



Annual Report 2023-2024

City of Waterville

Tribute



This annual report is a tribute to:

Dame Marie Fefa Deeb

Dame Marie Fefa Deeb, a cherished member of the Waterville community, lived a life marked by dedication, service, and love. Born on September 27, 1925, to Sam and Lottie Deeb, Marie's journey was one of unwavering commitment to her family, faith, education, and community.

Marie Fefa's professional journey began at Hathaway Shirt Factory, where she worked in the Accounting office for 17 years. Her passion for learning led her to Thomas College in 1959, where she earned a Bachelor's Degree in Business Education. She furthered her education with Master's Degrees in Economics and Accounting from the University of Maine at Orono. As a professor of Finance and Economics at Thomas College, Marie touched the lives of countless students over her 26-year tenure.

Her service to St. Joseph Maronite Catholic Church

was a cornerstone of her life. From a young choir member at seven to the choir director for 32 years, Marie's contributions were invaluable. She served on the Church Council, the Maronite Guild, the Rosary Sodality, and various committees, including Bingo and Finance. Her dedication was recognized with the prestigious Massabki Medal in 1954, honoring her extraordinary contributions to the National Apostolate of Maronites.

Marie was also a beloved figure in the greater Waterville community. She volunteered at the Waterville Public Library for 27 years and the Waterville Boys' Club for 23 years, earning a place in their hall of fame. Her involvement extended to numerous organizations, including the Haines Charity, Zonta Club, AAUW, and Delta Gamma sorority for teachers.

Known affectionately as "Fefa," Marie was a matriarch, nurturer, and exceptional cook,

renowned for her Lebanese bread and cookies. Her home was a haven for family and friends, where her warmth and hospitality were always on display.

Marie is survived by her niece Rosemarie (John) Masetta, nephew Sam (Kathleen) Deeb, great nieces and nephew Brittany (Christopher) Schwarz, Ryan Masetta, AnneMarie, and Mary Kate Deeb, great-great nephew River Schwarz, and many dear cousins and friends. She is predeceased by her parents, brother George, sister-in-law Jean, and several cousins.

Dame Marie Fefa Deeb's legacy of service, love, and dedication will continue to inspire all who knew her. Her presence will be deeply missed, but her spirit will live on in the hearts of those she touched.

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Photo courtesy of MDOT

Mayor



Dear Residents of Waterville,

As I write this, it has been six months since the inauguration. During this time, I have traveled across the state representing Waterville, both in my role as Mayor and with my family. I can confidently say this: Waterville is not just trying to get on the map—we are on the map! We have arrived, and now work begins to keep us there. This annual report highlights our achievements, challenges, and the collective efforts that continue to shape Waterville into a thriving place to live, work, and play.

Over the past year, we have made significant strides in enhancing our infrastructure, supporting local businesses, and promoting community engagement. Our commitment to sustainable practices has also led to new initiatives that prioritize green spaces and environmental stewardship.

As we move forward this year, my focus will be on promoting responsible growth. Here are some of the key components that reflect our commitment to responsible growth for the community:

- **Sustainable Practices:** Ensuring our growth stays within our financial means by seeking grants and external funding to cover costs, reducing the financial burden on the community.
- **Community Engagement:** Involving residents in the planning process to ensure that growth reflects our community's needs and desires. Public forums, surveys, and collaborative planning efforts will help gather input and foster a sense of ownership.
- **Infrastructure Planning:** Ensuring that our infrastructure—roads, sidewalks, public utilities, and services—can adequately support our growth.
- **Support for Small Businesses:** Fostering small businesses to strengthen our local economy, create job opportunities, and ensure that growth benefits all community members.
- **Zoning and Development:** Supporting zoning changes that encourage mixed-use development, affordable housing, and green spaces, preventing urban sprawl, and promoting livability.

I am deeply honored to serve as your Mayor and grateful for the opportunity to represent Waterville. The many opportunities that have come our way in such a short time are truly inspiring. I look forward to continuing my advocacy for our great city and expanding our efforts to make a positive impact. I encourage each of you to stay involved and share your ideas as we work together to shape the future. Together, we can continue to build a Waterville that is welcoming, inclusive, and prosperous for all.

Thank you for your commitment to our community.

Best regards,

Mike Morris
Mayor of Waterville

Inauguration

On January 2, 2024, the 55th Mayor, Michael Morris was sworn in for a 3-year term.



New Mayor Panel at the Maine State Chamber Leadership Conference



Presenting Martial Arts Proclamation



An Evening at Educare



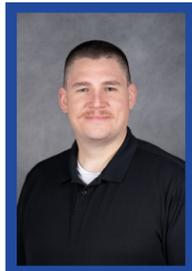
AYCC Annual Commitment Dinner w/ Jim Clark CEO of the Boy and Girls clubs of America and Ken Walsh



First pitch of season for AYCC Youth Baseball

City Council

Waterville has a Council-Manager form of government. This means that the City Manager is the chief administrative officer of the City and reports to the Council. The City Council is the governing board of the City of Waterville and is made up of seven members. The Council's duties and powers are set forth in Article IV of the City Charter.



Brandon Gilley
Ward 1



Flavia DeBrito
Ward 2



Thomas Klepach
Ward 3



Rebecca Green
Ward 4



Kenneth Gagnon
Ward 5



Rien Finch
Ward 6



Thomas McCormick Sr.
Ward 7



City Council Meetings

City Council meetings take place on the first and third Tuesdays of each month at 7:00 p.m. at City Hall Annex (46 Front Street and via Zoom). Special council meetings may be held throughout the year on an as-needed basis.

Inauguration



Boards, Committees & Commissions

Board of Assessment Review

Daniel Bard
Donna DeMarsh
Jane Montgomery
Willis Smedberg
Jason Weller

Board of Education

Maryanne Bernier
Patricia Helm
Spencer Krigbaum
Erin McDermott
Mary Pletcher
Joseph Schmalzel
Pamela Trinward

Board of Zoning Appeals

Daniel Bard
William Basford
J Coelho
Stephen Crate
Christopher Levesque
Jaimie Pelkey
Mark Poirier

City Manager Evaluation Committee

Brandon Gilley
Rebecca Green
Thomas Klepach

Finance Committee

Rien Finch
Rebecca Green
Erin McDermott
Michael Morris
Pamela Trinward

Community Resilience Committee

Peter Hallen
Thomas Klepach
Emanuel Pariser
Claire Pronnicki
Kaethe Rice
Linda Woods

Comprehensive Plan Reivew Commission

Greg Bazakas
Scott Beale
Rien Finch
Claude Francke
Brandon Gilley
Kim Lane
Paula Raymond
Joe Schmalzel

Ethics Committee

Stephen Crate
Nicole Hudak
Kim Lane
Scott McAdoo
Pam Merrill
Mark Poirier
Grace Poulin

Fair Hearing Authority

Aaron Hanlon
Anna Holdener
Paula Raymond

Haines Charity Relife Committee

Christina Johnson
Patricia Loisel
Peggy Soucy

Historic Preservation Commission

Rien Finch
Cassie Julia
Ram Merrill
Ronald Merrill
Julie Miller
Jane Montgomery
Joshua Schmalzel

Housing Committee

Scott Beale
Margaret Blake
Brett Brockway
Flavia DeBrito
Rebecca Green
Aimee Mattera
Jaimie Pelkey
Paula Raymond
Diane Townsend
Nancy Williams

Kennebec Sanitary Treatment District Trustees

Kevin Gorman
Paul Jacques
Scott McAdoo
Thomas Shattuck
Matthew Zetterman

Kennebec Water District

Denise Bruesewitz
Jeff Earickson
J Michael Talbot
Sarah Whateley

Municipal Finance Committee

Rien Finch
Rebecca Green

Planning Board

Matthew Boulерice
Samantha Burdick
April Chiriboga
Thomas DePre
David Johnson
Cassie Julia
Hilary Koch

Public Library Trustees

Daniel Beaulieu
Margy Burns Knight
John Clark
Janet Durland King
Mary Gibson
Julianne Gilland
Cynthia Jacobs
James Laliberty
Robert Martin
Anna O'Keefe
Andrea Pasco
Katherine Smanik

Voter Registration Appeals Board

Margaret Back
Roland Hallee
Ronald Merrill

Waterville Housing Authority Commissioners

Daniel Bernier
Christinalyn Cote
Nancy Emery
Kevin Gorman
Kim Lane
Cynthia Longstaff
Paul Jacques

Waterville Sewerage District Commissioners

Daniel Bard
Donna DeMarsh
Jane Montgomery
Willia Smedberg
Jason Weller

Administration

Staff



Bryan Kaenrath,
City Manager



Sarah Cross,
Executive Assistant

Dear Waterville Residents:

As I close my first year as your City Manager, I can report to you that I am more optimistic than ever about our city's future. Over the past year we have focused the city's efforts in a number of areas to build an attractive and prosperous community for the future. Our focus over the next year will include important initiatives in areas including:

- Housing
- Downtown Revitalization
- Economic Development
- Infrastructure
- Recreation
- City Beautification

The city has continued to push for affordable and quality housing in our community. Our Housing Committee has been focused on some important work including the establishment of a revolving loan fund to assist in the rehabilitation of residential properties as well as a grant program that will utilize remaining ARPA funds. We have also enhanced our code enforcement department to have greater capacity for dealing with distressed properties and enforcement of our property maintenance ordinance.

