  
FF William Levesque



In closing, I would like to thank the officers and members of the Waterville Fire Department, and their families, for their personal sacrifices and allowing your husband, wife, father, mother, daughter or son to commit to serve the City of Waterville.

David P. LaFountain  
Fire Chief

# 2016-17: WFD NOTES

Being a Waterville Firefighter means so much more than fighting fires, responding to rescue calls, performing inspections, completing loads of paperwork, and attending required trainings. Firefighters are involved in community events throughout the year and work to promote the history of the fire department, as well. It's no wonder that the WFD received a **Department of the Year Award** at the City's 2016 annual employee recognition dinner (see page 44). To follow are some unique moments from their 2016-17 fiscal year.



**CONTEST WINNER:** On November 26, 2016, Matthew Martin had the opportunity to ride to school in a Waterville Fire Engine. His winning coloring was selected from a contest that was held at the annual Waterville Fire Department open house.

Lt. Scott Holst arrived at Matthew's home and brought him to the George J. Mitchell School for classes. His mother mentioned that he was so excited that he had a hard time sleeping the night before! Matthew dreams of being a firefighter one day.

## WFD MEMORIAL

In early October, 2016, a large crowd gathered at the Waterville Fire Department for a Open House and unveiling/dedication ceremony for a monument in honor of the Department's 21 active-duty firefighters who have died since 1900.

The 6' tall, granite monument was purchased with funds raised from the sale of Lt. Scott Holst's book, "History of the Waterville Fire Department, 1809-2015," various fundraisers, and from an anonymous donor's matching gift. The monument now stands in front of Central Fire "to honor and memorialize the firefighters who have served with the selfless act of bravery and compassion."



## NEW RESCUE

On August 16<sup>th</sup>, 2016, Waterville Fire and Rescue put a new 2016 Rescue I into service. Following Council approval, this new emergency apparatus was ordered to replace the old Rescue I vehicle, which Colby College helped pay for in 2003. The former Rescue I was costing the department thousands of dollars to maintain and keep on the road.

Captain Esler, his crew, and a few others, mounted all of the apparatus' technical equipment and stocked it with all the necessary medical supplies and equipment. The unit is ready for many years of service to the residents of Waterville.



## OLD WATER MAIN

In the early fall of 2016, the Kennebec Water District completed extensive work on Union Street next to the fire station. While installing new water lines, they removed an old wooden water main dating back to the middle 1800's.

In the event of a fire during this time period, firemen would tear up the cobbles, dig a hole, and then bore into main to gain access to the water. Afterwards, they would place a wooden plug in the hole and mark the spot for future use.

The old wooden main will be on display at the Fire Station for viewing and future education purposes.





# WATERVILLE POLICE DEPARTMENT



*The mission of the Waterville Police Department is to improve Waterville’s quality of life through community engagement, equitable treatment, and compassion. With vigilance, courage, and resolve we seek to protect the community and maintain order.*

## **PERSONNEL:**

### Administration

Joseph Massey, Chief  
William Bonney, Deputy Chief  
Kathleen Kenney-Haley,  
Executive Assistant

### Records Division

Judith LaPlante, Records Clerk

### Detective Division

Det. Sgt. Lincoln Ryder  
David Caron  
Duane Cloutier  
Damon Lefferts  
Kyle McDonald

### Communications Division

Sgt. Jennifer Weaver  
Sarah Batteese  
Kecia Blaisdell  
Tanaya Day  
Theresa Dessent  
Carolyn Dodge  
Addie Gilman  
Ryan Karagiannes  
Brandy Stanley  
Duane Wallance (Res.)  
Joel Waye (Res.)

### Patrol Division

Sgt. Daniel Goss  
Sgt. Jason Longley  
Sgt. Alden Weigelt  
Sgt. Joshua Woods

### Patrol Division, Con't.

Daniel Ames  
Robert Bouley  
Steve Brame  
Daniel Brown  
Ryan Dinsmore  
Scott Dumas  
Chase Fabian  
Codey Fabian  
Brian Gardiner (Res.)  
Daryl Gordon  
Lauren Harney (Res.)  
Timothy Hinton  
Cameron Huggins  
Matthew Libby  
Timothy Locke  
Luis Rodriguez  
Tristan Russell  
Linda Smedberg  
Cody Vigue

## **MDEA PERSONNEL:**

One officer is contracted as a full-time MDEA Agent.

## **PROMOTIONS:**

Joshua Woods was promoted from Detective to Patrol Sergeant in January 2017. Kyle McDonald was promoted from Patrol Officer to Detective in January 2017.

## TRAINING HOSTED BY THE POLICE DEPARTMENT

Waterville Police Department hosts a variety of law enforcement officer, public safety dispatcher, and community training including:

- **Reid Interview & Interrogation.** Four-day class, including a 1-day advanced class, was held in Jan. and Apr. 2017. It is taught by international company John E. Reid & Assoc. Instruction included interview techniques and behavior symptom analysis.
- **Regional Crisis Negotiator.** Eight-hour scenario based training held in fall 2016 and spring 2017. Waterville Police Department Crisis Negotiators Sgt. Jennifer Weaver and Sgt. Alden Weigelt worked through mock crisis scenarios with other Maine negotiators.
- **Low Speed E.V.O.C. (Emergency Vehicle Operational Course).** One-day training (in conjunction with the Maine Chiefs of Police Assoc.– Dist. 4) held at the Waterville Airport in October 2016 and May 2017. Officers Brian Gardiner, Matt Libby & Steve Brame, as well as other local instructors worked trainees both in the classroom and in the field. Participants include law enforcement agencies statewide.

In addition to the training mentioned above, members of the police department lecture and instruct on law enforcement topics, as time and budget allows both at the police station and throughout New England.

## ON-GOING PROGRAMS CONTINUED INTO F/Y 2016/2017

- ◆ **Operation HOPE** (Heroin Opiate Prevention Effort). A fundamental operational philosophy focusing on enforcement, education, and treatment. Treatment is the primary focus of the operation as the Waterville Police Department will attempt to place each individual who presents at the police department asking for help into a residential treatment facility.
- ◆ **Drug Take Back Initiative.** There is an Unwanted Medication Depository in the police department's lobby for area residents to use

as a secure drop off site for unwanted prescription drugs.

- ◆ **Midnight Crisis Team.** The Midnight Team is a group of mental health professionals from Crisis & Counseling Centers who work with the Waterville Police Department to assist those with mental health issues in times of crisis.
- ◆ **Elder Service Officer.** Detective David Caron is a designated officer who has received enhanced training regarding elder-related law enforcement topics. The Elder Service Officer makes scheduled visits to local facilities to discuss relevant topics with elderly residents. This is a proactive approach in our protection of the elderly.
- ◆ **School Resource Officer.** Officer Cameron Huggins is the designated officer working with the Waterville School System to help create a link between the staff, students and Police Department.
- ◆ **Are You O.K.? Program.** Free for Waterville, Winslow and Oakland residents. It is an automated calling service that calls the resident daily at a pre-determined time.
- ◆ **Victim Empowerment Project.** The police dept. provides victims of domestic violence with self-help books to help them leave their abusive situations.

## OTHER EVENTS/ACTIVITIES

Waterville Police Department personnel take pride in the fact they come together as a team for various causes and competitions throughout the year. Below are some of the activities our men and women have taken part in over the last fiscal year.

- ◆ **Honor Guard.** The honor guard was authorized by the Chief in December of 2015 and has since trained in drill and ceremony, funeral services, and presentation of the colors at events. Officers from the honor guard have





participated in law enforcement funerals for retirees and line of duty deaths, as well as providing services at some military honors funerals for veterans with connections to the police department. They have marched in local parades and presented the colors – along with the Winslow Police Honor Guard – at the annual battle of the bridges football game between Waterville and Winslow High Schools. Members of the team are as follows: Deputy Chief Bill Bonney, Sgt. Jason Longley, Det. Damon Lefferts, Off. Steve Brame, Off. Cameron Huggins, Off. Scott Dumas, Off. Daryl Gordon, and Off. Luis Rodriguez.

**Willard B. Shirley**

**Firearms Proficiency**

**Award.** Sgt. Jason Longley was the recipient of the 1<sup>st</sup> annual Top Shooter Award named in honor of Officer Bill Shirley who served as the department’s first recognized firearms instructor starting in 1975. He was awarded a plaque with Officer Bill Shirley’s wife, Geraldine, and her daughters present.

**Kennebec Behavioral Health 2017 Outstanding**

**Community Partnership**

**Award.** Chief Massey, Dep. Chief Bonney and Sgt. Goss accepted the award on behalf of the police department at the KBH Annual Board Meeting in Augusta on June 15, 2017. It is presented to an individual or organization that has partnered with KBH through projects, collaboration and leadership to further their mission and improve the lives of people living in Central Maine. Also pictured is Waterville’s High Hopes Clubhouse Director Lisa Soucy.

**Golf Classic Charity**

**Game.** The Waterville Police Dept. hosted a charity golf classic at the Waterville Country Club on August 29, 2016. With 20 teams and very generous sponsors and donors, we were able to award an \$8,279.05 check to Waterville’s High Hopes Clubhouse.

◆ **Kids & Cops on Campus.**

Waterville Police Dept. participated in this event hosted by The US Marshals Office and Thomas College on October 8, 2016. Kids and police officers had a chance to interact and the kids had a tailgate party, tour of the

campus, and watched a college sporting event.

◆ **Marksmanship Competition.**

Two teams from the police department competed in the Annual Patrol Combat Marksmanship Competition on November 2 & 3, 2016 in Portland. Officers were tested on patrol tactics, marksmanship, mental & physical strength and teamwork as well as their ability to use their weapons including duty handgun and patrol rifle.

◆ **MDI Marathon.**

Waterville Police Department competed as a public safety relay team at the 26.2 mile MDI Marathon on Mount Desert Island on October 16, 2016 to assist local charitable organizations.

◆ **Battle of the Badges.**

The police department participated in the 9<sup>th</sup> Annual Battle of the Badges (Police vs. Fire) benefit basketball game at the Alford Youth Center on March 9, 2017 to benefit the South End Teen Center.

◆ **One in Five K.**

Members of the Waterville Police Dept. took part in the One in Five 5k race at Thomas College on April 30, 2017. The race is a fundraiser and awareness-raiser for the Sexual Assault Crisis and Support Center.

**GRANTS AWARDED**

2016	Byrne Justice Assistance Grant	\$14,976
2016	Bulletproof Vest Grant	\$5,150
2017	BHS Impaired Driving Grant	\$10,000
2017	BHS Speed Grant	\$3,000
2017	MMA Safety—Ballistic Helmet	\$1,544

**CONTACT WPD:**

**HOURS:**  
AVAILABLE 24 HOURS/DAY;  
7 DAYS A WEEK

**ADDRESS:**  
10 COLBY STREET  
**PHONE:** 680-4700

**WEBSITE:**  
[WATERVILLE-ME.GOV/  
POLICE](http://WATERVILLE-ME.GOV/POLICE)

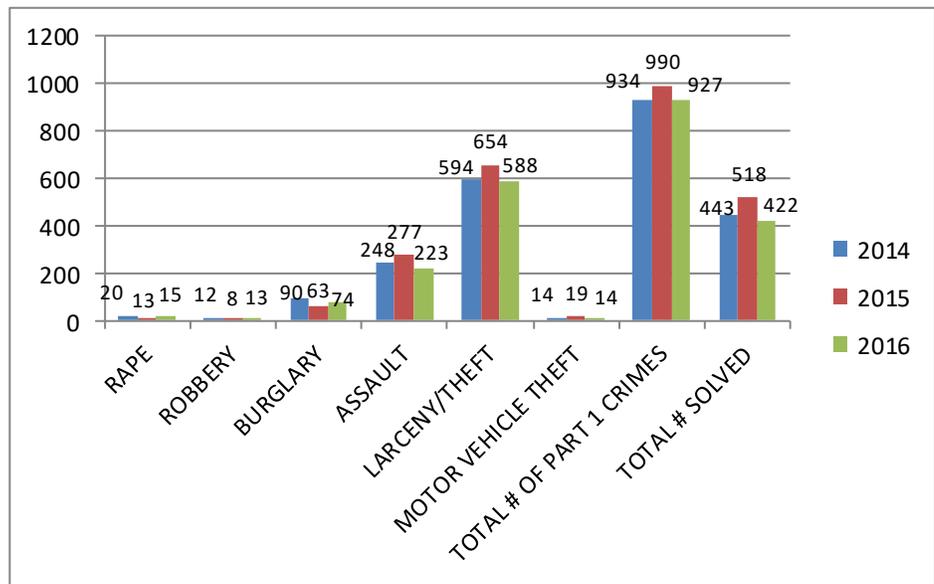
**DRUG FORFEITURES**

Through the department's efforts, in FY 2016/2017, the police department secured over \$173,000 in forfeiture money. This does not include the value for seized vehicles and other items.

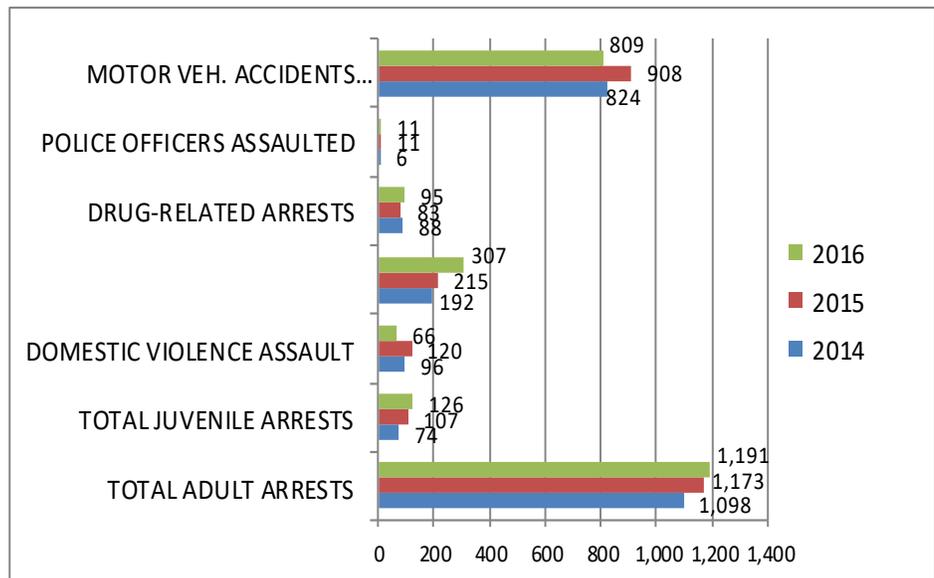
**STATISTICS (BY CALENDAR YEAR)**

**Uniform Crime Reporting (U.C.R.) Statistics:**

**PART I  
CRIMES**



**OTHER  
STATISTICS**



# EMPLOYMENT INFORMATION: HUMAN RESOURCES (H.R.)

The Human Resource Office operates with one staff person that is shared with the Parks and Recreation Department. The Human Resource Officer is responsible for supporting City departments in a number of key areas including employee recruitment, compensation and benefits, labor and employee relations, personnel file management, and workplace safety. The City currently employs 109 full-time employees and 140± part-time and seasonal employees.

## RECRUITMENT & HIRING

During the 2016-17 fiscal year, the City hired five (5) full-time employees to fill vacant positions. H.R., along with the respective department heads, reviewed 99 applications for the five (5) positions. Currently the City advertises positions in local newspapers, online, and on the City’s Facebook page.

## SAFETY AWARENESS

The City of Waterville is dedicated to providing all of our employees with a safe working environment. The City has a safety committee comprised of representatives from each of the major departments including public works, fire, police, parks and recreation and administrative offices. Shown in the table below are the City’s workplace injuries.

## LABOR RELATIONS

The City currently has five (5) separate union contracts to maintain. This covers administrative employees, fire, police, and parks and recreation/public works. During this fiscal year, the City had negotiations with the General Government Union as well as the Public Works/Parks and Recreation Union.

Fiscal Year	FYI Claims (no medical or lost time)	Medical Only	Lost Time	Total Claims
2012 – 2013	20	5	3	28
2013 – 2014	18	10	3	31
2014 – 2015	12	5	5	22
2015 – 2016	22	15	9	46
2016 – 2017	31	7	4	42

## CONTACT H.R.:

**HOURS:**  
MONDAY-FRIDAY, 7AM-4PM

**OFFICE & MAILING ADDRESS:**  
6 WENTWORTH COURT

**PHONE:** 680-4215

**EMAIL:**  
[HR@WATERVILLE-ME.GOV](mailto:HR@WATERVILLE-ME.GOV)

**WEBSITE:**  
[WATERVILLE-ME.GOV/  
HUMANRESOURCES](http://WATERVILLE-ME.GOV/HUMANRESOURCES)





# CITY EMPLOYEES: NEW FACES



**Todd Burns** started as a part-time Admin. Clerk and Deputy Registrar of Voters on July 25, 2016.



**Lauren Harney** joined the WPD as a Patrol Officer on July 25, 2016. She resigned on June 16, 2017.



**Kecia Blaisdell** was hired as a Public Safety Dispatcher on Aug. 29, 2016.



**Duane Wallace** was hired as a Public Safety Dispatcher on Sept. 5, 2016. He resigned in Jan. 2017.



**Lisa Lacombe** started as a part-time Admin. Clerk & Deputy Reg. of Voters on Sept. 28, 2016.



**Edward Moulton** began his career with Waterville Fire – Rescue as a Firefighter/Driver on December 5, 2016.



**Heather Appleton** started as a part-time Laborer at the Robert LaFleur Airport on December 12, 2016.



**Heather Rowden** began her position as the City's Finance Director on January 31, 2017.



**Linda Bard** started as a part-time Admin. Clerk and Deputy Registrar of Voters on Feb. 13, 2017.



**Craig Suttie** began his position as I.T. Director for the City on April 18, 2017.



**Theresa Dessert** was hired as a Public Safety Dispatcher on April 24, 2017.



**William Rose** started as a part-time Laborer at the Robert LaFleur Airport on May 1, 2017.



**Joel Wayne** left his position as a dispatcher for the Communications Center to take on the position of I.T. Technician for the City on August 9, 2016.

## RESIGNATIONS



**Chuck Calkins** resigned from his position of Finance Director on December 2, 2016, for a new position as Vice President of Finance for Day's Jewelers.



**Josh Grant** resigned from his position as I.T. Director on March 2, 2017, after 15 years of service with the City. He was retained by the City to continue to work remotely in an oversight capacity.



**Michael McKay** resigned from his position of Career Firefighter/Driver with Waterville Fire-Rescue to pursue other employment.

## CITY EMPLOYEES: RETIREMENTS



**Richard "Ricky" Quirion**, retired on May 26, 2017, after 44 years of service with the City's Public Works Department.

Ricky began his employment with the City of Waterville on May 10, 1973, as a laborer on the back of the sanitation truck. Through the years, he was promoted several times, ultimately finishing his career in the position of Heavy Equipment Operator. Ricky was a very dedicated and conscientious employee who was always willing to help out with projects at any time. He is looking forward to spending time with his family, going camping, and heading to Florida next year to watch the Daytona 500. We wish him all our best for a long and happy retirement!



**Trudy Lovely**, retired on June 30, 2017, after serving the City for over 34 years at the Pine Grove Cemetery.

Trudy started as a secretary for the Cemetery in 1983, taking over as superintendent in the early '90s. During her tenure, she created hand-drawn maps of the entire cemetery, and worked to have them digitized. She also created a card file of all lots and burials, and worked to have them entered into a database. The database is now available on the City's web site.