The maintenance of our city's infrastructure, including our roads and sidewalks, must be a priority. Waterville faces a backlog of road maintenance projects that we are beginning to tackle with about \$2 million in paving and sidewalk work happening in 2024. We also now have a 5-year paving plan that will prioritize the most distressed roadways in the city. I'd like to thank our Public Works Department for their work in helping us take on this challenge and make significant progress.

We continue to also make great progress in our mission of downtown revitalization. Over the past year the city has completed a new Downtown Vision Plan that contains a number of exciting projects that will enhance our downtown. It is my goal to get many of these projects done in the next few years. We have also had some success in pursuing federal grant monies to fund these projects, so they are not at the cost of the taxpayer. Our Appleton Street redesign project is underway this summer of 2024 and we hope to launch the Silver Street pedestrian mall and the Art Walk next year. We also intend to make important pedestrian safety improvements to Spring Street, allowing better access to the downtown area from the South End.

Waterville needs good paying jobs and economic opportunities for our residents. Economic development in our city will be a renewed focus to achieve these goals. As we seek to build a strong middle class, our focus will be on attracting new employers to our community as well as other entities that will enhance our current offerings. We must also work to expand our commercial tax base and begin to shift some of the tax burden off of residential taxpayers. Our success in these areas will also undoubtedly allow other areas of the city to flourish and thrive.

City beautification will be another priority for our future. Along with improving our road conditions, we will work to enhance our parks and recreational assets as well as take better care of our city properties. This past year, our historic City Hall was painted and is in the process of undergoing a number of other projects to protect the integrity of the building and make it shine. I have also established the City Manager's Street Tree Task Force, which will work to inventory existing street trees and build a plan to replant and maintain the city's street trees to enhance our neighborhoods.

It has been my privilege to serve as your City Manager and I look forward to many years of great progress to come. Waterville has all the right ingredients to grow, to thrive and to prosper as we build a bright future here for all members of our community. Please do not ever hesitate to reach out to me if I can be of any assistance or if you would like to share your thoughts, ideas, concerns or complaints!

Respectfully Submitted,

Bryan T. Kaenrath
City Manager

Assessing

Staff



Paul Castonguay,
Assessor



Allison Brochu,
Deputy Assessor

OVERVIEW

The primary mission of the Assessing Department is: "The discovery, listing, valuation and defense of all properties within the jurisdiction in accordance with Maine law." Assessing staff constantly monitors the real estate sales market to ensure that assessed values accurately reflect market-place activity.

ASSESSING STANDARDS

Since 1979, municipalities have been subject to assessing standards requiring a 70% minimum assessment ratio and a maximum quality rating of 20 (36 M.R.S. §327). Assessment ratios and quality ratings are the focal points of residential ratio studies conducted annually by the Property Tax Division in conjunction with the annual State Valuation and to assist municipal assessors with the statutory requirement to annually conduct sales ratio studies (36 M.R.S. § 328 (8)).

Revaluation is the most common approach used to regain compliance with the statutory 70% minimum ratio requirement (36 M.R.S. § 327 (1)). Any revaluation falls under the jurisdiction of the municipal assessor whose judgement, as opposed to that of any hired appraiser, is final (30-A M.R.S. § 5722(7)).

EXEMPTIONS

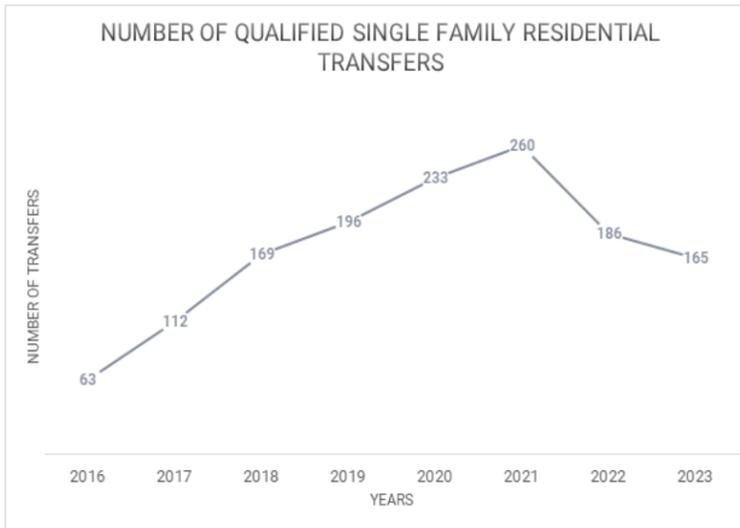
The implementation of a citywide sales analysis update in 2023 means that we currently have our Fiscal Year 2023-2024 assessments at 100% of market value. This means that partial exemptions (homestead, veteran, etc.) were granted at their highest value. There are **269** approved veteran exemptions and **2,575** homestead exemptions. At full value that marks a savings of roughly \$500 per year in taxes for the homestead and roughly \$120 for veterans. See the chart below to see the number of homestead exemptions granted over the past several years.



| | 100% Ratio | Tax Benefit (at 19.90 mil rate) |
|--------------------|------------|------------------------------------|
| Homestead | \$25,000 | \$497.50 |
| Veteran | \$6,000 | \$119.40 |
| Veteran Widow | \$6,000 | \$119.40 |
| Blind | \$4,000 | \$79.60 |
| Parsonage | \$20,000 | \$398 |
| Paraplegic Veteran | \$50,000 | \$995 |

PROPERTY SALES

Since Covid, there was an influx of sales. We are now seeing the number of sales slowly recede. The sales market is still indicating high prices and we are constantly watching to see what is happening so that we are able to make adjustments as needed. The graph shows the number of sales for these types of properties. With the influx in the sales market over the past several years, we will potentially see another sales analysis in the upcoming years. We complete studies and implement adjustments to promote fairness among property owners.



Often, we are asked to define the standard of fairness for determining assessed value. The standard is universal to the State of Maine and is found in the Maine Constitution at Article 9 Section 8. It reads: "All taxes upon real and personal estate, assessed by authority of this State shall be apportioned and assessed equally according to the just value thereof."

The highest priority in determining fairness is whether similar properties are assessed similarly. For example, rarely will two properties have the exact same value. However, if two

properties are similar, then their values should be closely related and vary only by their differences. If each property is assessed in this manner, then we have achieved equity. The next priority is just value. The definition of just value is more elusive. Generally, just value is meant to reflect the true value of a property, not just market price. There are many instances when the price of an item does not represent the value of an item. The Assessing Department staff makes every attempt to accurately interpret and apply relevant information to deliver a fair and equitable assessment service.

NEW PROPERTY OWNERS

One of the many services provided by this office is the notification to new property owners the assessed valuations of their newly acquired property. Through this contact using a "sales questionnaire" we obtain information concerning the recent sale to determine any factors that may have affected the sales price. The sales data collected through this method offers the statistical information necessary for ongoing accuracy.

ADJUSTMENTS

Modern technology allows for the ability to update the valuations of different property types and/or locations records globally, based on market trends. In addition, building permits that are issued by the Code Enforcement office are monitored, and adjustments made to reflect improvements to individual property valuations as required.

PROPERTY TAX STABILIZATION PROGRAM

The new law that was passed in August 2022; LD 290-Property Tax Stabilization for Senior Citizens. Property Tax Stabilization for Senior Citizens, also known as the Property Tax Stabilization Program (the "Program"), was a State program that allows certain senior-citizen residents to stabilize, or freeze, the property taxes on their homestead. There were **659** homes in the City that were granted the Stabilization and will be impacted with the Fiscal Year 2024-2025 billing.