Trudy and her dog, Chloe, spent countless hours in the Pine Grove Cemetery over the years. Her passion for its history and beauty is contagious. Her institutional knowledge and practical application will be greatly missed.

## CITY EMPLOYEES: RECOGNITION



With the promotion of SRO Damon Lefferts to the Detective Division in late summer 2016, **Patrol Officer Cameron Huggins** was selected to serve as the next School Resource Officer for the Waterville school system. Officer Huggins began his duties on the first day of the school year in the Fall, 2016.



**Tiffany Buzzell**, of the City's Health & Welfare Department, was recognized in May, 2017 at the spring conference for the Maine Welfare Directors Association for her certification in the Fundamentals of General Assistance.



The City's Health & Welfare Director, **Linda Fossa**, was recognized at the Maine Welfare Directors Association (MWDA) conference in May, 2017, when she retired after 28 years as MDWA Treasurer.



Tax Collector **Linda Cote** was recognized at the annual conference of the Maine Municipal Tax Collectors & Treasurers' Association (MMTCTA) for her approval as a re-certified Tax Collector. The conference was hosted here in Waterville on May 19, 2017.

# CITY EMPLOYEES: RECOGNITION

To follow are awards presented at the 24<sup>th</sup> annual Employee Recognition Dinner held on October 28, 2016. Awards were based on nominations received from their peers:



## EMPLOYEE OF THE YEAR:

**Bobbie-Jo Green**  
Human Resources Officer & Recreation Coordinator

Bobbie-Jo started her career with the City of Waterville in February, 1997.

*"Bobbie has been a tremendous asset to the City. She continuously goes above and beyond the call of duty, shows grace under pressure and uses teamwork to get results..."*

*"Bobbie-Jo has shown unwavering dedication to the City and its employees; always making time to assist others in a professional and kind manner while managing diverse responsibilities... She is committed to working toward making this City a great place to work and live."*

— Nomination excerpts



## DEPARTMENT OF THE YEAR:

**Waterville Fire-Rescue**

Members of the Waterville Fire Dept. are out in the community keeping people safe and providing an excellent and vital service to the City of Waterville.

*"Our hardworking firefighters and fire officers go out of their way to assist members of the public during all hours of the day and night, often responding to multiple calls at once... Many also give their time, in their own communities, as volunteer firefighters. It is not uncommon for them to come in on their days off for fire calls in the City as well..."*

— Nomination excerpt

*"They put themselves out there every day and night responding to high stress situations in a positive and professional manner. Their level of care and compassion is immeasurable..."*

— Nomination excerpt

*"With hard budget times, they have maintained a good attitude and have not compromised the quality of service to the residents of our great City..."* — Nomination excerpt

# CITY EMPLOYEES: RECOGNITION

To follow are awards presented at the Waterville Fire Department's Annual Awards Banquet on Saturday, April 15<sup>th</sup>, 2017. Awards were presented based on nominations received from their peers.



**CALL FIREFIGHTER OF THE YEAR:**  
**Spencer Martin**

Spencer joined the Waterville Fire department as a call firefighter in 2014 to respond to Emergency Medical Service (EMS) calls. “He showed a willingness to also learn the job of firefighting. Spencer strives to better himself, is very respectful and always has a positive attitude.” He is also currently a senior at Colby College.



**CAREER FIREFIGHTER OF THE YEAR:**  
**Joseph Haberny**

Firefighter Haberny began his career with Waterville Fire–Rescue in September, 2015. Haberny is said to, “exhibit great knowledge of both fire-fighting and EMS tactics. He always has a good attitude and is helpful with any project. Joe is very self-motivated and he is a fast learner with a vast fire-fighting skill set.”



**DISTINGUISHED MEDAL OF MERIT:**  
**Lt. Scott Holst**

A Distinguished Medal of Merit was presented to Scott A. Holst. This medal is presented to for acts of merit or service in a non-emergency function that bring honor and distinction to the department, or that increases department efficiency or effectiveness.

## RIBBON AWARDS

- Fire Instructor I & II: Joseph Haberny & Braxton Campbell
- Fire Officer I & II: Braxton Campbell
- Associates Degree in Fire Science: Nathan Gromek

## SPECIAL RECOGNITION

Special Recognition was given to the Skowhegan Fire Department's Rapid Intervention Team (RIT). A RIT is a team of firefighters that is called to a fire scene to be on stand-by in case any firefighter gets trapped within a burning structure. They are specially trained to jump into action when a “mayday” call is sounded. A mutual-aid policy with Skowhegan Fire was just recently put into place for this specialized team. Skowhegan Fire's RIT team was called to a structure fire on Summer Street. It was during this fire that Waterville Firefighter Dan Brown became trapped when the ceiling of a room collapsed and pinned him under piles of burnt debris on the second floor. Thanks to the quick work of the RIT team, Dan was removed from the structure and transported to the hospital for non life-threatening injuries.

# CITY EMPLOYEES: AWARDS



In October, 2016, **Patti Dubois** (City Clerk) and **Amanda Esler** (Administration Office) received the *1<sup>st</sup> place award*, in its population category, from the Maine Municipal Association for the 2015 Annual Report. The prior year, they had received the *2<sup>nd</sup> place award* for the 2014 Annual Report. The annual report is a project of the City Clerk's office with design and layout by Amanda Esler.



**Sgt. Jason Longley** won the 2016 Waterville Police Department's *Willard "Bill" Shirley Firearms Proficiency Award*. 2016 marked the award's first year, named in honor of Officer Bill Shirley. Officer Shirley served as the department's first recognized firearms instructor from 1966 until his retirement in 1992. Bill passed away in 2015. The award was presented to Sgt. Longley by Chief Massey on November 8, 2016, with Bill Shirley's wife, Geraldine, and his daughters present.



2017 marked the 9<sup>th</sup> year of the annual Battle of the Badges showdown to benefit Waterville's South End Teen Center. This benefit basketball game was held on Thursday, March 9th at the Alford Youth Center. Members of the Waterville Police Department and Waterville Fire - Rescue squared off in a tie breaker game with both teams having four (4) prior wins. The tie was broken with the **Waterville Police Department Team** taking home the trophy this year.



At the 57th Annual Meeting of Kennebec Behavioral Health, held in June, 2017, the Waterville Police Department was presented with the *Outstanding Community Partnership Award*. **Sgt. Daniel Goss, Deputy Chief William Bonney, & Chief Joseph Massey** were each credited for their engagement and support of the High Hopes Clubhouse in Waterville.



The **Waterville Public Library** received the Institute of Museum and Library Services' *National Medal*, the nation's highest honor given to libraries for service to the community. Chosen out of 123,000 libraries in the country, the WPL was one of 5 selected honorees to show the significant impact our nation's libraries have on the community through excellent programs, services, outreach, and partnerships that go well beyond expectations. WPL Director Sarah Sugden graciously accepted the award.



STAFF:

*Heather Rowden, Director/Treasurer*  
*Linda Cote, Tax Collector*  
*Linda Taylor, Accountant*  
*Sarah Bailey, Finance Clerk*  
*Debbie Collins, Finance Clerk II*

## FINANCE OFFICE

The Finance Department is dedicated to serve all the citizens of Waterville, other city departments and the school department.

The Finance Department oversees and administers the city's financial and accounting systems, including the collection and disbursement of all monies for the City. The revenues of the City include real and personal property taxes, federal and state grants, excise taxes on vehicles, boats, and airplanes, parking tickets, various permits and licenses, and other miscellaneous revenue. A portion of the monies collected includes registration fees and sales tax, which must be forwarded to the state. Other functions of the department include the processing of all accounts payable, account receivables, and payroll.

The City accepts debit and credit cards for payments on any items. Individuals wishing to use this form of payment are charged an additional fee of \$1 for transactions up to \$40 and 2 ½% for transactions over \$40, which

covers the cost of processing fees from a 3<sup>rd</sup> party.

During 2016, the Finance Department processed 3,117 accounts payable checks, 424 wire transfers, 446 ACH transactions and 85 1099s, 288 W2s, 1,695 paychecks and 5,790 direct deposit paychecks. 6,025 tax bills were mailed and 18,417 property tax payments were processed. There were 9,886 vehicles registered, 626 hunting & fishing licenses sold, 747 boat/ATV/snowmobile registrations and 1,577 dog licenses given.

The entire post audit report from FY 2015-2016 is available online and is on file in the Finance Director's office. The report is available for public review during regular business hours and on our web site. The audit was performed by:

Nicholson, Michaud & Company  
76 Silver St  
Waterville, ME 04901

# Delinquent Taxes

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>TAX YEAR 2015—Personal Property</b>					
JUST ABOUT THERA MASSAGE	\$13.70	TREASURES OF THE FLESH	\$69.50	CHAMBERLAIN DENNIS	\$155.46
LAVENDER DESIGNS	\$52.06	TWICE NEW	\$22.24	CHARLETTE OLIN C	\$752.05
SIRABELLA MICHAEL	\$9.34	VAN DEN BOSSCHE HYPNOTHERAPY	\$13.90	COOLEY APRIL	\$579.42
TRAYNUR MD PA	\$131.52	VB VAPORS & TOBACCO LLC	\$11.94	COREY DARWOOD & MARY E	\$924.88
JUST ABOUT THERA MASSAGE	\$13.70	<b>TAX YEAR 2016—Real Estate</b>		CORMIER PROPERTIES LLC	\$307.97
LAVENDER DESIGNS	\$49.32	ADAMS TIM	\$244.81	CRAIG CHARLES	\$1,559.04
NORTHEAST DREAM CENTER	\$13.70	ANDONOV TIHOMIR & LILIANA	\$2,808.70	CRANFORD LISA D	\$1,931.12
RENAISSANCE STYLING	\$47.70	ARBO LYNNETTE R	\$1,560.04	CRESS WANDA	\$1,352.53
SIRABELLA MICHAEL	\$10.96	AUCOIN WILFRED F & JOAN M	\$663.66	CYR JOHN	\$1,553.57
TRAYNUR MD PA	\$126.04	BARD DANIEL R & HELEN E	\$2,113.49	DANFORTH SHEREE M	\$1,339.89
TREASURES OF THE FLESH	\$68.50	BARDAGLIO GEORGE	\$1,207.06	DEAN TRUC H & REGINALD	\$2,159.23
<b>TAX YEAR 2016—Personal Property</b>		BAYLEY ELIZABETH A & TODD S	\$848.76	DENIS STEPHEN A	\$2,819.51
ARBOR TECHNOLOGIES	\$33.36	BEAUDOIN DANY MARIE	\$1,250.94	DEVOGT CRYSTAL L	\$1,588.15
BARRELS COMM. MARKET	\$27.80	BENISSAN JORDAN M	\$954.09	DIXON STACY	\$435.31
COASTAL MED TECH INC	\$1,478.96	BERNIER MARY	\$1,689.02	DOYON JOSEPH	\$1,302.92
COMPARETTI CUSTOM SOUNDS	\$13.90	BICKFORD CLARENCE E JR	\$1,891.19	DRAPER G WHITNEY III	\$5,410.52
DARRELLS PIZZA	\$194.60	BICKFORD RONALD K	\$1,175.73	DUPEE DUSTIN	\$115.12
ELI FITZGERALD PHOTOGRAPHY	\$69.50	BICKFORD RONALD K	\$426.38	EMERY PAMELA A	\$2,274.51
FLOS FLOWER CART	\$111.20	BLACK FAMILY REVOC TRUST	\$4,761.34	EMF INC	\$7,429.63
GM POLLACK & SONS	\$1,826.46	BLACK FRED G PROPERTIES LLC	\$2,357.37	FAIRBURN EILEEN B TRUSTEE	\$711.71
JUST ABOUT THERAPEUTIC MASSAGE	\$11.12	BLUE MARBLE HOMES LLC	\$1,767.25	FAIRWIND PROPERTIES LLC	\$1,145.94
KEYBANK NATIONAL ASSOC.	\$94.52	BOHNER KATHRYN A	\$1,904.90	FAMILY ENTERTAINMENT CTR	\$5,292.07
LA BELLE BRIDAL BOUTIQUE	\$27.80	BOLDUC ANNA J	\$1,809.78	FLAHERTY WILLIAM H III & M	\$512.53
LAVENDER DESIGNS	\$44.48	BOLDUC PETER G	\$2,312.27	FLIBBERT GAIL	\$263.50
MAINE SPECIALTY PHARMACY	\$29.34	BOUCHER KIRK	\$1,216.07	FORTIN ELIZABETH A	\$414.84
MAINE STATE LANDSCAPING	\$139.00	BOURQUE JUDITH	\$380.57	FORTIN ELIZABETH ANN	\$5,291.65
MCEWENS AUTO	\$43.39	BRAGDON PETER	\$3,350.24	FOURNIER FRANCIS J & PATSY	\$600.75
ME STATE INVESTMENTS CORP	\$16.68	BRETON ROBERT J	\$1,464.21	FROST TIMOTHY	\$288.33
MID MAINE ELECTRONICS	\$44.48	BUREAU H LEE & JULIE L	\$1,077.18	GALVIN MICHAEL	\$607.95
MITCHELL CAROL KOSNOW	\$40.35	BUREAU H LEE & JULIE L	\$141.05	GIFFORD REVOCABLE LIVING TRUST	\$1,819.85
NAILICIOUS	\$13.90	BUREAU LEE & JULIE	\$1,411.57	GILBERT EDWARD & SANDRA	\$1,942.66
NEWMEN PATTI LCPC	\$16.68	BUREAU LEE & JULIE	\$68.99	GILBERT PAUL J	\$738.63
PAINT CONTRACTING	\$38.92	BURROWS TERRI L	\$612.42	GLIDDEN TANYA D	\$1,559.04
PAWS OF PERFECTION	\$139.00	CABANA JENNIFER L	\$2,687.64	GRENIER PATRICIA A	\$1,196.20
PSYCHIC READER	\$13.90	CARDENAS MICHAELA	\$2,067.29	HALLEE NAPOLEON & L	\$178.53
RENAISSANCE STYLING	\$75.06	CARMICHAEL MYRTLE E	\$1,749.54	HARRINGTON HOWARD J	\$924.02
SIRABELLA MICHAEL	\$11.12	CARON JASON P	\$1,268.24	HOMER ROBERT U & ESTHER	\$1,038.49
TIM HORTONS	\$487.89	CARON NICHOLAS & MELISSA	\$825.69	HUFF RODNEY E SR	\$960.56
TOTAL ECLIPSE REFLEXOLOGY	\$16.68	CARON NICHOLAS & MELISSA	\$775.76	JIANG LAING	\$2,282.45
TOTALLY CHIC SALON & SPA	\$157.58	CARON NICHOLAS W	\$659.98	KLOA LLC	\$1,014.33

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>TAX YEAR 2016—Real Estate Con't</b>		<b>TAX YEAR 2016—Real Estate Con't</b>		<b>TAX YEAR 2017—P. Property</b>	
KRIKORIAN STEPHEN	\$1,619.57	SOUCY CHRISTOPHER	\$1,568.40	C&M AUTO MACHINE SHOP	\$111.72
LAKESIDE PORTFOLIO MNGT	\$253.45	SPAULDING ERIC J	\$2,138.64	CHAPTER 11	\$161.88
LANPHIER GALEN & BELINDA	\$723.83	STEVENS GLEN A II	\$443.79	CHORE STORE THE	\$18.11
LEMIEUX WILFRED	\$824.40	STUBBS JENNIFER	\$1,169.69	COASTAL MED TECH INC	\$1,285.92
LINDLOF KENNETH G	\$1,423.88	SUSI JANE A	\$1,397.93	COLLEGE QUIK STOP	\$116.28
LOGAN BETTE JO	\$255.42	SZETO HUNG	\$1,207.44	COMFORT INN	\$8,597.88
LQQKN4PROPERTIES INC	\$783.76	TARDIFF DEREK & LESLIE	\$668.77	COMPARETTI CUSTOM SOUNDS	\$11.40
LQQKN4PROPERTIES INC	\$979.74	TBW ENTERPRISES LLC	\$19,845.88	COOK KEITH DR	\$22.37
LQQKN4PROPERTIES INC	\$549.09	THE BANK OF MAINE	\$2,148.40	CROSWELL ROBERT S MD	\$49.59
LQQKN4PROPERTIES INC	\$2,072.05	THE BANK OF MAINE	\$102.11	CYR JEFFREY & ANGEL	\$13.68
LUCZAJ JOSEPH	\$1,207.44	THIBODEAU REGINALD	\$328.68	DMX LLC	\$6.84
LUTZ WAYNE R	\$437.95	THOOPSAMOOT TUSSANEE	\$1,708.79	DNL RESTORATION	\$25.08
MARCEAU SARAH A	\$348.69	THURLOW JONATHAN	\$310.69	END ZONE	\$668.04
MARSHALL KAREN J	\$868.48	TOWNSEND BEVERLY A	\$1,829.94	G&D AUTO REPAIR	\$196.08
MARTIN ROBERTO & SUSAN	\$1,059.45	TOWNSEND BEVERLY A	\$1,720.31	GELLER & GELLER LAW OFF	\$307.80
MCCAFFERTY KERRY	\$305.62	TROMBLEY MICHAEL B	\$1,259.60	GIGUERE MARC & GIGUERE	\$13.68
MCGLEW SHAWN	\$1,553.28	TWO CITIES LLC	\$2,533.20	GOUDREAU'S RETIREMENT INN	\$146.70
MCKENNEY JULIE	\$349.36	TWO CITIES LLC	\$2,640.06	HALL MARTA NP	\$52.44
MCLEOD DEENA L	\$1,853.31	UNDERWOOD PROPERTY MGMT	\$10,946.03	HAPPY TRAILS & JOES SMOKE	\$12.54
MCMULLIN LILLIAN H	\$2,450.61	VERVILLE PAUL	\$1,324.22	HATHAWAY CREATIVE CTR	\$189.24
MENOUDARAKOS VRASIDAS &	\$2,000.00	VOYE WENDY	\$116.59	HIBACHI SUPREME BUFFET	\$392.73
NELSON HOWARD C	\$2,423.67	VR REALTY LLC	\$2,000.00	HOLY CANNOLI	\$432.64
NOBLE EDWARD	\$1,001.62	WITHERELL CARRIE	\$600.76	KIERSTEAD J CONSULTING	\$61.56
NOONAN ANTHONY	\$379.82	WOOD FRANK S & J DAWNA	\$744.64	KING STREET APARTMENTS	\$13.68
OAK POND APARTMENTS	\$2,567.78	WOODBERRY ANTHONY & M	\$1,524.75	KMD CAR CARE	\$31.92
PARSONS RACHEL A	\$374.50	YRAM	\$7,882.38	LACEY & CO DAY SPA	\$75.24
PAZYRA GREGORY	\$1,093.79	ZHANG MEI	\$1,760.78	LARSENS JEWELRY	\$216.60
PELOTTE MARION J	\$481.14	<b>TAX YEAR 2017—Personal Property</b>		LAVENDER DESIGNS	\$36.48
PETTENGILL JOHN	\$549.48	15 COLLEGE AVE LLC	\$39.45	MAINE CENTRAL RAILROAD	\$352.79
POMERLEAU JAMIE L	\$2,075.94	AAA NORTHERN NEW ENGLAND	\$704.52	MAINE OXY SUPPLY CO	\$542.64
POTTLE STEVEN	\$752.05	ALBAS AUTO SERVICE INC	\$606.48	MAINE SPECIALTY PHARMACY	\$38.76
POULIN MARGARET A	\$400.72	ALLIED HEALTH ADVANTAGE	\$47.88	MARCIS HAIR STUDIO	\$11.40
POULIN MELISSA M	\$1,311.18	AMANDA NOEL PHOTOGRAPHY	\$54.72	MATHIEU DAVID CO INC	\$651.51
PROVENCHER LINDA	\$190.51	ARBOR TECHNOLOGIES LLC	\$82.08	MATT HANKEY PAINTER	\$11.40
PUSHARD JEFFREY A & HEIDI M	\$2,020.89	ATV SALES BY ALAN & JACOB	\$11.40	MCEWENS AUTO	\$674.88
QUIRION JOSEPH DONALD	\$2,081.99	AVMAR LLC	\$13.68	MCKENZIE INSPECTION ST	\$619.94
QUIRION WAYNE R	\$533.31	BARTON FINANCIAL ASSOC	\$88.92	MEMBERSHIP AUTO	\$321.48
RANCOURT BRANDON & T	\$0.25	BELLA VITA SALON & DAY SPA	\$141.36	MITCHELL CAROL KOSNOW	\$52.44
RANCOURT REGINA G	\$494.79	BENEFICIAL TECHNOLOGIES	\$59.28	MIX 107.9	\$645.24
RICHARDS MARK	\$407.11	BIANCHI GROUP LLC	\$20.52	MOODY ROGER & CATHY	\$13.68
RIDEOUT MARY	\$369.02	BOUCHARD SUSAN DSW	\$25.08	MR ROYS AUTO REPAIR	\$118.56
ROLLINS DALE L & SUZANNE	\$1,030.97	BOUDREAU AGENCY	\$63.84	MUIRFIELD CORP	\$13.68
ROY ELIZABETH	\$530.43	BOULOS PROP MGMT	\$15.96	MUZAK LLC	\$155.04
ROY GARY	\$316.63	BRAGDON FARM LLC	\$20.52	NAPOLI ITALIAN MARKET INC	\$148.20
SINCLAIR DOUGLAS W & M	\$1,147.62	BUEN APETITO INC	\$201.46	NATURE CURE CENTER	\$9.12