Unfortunately, this law was repealed and is no longer available for our senior community. Legislature did, however, expand on the Senior Property Tax Deferral program as well as the Property Tax Fairness Credit with LD 130. For the deferral program, residents over the age of 65 with an annual income of \$80,000 or less and liquid assets of \$100,000 or less will now qualify. The Property Tax Fairness Credit program, that you file for with your state income taxes, now expands the maximum benefit to \$2,000.

By the end of the 2023-2024 Fiscal Year, Maine Legislature has not created any new programs to replace the stabilization program. We are awaiting further information regarding any future programs and will mail a letter to all home owners that qualified for the former program once we have guidance to let you know what is happening.

CLOSING

On June 27, 2024, Assessor Paul Castonguay retired after over 30 years of service to the City. He began his career with the city in 1994 as the Deputy Assessor. He was promoted to be the Assessor in 1999, the position that he has held for the last 25 years. Prior to joining the City of Waterville, he worked with Vision Government Solutions for the reevaluation project which is how he got his start in assessing. We want to wish Paul the best in his retirement and hope he gets to spend plenty of quality time with his family and friends.

It is our pleasure to work with the residents of Waterville. We thank you for your cooperation and look forward to providing enhanced services in the future.

Are you taking advantage of any property exemptions?

Certain partial exemptions are available based on varying criteria. Applications for the homestead, veteran's or veteran's widow exemptions are available in our office and on our website. These exemption applications need to be in before April 1st of each year. Contact the Assessing Department to see if you already have such an exemption for your property. These exemptions apply to your primary residence only and are effective permanently for the property, while under your ownership, once they are approved.



Photo courtesy of Ian Lynch

City Clerk

Staff



Patti Dubois,
City Clerk



Brittane Guerette,
Customer Service
Manager



Makayla Chase,
Customer Service
Representative

OVERVIEW

This fiscal year has been a busy one, which was mostly due to administering elections in November, March, April and June! Even so, staff managed to juggle the many other office responsibilities of this department effectively.

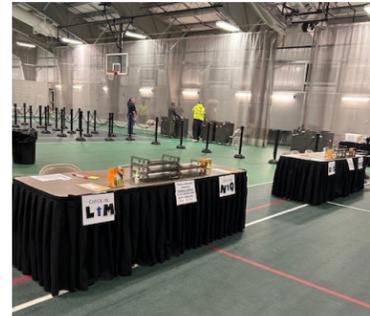
PERSONNEL

Patti Dubois continues to serve as Waterville's City Clerk. Ms. Dubois has maintained her Certified Clerk of Maine designation, and her Master Municipal Clerk designation through the International Institute of Municipal Clerks Association. Dubois serves as a peer instructor for the Maine Town and City Clerk's Association, and as a member of the Elections Working Group, the Awards Committee and serves as Chair of the Legislative Policy Committee. The City Clerk serves on the Committee for Safe and Secure Elections, which is a cross-partisan group of election officials and law enforcement who work together on the national level to keep elections safe and secure.

As the Customer Service Manager, Brittane Guerette serves as a link between the Tax Collector and City Clerk as deputy to both. Makayla Chase's position is shared with the Finance Department. Both Brittane and Makayla bring a continue to embrace learning the many intricacies of their respective roles.

ELECTIONS

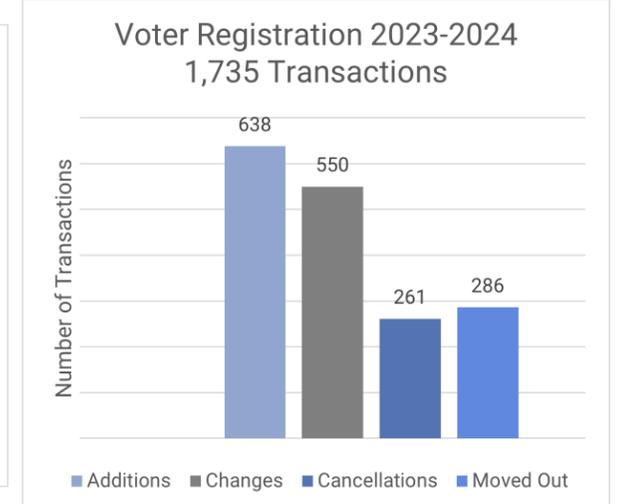
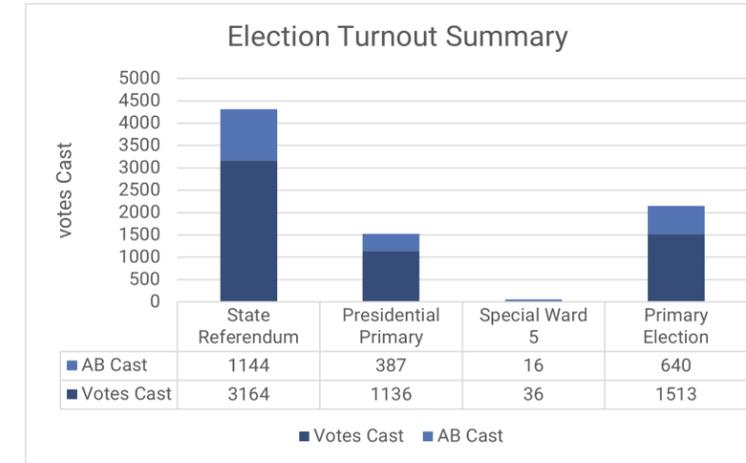
This fiscal year featured a State Referendum Election and Regular Municipal Election on November 7, 2023, which was held at the Thomas College Field House. With a **36%** overall turnout, Michael Morris was elected Mayor over Matthew Boulrice. Ward 2 City Council incumbent Flavia DeBrito defeated newcomer Brian Tibbetts and the Ward 2 Board of Education seat was filled by Mary Louise Pletcher. In Ward 4, City Councilor Rebecca Green was re-elected, as well as Board of Education Member Maryanne Bernier. Ward 6 saw the election of R. Arthur Finch to the City Council and Joseph Schmalzel to the Board of Education. Seats on the Kennebec Water District were filled by incumbents Sarah Whateley and Denise Bruesewitz.



March 5, 2024 saw the first semi-open Presidential Primary Election, where unenrolled voters could participate in a party's primary without formally enrolling in that party. **1,136** votes were cast, which resulted in a **34%** turnout.

In the Ward 5 City Council seat that was vacated by Michael Morris, **36** votes were cast for Kenneth Gagnon on April 2, 2024, who was the only qualified candidate on the ballot. Mr. Gagnon was administered his oath of office on April 3, 2024.

The June 11, 2024 Primary Election saw a **42%** turnout, where Flavia DeBrito beat out Andrew Dent for the District 65 Democratic race, and Cassie Julia defeated Bruce White for the District 65 Democratic candidacy. Republican Ronald Russell defeated Andrew Plantidosi for the District 1 Congressional race, and Scott Cyrway won over Michael Perkins for the State Senate District 16 from Waterville voters.



VOTER REGISTRATION

The Secretary of State's office has implemented Automatic Voter Registration (AVR) through the Bureau of Motor Vehicles, which automatically registers new drivers unless they choose to opt out. This process automatically pre-registers 16- and 17-year-old new drivers. In addition, Online Voter Registration (OVR) was rolled out this year and allows citizens to register to vote online or update their existing voter registration information.

CITY COUNCIL MEETINGS



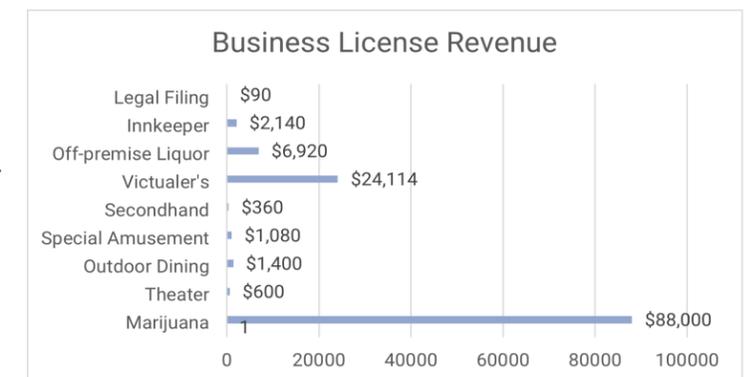
The city secured a lease for a space to use as a City Council meeting location at 46 Front Street. This commercial space, which is referred to as the City Hall Annex, was renovated and occupied in October of 2023. The City Hall Annex has a City Council Chambers, two conference room, a small kitchenette, a utility room, plus a large open space which is used for in-person absentee voting, as well as a warming/cooling center.