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>TAX YEAR 2017—Personal Property</b>		<b>TAX YEAR 2016—Real Estate</b>		<b>TAX YEAR 2016—Real Estate</b>	
NATURE PRODUCTIONS	\$13.68	12 BEECH LLC	\$14,984.16	BRAGDON PETER	\$2,685.84
NORTHERN LIGHT FAMILY CTR	\$41.04	3 GUYS PROPERTIES LLC	\$1,571.58	BRAGG KRISTIE	\$795.17
PAINT CONTRACTING	\$27.36	3 GUYS PROPERTIES LLC	\$764.64	BRETON PRISCILLA	\$1,326.96
PARAMOUNT BEHAVIORAL SVCS	\$285.00	ACHORN DEBRA A	\$2,380.32	BRIDGES RONALD H	\$1,639.32
PATKUS GUITARS	\$11.40	ADAMS TIM	\$75.24	BROWN CHARLES	\$497.04
PAULAS HAIRSTYLISTS	\$136.80	ALLEN GENE T	\$62.31	BROWN EDDY L	\$1,407.53
PC AUTO BODY SHOP	\$129.96	ALLEN JANE L	\$311.95	BROWN JEAN & THEODORE	\$1,906.08
PHELPS MIRANDA	\$18.24	ANDERSON JEAN	\$1,313.28	BROWN JEAN L	\$1,780.68
PINE CONE GIFT SHOP	\$50.16	ANDERSON RICHARD	\$697.68	BROWN MARY R	\$1,521.90
PLAY BALL	\$225.72	ANDONOV TIHOMIR & LILIANA	\$2,640.24	BROWN THEODORE H & J	\$1,005.06
POIRIER JOHN P II DMD	\$1,251.42	APPLETON ASHLEY	\$312.33	BRYANT SHELAH A	\$1,088.64
POIRIER PROPERTIES OF ME	\$18.24	ARBO LYNNETTE R	\$1,570.92	BUREAU H LEE & JULIE L	\$2,498.88
POULIN OPTICIANS INC	\$38.76	ARBOR TECHNOLOGIES LLC	\$6,026.04	BUREAU H LEE & JULIE L	\$38.76
PRIORITIES HAIR SALON	\$11.40	AUCOIN GREG	\$1,812.60	BUREAU LEE & JULIE	\$1,383.96
PRISM PAINTING INC	\$11.40	BADLER ERIC M	\$1,482.80	BUREAU LEE & JULIE	\$34.20
PSYCHIC READER	\$13.68	BAKER DAVID J	\$964.44	BURNS RICHARD C	\$1,511.73
RADIO SHACK #01-1118	\$141.36	BARD DANIEL R & HELEN E	\$3,242.16	BURRILL CHRISTOPHER J & L	\$699.96
RATNER DENNIS P PHD	\$63.84	BARDAGLIO GEORGE	\$934.80	BURRILL CHRISTOPHER J & L	\$747.84
REALD INC	\$271.32	BATES ETHEL P	\$2,143.20	BURRILL CHRISTOPHER J & L	\$567.72
REGAL NAILS SALON & SPA	\$177.84	BATSTONE GRIFFITH & LOUISE	\$9,249.96	BURRILL CHRISTOPHER J & L	\$606.48
RENAISSANCE STYLING	\$79.80	BAYLEY ELIZABETH A & TODD S	\$4,512.12	BURRILL CHRISTOPHER J & L	\$2,236.68
RITAS CATERING & EVENT CTR	\$649.80	BEARCE JEFFREY & JOANNA	\$801.28	BURRILL CHRISTOPHER J & L	\$1,630.20
SIGN OF THE SUN	\$294.12	BEAUDOIN DANY MARIE	\$1,322.40	BURRILL LINDSEY A & CHRIS	\$3,812.16
SILVERMAN PAUL LCPC	\$22.80	BELANGER DANNY J	\$453.72	BURROWS TERRI L	\$1,639.32
SIRABELLA MICHAEL	\$9.12	BENISSAN JORDAN M	\$1,452.36	BUTLER DEBORAH	\$812.54
STATE FARM INSURANCE	\$189.24	BERGERON MARGARET	\$886.92	CABANA JENNIFER L	\$2,795.28
STOWE PHOTOGRAPHY	\$98.04	BERNADINI CLARENCE E &	\$516.42	CAMPBELL JOHN A	\$15.67
TAXMAN INC	\$620.16	BERNIER MARY	\$1,431.84	CARDENAS MICHAELA	\$1,858.20
THE SENSORY GYM	\$114.00	BICKFORD ADAM & LINDSEY	\$537.93	CARMICHAEL MYRTLE E	\$1,174.20
TIBBETTS JAMES LADC	\$13.68	BICKFORD CLARENCE E JR	\$1,527.60	CARON JASON P	\$462.84
TIM HORTONS	\$1,694.04	BICKFORD RONALD K	\$914.28	CARON NICHOLAS & MELISSA	\$798.00
UNDERWOOD PROP. MGMT	\$52.44	BICKFORD RONALD K	\$275.88	CARON NICHOLAS & MELISSA	\$1,716.84
VAPOR GURUS	\$173.28	BLACK FAMILY REVOC TRUST	\$4,874.64	CARON NICHOLAS W	\$786.60
VIDEO 54	\$205.20	BLUE MARBLE HOMES LLC	\$1,529.88	CARVER LENWOOD & SHEILA	\$1,960.80
WATERVILLE ECONO LODGE	\$1,600.56	BOBER PATRICIA A	\$843.88	CARVER LENWOOD & SHEILA	\$1,520.76
WATERVILLE FLORIST	\$232.56	BOHNER KATHRYN A	\$2,147.76	CARVER LENWOOD & SHEILA	\$3,568.20
WATERVILLE OAKS LLC	\$45.60	BOLDUC ANNA J	\$116.28	CHAMBERLAIN DENNIS	\$59.28
WATERVILLE OAKS LLC	\$18.24	BOLDUC ANNA J	\$1,301.88	CHARENTE OLIN C	\$642.96
WATERVILLE OAKS LLC	\$93.48	BOLDUC PETER G	\$2,444.16	CHARRIER TYLER J	\$784.32
WATERVILLE OAKS LLC	\$61.56	BOLDUC RICHARD H & ANNA	\$326.04	CHILDS GORDON D	\$764.37
WATERVILLE OAKS LLC	\$61.56	BOUCHARD KAREN M	\$256.45	CHRISTMAN EDWIN ROY	\$81.07
WCW PROPERTIES LLC	\$22.80	BOUCHARD MICHEL W SR	\$362.52	COLLINS BETH A	\$357.29
YOU BROKE IT?	\$15.96	BOUCHER KIRK	\$1,263.12	COMPARETTI ROGER FRANC	\$396.72
		BOURQUE JUDITH	\$9.12	COOLEY APRIL	\$136.80
		BOWKER LOUSIE N	\$111.72	COREY DARWOOD & MARY E	\$816.24

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>TAX YEAR 2017—Real Estate</b>					
CORMIER MELISSA	\$389.88	FISHER MERLE	\$282.72	HOLMES SCOTT S	\$520.85
CORNVILLE RECYCLING INC	\$1,121.37	FISHER MERLE	\$291.84	HOME DEALS OF MAINE LLC	\$288.95
COUTURIER TINA & MCPHER	\$1,584.47	FISHER MERLE	\$421.80	HOMER ROBERT U & ESTHER	\$1,162.80
CRAIG CHARLES	\$973.56	FISHER MERLE	\$216.60	HORNER STEWART R & CYN	\$696.54
CRANFORD LISA D	\$932.52	FISHER MERLE	\$399.00	HUBBARD III MELVIN	\$331.55
CRATE STEPHEN C & ALLISON F	\$483.65	FISHER MERLE	\$134.52	HUBERT DIANE M	\$217.63
CRESS WANDA	\$1,155.96	FISHER MERLE	\$75.24	HUFF RODNEY E SR	\$866.40
CRISTAN ANTHONY F	\$4,566.84	FISHER MERLE	\$66.12	HUTCHISON JULIE A	\$838.03
CROWELL BETTE JO	\$70.68	FISHER MERLE	\$136.80	JABAR GEORGE M II	\$4,140.48
CYR DILLON M	\$1,405.62	FISHER MERLE	\$104.88	JENKINS JOHN MARK	\$3,903.36
CYR JEFFREY & ANGEL	\$2,158.14	FISHER MERLE	\$120.84	JIANG LAING	\$2,086.20
CYR JOHN	\$1,687.20	FISHER MERLE	\$129.96	JIANG TONG YONG & TINA	\$777.48
DANFORTH SHEREE M	\$1,032.84	FISHER MERLE S	\$617.88	JVR PROPERTIES LLC	\$3,034.68
DEAN TRUC H & REGINALD	\$1,634.76	FITZPATRICK THOMAS & MARY E	\$702.81	KARTER JIBRYNE E	\$4,589.64
DENIS STEPHEN A	\$2,197.92	FIVE CROWS	\$5,827.68	KEEFE THOMAS & CHARLENE	\$679.22
DEUTSCHE BANK NATIONAL	\$779.76	FLAHERTY WILLIAM H III & MARI	\$1,098.96	KENN. VALLEY NEW LIFE CTR	\$177.58
DEVOGT CRYSTAL L	\$969.00	FLEURENT JEREMY	\$4,769.76	KIERSTEAD MARK S	\$2,683.56
DITULLIO KELLI I	\$959.57	FLIBBERT GAIL	\$98.04	KING EDWARD F	\$1,930.40
DIXON SHANNON L	\$1,971.63	FOLSOM ELWOOD V & ROLANDE	\$1,212.96	KING STREET APARTMENTS	\$2,834.18
DIXON STACY	\$107.16	FORESITE INC	\$114.00	KLOA LLC	\$747.84
DOLLEY MICHELLE A	\$579.38	FORESITE INC	\$45.60	KNAUSENBERGER ROLAND H	\$8.43
DONOVAN JESSE L	\$1,459.11	FORTIN ELIZABETH A	\$264.48	KRANTZ RALPH D III	\$240.90
DORR JENNIFER	\$668.04	FORTIN ELIZABETH A BOLSTEAD	\$4,632.96	KRIKORIAN STEPHEN	\$2,015.52
DOSTIE BEN D & RENEE L	\$734.16	FOURNIER FRANCIS J & PATSY S	\$497.04	LABBE JASON G & CHILDS	\$1,138.74
DOSTIE STEPHEN F	\$1,135.44	GALVIN MICHAEL	\$460.56	LABBE JASON G & CHILDS	\$457.01
DOUGLAS MARK R & ISABEL	\$7,098.02	GAYNE GLORIA D	\$426.88	LACROIX ROLAND L J & JUDY	\$242.82
DOW BRENT C	\$1,098.96	GEORGE CAROL A	\$63.84	LAGASSE RONALD J	\$834.48
DOYON JOSEPH	\$782.04	GIFFORD REVOCABLE LIVING TST	\$1,525.32	LALIBERTY SHERRY L	\$18.47
DRAPER G WHITNEY III	\$3,755.16	GILBERT EDWARD T & SANDRA M	\$2,083.92	LAMARRE JILL F	\$2,542.20
DULAC LUCILLE	\$1,051.65	GILBERT LINDA	\$1,682.64	LANE SHELLY LU ANDERSON	\$383.33
DULAC MARIAH C	\$2,216.16	GILMAN JUDITH	\$399.00	LANOON LLC	\$547.20
DULAC PAULA J	\$2,578.68	GLIDDEN TANYA D	\$1,176.48	LANPHIER GALEN & BELINDA	\$82.08
DUNTON SIDNEY A & JACQUEL	\$482.32	GORDON BRYAN A	\$29.64	LAQUALIA CAROL J	\$972.99
DUPEE DUSTIN	\$82.08	GORDON BRYAN A	\$1,912.92	LARSEN MARK A & LEE ANNE	\$2,074.80
EMERY PAMELA A	\$1,630.20	GOUDREAU JEREMIAH A	\$226.20	LARSEN VERCIE J	\$5,223.48
EMF INC	\$7,692.72	GOUDREAU WATERVILLE LLC	\$3,804.75	LEEBER RICHARD G	\$12.04
FAIRBURN EILEEN B TRUSTEE	\$369.36	GOULD ELLEN F	\$523.09	LEMIEUX WILFRED	\$296.40
FAIRWIND PROPERTIES LLC	\$1,048.80	GREEN HENRIK	\$1,957.95	LEWIS JAMES	\$1,164.20
FAMILY ENTERTAINMENT CTR	\$4,083.48	GRENIER PATRICIA A	\$414.96	LEWIS JAMES & SHIRLENE	\$426.51
FERNALD DAVID B	\$850.28	HALEY BRUCE	\$275.95	LINDLOF KENNETH G	\$1,721.40
FERRAN REGINALD A	\$848.25	HALLEE NAPOLEON & LORRAINE	\$102.60	LIZOTTE NANCY	\$25.70
FERRIS JOSEPH E	\$4,582.80	HARRINGTON HOWARD J	\$1,167.36	LOVENDAHL ANDERS &	\$862.98
FISHER MERLE	\$221.16	HARTIGAN LEAH RM	\$1,796.64	LQQKN4PROPERTIES INC	\$592.80
FISHER MERLE	\$214.32	HEBERT LEE M & DEBRA M	\$1,431.84	LQQKN4PROPERTIES INC	\$563.16
FISHER MERLE	\$171.00	HIGGINS DANIEL J	\$653.22	LQQKN4PROPERTIES INC	\$1,269.96
FISHER MERLE	\$305.52	HOLBROOK STEPHANIE L	\$790.79	LQQKN4PROPERTIES INC	\$1,345.20

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>TAX YEAR 2017—Real Estate Con't</b>					
LUCZAJ JOSEPH	\$1,035.12	PERRY RICHARD F	\$893.76	SEAMANS NARISSA	\$1,885.56
LUTZ WAYNE R	\$1,643.88	PETTENGILL JOHN	\$793.44	SHUTT BARBARA C	\$1,700.88
MACARTHUR DOREEN	\$1,106.37	PHILLIPS MICHAEL F & JENNIFER	\$2,494.32	SILVERMAN PAUL & RAINA	\$1,197.00
MADESSA REALTY LLC	\$1,403.01	PICURRO JOHN	\$2,133.32	SINCLAIR DOUGLAS W &	\$1,046.52
MAINE CENTRAL RAILROAD CO	\$367.52	PICURRO JOHN M	\$2,037.51	SIRABELLA MICHAEL	\$1,059.81
MAINE CENTRAL RAILROAD CO	\$165.26	PINKHAM ANDREW R	\$21.72	SIRABELLA MICHAEL	\$1,215.96
MAINE CENTRAL RAILROAD CO	\$19,327.85	POIRIER ERIC T	\$3,009.60	SIRABELLA MICHAEL	\$699.06
MAINE STATE HOUSING AUTH	\$837.90	POIRIER ERIC T &	\$1,662.12	SIRABELLA MICHAEL J	\$1,237.24
MAINE STATE HOUSING AUTH	\$181.83	POMERLEAU JAMIE L	\$1,755.60	SMART JESSICA O	\$32.35
MANIATAKOS ROULA	\$3,679.92	POOLER ROY	\$1,436.40	SMART NATHAN H & JESSICA	\$26.49
MARCHETTI JOSEPH E & MAR	\$482.03	POOLER ROY A & PEGGY C	\$1,260.84	SNUGGLICIOUS INC	\$2,430.48
MARSHALL KAREN J	\$1,149.12	POTTER DARLEEN M & BRYAN L	\$2,720.04	SOBOTKA JEANNINE F	\$17.87
MASON KENNETH & STEPHANIE	\$141.65	POTTLE STEVEN	\$296.40	SOUCY CHRISTOPHER	\$1,349.76
MAYO ANNIE C	\$453.15	POULIN MARGARET A	\$111.72	SOUTHERN ANGEL PROPER	\$567.15
MCDONOUGH JOHN I SR	\$435.46	POULIN MELISSA M	\$1,069.32	SPAULDING ERIC J	\$2,250.36
MCGLEW SHAWN	\$761.52	POULIN STEVEN	\$251.46	SPEAR ANDREW REVOCABLE	\$412.11
MCLEOD DEENA L	\$1,256.28	PROVENCHER LINDA	\$1,060.20	SPROWL SALLY	\$446.88
MCMULLIN LILLIAN H	\$2,298.24	PUSHARD JEFFREY A & HEIDI M	\$2,067.96	ST GERMAIN THOMAS & BEV	\$893.76
MENOUDARAKOS VRASIDAS &	\$3,321.96	QUIRION JOSEPH DONALD	\$2,305.08	STEVENS GLEN A II	\$253.08
MILLS-STEVENS DONNA & EL	\$1,641.60	QUIRION WAYNE R	\$161.88	STONE ROAD CORP	\$3,081.56
MOOERS LUCILLE	\$1,655.28	RAFUSE PENELOPE	\$978.32	STUBBS JENNIFER	\$841.32
MORNEAU MARY R	\$1,619.37	RAMOS JOSHUA & SARAH	\$2,348.40	SUSI JANE A	\$1,124.04
MORRIONE NANCY R (TRUSTEE)	\$29.67	RANCOURT BRANDON & THERE	\$868.68	SZETO HUNG	\$1,206.12
MORRISON PAMELA A	\$661.69	RANCOURT CHRISTOPHER K	\$201.78	TARDIFF DEREK & LESLIE	\$182.40
MOSELEY ENTERPRISES LLC	\$969.00	RANCOURT REGINA G	\$893.76	TBW ENTERPRISES LLC	\$16,021.56
MOSELEY ENTERPRISES LLC	\$1,206.12	REED MATT	\$124.16	TD BANK NA	\$939.36
MOSELEY ENTERPRISES LLC	\$926.82	RENFRO TAMARA L	\$6.89	TERHUNE JAMES S & MARNIE	\$4,070.94
MOSHER SCOTT & DEBBIE M	\$1,218.05	RICHARDS MARK	\$533.52	THERIAULT JEFFREY & VICKIE	\$130.09
MOWER CLYDE JR	\$585.96	RICKER JULIE	\$1,087.56	THOOPSAMOOT TUSSANEE	\$1,019.16
NELSON BETHANY L	\$1,324.68	RIDEOUT MARY	\$18.24	THURLOW JONATHAN	\$61.56
NELSON JEFFREY	\$230.81	RODRIGUE KEITH B & SHARON	\$487.35	TIBBETTS WENDY	\$461.62
NOBLE EDWARD	\$585.96	ROGERS INEZ B	\$473.37	TOWNSEND BETTE M	\$2,129.52
NOONAN ANTHONY	\$1,760.16	ROLLINS DALE L & SUZANNE	\$1,456.92	TOWNSEND BEVERLY A	\$1,912.92
NOONAN ANTHONY & LORI	\$2,152.32	ROSENTHAL EVELYN 1988 TRUST	\$109.44	TOWNSEND BEVERLY A	\$2,268.60
NORTHERN VENTURES LLC	\$1,562.64	ROSENTHAL SACKS & BERNIER	\$93.07	TOWNSEND BEVERLY A	\$1,824.00
OAK POND APARTMENTS &	\$2,188.80	ROSENTHAL SACKS & BERNIER	\$134.52	TROMBLEY MICHAEL B	\$950.76
OBOYLE HEATHER M	\$1,926.44	ROUNTREE GAIL	\$845.88	TWO CITIES LLC	\$554.04
OBRIEN MICHAEL C	\$311.66	ROY ELIZABETH	\$225.72	TWO CITIES LLC	\$2,352.96
ORMEROD KAREN	\$642.96	ROY GARY	\$394.44	TWO CITIES LLC	\$3,937.56
PAINÉ JAMES D	\$175.56	RTS PROPERTIES LLC	\$24.43	UNDERWOOD PROPERTY	\$10,125.48
PARKHURST RICHARD	\$323.12	SARDINHA MARILIA R	\$3,324.24	US BANK NA	\$631.56
PARKHURST RICHARD	\$1,487.15	SAUCIER ANNETTE	\$1,974.48	VARNEY LAURICE A & PRISC	\$740.09
PAZYRA GREGORY	\$2,074.80	SAUCIER JAMES L & JEAN H	\$1,103.52	VEILLEUX DONALD R JR &	\$456.00
PELLETIER BEVERLY A	\$361.91	SAUCIER JON & NANCY	\$5,538.12	VEILLEUX RICHARD & MAR	\$1,004.50
PELOTTE MARION J	\$259.92	SAUCIER JON & NANCY	\$631.56	VERVILLE PAUL	\$932.52

Bill Name	Unpaid Amount	Bill Name	Unpaid Amount
<b>TAX YEAR 2017—Real Estate Con't</b>		<b>TAX YEAR 2017—Real Estate Con't</b>	
VMP HOSPITALITY	\$13.66	WHEELER DUANE & ELISABETH	\$778.05
VMP HOSPITALITY	\$8,748.84	WHITE MARY ANNE	\$151.85
VOYE WENDY	\$82.08	WHITTEN GEORGE & ELIZA	\$722.76
VR REALTY LLC	\$2,236.68	WILLETTE BRAYSON J	\$893.63
WALL JESSICA	\$21.87	WILLIAMS TAMMY	\$709.08
WATERVILLE OAKS LLC	\$2,517.12	WILSON EILEEN	\$88.52
WATERVILLE OAKS LLC	\$3,276.36	WITHERELL CARRIE	\$342.00
WATERVILLE OAKS LLC	\$2,856.84	WOOD FRANK S & J DAWNA	\$1,983.60
WATERVILLE OAKS LLC	\$5,962.20	WOOD SHANE	\$663.48
WATERVILLE OAKS LLC	\$4,306.92	WOODBERRY ANTHONY & M	\$585.96
WATERVILLE OAKS LLC	\$11,956.63	WORKS LYNDIA	\$2,508.00
WATERVILLE REDEVELOPMENT	\$25,585.44	YELLEN ELAINE F	\$240.36
WATERVILLE REDEVELOPMENT	\$1,274.56	YRAM	\$6,500.28
WATERVILLE REDEVELOPMENT	\$613.84	ZALTZBERG DONALD E	\$260.25
WCW PROPERTIES LLC	\$2,944.61	ZHANG MEI	\$1,653.00
WCW PROPERTIES LLC	\$991.04	ZHANG YOU ZUO & YOU	\$163.06
WEST RIVER ENTERPRISES INC	\$2,387.73		

**CONTACT FINANCE:**

**HOURS:**  
MONDAY-FRIDAY  
7:30AM-5PM

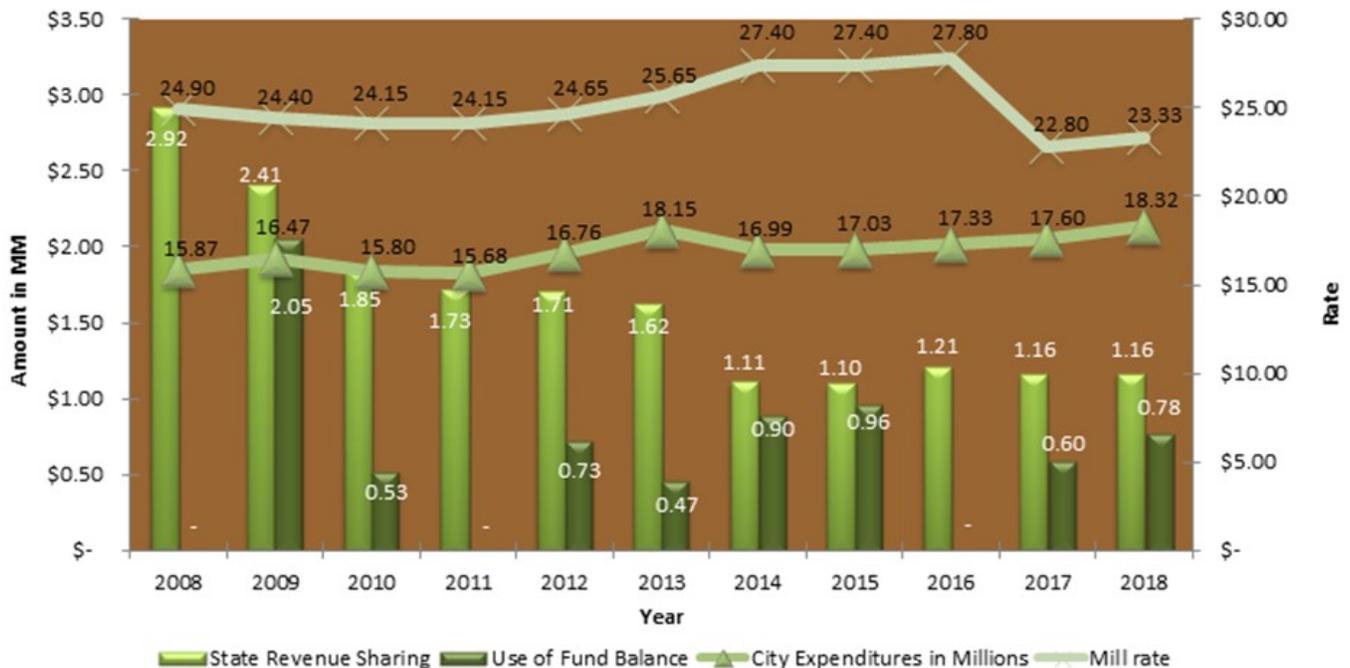
**ADDRESS:**  
CITY HALL, 1  
COMMON ST.

**PHONE:** 680-4248

**EMAIL:**  
[HROWDEN@WATERVILLE  
-ME.GOV](mailto:HROWDEN@WATERVILLE-ME.GOV)

**WEBSITE:**  
[WATERVILLE-ME.GOV/  
FINANCE](http://WATERVILLE-ME.GOV/FINANCE)

**City of Waterville Budget History**



**Tax Payments**

Waterville's tax year starts July 1 each year & ends June 30 the following year.

**Upcoming Tax Due Dates:**

Oct. 13, 2017 | Dec. 8, 2017  
March 9, 2018 | June 8, 2018

**Important Tax Info**

If you have recently purchased property in Waterville, please notify the Assessor's Office and the Finance Office with the correct name, address, & mortgage holder(s) so that tax bills may be sent to the proper person(s). Also, if you have any questions about the valuation of your property, please contact the Assessor's Office.

**STAFF:***Linda M. Fossa, Director**Denise Murray, Welfare Caseworker II**Tiffany Buzzell, Welfare Caseworker I*

## HEALTH & WELFARE

The Health & Welfare Dept. administers many programs to help people who are in need of supportive services. These services include the following: the City's General Assistance Program, a tracking system for those individuals who require Child & Adult protective services, the coordination of the City of Waterville Wellness Program, the administration of the Haines Charity Trust Fund, and the Champlin Teacher Trust Fund.

Each municipality administers a General Assistance (G.A.) program in accordance with Maine State Law, the General Assistance ordinance, and appendices adopted by the City of Waterville. This ordinance is available on our website. It is for the immediate aid of individuals who are unable to provide basic necessities such as rent/mortgage, food, heating fuel, non-elective medical services, and other items that are essential to maintain themselves and/ or their families. Individuals must follow program rules and meet the eligibility requirements if they

want to receive continued assistance. An individual applies in person and fills out a written application. However, if for some reason this is not possible, they may have a relative, friend, or some other authorized representative apply on their behalf. The City has the responsibility to issue a decision regarding eligibility within twenty-four hours of receiving a written application.

Payment for rent, food, and other basic necessities are issued to vendors in the form of a voucher. The vendors submit the vouchers to the City and payment is made directly to the vendor. The State of Maine, Department of Health & Human Services reimburses the City of Waterville 70% for all expenditures pertaining to basic necessities. However, they do not reimburse the City for their administrative costs.

The City of Waterville recognizes the dignity of each individual while encouraging self-reliance. The mission of this department is to

### CONTACT HEALTH & WELFARE:

**HOURS:**

MONDAY-FRIDAY  
8AM-5PM

**ADDRESS:**

CITY HALL, 1 COMMON ST.

**PHONE:** 680-4227

**EMAIL:**

[LFOSSA@WATERVILLE-  
ME.GOV](mailto:LFOSSA@WATERVILLE-ME.GOV)

**WEBSITE:**

[WATERVILLE-ME.GOV  
/HEALTHWELFARE](http://WATERVILLE-ME.GOV/HEALTHWELFARE)

help eligible persons achieve self-maintenance by promoting the work incentive. Whenever possible, this department seeks to alleviate needs other than financial through rehabilitative, preventive, and protective services. The G.A. Program places no unreasonable restrictions on the personal rights of the applicant or recipient; nor will there be any unlawful discrimination based on sex, age, race, nationality, religion, sexual orientation, or disability. Information regarding an individual's request for G.A. is confidential.

Health & Welfare Director Linda M. Fossa is State certified as a Maine Welfare Director and Denise Murray and Tiffany Buzzell are both State certified in the Fundamentals of General Assistance Administration.

The Department's Fair Hearing Authority has the responsibility of ensuring that the City's G.A. program follows Maine State Law and the local ordinance. A member of the City Council

serves as the Fair Hearing Authority and makes a determination based on evidence presented at a Fair Hearing whether an individual was eligible to receive assistance at the time they applied assistance.

The Haines Charity Trust Fund is a program for individuals who are in need of financial assistance. The Haines Charity Relief Committee, which is appointed by the City, reviews all applications for assistance. A completed application includes proof of residency, verification of monthly income, and all household receipts. Expenditures for the period of July 1, 2016 through June 30, 2017 were \$12,187.00. The committee meets the second Tuesday of each month.

The Champlin Teachers Trust Fund is for an individual who has been a teacher in the Waterville public school system and is in need of comfort, assistance, and support. Verification of time worked in the school system is required.

*Total expenditures for FY 2016 – 2017 were **\$57,921.***

*DHHS reimbursed the City **\$40,431** for our General Assistance costs.*

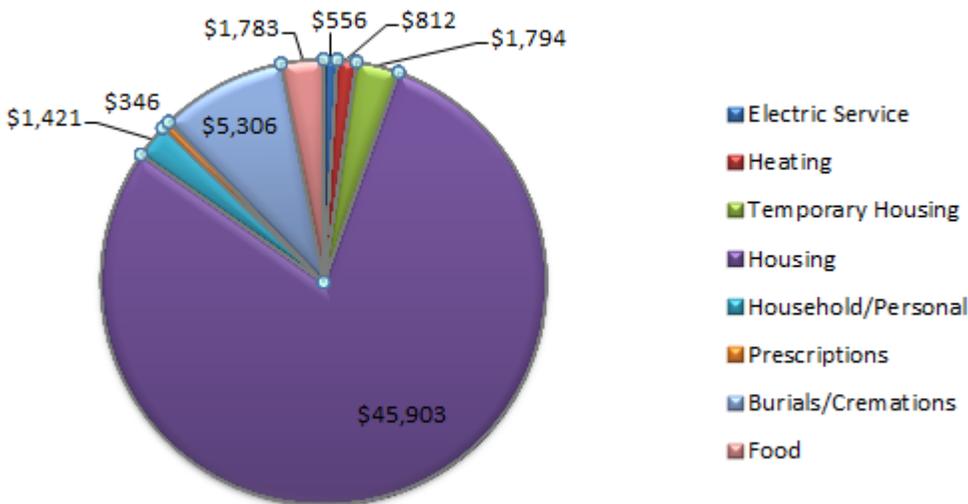
*In addition to DHHS reimbursement, the City received **\$14,585** for liens placed on individuals SSI applications and for other general miscellaneous items.*

The Health & Welfare Dept. is located in the ground level of City Hall and the office hours are Monday through Friday from 8:00 am to 5:00 pm. An individual may call 680-4227 to make an appointment. In an after-hours emergency, requiring immediate assistance, the Waterville Police Dept. can be reached at 680-4700. The Maine Department of Health & Human Services may be contacted at 1-800-442-6003 to report alleged violations of fraud.

The Health and Welfare Department would like to express their gratitude to all local, state, and federal agencies that we work together with throughout the year.

We also express our gratitude to City Councilor's Stephen Soule and Jacqueline Dupont who serve on the Fair Hearing Authority as well as Mary Jo Carlsen, Patricia Loisel, and Peggy Soucy who serve on the Haines Charity Relief Committee. ■

### Expenditures July 1, 2016 - June 30, 2017



**Total Expenditures: \$57,921**



# WATERVILLE PUBLIC LIBRARY SARAH SUGDEN, DIRECTOR

By anyone's account, this past year at the Waterville Public Library (WPL) has been packed with action and activities. The Library team of staff, volunteers, and Trustees has tackled new challenges with aplomb and assurance, navigating trials with good humor and good grace.

In addition to a high level of customer service & a welcoming,

friendly environment, the Library offers a circulating collection of materials in a variety of formats, reference and readers' advisory service, public computers/wifi, meeting rooms, interlibrary loans, a public phone and fax service, and much, much more.

The Library also offers a variety of dynamic, diverse programs for people of all ages throughout the year. These programs are free and open to the public. In the past year, Library programs have included Cirque du Geek, PechaKucha Waterville, author events, family events promoting

health and literacy, job seeking activities, and a special Photography and Migration community event co-sponsored with Colby College.

The Library partnered with other community organizations, including Bull Moose Music, the Mid-Maine Chamber of Commerce, and Waterville Creates!, to host *New York Times* best-selling author, Michael Finkel at the Waterville Opera House. There, before a rapt crowd of 450 people, the author shared from his book, *The Stranger in the Woods*, the tale of the North Pond





Hermit. The Library was also delighted to host critically acclaimed (and Waterville native!) author Ron Currie, who shared from his new book, *The One-Eyed Man*.

PechaKucha Waterville events continue to delight and inspire our community. WPL partners with Waterville Creates! to present these special evenings of creativity and storytelling. PechaKucha Waterville events, held at Thomas College, Colby College, and in various downtown venues, draw regular crowds of 250 people.

The Library remains a go-to place for jobseekers in the area. A weekly Job Search Lab at the Library is staffed by representatives from the Mid-Maine Regional Adult and Community Education, the Augusta CareerCenter, and New Ventures Maine. Since 2009, KVCAP has scheduled an Employment Specialist at the Library each Tuesday. This Employment Specialist supports jobseekers at every stage of their search and provides one-on-one sessions to discuss career and employment strategies and plans.

Businesses in the area also benefit from the Library's efforts in the community. Library staff actively participates in the group that sponsors "Small Business Waterville," a week of programs and activities that celebrate National Small Business Week and



small business success and development in our community. Small Business Waterville programs included digital marketing tips, creative enterprising, business startup, QuickBooks, and more.

The regular job fair held at the Library for the past several years outgrew the Library this year! In response to the growing success of the event, the Waterville area job fair was moved to T & B's Outback Tavern. With the change in location came a shift in the organization taking the lead for this event. Central Maine Growth Council, one of the Library's many community partners, assumed lead responsibility for organizing and presenting the job fair. Of course, WPL staff was on hand at the job fair, as always, helping jobseekers and employers find connections.

Cirque du Geek, Waterville's own comic-con, continued to grow this year, drawing new attendees and delighters of all things geek. Deepening collaboration with partners, including the Maine Association of Cosplay Enthusiasts, the Maine Film Center, and Waterville Creates!, enabled the Library to offer geek programming throughout the year.

Families had delicious fun



connecting with healthy eating and nutrition information in the Children's Room this year! Ms. Jenn and the Nutrition Detectives delighted kids and families with her regular programs. Thanks to collaboration with area partners, including Healthy Northern Kennebec and SNAP-ED, the Library has also been able to offer healthy eating workshops and activities for children and teens. During the summer months, the WPL is a summer lunch program site, enabling all youth 18 and younger to get a free lunch at the Library each day during the week.

To support and raise funds for programs like these and others, the Library Board of Trustees presented a special evening of dramatic fun, *Nosh and Knock-off*, an annual Library fundraiser sponsored by Choice Investments. The event had a marvelous cast featuring local celebrities, including the Mayor of Waterville, as well as the best theatrical talents in our region. Enjoying delicious treats from local restaurants, *Nosh* attendees mingled with the cast to determine whodunit.

Library staff worked with Colby College faculty and students to plan and present a special community event honoring the migration stories of residents, past and present. This event was part of a Colby course on photography and migration, taught by Professor

Tanya Sheehan. Library staff met with students and Professor Sheehan over the semester to prepare for the event, which was held at the Library. More than 500 people attended a day of activities and programs, including live music, photography preservation workshops, family history recordings, photo digitization, and tintype demos.

The Library experienced its second great building disaster this year. The first building disaster of the Library's life was the five alarm fire of 1959, caused by a faulty boiler in the Library's basement. That fire tore open the Library's roof, causing great damage to the building, as well as collections. Fortunately, the recent episode didn't feature flames! This disaster was of the much more watery sort.

On Saturday, December 17, 2016, WPL staff reporting for morning shifts at 9:15am discovered that the floors of the lobby, Children's Stacks, and the staff workroom were covered in standing water. A pipe had burst in the ceiling of the staff

workroom.