The City Council adopted rules of procedure for its meetings, which formalizes that the body will continue to offer on-line options for viewing and participating. In addition, the newly adopted procedure details that

members of the public will be allowed one opportunity to speak for up to three minutes during public comment and one opportunity to speak per agenda item. Failure of technology will not result in a meeting being recess or adjourned, so long as a quorum is present

BUSINESS LICENSES

The City Clerk's staff works closely with the Police Department, Code Enforcement, Fire Department, Assessor's Office and Tax Collector when administering business licensing. Over this fiscal year, the City Clerk's office administered the following business licenses and collected the associated fees:



COMMITTEES/COMMISSIONS

An overhaul of the ordinance regulating committees was undertaken this year, which included the adoption of detailed committee charges including sunset dates where applicable.

The city currently tracks and appoints members to the following ad hoc committees:

Organize with Ongoing Charge

- City Manager Evaluation Committee
- Community Service Organization Committee
- Recreation Committee

Organized with Finite Charge

- ARPA Committee (sunset 12/31/23)
- Waterville Housing Committee (sunset 8/31/24)
- TIF Advisory Committee (sunset 12/31/23)
- Transportation Committee (sunset 12/31/23)
- Community Resilience Committee (sunset 12/31/24)

Authorized by Charter or Ordinance

- Finance Committee
- Comprehensive Plan Review Committee
- Ethics Committee
- Historic Preservation Commission

Quasi-Judicial boards, Committees and Commissions

- Board of Assessment Review
- Board of Zoning Appeals
- Fair Hearing Authority
- Haines Charity Committee
- Planning Board
- Voter Registration Appeals Board

Authorized by Outside Organizations (appointment authority only)

- Kennebec Regional Development Authority
- Kennebec Sanitary Treatment District
- Friends of Quarry Road
- KVCOG General Assembly
- Public Library Trustees
- Waterville Housing Authority Commissioners
- Waterville Sewerage District Commissioners
- Kennebec Water District Trustees

Most vacancies are filled at the end of each calendar year from applications submitted from interested citizens by recommendation of the Mayor and approval by the City Council. Citizens who are interested in serving on a committee should apply to the City Clerk's office.



VITAL RECORDS

The City Clerk serves as the local registrar of vital statistics, which requires issuance of marriage licenses and burial permits. In addition, recording of vital records for events that take place in Waterville, or for events that take place in Waterville from surrounding communities.

All vital records are designated as permanent records and must be retained indefinitely. Access to vital records is regulated by state law, and requires the requestor to provide proof of identity, proof of lineage to the person on the record, or proof of direct and legitimate interest.

| | |
|-------------------------------|-------|
| Marriage Licenses Issued | 144 |
| Marriage Ceremonies Performed | 65 |
| Deaths Recorded | 405 |
| Births Recorded | 343 |
| Certified Copies Sold | 2,288 |

PUBLIC ACCESS OFFICER

As the city's Public Access Officer, the management of all Freedom of Access Requests (FOAA) received by any department are administered by this office. Although many records are on file in this office, the Public Access Officer must often serve as a liaison between the requestor and the department that physically houses the record. All requests must be acknowledged within 5 days of receipt, and the information provided to the requestor within a reasonable period. Denials of requests must be made in writing within 5 days of receipt of the request. During this fiscal year, the city has received and responded to approximately **40** FOAA requests.

SPECIAL PROJECTS

During this year, a final review of all city ordinances was conducted after a legal analysis was completed by General Code. This codification project was completed over a three-year period, with all ordinances being renumbered and formatted. The legal analysis updated statutory references, removed conflicting language, and added missing detail including definitions. The City Charter and the Ordinances are now available online and are searchable by city staff and members of the public.

CLOSING

It continues to be a privilege to serve the citizens of Waterville with the ongoing mission to do so with professionalism, in accordance with state and federal laws, the Waterville City Charter and local ordinances.



Planning

Staff



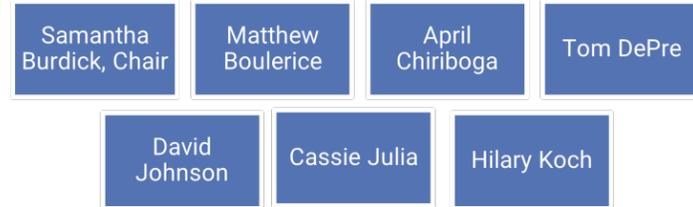
OVERVIEW

The City Planner is staff to the Planning Board and Comprehensive Plan Review Commission. In addition, the Planner assists surveyors, appraisers, realtors, potential developers, and Waterville citizens with development issues.

PLANNING BOARD

The 7-member Planning Board reviews site plans, subdivisions, and zoning ordinance and map change requests.

Planning Board Members 2023-2024



DEVELOPMENT PROJECTS

The Planning Board held public hearings and approved the following projects during FY 2024:

- Paul Lussier: revisions to a previously approved plan for Fieldstone Meadows at Fieldstone Landing.
- KRP LLC: apartments at 155 & 165 Main Street.
- Renewal Housing Associates LLC: Head of Falls Village, 63 apartments plus commercial space in two buildings to be constructed at 52 Front Street.
- Dennis Brockway: revisions to a previously approved site plan for self-storage units to be constructed at 112 Webb Road (Assessor Parcel 19-10).
- Bosworth Group LLC: self-storage buildings at 195 College Avenue.
- Arnold Block, LLC: creation of apartments at 103-109 Main Street.
- C37 Capital LLC: revisions to Countryside Mobile Home Park on Victoria Drive.
- C37 Capital LLC: Countryside Mobile Home Park Phase One Expansion.
- Price Enterprises LLC: solar farm at 350 KMD.
- KVCAP Real Estate: 37 apartments at 52 King Street.
- Hill Hospitality: an 89-room hotel on Armory Road.
- Tractor Supply Company: revisions to a previously approved plan for 10 JFK Plaza.
- D.W, LLC: revisions to a previously approved plan for Reservoir Hill, a subdivision off Main Street.
- 295 KMD, LLC: revisions to a previously approved plan for Penny Hill Park.
- Gaunce Investments LLC: a solar farm at 20 and 30 Airport Road.
- Colby College: a 217-bed dormitory on Mayflower Hill Drive.
- U.S. Rental (Dan Bickford): revisions to the Industrial Park Subdivision to construct an addition to the existing building at 37 Armory Road.

ZONING CHANGES

The Planning Board made the following recommendations to the City Council for changes to the Zoning Ordinance or the Zoning Map. The City Council subsequently adopted all changes:

- John Jabar: rezoning for 15 Washington Street from Commercial-C to Commercial-A to construct apartments.
- Thomas College: rezoning for solar farms at 180, 265, and 267 West River Road.
- Revisions to the Zoning Ordinance concerning solar farm regulations as directed by the City Council through Resolution 160-2023.
- Price Enterprises LLC: rezoning for the rear undeveloped portion of 350 Kennedy Memorial Drive from Commercial-C (C-C) to Airport Industrial to construct a solar farm.
- Revision to the Zoning Ordinance to comply with LD 2003 and permit accessory dwelling units.
- Dennis Pilla: rezoning from Commercial-C (C-C) to Commercial-C1 (C-C1) to bring existing apartments at 218 College Avenue into compliance with zoning. CC1 zoning allows both commercial uses and apartments.
- Barry Dolley: rezoning for the front portion of his property at 137 Water Street from Commercial-B (C-B) to Residential-C (R-C) to place the entire parcel in the Residential-C zone. Rezoning reduced building setback requirements and allowed him to construct a shed behind his home.
- U.S. Rental (Dan Bickford): rezoning for 37 Armory Road (Assessor Parcel 62-21) from General Industrial and Commercial-C to Commercial-C in its entirety.
- Arbor Technologies LLC: rezoning from General Industrial to Solar Farm District for approximately 27 acres northerly of a CMP easement across 99 Webb Road.



Photo courtesy of Jen Hickey

Community Development

Staff



OVERVIEW

The Community Development Specialist is housed under City Planning with my focus on writing & overseeing grants, assisting in development projects, direct business recruitment, and serving as a community outreach liaison. I currently serve as staff to the Historic Preservation Committee (defunct), the Housing Committee, the Community Resilience Committee, the Elm City Tree Task Force, and the newly formed Historic Preservation Commission.