Emergency responders from the Waterville Fire Dept. arrived in response to the fire alarm that had been set off by the leak. Words fail to express the Library's gratitude to the Waterville firefighters; their professional, expert, compassionate assistance made all of the difference. Firefighters turned their efforts to clean-up and used their equipment to remove standing water and debris caused by the leak. The location of the leak in the pipe caused the water to damage ceiling tiles, shelving, flooring, furnishings, staff files, computer/technological equipment, as well as portions of the Children's nonfiction collection, specifically in the natural history and science collections.

While firefighters removed water and cleaned up debris caused by the leak, Library staff implemented the Library's procedure for water damage and emergency situations. Upon the recommendation of Waterville Fire Captain Esler, Library staff also contacted Advanced I Clean-

ing for emergency service in order to ensure that mold not occur as the result of water damage.

WPL staff removed, inventoried, and assessed for damage all books on the shelves in the water impact zone. Almost 600 books were destroyed and had to be replaced. Another 240 titles with repairable water damage were sent to be repaired by a professional book repairer who specializes in water damaged books. These books have returned to the Children's Room shelves and are joined by a gorgeous selection of new replacements which are already happily being discovered by children.

A service technician from Houle's arrived and speedily repaired the broken water pipe (used by the exterior spigot on the northeast corner of the 1976 addition). Advanced I staff provided additional cleaning and water removal in impacted areas. Blowers and dehumidifiers were located in the impacted regions to assist with the drying process. Able staff from H.T. Winters repaired all water-damaged areas and left the Library looking better than



ever. Because the Library is a municipally-owned building, as are its contents, the City’s insurance covered the costs of the repairs, as well as book and equipment replacement. During this challenging time, Waterville municipal departments were true friends to the Library, going above and beyond to help Library staff and the Board in so many ways. So, too, were members of the community who gave their help and financial support for the Children’s Room.

Without their assistance, this disaster would have been dreadful. Instead, the Library was overwhelmed with the caring, kind, compassionate nature of this community of Waterville, Maine. We are grateful for so many silver linings.

While the Library was closed to address building repairs caused by the water damage, Library staff tackled one of the biggest projects in the Library’s long history! When the Library had completed

its renovations in 2011, logistics and schedules prevented the staff from shifting the Library’s large collection of books for adult readers. This collection occupies the stacks on the first and third floors; until recently, the books were, in fact, in the same position and orientation as when the Library building first opened in 1905! While entrance into the stacks had shifted with the 2011 renovation, the books themselves had not.



*“A library is the delivery room for the birth of idea, a place where history comes to life..”  
– Norman Cousins*

Thus, the Library staff jumped on the opportunity to remedy this when the building was closed for repairs. A team of 60 volunteers and staff members moved 60,000 books, bringing the nonfiction collection to the first floor, where Library staff would be better able to assist patrons searching in that collection. Fiction titles were moved up to the third floor, better suited to independent browsing. The shift also featured new displays and relocation of recently published titles. After acclimation to the new orientation, patrons are easily navigating these new changes.

In May, the Library was awarded the National Medal for Museum and Library Service, the nation’s highest honors for libraries and museums. Winning institutions are selected for demonstrating excellence and innovation in serving their communities. Library representatives received the medal in a special ceremony held at the National Archives in Washington, DC.

Waterville Public Library Director Sarah Sugden shared the following statement regarding the receipt of this tremendous honor, the highest in the Library’s 121 years.

“At the opening ceremony of the new library building in May 1905, Elwood Wyman, Superintendent of Waterville Public Schools, reminded our community that, as with a human, the infancy and youth of a public institution like a library must be considered a period of growth and maturation. Wyman acknowledged that his would not be the generation of Waterville citizens to see the Waterville Public Library reach its fullest potential.

One doesn’t plant acorns for immediate shade, after all. One also doesn’t plant acorns for minimal impact.



In 1904, when our own Waterville library building was still under construction, Minneapolis Public Library Director Gratia Countrymen wrote: "Perhaps still in the minds of many a library is only a place where books are stored, or distributed under many objectionable restrictions. But in the larger sense, the library should be a wide-awake institution for the dissemination of ideas. It should be the center of all the activities of a city that lead to social growth, municipal reform, civic pride, and good citizenship. It should have its finger on the pulse of the people."

An innovative, dynamic, welcoming, useful public library has been our goal since our very founding. A building just filled with books (or whatever format comes next) was never the intention.

We hope, then, that Elwood Wyman would be pleased and proud that the Waterville Public Library has been selected as a recipient of the 2017 National Medal for Museum and Library Service, our nation's greatest honor bestowed to libraries. We hope that you, the community we are so lucky to serve, are pleased and proud, too. National Medal recipients are selected for significant and exceptional contributions to their communities and have demonstrated innovative and extraordinary approaches to public service. We are humbled



and proud and so very grateful for this remarkable recognition. Without question, a great library requires a great team.

The Waterville Public Library is so blessed to have an amazing group of Library volunteers, who donate 100 hours of their time each week to help our Library provide the quality of library service Waterville deserves.

We are lucky this community abounds with awesome organizations, businesses, and institutions with whom we collaborate in numerous ways to empower citizens and strengthen our community.

The kindnesses, support, and generosity consistently shown to the Library by City of Waterville municipal departments are too innumerable to list. Without this extraordinary assistance, the Waterville Public Library would not operate.

The steadfast and generous financial support of community members, local businesses, organizations, and foundations have also made all the difference for the Waterville Public Library and our efforts.

Library Trustees have kept the Library open and moving forward for more than a century, and are we glad! The Board of Library Trustees has been a remarkable steward of this critical community resource, benefiting generations of

## CONTACT WPL:

### HOURS:

MONDAY-FRIDAY, 10AM-7PM;  
SATURDAY 10AM-3PM

### ADDRESS:

73 ELM STREET

PHONE: 872-5433

### EMAIL:

[INFO@WATERVILLELIBRARY.ORG](mailto:INFO@WATERVILLELIBRARY.ORG)

### WEBSITE:

[WATERVILLELIBRARY.ORG](http://WATERVILLELIBRARY.ORG)

Waterville citizens.

Each day, Library staff members bring their A game to work, offering the very best of customer and library service to every member of our community. They rock.

It is the cumulative efforts of all Waterville Public Library team members that enable the Library to provide library service meritorious of the National Medal. We offer our heartfelt, love-filled thanks to everyone.

As we said, a great library takes a great team.

The Waterville Public Library has not yet reached the fullest potential in serving the citizens of this community. Each day, we learn and grow. If, in our beginning, we were an acorn, then, in library years, the Waterville Public Library is only now unfurling leaves and extending roots and branches. After all, libraries, like oak trees, live for a very, very long time.

We are just getting started.

Your public library loves you, Waterville, Maine.

The entire WPL team is proud to serve this community; it is a tremendous honor to receive the National Medal from our nation. It has been a remarkable way to end a remarkable year. ■

# PARKS AND RECREATION



STAFF:  
*Matt Skehan, Director*  
*Bobbie-Jo Green,*  
*Recreation Coordinator*  
*Samuel Green, Parks*  
*Foreman*  
*Steve Buzzell, Grounds*  
*Mechanic*  
*April Ames, Executive*  
*Assistant*

The Parks and Recreation Department's annual operating budget for FY2016-17 was \$640,700. Total revenues were \$204,750. The Department's operating budget includes care and maintenance for all City-owned parks, fields, playgrounds, courts, gardens, school grounds, trails, boat launches, and associated infrastructure. It also provides funding for the Alford Municipal Pool, Quarry Road Recreation Area, Pine Grove Cemetery, and a variety of recreational programs and activities for children and adults. The Parks Department continuously seeks ways to improve efficiency. The crew's experience, ingenuity, and knowledge help keep budget numbers down. We pride ourselves on being responsive to the communities needs and are always available and willing to help other City Departments when needed. To follow are some highlights from 2016-17 (July 1 – June 30).

## Summer 2016:

The Alford Municipal Pool opened for its 18<sup>th</sup> season. Getting things up and ready for the 9-week season is quite an undertaking each and every Spring. Items addressed include repairs to water lines, concrete patching, pump maintenance, filters, buildings, slides, and kiddie features as well as staff and pool chemical training. Sam, Steve, Bobbie-Jo, and April all do a remarkable (miraculous) job with all of it. All told, the pool had **23,901** individuals come through the gates during this season. We sold a record number **1,628** season passes. For the first time, we reopened for 2 days, August 24<sup>th</sup> & 25<sup>th</sup> after the initial closing on August 21<sup>st</sup>. The facility was free for all Waterville residents; out-of-town rates applied. We felt folks here in town deserved it, and with temps still in the mid-80's, it just made sense. More than 700



## CONTACT PARKS & RECREATION:

**HOURS:**  
MONDAY-FRIDAY  
7AM-4PM

**ADDRESS:**  
6 WENTWORTH COURT

**PHONE:** 680-4744

**EMAIL:**  
[PARKS@WATERVILLE-ME.GOV](mailto:PARKS@WATERVILLE-ME.GOV)

**WEBSITE:**  
[WATERVILLE-ME.GOV/PARKS](http://WATERVILLE-ME.GOV/PARKS)

people came and all seemed very happy and appreciative for the “bonus” days.

Waterville’s 10U Youth Softball team won the league championship in 2016. This was the first year we’ve hosted playoffs for our youth, and thanks to Colby College, the girls were able to play the Championship game on their new turf field. Everyone involved enjoyed the playoffs and we are already looking forward to running the league again next year. Thank you to our head coach, Chris Gilbert, and our two assistant coaches Adam Williams and Mike Morrison.

Summer 2016 marked the first year for the Waterville Rocks! Summer Concert Series in Castonguay Square. A variety of musicians played on Thursday nights throughout the summer. The concerts were free of charge and open to the public.



Other notable community events during the summer months included: North End Night Out at Quirion Park, National Night Out at Green St. Park, and the Taste of Greater Waterville.

Construction on the new Purnell-Wrigley ballfield on Mathew’s Ave. began late summer 2016. City crews began work with demolition, and rough grading. Next came the contractors responsible for drainage and fine grading. Finally, fencing and turf contractors arrived on-site for turf installation. The groundbreaking ceremony was scheduled at the field September 7<sup>th</sup>. Special thanks to Mike Folsom, Ricky Quirion, Tim Hamlin, and the rest of the Public Works crew for their hard-work, dedication, and attention to detail on this project.

## Fall 2016:

Each Fall our crews put away the mowers and trimmers and move on to other maintenance projects including; pool winterization, park/field/trail/playground winterization, leaf pick-up, field aeration, equipment maintenance, etc. We’ve also been especially busy with enhancements at Quarry Road as part of the Harold Alford Foundation match grant. A few notable projects below:

- ☞ With help from the Colby Crew team and Colby carpenters, we installed a 10’x60’ dock behind the maintenance building. This is a wonderful addition to the recreational offerings at the area. Messalonskee Stream as seen from the water is beautiful!



- ☞ We’re about halfway complete with our expanded trail lighting project. Three years ago we installed posts with LED lights on approx. ½ mile of our trails. During this year, we more than doubled the area of lit trails. When daylight savings kicked in and darkness arrived at 4pm, the expanded lights were a welcome addition.

- ☞ In September, we began clearing what will probably be our final (Nordic) trail addition at Quarry Road. It’s approximately 1-mile in length and can be accessed off the North Koon’s trail. The trail is part of an original design provided by Morton Trails, LLC in 2007. It’s a challenging trail that visitors should enjoy. The trail was named in honor of an amazing volunteer that has been a huge part of the success at Quarry Road: Waterville native, Wally Donovan, who has been

with us from the beginning. Wally is always willing to do whatever he can to help. If he's not unlocking buildings at 6am in the middle of the winter, he's positioning snow guns, spreading woodchips, smoothing ruts, cutting grass, or helping kids make s'mores at the annual Winter Carnival. The City and Friends of Quarry Road, appreciate all that he does. The new trail is named, "Wally's Way".

- ☞ On Saturday, October 29<sup>th</sup>, Quarry Road hosted its 1<sup>st</sup> College Cross Country Running Championships. The NESCAC (New England Small College Athletic Conference), which includes 11 men's and 11 women's teams, competed on our challenging course. Nearly 200 runners and over 700 spectators were in attendance. Reviews of the course and venue were all very positive.
- ☞ On Saturday, November 5<sup>th</sup>, we hosted the Quarry Road Fall Festival family-friendly activities included trail walks, a hay bale maze, pumpkin bowling, orienteering, apple slinging, and face painting. Participants were encouraged to bring their mountain bikes to try out the pump track or go for a ride on the trails, including more than a mile of a new single-track trail. Season ski passes for the upcoming season were on sale at pre-season discounted rates and information about youth ski programs was available.

### Winter 2016-17

The Central Maine Ski Club after-school ski program for grades K-8 kicked off on January 2. The program ran Monday, Wednesday, and Thursday afternoons until February vacation.



For first-timers, this program is a great introduction to the sport in a fun, caring environment. For more experienced young skiers, it's a great opportunity to build skills and have fun with friends.

As part of a new marketing/promotion plan for Quarry Road, we introduced a few new events at the area. Our first Community Free Ski & Winter Fun Day took place Saturday, January 28. Additional activities included snow sculptures, snowball toss, sledding, and more. On Sunday, February 19<sup>th</sup> we hosted Community Free Ski, Snowshoe, and Bike Day. Another great day of FREE skiing! This event also included guided snowshoe tours (equipment provided) and fat bike demos.

On February 23-24, we were EXTREMELY proud to host the class A & C State Cross Country Skiing Championships. This 2-day event included over 400 competitors from across the state. One of the main reasons Quarry Rd. was selected to host the event was because of our state-of-the-art snowmaking system. Unlike many facilities, we can almost guarantee a great product – all we need is below freezing temps! With family and friends visiting to support the athletes, it was an amazing weekend in the City!

### Spring 2017

On behalf of the City of Waterville, the New England Mountain Bike Association (NEMBA) recently applied for a grant from the Maine Department of Conservation. We're happy to report the City will be receiving a grant in the amount of \$13,400 to construct 2 miles of single track mountain bike trails on some of the most challenging terrain at Quarry Rd. The new trails will further bolster the area's



reputation as a mountain bike destination.

Construction of the new public address / concession building at Purnell-Wrigley is nearly complete. The building will be a huge upgrade for the field. It will house a full concession kitchen, (2) bathrooms, storage space, and a public address area on the 2<sup>nd</sup> level.

On Saturday, April 29, 2017, we hosted the grand opening of Purnell-Wrigley field. The new field is one of just two licensed replica turf fields in the country. The other one is mini-Fenway in Oakland. We're very proud and fortunate to have this gem right here in our City.

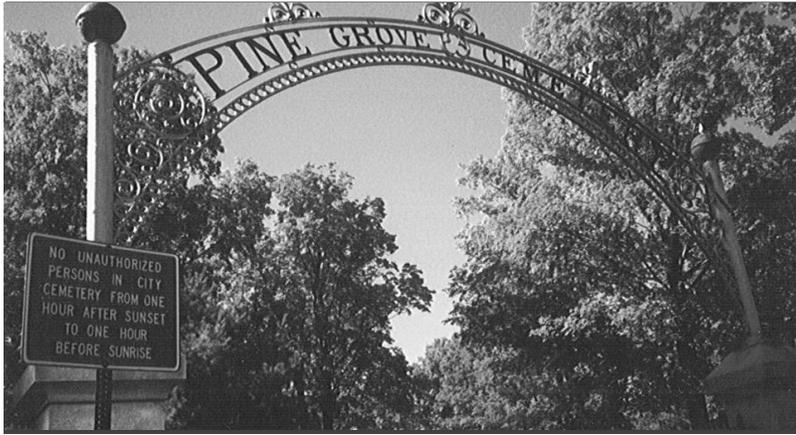
On Saturday, June 3, we hosted the official opening of the Susan Childs boat launch at Quarry Road. This event was held in conjunction with National Trails Day and included recognition for the Friends of Quarry Road Volunteer of the Year award.

Matt Skehan  
Director



*A big THANK YOU to ALL our staff, volunteer groups, clubs, and organizations that step-up each and every year. These individuals and groups make Waterville a great place to live, work, and play.*





# PINE GROVE CEMETERY

The Pine Grove Cemetery is a 32-acre parcel located on Grove Street in Waterville and directly abuts the St. Francis Catholic Cemetery. This cemetery is unique due to the rare configuration of roads within the facility. This site includes three mausoleums, one tomb & approx. 13,000 lots containing an estimated 80,000 grave sites.

Certain sections of the cemetery include areas known as “Potter’s Field,” which were made available to deceased persons whose families could not afford to purchase grave sites. The oldest monuments date back to 1852. Several prominent community members are buried at Pine Grove Cemetery including Governors William T. Haines and Clinton Clauson. Over 500 veterans from various wars are buried here including the War of 1812, Revolutionary War, Korean War, World War I and II, Vietnam War, Spanish War and over 200 from the Civil War. At least one Medal of Honor winner, Frances Haskell, is interred here.

The Pine Grove Cemetery Chapel was built in 1907 and was designed by Architect William Butterfield. On July 19, 2012, the chapel building was designated as being eligible to be listed on the National Historic Register. In 1943, the State of Maine Legislature established a Board of Trustees to be in charge of the administration of the cemetery. Although this system worked well for many years, the long-term management required more time and resources than volunteer trustees could reasonably manage; therefore, in early 2013, the legislature acted on a bill to disband the trustee system and allow the City to takeover this function.

June 30, 2017 marked the end of an era with Trudy Lovely’s retirement as the Cemetery Superintendent after 34 years of service. Roland and Joan Hallee were brought on to manage the day-to-day operations and administration of the cemetery. Roland and Joan had the opportunity to work hand in hand with Trudy for two months before her official retirement. The City’s Parks and Recreation Department continues to handle the maintenance duties of the cemetery, which include mowing, leaf removal, maintaining water lines, grounds maintenance, burials, and disinterments.

The Chapel interior has been cleared of walls and plumbing that had been added over the years to accommodate offices and bathrooms. Several pews were donated to the City from the former St. Francis de Sales Catholic Church, and are currently in storage. The hope is that someday they can be used to restore the interior of this historic chapel to its originally intended use. ■



TRUDY LOVELY



ROLAND & JOAN HALLEE

*Contact information for the Pine Grove Cemetery can be found on our website at: [waterville-me.gov/pgcemetery](http://waterville-me.gov/pgcemetery)*



# PUBLIC WORKS DEPARTMENT

**ADMIN STAFF:**

*Mark Turner, Director*  
*Robert Gilchrist, Engineer/Project Manager*  
*Karl Morse, Superintendent of Operations*  
*John Lombardi, Assistant Engineer*  
*April Ames, Executive Assistant*

## DEPARTMENT OVERVIEW

The Department of Public Works is staffed by nineteen employees working within five divisions: Fleet & Equipment Maintenance; Solid Waste & Recycling; Street & Sidewalks; Traffic Safety Maintenance; Facilities Maintenance.

Collectively, this group of employees performs various functions within the department and average over 14 years of service (five individuals have 20 or more years). Five administrative staff members average over 19 years (2 individuals with over 30 years) of employment with the City. A special note of recognition is being given to Richard Quirion, who retired in May of this year. Ricky was employed by the City for 44 years, having started back in 1973.