DEVELOPMENT & GRANT WORK APPROVED OR UNDER REVIEW

The following grants and development projects have been overseen during FY 2024:

- [MDOT Bicycle/Pedestrian Funding Program Application](#) – to replace sidewalks around the George J. Mitchell School and add a bicycle sharrow. Funds requested: \$733,782.80.
- [Tourism Marketing Recovery Program](#) – to update kiosk & light post banners, create downtown maps, develop a marketing website and campaign aimed at the Arts. Funds requested: \$200,000.
- [Project Canopy](#) – to plant elms, silver maples, sycamores and other varieties. Funds requested: \$200,000.
- [CDBG Housing Assistance Fund Request](#) - for the development of 165 Main St. Funds approved and to be received: \$500,000.
- [CDS Request](#) – to develop Art Walk, Silver Street Plaza and Spring Street intersection. Funds requested: \$1,534, 572.
- [Energy Efficiency Priority Grant](#) – to replace and update Led lighting in City Hall and WPD. Funds approved and to be received: \$29,009.
- [Maine Historic Preservation Grant](#) – to survey the Victorian District. Funds approved and to be received: \$19, 875.

OTHER PROJECTS

In addition to grants and development work, I have overseen the following:

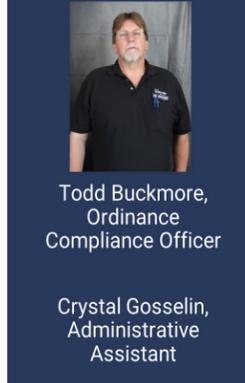
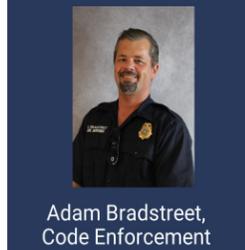
- [Certified Local Government Adoption](#) – the Waterville Historic Preservation Commission was formed as a result of passage of certified Local Government Ordinance.
- [Waterville Empowering Affordable Living Through Homeownership](#) – Community Development is developing a Revolving Loan Fund in tandem with the Housing Committee and will go City Council in August 2024.
- [DCTA](#) – received technical assistance training from HUD for the purposes of strengthening grant applications.
- [Main Street](#) – Community Development is undertaking the formation of a Main Street affiliate program with area merchants and stakeholders.

BUSINESS RECRUITMENT

I'm pleased to announce Cushnoc Brewing Co. will be coming to Waterville in the near future.

Code Enforcement

Staff



It is my privilege to submit the Waterville Code Enforcement Annual Report for the fiscal year (FY) 2024, covering July 1st, 2023 – June 30th, 2024.

During FY 2024, the Waterville Code Enforcement Office issued **197** Building Permits that equate to construction costs of approximately \$32,152,000.00 in private building development*. In addition to building permits, we issued **219** Electrical Permits and **95** Plumbing Permits.

**This figure accounts for building construction costs only and does not include items such as site work, specialty equipment, furniture, sprinkler systems, plumbing or HVAC.*

As shown in the figures below, overall permit activity and anticipated permit revenues were on par with what I anticipated at the end of FY 2023.

FY 2024 Budget Permit Revenue vs Actual:

| | Budgeted Amount | Actual Amount |
|--------------------|---------------------|-----------------------|
| Building Permits | \$216,000.00 | \$224,659.39 |
| Plumbing Permits | \$9,000.00 | \$9,102.50 |
| Electrical Permits | \$9,000.00 | \$10,758.50 |
| Totals | \$234,000.00 | \$244,520.39** |

*** The net cost of code enforcement services to the city was \$8,779.45 less than what was budgeted for FY 2024.*

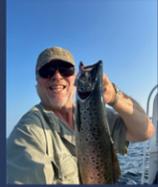
In FY 2024, the Code Enforcement Office also issued:

- 297 Notices of Violation (NOV) regarding Waterville's Property Maintenance and Solid Waste Ordinances.
- 72 Second Notices/Correction Orders were required after failure to correct upon issuance of the initial NOV.
- 316 Violations were corrected/resolved during that same period.
- 1 Penalty fine was issued for noncompliance.

In collaboration with the Health & Welfare Department, the Code Enforcement Office conducted **21** Health & Welfare dwelling unit inspections as a part of Waterville's General Assistance Program. We also conducted **85** apartment building inspections in collaboration with Waterville Fire & Rescue as a part of our apartment building inspection program.

Engineering

Staff



Andrew McPherson,
City Engineer

Hello all!

We have had another busy year in the City of Waterville. The Main Street project is finally complete with the propane tank farm at the Waterville Post Office and the traffic lights at the intersection of Front Street and Temple Street being the final items of work. This has been a long, 4-year project but Main Street is now pedestrian friendly and should be nearly maintenance free for years to come.

BROWNFIELD ASSESSMENT

The City of Waterville was awarded a \$500,000 Brownfield Assessment Grant in late 2022 that runs through September of 2026. Brownfield sites include sites and buildings which may have hazardous materials remaining on site, including former service station sites, mill buildings, and office and apartment buildings that may have asbestos insulation or lead paint. The Grant money pays for a Phase 1 Assessment, which identifies the history of sites, and a Phase 2 assessment, which includes sampling of soils and building materials to look for things like oil, chemicals, asbestos, and lead paint. Phase 2 also details a removal plan if hazardous materials are encountered. The Assessment Grant does not pay for removal of these hazardous materials. With this grant, we can look at commercial real estate and do the groundwork before future developers get involved. With the assessment completed in advance, a potential developer will know whether hazardous material is present on the site and to what extent, as well as a remediation plan with an estimate of cost. We have currently assessed about a half dozen sites in Waterville and are accepting requests for more future development sites.

DOWNTOWN VISION PLAN

Many of you are familiar with the Downtown Waterville Vision Plan that has been accepted by the City Council as a blueprint going forward for downtown Waterville. The Vision Plan is on the City website and includes an Art Walk from Temple Street to Castonguay Square, improvements to Castonguay Square, changes along Temple Street and upper and lower Appleton Street, improvements to the intersection of Spring Street and Water Street, improvements to the Concourse, as well as improvements to Head of Falls and includes many new housing ideas. Some of the ideas in the plan can be implemented immediately and some are longer term goals. We have kicked off the Vision Plan by starting construction on upper Appleton Street, next to the library. The centerpiece will be the new Pocket Park that will be fit between the Cheung Lee Chinese Restaurant, the

APPLETON STREET

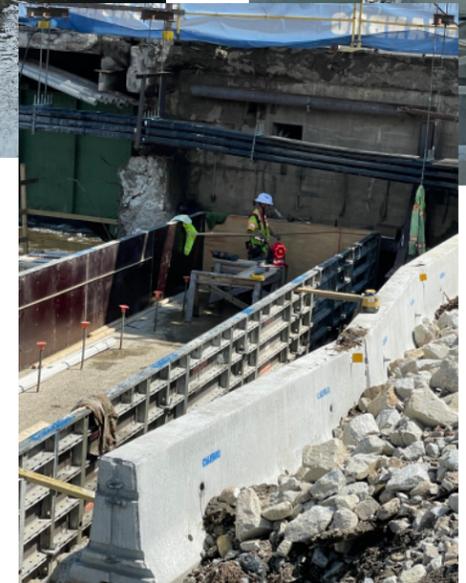
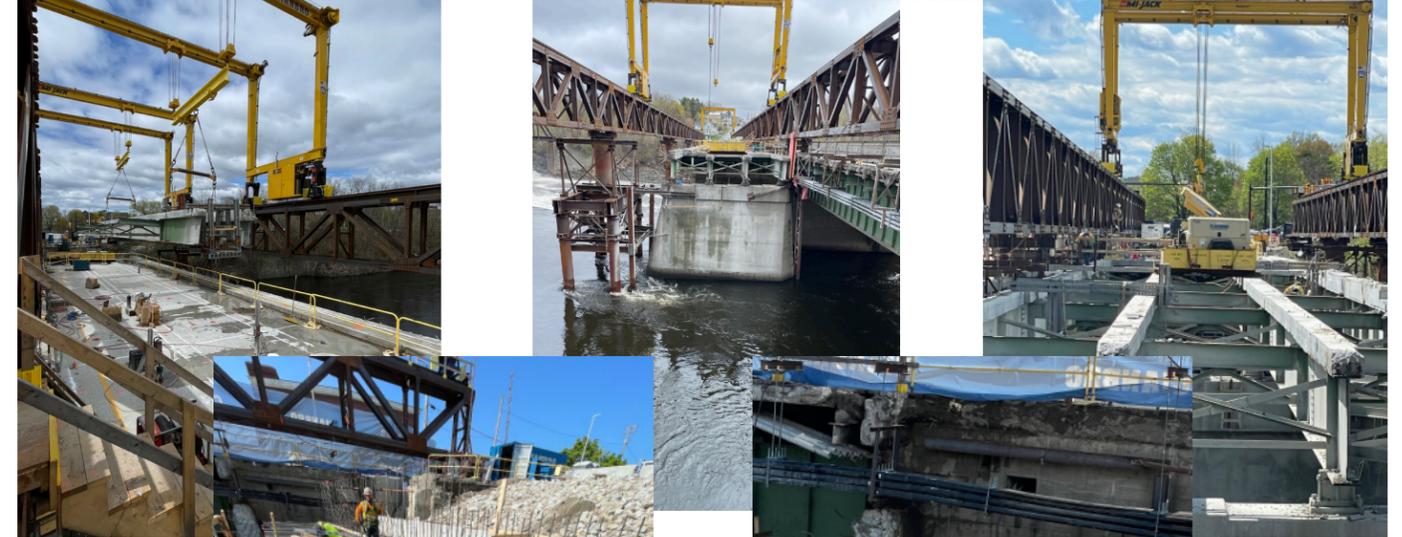
Bill and Joan Alford Building, and Appleton Street. The project will include new concrete and brick paver sidewalks to match Main St., new landscaped bump-outs to calm traffic, and repairs to the retaining walls along the library. Expect the project to be ongoing through September 2024.