**RICHARD "RICKY" QUIRION**  
 44 Years of Service



### FLEET MAINTENANCE STAFF:

*Frederick Dechaine, Mark Clement, Cary Collamore and Kevin Libby*



### EQUIPMENT OPERATORS:

*Richard Quirion, Daniel Wilson, Joey Meunier, Christian DeMerchant, Andrew Dow, Robert Mercier, Daniel Main, Scott Greene, David Vigue, Michael Folsom; Absent: Timothy Greene and Robert Walker*



### LABOR CREW:

*Larry Colson, Brian Ames, Robert Bellows, Jacob Chambers and Kirk LaChance*

Primary responsibilities of the Public Works Department include project management; maintenance of streets and sidewalks; winter snow removal operations; fleet vehicle and equipment maintenance; solid waste & recycling; traffic control systems, street lights, street striping & signs and all municipal facilities, including maintenance of grounds and buildings at the Robert Lafleur Municipal Airport. We also assist other City departments and schools on a variety of specialized project initiatives.

The department is involved in many construction and repair activities throughout the year. Major infrastructure upgrades, such as road construction, ditching, culvert replacements and paving are coordinated with local utilities as well as with the Maine Department of Transportation, private contractors and more recently, Summit Natural Gas Company. An enormous amount of work is undertaken annually in conjunction with these entities to improve our streets and underground utility services. Responsibility for oversight and administration of the Solid Waste and Streets & Sidewalks ordinances also fall within

the jurisdiction of this department.

**BUDGET**

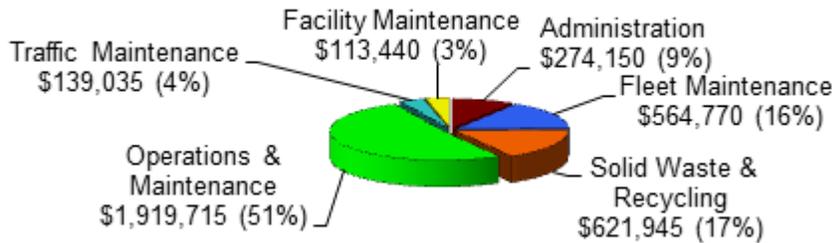
The Public Works annual budget for the Fiscal Year beginning July 1, 2016 and ending June 30, 2017 is \$3.63 million.

**PUBLIC WORKS FACILITIES**

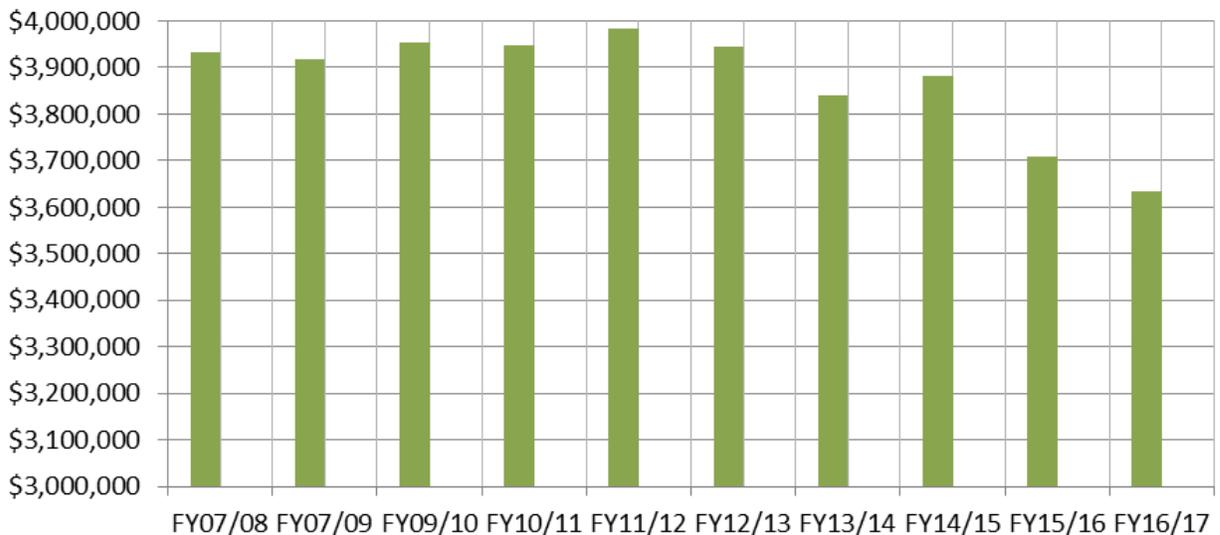
The Public Works Department is headquartered on a 3-acre site located at the end of Wentworth Court and Dunbar Court just north of the downtown area off Main Street. The compound includes six buildings which provide storage for vehicles and other equipment with additional stockpile areas for materials and supplies. Buildings within the compound include the administrative office building; a 3-bay fleet maintenance building; a salt/sand storage building; a 6-bay equipment storage building with attached paint/sign maintenance and facility maintenance workshops; a 4-bay equipment storage building and a recently renovated 3-bay operations and maintenance & mobilization facility that is utilized by both Public Works and Parks & Recreation

**Public Works Operational Budget – By Division**

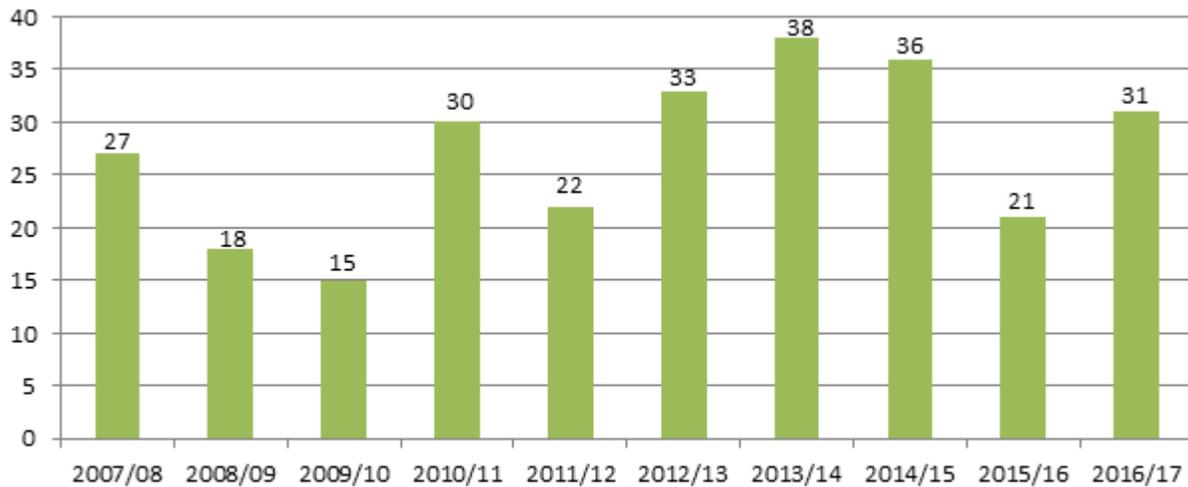
**FY 16/17**



**10 Year Budget Comparison**



### Winter Storm Responses - Past 10 Years



personnel. As part of the renovations, a new wash bay and roof system was added to this 62 year old structure in 2013.

### FLEET VEHICLE & EQUIPMENT MAINTENANCE

The Public Works Department owns and maintains approximately 60 primary vehicles and over 100 pieces of specialized equipment & apparatus. These include twelve heavy duty dump trucks which are used for hauling as well as for plowing and sanding; two medium duty dump trucks that are used for plowing and sanding of dead end streets and parking lots; two waste collection (refuse packer) trucks; a roll-off container truck; two heavy duty loaders (one that is also used to plow snow); one medium duty loader/backhoe; two street sweepers; one lift truck for maintaining traffic signals and overhead signs; two pickup trucks; two utility trucks; a general purpose farm tractor used for roadside mowing and clearing snow from fire hydrants; two sidewalk tractors; one skid steer loader and four large snow blowers (one is used at the Airport, one is used in the snow dump and two are used to load trucks during snow removal operations). The Fleet Maintenance Division also maintains vehicles and equipment for the Police and Fire Departments, Parks & Recreation Department and the Airport.

Additionally, we maintain and operate a fuel island that has two 10,000 gallon underground fuel tanks for storing diesel and gasoline. All City and School Department vehicles and equipment are fueled at this facility. This is scheduled to be replaced in 2017.

### SNOW REMOVAL OPERATIONS

The department operates 13 separate plow routes to clear snow from 305 roads within the City limits. This

represents approximately 180 lane miles that must be plowed each storm. Crew members also clear snow from approximately 25 of the City's 45 miles of sidewalks; all municipal and school parking lots, including the Educare facility; Concourse Shopping Center; Head of Falls Plaza; Quarry Road Recreation Area and the Robert LaFleur Municipal Airport.

A first priority after plowing and sanding roads and parking lots is to remove snow from the downtown area and the Concourse. We then clear snow banks from intersections in heavily traveled areas to improve visibility and safety. We also remove excess snow from school facilities, as needed; most generally during vacation weeks or Teacher Workshop days when student and faculty parking areas are less congested. Excess snow from these areas is hauled to a licensed snow dump located behind the Maine Central Railroad yard off College Avenue.

For the period of November 2016 through April 2017, the department responded to 31 winter storm events. This compares to the 21 storm events we dealt with during the 2015-16 winter season. Everyone would probably agree that the past winter was quite active with higher snowfall totals, especially for the immediate central Maine area.

During the past ten years, we have averaged around 27 storms annually. In a typical year, approximately 40% of the storms are made up of freezing rain and ice, more commonly referred to as "mixed precipitation." Accumulating snowfall accounts for the remaining 60% of our response requirements. With each type of precipitation, there is a prescribed approach to the application methods that are employed using our primary materials — sand, salt and liquid calcium. Our material spreaders are calibrated electronically using on-board computerized systems. Adjustments are then made according to prevailing conditions.

### Pavement Upgrade Projects —Past 5 Years

2012		2013	
Brook Street	May Street	Drummond Ave - Phase I	Mayflower Hill Drive**
Chaplin Street**	Temple Street**	Ticonic Street	West Concourse
Colby Circle**	Vigue Street		
Donald Street	Water Street**		
Grove Street**	RR Crossing - Chaplin Street**		
Linden Street	RR Crossing - Main Street**		
2014		2015	
Cleveland Place	Lupine Drive	Central Avenue	Franklin Street
Coolidge Street	Meadow View Drive	Cherry Hill Drive	Gilbert Street
Drummond Ave - Phase II	N. Second Rangeway	Cherry Hill Terrace	Morgan Street
Greenwood Street	Patricia Terrace	Cool Street **	Rideout Street
Highwood Street	Wolfe Street	Crestwood Drive	Sawyer Street
Jefferson Street		Eaton Drive	Sterling Street
		Evergreen Drive	Westview Avenue
2016		Scheduled for 2017	
Airport Road**	Mt. Merici Avenue	Country Way	Lawrence Street
Ashely Terrace	Nelson Street	Crommett Street	Mountain Farm Road
Aubrey Street	Quarry Road	Gilman Street**	Pearl Street
Dunbar Court	Union Street**	Hazelwood Avenue**	Squire Street
Forest Park	Ursula Street		
Harris Street	Wentworth Court		
Louise Avenue	Upper Western Avenue		
Martin Avenue	West River Road Retaining Wall **		

\*\*Denotes Jointly Funded City/State Project



## PUBLIC WAYS

The department is responsible for maintaining all of the City's public ways including 305 roads, 45 miles of sidewalks, the Concourse, four municipal parking lots and the Head of Falls complex off Front Street. In 2012, our staff conducted a complete road surface survey of the City and used the results to develop a 5-Year Pavement Maintenance Plan. The plan is updated every year.

Funding for major road improvements is through capital budgeting and bonding. Maintenance projects, typically shim & overlay pavement improvements, are funded through an annual appropriation from the General Fund (City Budget). Extensive road rehabilitation or reconstruction projects are most often funded through a general purpose bond. We also partner with the Maine Department of Transportation on project upgrades for roads classified as State-Aid Highways located within the City's Urban Compact.



### *DID YOU KNOW?*

THE PUBLIC WORKS CREW APPLIES APPROXIMATELY **750 GALLONS OF WHITE** AND **800 GALLONS OF YELLOW PAINT** TO THE CITY'S STREETS EACH YEAR.

## HIGHLIGHTS OF OTHER PROJECTS

In conjunction with the Maine Department of Transportation, Public Works replaced a badly deteriorated retaining wall on the West River Road. MDOT provided engineering design and materials, while we did the construction. We also rebuilt the sidewalk from Poulin Way to Franklin Street. The original retaining wall was installed during the construction of the Carter Memorial Bridge in 1996 when the approach and elevation of West River Road to Kennedy Memorial Drive was lowered. The sandstone blocks of that era did not hold up all that well to moisture and exposure to road salt and other elements. The new block system materials should have at least a 50 year or longer life span.

Another significant project was the installation of a new traffic light at the intersection of Kennedy Memorial Drive and Airport Road. This had been planned since the Hampton Inn and Dunkin Donuts was constructed at this very busy location. The light was finally installed and became operational this past spring.

## OTHER MAJOR EXPENSE ITEMS

The Department budgets for the annual cleaning and maintenance of the City's 1,900 catch basins. The City pays the Waterville Sewerage District (WSD) about

\$470,000 per year for storm water management which includes maintenance and capital upgrades of the storm water run-off system. These are a component of WSD's sewer and storm water separation system. In addition, we also maintain approximately 5,000 street and regulatory signs, neighborhood street lights and traffic control lighting at 24 intersections. The budget for maintenance of street signs/traffic lights/street lighting is \$370,000 annually.

## SOLID WASTE

Since a Pay-As-You-Throw (PAYT) trash metering program was introduced in September of 2014, the department has reduced its tonnage by about 57%. Whereas, we previously collected approximately 4,300 tons of municipal solid waste (MSW) annually, we now collect around 1,850 tons. The average reduction for most PAYT programs is around 45%. We also provide a yard waste drop-off service in the spring and fall as well as seasonal collection of leaves and Christmas trees.

Curbside collection of household rubbish is provided on a weekly basis to around 4,100 residential households, municipal & school facilities and the public library. All single family dwellings and apartment buildings with 4 or fewer units are eligible for this service. Waste is hauled to the Town of Oakland's Transfer Station and subsequently transported to the Penobscot Energy Recovery Corporation (PERC) waste-to-energy plant in Orrington. Beginning April 1, 2018, the City will haul MSW directly to the Waste Management Crossroads facility in Norridgewock. The budget for solid waste collection and disposal is approximately \$625,000 annually.

A Household Hazardous Waste Collection Day generally occurs on the second Saturday in October. Several area communities participate in conjunction with the Kennebec Valley Council of Governments. This program allows residents and small businesses to drop off liquid chemicals and solvents, pesticides and herbicides, batteries, waste oil, paint and other hazardous waste products that require special handling and disposal. Electronics and medications are also collected during this event.

About 25 years ago, the City of Waterville and the Town of Winslow incorporated and established the Waterville/Winslow Joint Solid Waste Corporation. Together with

### MSW Tonnage Comparison Year-To-Year

	2013/14	2014/15	2015/16	2016/17
July	383.63	357.62**	165.68	145.09
August	375.83	311.43	152.61	162.71
September	398.45	215.48***	167.85	159.52
October	384.67	176.70	165.25	150.36
November	328.69	144.30	150.73	156.79
December	335.31	179.33	176.20	149.81
January	354.21	146.11	167.30	152.16
February	280.98	137.34	139.68	130.02
March	312.16	136.87	164.99	153.36
April	384.81	169.30	155.25	152.04
May	400.67	163.82	160.81	172.53
June	354.87	159.59	174.46	164.63
<b>TOTAL</b>	<b>4294.28</b>	<b>2297.89</b>	<b>1940.81</b>	<b>1849.02</b> <b>(57% Reduction)</b>

\*\*Curbside Recycling Began 7/21/14

\*\*\*PAYT Began 9/8/14



### RECYCLING TONNAGE COMPARISON – FIRST THREE YEARS OF THE PROGRAM

	2014/15	2015/16	2016/17
July	14.13**	60.26	45.56
August	37.20	46.01	50.16
September	47.25	56.53	44.25
October	57.67	47.10	44.17
November	54.34	44.69	55.89
December	57.81	61.35	41.41
January	44.72	46.14	51.55
February	42.25	43.89	45.26
March	45.75	48.47	43.39
April	45.58	47.05	43.95
May	51.37	45.28	60.24
June	60.26	55.13	43.97
<b>TOTAL</b>	<b>558.33</b>	<b>601.90</b>	<b>569.80</b>

\*\*Represents 1 Week - Curbside Recycling Began 7/21/14

other municipal partners in our area, new initiatives are being explored to help resolve and find solutions for emerging issues that are yet on the horizon. The Joint Solid Waste Corporation focuses on creating a regional and comprehensive approach to planning the future solid waste management needs for our respective communities.

The Department of Public Works also oversees the management of the former 60 acre landfill on the Webb Road. The landfill was closed under the supervision of the Environmental Protection Agency (EPA) and the Maine Department of Environmental Protection (MDEP) in 1998. Our responsibility for annual maintenance, inspection and environmental compliance continues in conjunction with and under the supervision of the MDEP.

## RECYCLING

A recycling center, privately owned and operated by Skills, Inc. on the Industrial Park Road, was closed in June 2013. A new center subsequently opened at Shredding on Site (name has since been changed to "I Recycle") on Armory Road. This free drop-off facility for sorted materials is open to the public Monday through Saturday.

In conjunction with PAYT, the city also established a single sort curbside recycling program. This began in July 2014. The program has proven to be very popular among our residents. Collection is by private contractor (Sullivan's Waste Disposal Services of Troy, Maine) and occurs on the first full week and the third week of the month. Materials are transported to and processed at Ecomaine in South Portland. The contract for this service is scheduled to expire on June 30, 2017. The City Council, through the recommendation of the Solid Waste Committee, recently authorized the Public Works Department to take over curbside recycling collection and will be introducing an "every other week" program in July.

According to the latest information from the Maine State Planning Office, in 2011 Waterville had a recycling rate of approximately 25%; down from a high of 35.5% in 2002. Since curbside recycling was reintroduced in 2014, the City has approached a recycling level of close to 30%. The state-wide target is 50%. Most communities that have established recycling programs currently average 30-35%.

Our residents deserve a great deal of credit in helping to make this program a success.

The Solid Waste Committee continues to explore other waste reduction alternatives such as composting, food wastes and organics. These types of programs have been implemented in other communities throughout the State with measurable success. On the national and international levels, Waste-To-Energy operations are still evolving with rapid development of new processing systems and technologies. These show the most promise in achieving a greater level of environmental benefit. With many diverse studies being undertaken world-wide, the Committee recognizes that there will be many outstanding opportunities to examine and explore.

A big thank you goes out to the members of the Solid Waste Committee for their efforts throughout the past year.

I will soon begin my twelfth year as Director of Public Works. My affiliation with the City goes back many years, beginning with the mayoral term of Paul LaVerdiere and presently to that of our current Mayor, Nick Isgro. The City, and certainly the Public Works Department, has experienced numerous changes throughout the years. From a personal perspective, one thing that has remained constant is the profound sense of appreciation I have for being given the opportunity to work on behalf of the citizens of Waterville.

Once again, I have enjoyed sharing information about the Public Works Department and the various projects and activities that were undertaken by us during the past year. The members of our department and I wish to acknowledge and thank the wonderful citizens and taxpayers of Waterville, the Mayor and the City Council for their support. We cannot overlook those who have helped contribute to the success of our organization; most notably City Manager Mike Roy and our colleagues in other City departments. I especially want to thank the crew and staff of the Public Works Department for their dedication, commitment and service to the community.

## CLOSING REMARKS

I close by expressing my sincere gratitude to everyone. Each and every day, I am reminded that it is both an honor and a privilege to serve as the Director of Public Works for the City of Waterville.

Respectfully submitted,

Mark L. Turner  
Director of Public Works

## CONTACT PUBLIC WORKS:

**HOURS:**  
MONDAY-FRIDAY  
7AM-4PM

**ADDRESS:**  
6 WENTWORTH COURT

**PHONE:** 680-4744

**EMAIL:**  
[PW@WATERVILLE-ME.GOV](mailto:PW@WATERVILLE-ME.GOV)

**WEBSITE:**  
[WATERVILLE-ME.GOV/  
PUBLICWORKS](http://WATERVILLE-ME.GOV/PUBLICWORKS)

# ROBERT LAFLEUR AIRPORT



The Waterville Robert LaFleur Airport serves as Central Maine’s gateway to its lakes, mountains and commerce. The Airport is composed of two runways; Runway 5-23 serves as the Airport’s primary runway. This runway is 5,500 feet long by 100 feet wide, is lit with high intensity runway edge lights, and has a full instrument landing system that allows aircraft to arrive and depart 24-hours a day as well as during inclement weather. The secondary runway, Runway 14-32, is also known as the cross-wind runway. It allows smaller aircraft that would otherwise be unable to land or take off when wind is blowing from the side of the primary runway. It is 2,300 feet long and 60 feet wide.

The City is responsible for maintaining all Airport’s grounds including snow removal of all paved aircraft operational areas. To give you an idea of the magnitude of the snow removal operations at the Airport, this would be the equivalent of plowing all of KMD from I-95, all of Silver Street, and then to Main Street all the way to Public Works, as well as the Concourse area downtown. With our snow removal operations, we are required to snow blow all snowbanks, as they are considered hazards to aircraft. One of the biggest challenges we face with snow removal operations is mitigating ice contamination, as we are unable to use sand or salt. The summer keeps us busy mowing and controlling

vegetation of all areas in and around the Airport. This consists of approximately mowing 266 acres, which translates to the equivalence of just over 200 football fields. We also maintain an extensive electrical system that consists of 281 pavement edge lights, 9 approach light towers, a 4 box precision approach path indicator system, a 100’ tall towered Airport beacon, 20 aircraft navigational lighted signs, and numerous other electrical components and systems. As you can imagine, all of this keeps our

**Stay up-to-date with  
what’s happening at the  
Airport by following us on  
Facebook!**

**[www.facebook.com/  
LafleurAirport](http://www.facebook.com/LafleurAirport)**

**STAFF:**

*Randy Marshall – Airport Manager  
Edwin Lively – Airport Maintenance Tech  
Mike Brown – Airport Staff  
Bill Rose – Airport Staff*

*All Airport FBO staff members are certified by the National Air Transportation Association in its Professional Line Service training. With this training, pilots choosing our facility can be confident that safe and professional service will be delivered during their visit.*



small staff very busy. In addition to Airport maintenance, the City also is responsible for running the Airport's FBO, also known as a "Fixed Based Operator." An FBO handles the business side of an Airport such as all aircraft handling, and fueling.

The Airport is home to two private businesses, Air New England, specializing in private aircraft charter, and Airlink Aviation, the Airport's resident flight school. The Airport received just over 250 jets in this fiscal year, compared to the 200 we recorded in the prior year. We recorded around 14,000 aircraft operations. Of worthy mention is that we are home to a UPS contracted aircraft. So, every week night of the year all of the local overnight UPS packages depart our facility in route to the UPS hub in Manchester, NH. Then, in the morning, the aircraft returns with the overnight arriving packages for our area. We recorded just over 300 UPS flights landing at our facility last year. ■

**CONTACT LAFLEUR  
AIRPORT:**

**HOURS:**  
8AM-5PM /7 DAYS A WEEK

**ADDRESS:**  
2 LAFLEUR ROAD

**PHONE:** 861-8013

**EMAIL:**  
[WVLAIRPORT@WATERVILLE-  
ME.GOV](mailto:WVLAIRPORT@WATERVILLE-ME.GOV)

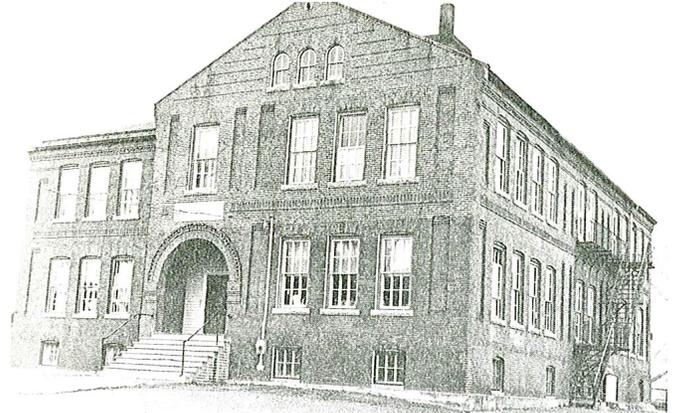
**WEBSITE:**  
[WATERVILLE-ME.GOV/  
AIRPORT](http://WATERVILLE-ME.GOV/AIRPORT)

# WATERVILLE PUBLIC SCHOOLS

ERIC HALEY, SUPERINTENDENT AOS 92

## SCHOOL BOARD:

- Ward 1 — Sara Sylvester*
- Ward 2 — Susan Reisert*
- Ward 3 — Joan Phillips-Sandy*
- Ward 4 — Maryanne Bernier*
- Ward 5 — Mary Ellen Fitzpatrick*
- Ward 6 — Elizabeth Bickford*
- Ward 7 — Pamela Trinward*



**Myrtle Street School — 1897**

The mission of Waterville Public Schools is to help students attain the knowledge, skills, and attitudes they need to achieve personal fulfillment, be responsible citizens, do meaningful work, and pursue life-long learning. To achieve our mission we believe that our curriculum should provide all students with a foundation of knowledge, skills and academic standards, along with opportunities to demonstrate and apply learning in varied ways across all curriculum areas. Curriculum and program offerings should provide opportunities for all students to realize their fullest potential and to celebrate their individual worth. Programs and activities should be challenging and should promote and enhance students' physical, emotional, intellectual, and social well being. Furthermore, we will strive to produce graduates who think critically and independently, adapt to new and changing situations, make appropriate choices, and act in a respectful and responsible manner. We believe that all employees of Waterville Public Schools should serve as models for students in helping them:

- ⇒ Demonstrate the ability to solve problems.
- ⇒ Communicate clearly and effectively.
- ⇒ Discover ways to express themselves creatively.
- ⇒ Make responsible decisions as world citizens.
- ⇒ Use technological resources to enhance their learning.
- ⇒ Research, analyze and apply information.
- ⇒ Behave in a respectful and responsible manner.
- ⇒ Appreciate world cultures and diversity.

Waterville Public Schools is committed to working with parents and the community to provide the necessary leadership, resources and support to accomplish our mission.

**CONTACT  
WATERVILLE PUBLIC  
SCHOOLS:**

**FOR SCHOOL PHONE  
NUMBERS & ADDRESSES:**

PLEASE SEE THE CITY  
SERVICES DIRECTORY ON  
PAGE 15

**GENERAL WEBSITE:**  
[AOS92.ORG](http://AOS92.ORG)

## Our Schools:

- [George J. Mitchell School](#) | [Albert S. Hall School](#) | [Waterville Junior High School](#)  
[Waterville Senior High School](#) | [Mid-Maine Technical Center](#)  
[Mid-Maine Regional Adult Community Education](#)

# TECHNOLOGY

The City of Waterville's Technology department is responsible for the installation, support and maintenance of the entire computing environment for the City of Waterville, the towns of Winslow and Clinton, the Oakland Police and Fire Departments, Waterville Opera House, KVCOCG, and Waterville Creates. Waterville, Winslow and Oakland are connected by a state-of-the-art privately owned fiber optic infrastructure. This infrastructure allows all three municipalities to consolidate technology services and share staff resources.

The Technology Department continues to find ways to efficiently consolidate our technical footprint while still providing top notch service and support. The department underwent staffing changes during this fiscal year and finds itself with two ambitious members with less than a year's experience. The former director continues to play a supportive role.

Craig Suttie,  
Technology Director



STAFF:  
*Craig Suttie, Technology Director*  
*Joel Waye, Information Technologist*

*The City's Technology Dept. successfully closed **2,000** support requests during the 2016-17 fiscal year.*

# JANITORIAL

The City of Waterville employs two full-time custodians and one part-time custodian to clean and maintain Waterville City Hall and the Waterville Police Department.

These hard-working individuals are responsible for duties including, but not limited to: general and seasonal cleaning, indoor and outdoor building maintenance, carpentry and painting, meeting and event set-up, maintaining the outdoor plants, snow blowing and shoveling during the winter months, assisting with holiday lights in Castonguay Square, installing wreaths and garland at City Hall during the holiday season, and many other duties and projects, as as-



STAFF:  
*Robert Laplante, Custodian*  
*David Higgins, Custodian*  
*Alan Douin, Part-time Custodian*



# Legislative Reports

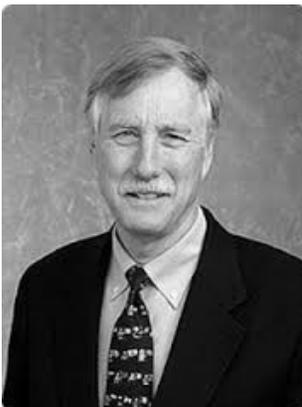
# WATERVILLE LEGISLATIVE DELEGATION

January 1, 2017—December 31, 2017



U.S. Senator for Maine  
**Senator Susan Collins**  
413 Dirksen Senate Office Bldg.  
Washington, D.C. 20510  
Phone: (202) 224-2523  
Augusta Office: (207) 622-8414  
[www.collins.senate.gov/public](http://www.collins.senate.gov/public)

Maine Senate District: 16  
**Senator Scott Cyrway**  
Senate Republican Office  
3 State House Station  
Augusta, ME 04333-0003  
Phone: (207) 287-1505  
[scyrway@roadrunner.com](mailto:scyrway@roadrunner.com)



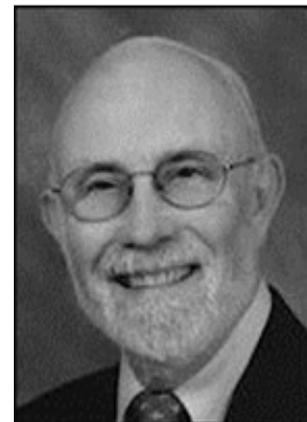
U.S. Senator for Maine  
**Senator Angus King**  
359 Dirksen Senate Office Bldg.  
Washington, D.C. 20510  
Phone: (202) 224-5344  
Augusta Office: (207) 622-8292  
<http://www.king.senate.gov>

Maine House District: 110  
**Rep. Colleen Madigan**  
House of Representatives  
2 State House Station  
Augusta, ME 04333-0002  
Phone: (207) 287-1400  
[www.maine.gov/legis/housedems](http://www.maine.gov/legis/housedems)



U.S. Congress for Maine  
**Congresswoman**  
**Chellie Pingree**  
*Waterville Office:*  
108 Main Street  
Waterville, ME 04901  
Phone: (207) 873-5713  
<http://pingree.house.gov>

Maine House District: 109  
**Rep. Thomas R.W. Longstaff**  
House of Representatives  
2 State House Station  
Augusta, ME 04333-0002  
Phone: (207) 287-1400  
[www.maine.gov/legis/house](http://www.maine.gov/legis/house)



SUSAN M. COLLINS  
MAINE

413 DIRKSEN SENATE OFFICE BUILDING  
WASHINGTON, DC 20510-1904  
(202) 224-2523  
(202) 224-2693 (FAX)

United States Senate  
WASHINGTON, DC 20510-1904

Dear Friends:

It is an honor to represent Maine in the United States Senate. I am grateful for the trust the people of our State have placed in me and welcome this opportunity to share some key accomplishments.

Growing our economy by encouraging job creation remains a top priority. The tax relief bill enacted during this last Congress contains provisions I authored to provide small businesses with the certainty that they need to invest, grow, and, most important, hire new workers. The 2017 National Defense Authorization Act includes a provision the Maine delegation worked together to champion requiring that military recruits be provided with athletic footwear made in America, as is required for other equipment and uniform items whenever possible. This is a great victory for our troops and for the 900 skilled workers at New Balance factories here in Maine.

Maine's contributions to our national security stretch from Kittery to Limestone. As a senior member of the Appropriations Committee, I successfully advocated for critical funding for projects at the Portsmouth Naval Shipyard and \$1 billion towards the construction of an additional ship that will likely be built at Bath Iron Works. This funding will strengthen the Navy and our national security, and the additional destroyer will help meet the Navy's goal of a 355-ship fleet.

Maine's growing population of older individuals creates many challenges. That's why, as Chairman of the Senate Aging Committee, my top three priorities are fighting fraud and financial abuse directed at our nation's seniors, increasing investments in biomedical research, and improving retirement security.

The Aging Committee's toll-free hotline (1-855-303-9470) makes it easier for senior citizens to report suspected fraud and receive assistance. Last May, a call to the hotline helped lead to the arrest of a national crime ring targeting seniors, and in June I worked to secure the humanitarian release of a Maine senior who had been imprisoned in Spain after being victimized by an international drug smuggling scam.

The Aging Committee also released an extensive report detailing the findings of our bipartisan investigation into the abrupt and dramatic price increases for prescription drugs whose patents expired long ago.

I advocated strongly for the \$2 billion increase in funding for the National Institutes of Health to advance research on such diseases as diabetes and Alzheimer's. I also championed and authored portions of the 21<sup>st</sup> Century Cures Act that will further support biomedical innovation and make significant reforms to our mental health system.

The Senate also took steps in the past year to combat the nation's heroin and opioid epidemic by passing the Comprehensive Addiction and Recovery Act (CARA), which I was proud to cosponsor. CARA is a monumental step forward in our effort to address the devastating addiction crisis affecting countless families and communities across the country and right here in Maine.

A Maine value that always guides me is our unsurpassed work ethic. In December 2016, I cast my 6,236<sup>th</sup> consecutive vote, continuing my record of never missing a roll-call vote since my Senate service began in 1997.

I appreciate the opportunity to serve Waterville and Maine in the United States Senate. If ever I can be of assistance to you, please contact my Augusta state office at (207) 622-8414 or visit my website at [www.collins.senate.gov](http://www.collins.senate.gov). May 2017 be a good year for you, your family, your community, and our state.

Sincerely,

Susan M. Collins  
United States Senator

ANGUS S. KING, JR.  
MAINE

133 HART SENATE OFFICE BUILDING  
(202) 224-5344  
Website: <http://www.King.Senate.gov>

United States Senate  
WASHINGTON, DC 20510

COMMITTEES:  
ARMED SERVICES  
BUDGET  
ENERGY AND  
NATURAL RESOURCES  
INTELLIGENCE  
RULES AND ADMINISTRATION

Dear Friends of Waterville:

Since being sworn into the Senate in 2013, I have made it my mission to address at the federal level the most important issues facing our great state. Working closely with my colleagues in the Maine Congressional Delegation, we've been able to successfully secure a number of legislative victories that support our state's economy, our rich traditions, and the hardworking people I am proud to represent. In an increasingly polarized Congress, my goal as an Independent is to put partisanship aside, build consensus and further common-sense solutions to address the needs of the American people. To this end, I have co-founded the Former Governors Caucus, a group of former state executives who are frustrated with legislative gridlock and eager to find bipartisan solutions. And as always, I aim to bridge the partisan divide by hosting barbeque dinners in Washington with colleagues ranging from Ted Cruz to Elizabeth Warren. If you know a person's children, then you see them as a mother or father and not a rival vote, and working to further personal dialogue and build relationships can lay the foundation for successful legislation.

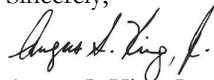
One of the accomplishments of which I am most proud is the legislative victory that protects our college students and their families from an expensive hike in student loan interest rates. In 2013, as students faced a significant spike in interest rates that would have taken thousands of dollars out of their pockets, I brought together colleagues from across the political spectrum to broker compromise legislation called the Bipartisan Student Loan Certainty Act. Thanks to this bill, students will save \$50 billion over the next 10 years by lowering their interest rates, which means that a student in Maine will now save between \$3,000 and \$6,000 over the life of their loan.

Being an Independent in the Senate has allowed me to make calls and vote on policies that are best for Maine, but it has also made it possible to play key roles in finding simple solutions and legislative fixes that make good commonsense to both parties. Of course, much of what we do in the Senate doesn't happen on the Senate floor, or even in committee. Instead, it involves working across all levels of government to ensure the State of Maine receives attention and support from the federal government. Take, for example, the opioid and heroin epidemic devastating communities across our state. While Congress has passed legislative solutions aimed at expanding access to medical treatment, I've also pressed for other changes that can be accomplished more quickly and make a more immediate difference in Maine. For example, I successfully urged the U.S. Department of Health and Human Services to increase the number of patients to whom a doctor can provide medication-assisted treatment, and in 2015 brought the Director of the Office of National Drug Control Policy to Brewer to meet directly with Mainers and hear their stories. I've also engaged law enforcement – including the Drug Enforcement Agency – to crack down on the production of opioids and work to limit their diversion. Together, Senator Collins and I helped pass the Northern Border Security Review Act to combat drug and human trafficking along our border with Canada. While the opioid epidemic is certainly our biggest public health crisis, job loss in Maine is still our number one economic problem and that's why we need to focus on bringing good paying jobs back to Maine and protecting the ones we still have. As a member of the Armed Services Committee, I teamed up with Senator Collins and Representative Poliquin to successfully secure a provision in the defense bill that can help domestic shoe manufacturers like New Balance. The three of us also worked together with the Department of Commerce to establish an Economic Development Assessment Team, known as an EDAT, to assist Maine's forest industry in the wake of several mill closures. We have an incredible spirit of innovation and ingenuity in Maine and I believe finding ways to invest in that spirit will reignite Maine's forest products sector and our economy. Part of our economic path forward must also include expanding access to high-speed broadband, which can help connect our businesses and communities to information and economic opportunities.

As a member of the Senate Armed Services and Intelligence Committees, I work to keep Maine and our nation safe. Part of that important work means continuing to work for funding for the construction of Navy ships that will be used to protect American interests across the globe. We all know that "Bath Built is Best Built," which is why I've fought to authorize funding for Navy ships built at BIW. The best way to preserve peace is by deterring war through unassailable strength, and to do that we must support our shipbuilders and our brave service members and invest in our military. I strive to meet this solemn responsibility every day as a member of these committees, which is why I hardly ever miss a hearing and take great care in overseeing the agencies sworn to keep us safe. Armed Services Chairman John McCain called me "one of the most serious and hard-working members" of the Committee, and that's a humbling compliment from a true American hero.

As always, please call or write me with thoughts or concerns with matters currently before Congress, or if you need assistance navigating a federal agency. Please call my toll-free line at 1-800-432-1599 or local office: (207) 622-8292, or write me on our website at [www.king.senate.gov/contact](http://www.king.senate.gov/contact). It is an honor and a privilege serving the people of Maine in the Senate, and I look forward to working with you in our search for a more perfect Union.

Sincerely,



Angus S. King, Jr., *United States Senator*

2162 RAYBURN HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515

PHONE: 202-225-6116  
FAX: 202-225-5590

WWW.PINGREE.HOUSE.GOV



COMMITTEE ON APPROPRIATIONS  
SUBCOMMITTEES:  
AGRICULTURE, RURAL DEVELOPMENT, AND  
RELATED AGENCIES  
INTERIOR, ENVIRONMENT, AND RELATED  
AGENCIES

CHELLIE PINGREE  
CONGRESS OF THE UNITED STATES  
1<sup>ST</sup> DISTRICT, MAINE

Dear Friend,

I hope this letter finds you well. It's a privilege to share an update on my work to represent you and your family in Washington and in Maine.