SIDEWALK IMPROVEMENTS

The City is also in the middle of a \$2 mil road and sidewalk improvement program. Our contractor is currently rebuilding Messalonskee Avenue, Kennebec Street, Lockwood Alley, and the Concourse Thruway.



Ticonic Bridge Project



CLOSING

As City Engineer I am involved in all of the City projects to some degree or another. We do some in-house design as we have done with the Appleton Street Vision Plan project. We also oversee projects designed by outside engineering firms. As City Engineer, I am involved in the many drainage problems and projects we have around the City, both commercial and residential. I also work with the planning board and developers to make sure new projects meet the City ordinances and blend well into the surrounding landscape and infrastructure. Waterville is a very busy place so there is little downtime for the City Engineer!

Finance & Tax Collection

Staff



Christina Therrien,
Finance Director



Linda Cote,
Tax Collector



Linda Taylor,
Accountant



Yvonne Gordon,
Payroll/Accounts
Payable Specialist



Kelly Pelletier,
Customer Service
Representative



Emily Cyr,
Customer Service
Representative

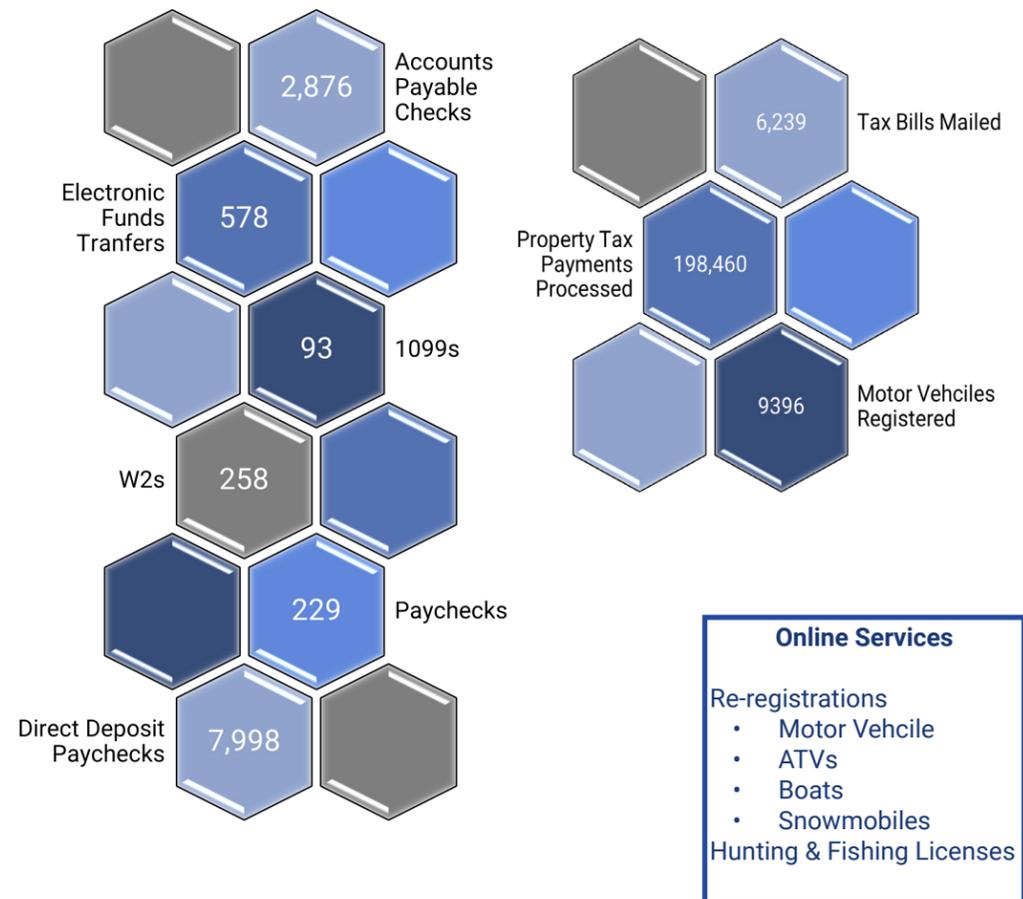
OVERVIEW

The Finance Department is dedicated to serve all the citizens of Waterville, other city departments and the school department.

The Finance Department oversees and administers the city's financial and accounting systems, including the collection and disbursement of all monies for the City. The revenues of the City include real and personal property taxes, federal and state grants, excise taxes on vehicles, boats, and airplanes, parking tickets, various permits and licenses, and other miscellaneous revenue. A portion of the monies collected includes registration fees and sales tax, which must be forwarded to the state. Other functions of the department include the processing of all accounts payable, accounts receivables, and payroll.

The City accepts debit and credit cards for payments on any items. Individuals wishing to use this form of payment are charged an additional fee of \$1 for transactions up to \$40 and 2.5% for transactions over \$40, which covers the cost of processing fees from a 3rd party.

During fiscal year 2023, the Finance Department processed:



GOVERNMENT ACTIVITIES

The following information is a condensed version of the statement of net position.

| | Governmental Activities | | Library | |
|---|-------------------------|----------------------|---------------------|---------------------|
| | 2023 | 2022 | 2023 | 2022 |
| Current and other assets | \$ 27,423,013 | \$ 33,630,649 | \$ 1,765,400 | \$ 1,670,370 |
| Capital assets, net | 64,804,496 | 57,420,257 | | |
| Total Assets | 92,227,509 | 91,050,906 | 1,765,400 | 1,670,370 |
| Deferred Outflows of Resources: | 3,472,973 | 3,023,114 | | |
| Long-term debt outstanding | 31,248,751 | 31,506,865 | | |
| Other Liabilities | 4,191,297 | 8,573,304 | 64,103 | 72,079 |
| Total Liabilities | 35,440,048 | 40,080,169 | 64,103 | 72,079 |
| Deferred Inflows of Resources | 1,302,195 | 3,111,173 | | |
| Net Position: | | | | |
| Invested in capital assets, net of related debt | 43,807,468 | 36,408,953 | | |
| Restricted | 6,745,503 | 7,724,927 | | |
| Unrestricted | 8,405,268 | 6,748,798 | 1,701,297 | 1,598,291 |
| Total Net Position | \$ 58,958,239 | \$ 50,882,678 | \$ 1,701,297 | \$ 1,598,291 |

Current and other assets are substantially all comprised of cash and investments. Capital assets, which include property, plant, equipment, and infrastructure, are generally defined by the City as assets with an initial, individual cost of greater than or equal to \$5,000 (five thousand dollars) and an estimated useful life in excess of one year. Capital assets increased in 2023 as investment in capital assets in various City departments and various road repair and other projects exceeded depreciation expense. Revenues raised were greater than budget, and expenditures incurred were less than anticipated budget amounts which contributed to the overall increase in the governmental activities net position in the current year. By far the largest portion of the City's net position reflects its investment in capital assets less any related debt to acquire those assets still outstanding. There were no new bonds issued in the current year. The City reduced its long-term debt outstanding by approximately 10%. Detail of the activity of capital assets and long-term debt can be found in the notes to the financial statements.

The following schedule, the statement of activities, focuses on changes in net position of the City's governmental activities.