As always, the interests of my constituents are what guide my work. There are many things I could talk about in that regard. But I want to focus here on one issue of particular importance- economic development. Having good-paying jobs allows future generations to make this wonderful state their home. With that goal in mind, I'm working to address Maine's economic challenges and capitalize on its opportunities. One such opportunity is agriculture, where Maine is bucking national trends. The average age of our farmers is actually going down while acreage in cultivation is going up. Consumer demand for local food is driving that growth. I've been successful in reforming federal policies to help farmers and processors meet that demand. My work will continue this year as Congress reauthorizes the Farm Bill.

I'm also working to support jobs in our coastal communities. Last year, I helped block Sweden's proposed ban on the export of Maine lobsters to the European Union. I also introduced legislation to lift unnecessary regulations on seafood exporters and invest in working waterfront infrastructure.

On the House Appropriations Committee, I'm defending federal programs that support jobs throughout Maine. These programs invest in worthy projects that are beyond the reach of private, municipal, or state resources. In our state, they provide loans to small businesses, clean polluted sites for redevelopment, find new marketable uses for Maine's natural resources, build broadband infrastructure, and much more. Aside from economic development, advocating for Maine veterans is one of my highest priorities. With Congress' current agenda, I'm also fighting to defend Medicare and Social Security, protect clean air and water, and ensure that our communities have the resources to address hunger, homelessness and lack of health care access.

Just as important as my policy work in Washington is what my office does to help individuals in Maine. Every year, my staff helps hundreds of constituents who have issues with federal agencies or programs. Please call Pam Trinward in my Waterville office at (207) 873-5713 for assistance. It's an honor to serve you.

Take care,

Chellie Pingree  
Member of Congress

2 PORTLAND FISH PIER, SUITE 304  
PORTLAND, ME 04101  
PHONE: 207-774-5019  
FAX: 207-871-0720



1 SILVER STREET  
WATERVILLE, ME 04902  
PHONE: 207-873-5713  
FAX: 207-873-5717



STATE OF MAINE  
OFFICE OF THE GOVERNOR  
1 STATE HOUSE STATION  
AUGUSTA, MAINE  
04333-0001

Paul R. LePage  
GOVERNOR

Dear Citizens of Waterville:

Maine has a long tradition of civil participation in both state and local government, and I thank you for being informed and involved citizens.

My vision for Maine is prosperity, not poverty. For this reason, one of my top priorities continues to be the reduction and eventual elimination of the income tax. Raising the minimum wage is not the path out of poverty; I want Mainers to earn a career wage. Reducing the income tax is the biggest and most immediate pay raise for all hard-working Mainers.

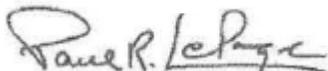
Not only does an income tax cut put more money back in your pockets, but it will also attract businesses that can offer good-paying careers to keep our young people here. It shows the nation that we are serious about wanting people and businesses to come - and stay - in Maine.

Unfortunately, voters approved a referendum question to raise the income tax to 10.15% on successful Maine households and small businesses. Enacting the second highest income tax rate in the country shows the nation we are eager to punish people for being successful. It will drive them out of our state and make it even more difficult to attract much-needed doctors, dentists, scientists, engineers and other professionals to Maine. They can live in neighboring New Hampshire, which takes no income tax from their paychecks. Even worse, there is no guarantee the extra revenue from this tax will go to fund education, as proponents promised.

As successful people leave Maine, state and municipal government will lose the significant amount they pay in property, sales and incomes taxes. This will put even more upward pressure on local property taxes. Municipalities will have to get more creative to provide local services without increasing property taxes. Reforming the tree growth program, collecting property taxes on land in conservation or preservation programs, charging a payment in lieu of taxes on state land that is taken off the property tax rolls and having non-profit organizations pay a two-percent tax on their net revenues are all ways for municipalities to increase revenues.

Such bold measures would take strong leadership and commitment from local officials and residents. If ever I can be of assistance to you or if you have any questions or suggestions, I encourage you to contact my office by calling 287-3531 or by visiting our website at [www.maine.gov/governor](http://www.maine.gov/governor).

Sincerely,

  
Paul R. LePage  
Governor



PRINTED ON RECYCLED PAPER

TTY USERS CALL 711

[www.maine.gov](http://www.maine.gov)



*Senator Scott W. Cyrway*  
*3 State House Station*  
*Augusta, ME 04333-0003*  
*(207) 287-1505*

Dear Friends and Neighbors:

Let me begin by thanking you for giving me the honor of serving you in the Maine Senate. I am humbled that you have put your trust in me for a second term and can assure you I will continue to work tirelessly on your behalf. Please let me provide you with a recap of the 127<sup>th</sup> Legislature, as well as my hopes for the upcoming 128<sup>th</sup> Legislature, which convenes in December.

Last year we continued the work of reforming our state's welfare system and achieved the long sought-after goal of banning the purchase of alcohol, tobacco and lottery tickets with welfare benefits. While there is more work to be done in reforming our welfare system, I believe these efforts will help to deter such abuse of the system and help ensure that benefits are going to those who truly need them.

The Legislature also worked in a bipartisan fashion to begin addressing the drug crisis affecting our state. We approved putting 10 new drug enforcement agents on the street, as well as provided funding for treatment programs and drug use prevention efforts. I believe such a comprehensive approach is essential.

In the upcoming session, it is clear that we must continue to do all we can to attract more jobs to our state. To that end, I will work to advocate for proposals which will expand economic opportunity for all Mainers. We must also continue to fight the drug epidemic threatening our state and hurting our families. It is my hope the Legislature can once again work together to find good solutions to this widespread problem.

You have my sincere thanks for allowing me to represent you in Augusta. Please feel free to contact me at 287-1505 or [scyrway@roadrunner.com](mailto:scyrway@roadrunner.com) if you have comments, questions or if you would like assistance in navigating our state's bureaucracy.

Sincerely,

Scott W. Cyrway  
 State Senator, District 16

*Fax: (207) 287-1527 \* TTY (207) 287-1583 \* Message Service 1-800-423-6900 \* Web Site: [legislature.maine.gov/senate](http://legislature.maine.gov/senate)*



## HOUSE OF REPRESENTATIVES

2 STATE HOUSE STATION  
AUGUSTA, MAINE 04333-0002  
(207) 287-1400  
TTY: (207) 287-4469

### Thomas R. W. Longstaff

39 Pleasant Street  
Waterville, ME 04901  
Residence: (207) 872-6617  
[Thomas.Longstaff@legislature.maine.gov](mailto:Thomas.Longstaff@legislature.maine.gov)

#### A NOTE TO MY FRIENDS AND NEIGHBORS

It continues to be an honor and a privilege to serve residents of Waterville in the Maine House of Representatives. As I have noted in each of these letters, we can best represent our constituents when they feel free to contact us about matters that are important to them so that their voices can be heard.

The first regular session of the 128<sup>th</sup> Legislature came to a close in August. It was an unusually long session, but in the end we were able to come together to make important progress for the people of Waterville and the State of Maine. In addition to more than 1,500 bills that came before us this session, we also enacted a two-year budget that funds the state's commitments to local communities. We secured \$162 million in additional funding for education, we rejected proposed cuts to the Homestead Exemption and we maintained the current levels of municipal revenue sharing. Even with these relative successes, increasing state support to education and communities will continue to be among my top priorities.

I continue to serve on the Veterans and Legal Affairs Committee, which considers measures on topics ranging from the Maine National Guard, to veterans' programs and benefits, to election laws and financing, to gambling, alcohol and more. This session, we worked to address challenges faced by Maine's veterans and to help service members successfully transition to civilian life. We passed a bill to better coordinate and provide direct mental health care to veterans. Other bills to support Maine veterans are still in the works and we will continue to consider them during the next legislative session. Proposed legislation relating to election laws and financing as well as gambling and liquor laws also occupied a good deal of our time. We will return for a special session in October to consider the citizen initiated plan for ranked-choice voting as well as legislation regulating recreational marijuana.

I was honored to accept the House speaker's appointment to serve on an additional committee during this Legislature, the Criminal Justice and Public Safety Committee. This committee is responsible for a range of policy areas, including measures that aim to address our state's opioid addiction crisis. We began the session by investing \$5 million in prevention, treatment and recovery programs to bolster efforts to address the epidemic of overdose deaths, which took the lives of 376 Mainers last year, and will continue working toward a comprehensive solution to the problem during the coming legislative session.

We also passed a series of bills to safeguard Maine consumers from identity theft (even more important in the aftermath of the Equifax data breach), unexpected medical bills and predatory debt collectors. We protected firefighters from hazardous materials and defended our natural resources from harm. This is only a brief and partial summary of the legislation that came before us but I'm proud of the work we accomplished together.

As always, please do not hesitate to contact me for assistance with state government or about legislative issues that are important to you. I welcome your email and telephone calls. These, along with our personal conversations from time to time, enable me to represent the people of Waterville to the best of my ability. I will continue to keep you informed as best I can through the social media and an occasional newsletter which will come to you by email or through the postal service.

A handwritten signature in blue ink that reads "Tom Longstaff".

District 77 Waterville (part)

Printed on recycled paper





← AUGUSTA 20  
OAKLAND 5 →

MAINE  
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201

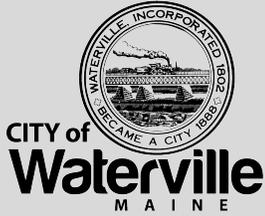
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STATE POST OFFICE

# Helpful Information



# ONLINE SERVICES:

[www.waterville-me.gov](http://www.waterville-me.gov)

- ◆ City Department and Services Information
- ◆ Contact information for City Staff, including City Council and Department Directors
- ◆ Recycling and Rubbish Pick-Up Schedules
- ◆ Dog License Online Purchasing and Renewal Service
- ◆ Information on Getting Married in Waterville
- ◆ Purchase Hunting & Fishing Licenses
- ◆ Register Your Vehicle Online
- ◆ Pay your Taxes Online
- ◆ Online State ID/Driver's License Renewal
- ◆ Apply to Use City Parks/Facilities

## LOOKING AHEAD TO 2018

### CITY COUNCIL MEETING SCHEDULE

City Council meetings are held on the **1st and 3rd Tuesdays of each month**, with the exception of the 1st November meeting which is moved to the next day, Wednesday, due to Election Day. Special council meetings may be held throughout the year on an as-needed basis. Annual budget meetings are typically held from April through June. Additional meetings and/or changes to meetings are advertised on our [City facebook page \(www.facebook.com/WatervilleMEOfficial\)](https://www.facebook.com/WatervilleMEOfficial) and on our [web site \(www.waterville-me.gov\)](http://www.waterville-me.gov).

*Like us on facebook for all the latest news and announcements.*

### STATE I.D. / DRIVER'S LICENSE RENEWAL & REPLACEMENT

**For questions about licensing or IDs: call the BMV Office directly at 624-9000.**

#### ONLINE

You can renew your driver's license and/or State ID, or request a replacement, anytime day or night online as long as you have provided proof of legal residence to the Bureau of Motor Vehicles in the past and do not require an eye exam or updated picture.

**FMI:** <http://tinyurl.com/MaineBMV>

#### Waterville AAA OFFICE

The Waterville AAA office also offers this service at their location at 13 Washington St. Office hours are Mon-Fri from 8:30am-5pm & Saturdays 9am-1pm. **FMI:** <http://tinyurl.com/wtvAAA>.

**PLEASE NOTE:** AAA branches cannot perform changes to your license. You must visit a BMV branch or mobile unit to make address changes, name changes, and photo changes.

#### MOBILE UNIT

The BMV Mobile Unit uses the Waterville City Council Chambers on the first Monday and second and fourth Fridays of every month from 9:00 AM to 1:00 PM and 2:00 PM to 3:00 PM, *unless it falls on a legal holiday*. The unit is available in City Council Chambers at 93 Main Street, 3rd Floor, downtown Waterville. Elevator access is located in the rear of the building.

# Annual Events in Waterville\*



## WINTER CARNIVAL

Held annually, in late January/early February  
Sample the delights of winter with this family-friendly, free carnival! **FMI:** <http://quarryroad.org>



## FATHER/DAUGHTER DANCE

Held annually on the last Friday in February  
Daddies and daughters (grades K-5) can dance the night away at this RSVP only event.  
**FMI:** [www.waterville-me.gov/parks](http://www.waterville-me.gov/parks)



## BATTLE OF THE BADGES

Held annually in early March  
Watch Waterville's F.D. & P.D. duke it out in this annual fundraiser!  
**FMI:** [www.waterville-me.gov](http://www.waterville-me.gov)



## MAINE OPEN JURIED ART SHOW

Held annually in late March  
For over 25 years, this art show has attracted artists from over 50 Maine communities!  
**FMI:** [www.watervillelibrary.org](http://www.watervillelibrary.org)



## EASTER EGG HUNT

Held annually on the Saturday before Easter  
Bring your children aged 3-7 to collect eggs and meet the Easter bunny!  
**FMI:** [www.waterville-me.gov/parks](http://www.waterville-me.gov/parks)



## WFD AWARDS BANQUET

Held annually in early April  
This RSVP only event is open to the public and includes a delicious meal, awards ceremony, and great company!  
**FMI:** [www.waterville-me.gov/fire](http://www.waterville-me.gov/fire)



## MEMORIAL DAY PARADE

Observed annually on the holiday, which is the last Monday of May  
**FMI:** [www.waterville-me.gov](http://www.waterville-me.gov)



## MOTHER/SON POOL PARTY

Held annually in July  
Moms and sons (grades K-5) have the pool to themselves for the evening during this RSVP only event! **FMI:** [www.waterville-me.gov/parks](http://www.waterville-me.gov/parks)



## MIFF – MAINE INTERNATIONAL FILM FESTIVAL

Held annually, usually the 3<sup>rd</sup> week of July  
This 10 day film festival presents a selection of feature-length dramas, documentaries, shorts, and films for children. **FMI:** <http://www.miiff.org/>

## ATLANTIC MUSIC FESTIVAL

Held annually in July/August  
Featuring numerous public performances over several weeks completely free of charge.  
**FMI:** [www.atlanticmusicfestival.org](http://www.atlanticmusicfestival.org)



## NATIONAL NIGHT OUT

Held annually, 1<sup>st</sup> Tuesday of August  
South End residents enjoy this annual Festival & BBQ with the P.D.!  
**FMI:** [www.waterville-me.gov](http://www.waterville-me.gov)



## WPD CHARITY GOLF CLASSIC

Held annually in the late summer/early fall  
The Waterville Police Dept. hosts this classic golf tourney as a fundraiser for local organizations! **FMI:** [www.waterville-me.gov/police](http://www.waterville-me.gov/police)



## TASTE OF WATERVILLE

Held annually, 1<sup>st</sup> Wednesday of August  
An annual downtown event featuring fabulous foods, entertainment, and more!  
**FMI:** [www.tasteofwaterville.com](http://www.tasteofwaterville.com)



## MAINE CRAFT WEEKEND

Typically held the first weekend in October  
Waterville participates in this statewide tour of craft studios, breweries, businesses and events.  
**FMI:** [www.mainecraftweekend.org](http://www.mainecraftweekend.org)



## VETERANS' DAY PARADE

Observed annually on November 11  
Local leaders and residents gather to support our veterans. **FMI:** [www.waterville-me.gov](http://www.waterville-me.gov)



## SUKEFORTH FAMILY FESTIVAL OF TREES

Held annually in mid- to late-November  
A fun, family-friendly, fundraising event.  
**FMI:** [www.spectrumgenerations.org](http://www.spectrumgenerations.org)



## PARADE OF LIGHTS & KRINGLEVILLE

Held annually on the Friday after Thanksgiving  
The Claus' arrive downtown during the Parade of Lights and host visits in their holiday home at no charge. **FMI:** <http://kringleville.org>



**\*NOTE:** This is not an inclusive listing of all events in Waterville and events listed here may be subject to change. **For more, check out the event calendars at:** [www.waterville-me.gov/category/event](http://www.waterville-me.gov/category/event) and [www.watervillecreates.org](http://www.watervillecreates.org)

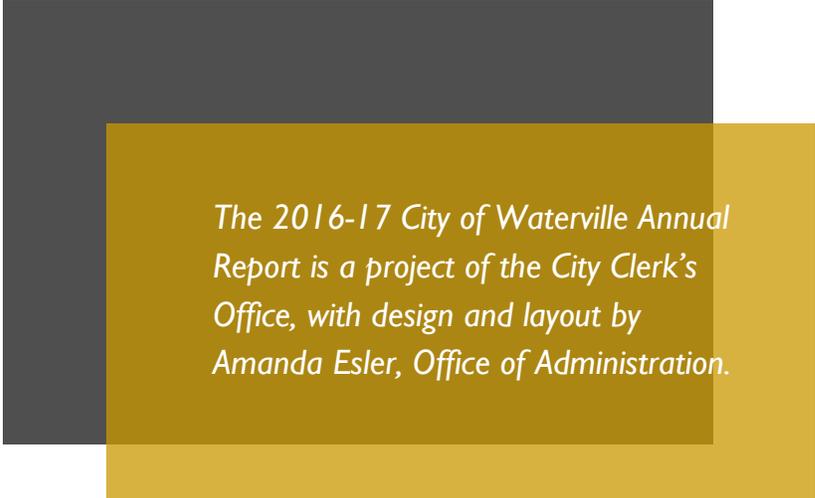


# FREQUENTLY REQUESTED

## Phone Numbers



Business Name	Phone No.	Business Name	Phone No.
<a href="#"><u>Alfond Municipal Pool</u></a>	(207) 877-6699	<a href="#"><u>Muskie Center/Spectrum Generations</u></a>	(207) 873-4745
<a href="#"><u>Albert Hall School</u></a>	(207) 872-8071	<a href="#"><u>Opera House Box Office</u></a>	(207) 873-7000
<a href="#"><u>Central Maine Growth Council</u></a>	(207) 680-7300	<a href="#"><u>Post Office</u></a> - Waterville	(207) 873-0714
<a href="#"><u>Dept. of Motor Vehicles (Augusta)</u></a>	(207) 624-9000	<a href="#"><u>Shredding on Site</u></a>	(207) 872-2029
<b>District Attorney's Office</b>	(207) 873-7317	<a href="#"><u>Social Security Administration</u></a>	1-800-772-1213
<a href="#"><u>District Court</u></a> - Waterville	(207) 873-2103	<a href="#"><u>Superintendent of Schools</u></a>	(207) 873-4281
<a href="#"><u>Humane Society - Waterville Area</u></a>	(207) 873-2430	<b>Waterville Housing Authority</b>	(207) 873-2155
<a href="#"><u>Kennebec Water District</u></a>	(207) 872-2763	<a href="#"><u>Waterville Main Street</u></a>	(207) 680-2055
<a href="#"><u>Mid Maine Chamber of Commerce</u></a>	(207) 873-3315	<a href="#"><u>Waterville Public Library</u></a>	(207) 872-5433
<a href="#"><u>Mid Maine Homeless Shelter</u></a>	(207) 872-6550	<a href="#"><u>Waterville Senior High School</u></a>	(207) 873-4281
<a href="#"><u>Morning Sentinel</u></a>	(207) 873-3341	<b>Waterville Sewerage District</b>	(207) 873-5191



*The 2016-17 City of Waterville Annual Report is a project of the City Clerk's Office, with design and layout by Amanda Esler, Office of Administration.*