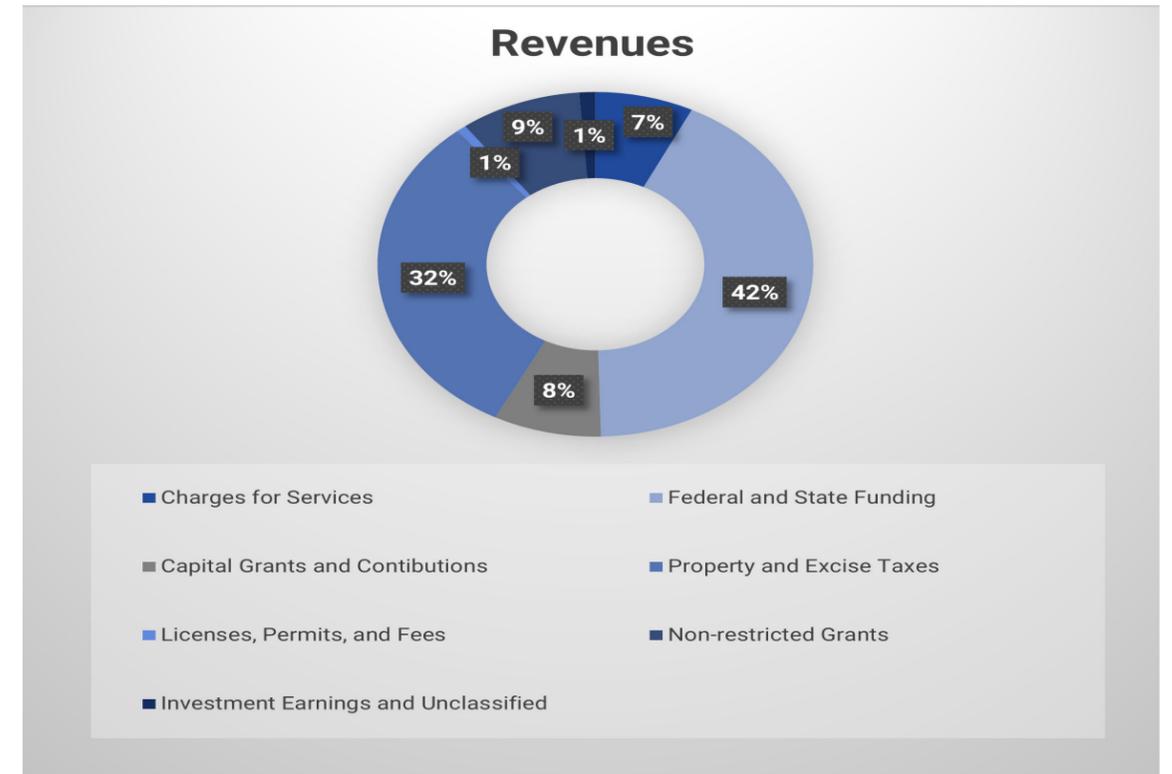
| | Governmental Activities | | Library | |
|--|-------------------------|----------------------|---------------------|---------------------|
| | 2023 | 2022 | 2023 | 2022 |
| Program Revenues: | | | | |
| Charges for services | \$ 5,139,445 | \$ 4,158,578 | \$ 12,150 | \$ 6,924 |
| Operating grants and contributions | 29,363,211 | 26,293,378 | 892,979 | 816,807 |
| Capital grants and contributions | 5,400,050 | 7,327,216 | | |
| Total Revenues | 39,902,706 | 37,779,172 | 905,129 | 823,731 |
| General Revenues: | | | | |
| Property and other taxes | 21,826,081 | 21,070,250 | | |
| Licenses, permits and fees | 472,769 | 528,840 | | |
| Grants and contributions not restricted to specific programs | 6,223,065 | 5,602,714 | | |
| Investment earnings | 407,741 | (324,111) | 24,987 | (170,378) |
| Unclassified | 507,663 | 206,951 | | |
| Intergovernmental | 29,437,319 | 27,084,644 | 24,987 | (170,378) |
| Total Revenues | 69,340,025 | 64,863,816 | 930,116 | 653,353 |
| Program Expenses: | | | | |
| General government | 5,550,403 | 5,155,229 | | |
| Public works | 4,574,151 | 4,140,429 | | |
| Public safety | 9,566,494 | 7,748,323 | | |
| Parks, recreation and culture | 789,113 | 1,090,253 | | |
| Health and welfare | 297,118 | 247,627 | | |
| Airport | 1,365,008 | 1,316,787 | | |
| Education | 37,186,537 | 33,415,583 | | |
| Program expenses | 33,089 | 36,907 | | |
| TIF projects | 331,892 | 329,017 | | |
| Unclassified | 938,369 | 874,443 | | |
| Capital outlay | 98,760 | 980,133 | | |
| Interest on debt | 533,530 | 525,476 | | |
| Library expenses | | | 827,110 | 810,861 |
| Total Expenses | 61,264,464 | 55,860,207 | 827,110 | 810,861 |
| Change in Net Position | 8,075,561 | 9,003,609 | 103,006 | (157,508) |
| Net Position, Beginning of Year | 50,882,678 | 41,879,069 | 1,598,291 | 1,755,799 |
| Net Position, End of Year | \$ 58,958,239 | \$ 50,882,678 | \$ 1,701,297 | \$ 1,598,291 |

The cost of all governmental activities this year was **\$61,264,464**, which represents an increase of **\$5,404,257** from prior year. Of this amount, Waterville taxpayers financed **\$21,826,081** through property, personal and excise taxes. Municipal and educational departments have continued to aggressively pursue grant revenue to cover programs and services and to help reduce the tax burden to Waterville residents. Special revenue fund program expenses are expenditures from City and School funds such as the City recreation and airport funds and school programs such as the lunch program and other specifically grant funded programs. These programs are found in the "All Other Governmental Funds" section of this report.

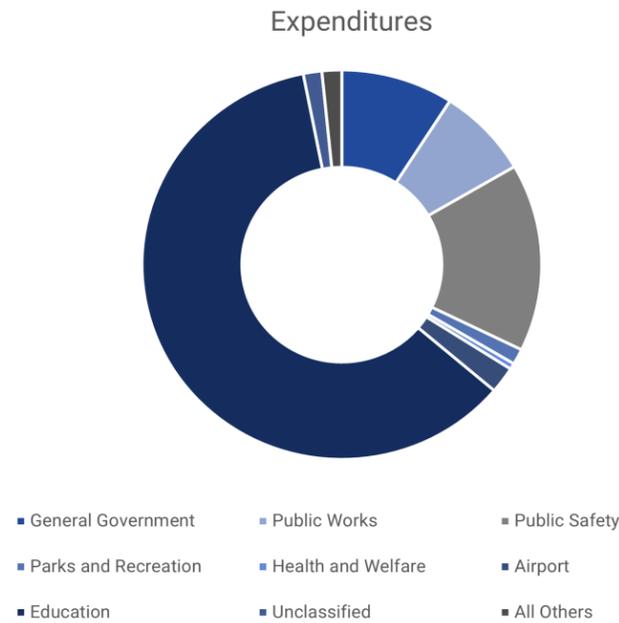
Capital outlay represents the net amount paid for items that are capital in nature and major repairs. Interest on debt indicates the debt service amounts paid from the City and School general fund and the TIF fund.

As the revenue chart shows, the major sources of revenue for the City of Waterville are operating and capital grants and contributions, taxes, charges for services and intergovernmental revenue.

1. Grants/Contributions Includes operating and capital grants and contributions
2. Taxes Includes real property, personal property and excise taxes
3. Intergovernmental Includes State revenue sharing and homestead and BETE reimbursement
4. Other Includes license and permit revenue, franchise fees and fines, miscellaneous revenue, and investment earnings from general fund investments



As the following expenditure chart indicates, education is the department with the largest expenditure, with public safety, general government and public works following, respectively.



GENERAL FUND BUDGETARY HIGHLIGHTS

Total budgeted revenues were \$50,054,924, and actual revenues were **\$53,304,038**, resulting in a positive variance of **\$3,249,114**. Total budgeted expenditures were \$52,439,924 and actual expenditures were **\$51,591,798**, resulting in a positive variance of **\$848,126**. For the year, the General Fund had an increase in fund balance of **\$1,712,240**.

The City continues to meet its responsibilities for sound financial management. This year the City meets the fund balance percentage range set by the council of 12%. Carefully monitoring expenditures, finding non-tax sources of revenue, and monitoring its debt repayment ceiling have all helped in establishing a favorable fund balance. Having the fund balance at an appropriate level is important when the City goes to bond.

The residents of the City can be proud of its municipal and school personnel, who have worked together to meet its responsibilities for sound financial management.

The above statements are provided by the Audit report for FY 2022-2023. The complete audit is available online as part of the city's website: <https://www.waterville-me.gov/185/Finance-Department>. A copy is also on file in the Finance Office and is available for public review during regular business hours. The audit was performed by:

Nicholson, Michaud & Company
76 Silver Street
Waterville, ME 04901

DELINQUENT TAXES

2023 Real Estate Taxes

| | | | | | |
|-----------------------------------|------------|----------------------------|------------|-----------------------------|------------|
| ANDERSON RICHARD | \$1,482.71 | FISHER MERLE S | \$782.31 | NEEDHAM HEATHER B | \$1,614.66 |
| ARBOR TECHNOLOGIES LLC | \$7,033.33 | FORTIN ELIZABETH A | \$365.20 | NELSON TINA MARIE | \$1,024.89 |
| BEAUDOIN DANY MARIE | \$1,398.27 | FORTIN ELIZABETH A | \$2,537.26 | NOBLE EDWARD | \$570.25 |
| BENISSAN JORDAN M | \$1,548.67 | FORTIN ELIZABETH ANN | \$5,229.73 | NTL INC | \$4,769.45 |
| BICKFORD RAE ANN | \$217.43 | BOLSTEAD | | NTL INC | \$156.74 |
| BICKFORD ROBIN L | \$521.52 | FOSTER ANTHONY | \$721.43 | OCONNOR JESSICA A | \$1,401.10 |
| BLUE MARBLE HOMES LLC | \$1,829.72 | GARLAND DONNA M | \$78.78 | PELLETIER URIA | \$636.98 |
| BOBER PATRICIA A | \$4,303.54 | GORDON BRYAN A | \$101.51 | POULIN KIM A TTE | \$1,216.46 |
| BOSTON ROBERT A | \$1,725.99 | GORDON BRYAN A | \$2,281.12 | POULIN LEONARD D JR | \$700.32 |
| BOUCHER SCOTT | \$348.05 | GORDON RENA | \$450.19 | QUIRION JEFF | \$100.01 |
| BOWMAN TIFFANY | \$618.04 | HARRINGTON HOWARD J | \$599.04 | RAYNES STEPHANIE | \$1,404.87 |
| BROWN JAMES | \$2,478.85 | HILL ANN G REVOCABLE TRUST | \$225.35 | RE JULIA | \$90.77 |
| BROWN LINDA | \$1,228.08 | HILL ANN G REVOCABLE TRUST | \$103.95 | RE JULIA | \$251.73 |
| BURRILL CHRISTOPHER J & LINDSEY A | \$716.15 | HOLMES DWAYNE | \$2,568.56 | RIDEOUT JESSICA ANN | \$484.12 |
| CARMICHAEL MYRTLE E | \$1,813.88 | HOMER ROBERT U & ESTHER | \$1,385.11 | ROLLINS DALE L & SUZANNE | \$335.62 |
| CHAMBERLAIN DENNIS | \$135.80 | HORTON JR JEFF C | \$349.05 | SANIPAS NATASHA | \$465.47 |
| CHARETTE OLIN C | \$811.33 | JOLER BRYAN | \$473.57 | SHEETS NICHOL | \$581.99 |
| COREY DARWOOD & MARY E | \$731.35 | KARTER FAMILY HOMES LLC | \$2,827.33 | SMALL STEPHEN C | \$465.47 |
| DENIS STEPHEN A | \$2,407.57 | KARTER JEFFREY F | \$2,104.14 | SOUTH END CAFE LLC | \$1,096.14 |
| DOUBLE EAGLE LLC | \$708.42 | KARTER JEFFREY F | \$1,173.03 | SUSI JANE A | \$1,168.70 |
| DOUGLAS JEANNE | \$663.56 | KLUB PROPERTIES LLC | \$2,537.26 | THOOPSAMOOT TUSSANEE | \$1,064.73 |
| FAMILY HOMES LLC | \$2,089.89 | LECLAIR MARK D | \$817.93 | TURNER BRIDGET L | \$1,237.96 |
| FERRAN REGINALD A | \$2,065.77 | LLOYD JAMES | \$788.06 | TUTTLE JEFFREY L | \$1,010.56 |
| FIELD MATTHEW C | \$1,639.90 | LORD PENNY L | \$1,063.33 | WAIN ASHLEY | \$307.14 |
| FISHER MERLE | \$146.18 | LUTZ WAYNE R | \$1,969.75 | WATTS TINA M | \$421.93 |
| FISHER MERLE | \$135.63 | MALLAHAN JUSTIN C | \$106.37 | WOLMAN LAWRENCE | \$467.05 |
| FISHER MERLE | \$198.96 | MARSHALL KAREN J | \$801.91 | WOODBERRY ANTHONY & MELISSA | \$545.95 |
| FISHER MERLE | \$209.51 | MCDODE DELSEY | \$187.87 | YORK GERALD P & ALICE E | \$117.16 |
| FISHER MERLE | \$330.90 | MERROW RALPH M & HEATHER A | \$794.36 | YVON LIZA M | \$1,477.43 |
| FISHER MERLE | \$196.32 | NAPIOR ROBERT TTE | \$48.01 | | |



Photo courtesy of Ian Lynch

2024 Real Estate Taxes

| | | | |
|-------------------------------|------------|-----------------------------------|------------|
| 129 GUDIS LLC | \$4,435.71 | BLUE HUBBARD LLC | \$1,908.41 |
| 139 MAIN ST GUDIS LLC | \$1,126.34 | BLUE MARBLE HOMES LLC | \$2,543.22 |
| 47ELM WATERVILLE LLC | \$1,117.88 | BLYTHE BET PROPERTIES LLC | \$570.13 |
| 47ELM WATERVILLE LLC | \$1,415.88 | BOBER PATRICIA A | \$4,109.35 |
| 77 MAIN STREET LLC | \$2,823.81 | BOLDUC MARIE CELESTE | \$1,854.68 |
| 9 LAWRENCE ST LLC | \$1,429.83 | BOSOWICZ DONNA E | \$458.90 |
| ADKINS TROY | \$650.73 | BOSTON ROBERT A | \$2,312.38 |
| AL AKASH ZEIDAN | \$2,296.46 | BOUCHARD BRIDGETTE | \$947.24 |
| ALBION BREAD COMPANY LLC | \$115.42 | BOUCHARD KIM | \$460.04 |
| ALBION BREAD COMPANY LLC | \$5,524.24 | BOUCHER SCOTT | \$415.91 |
| ALEXIS MARIE LLC | \$959.18 | BOUDREAU CLARENCE R & JEANNETTE | \$587.05 |
| ALL PRO SPORTS CENTER | \$5,666.52 | BOWLBY JOSEPH | \$457.02 |
| ALLEN MITCHELL | \$63.68 | BOWMAN TIFFANY | \$216.91 |
| ANDERSON JEAN | \$1,717.37 | BOYCE ROBERT L | \$423.79 |
| ANDERSON RICHARD | \$2,531.28 | BRADLEY RORY E | \$4,294.42 |
| ARBO LYNNETTE R | \$355.34 | BRADY JANET | \$450.73 |
| ARBOR TECHNOLOGIES LLC | \$8,576.90 | BROWN JAMES | \$1,972.09 |
| ATLAS RENTALS LLC | \$1,136.30 | BROWN JAMES & SARA | \$2,055.67 |
| ATLAS RENTALS LLC | \$381.07 | BROWN JAMES J & SARA L | \$15.92 |
| ATLAS RENTALS LLC | \$1,238.40 | BROWN JAMES J & SARA L | \$63.68 |
| ATLAS RENTALS LLC | \$1,595.74 | BROWN JEAN L | \$2,433.77 |
| B33 WATERVILLE II LLC | \$63.17 | BROWN LINDA | \$1,532.30 |
| B33 WATERVILLE II LLC | \$17.07 | BURBEE STEVE | \$666.65 |
| BAGLEY MICHAEL | \$360.19 | BURRILL CHRISTOPHER J & LINDSEY A | \$1,203.95 |
| BARRON REALTY TRUST | \$936.51 | BURRILL CHRISTOPHER J & LINDSEY A | \$1,199.97 |
| BEAUDOIN DANY MARIE | \$2,117.36 | BURRILL CHRISTOPHER J & LINDSEY A | \$3,737.22 |
| BEAULIEU KATHY A | \$3,966.39 | BURRILL CHRISTOPHER J & LINDSEY A | \$2,712.37 |
| BEERS MARGARET A | \$47.76 | CALLAHAN JOHN | \$266.66 |
| BELANGER PATSY | \$452.22 | CAMPBELL DONNA | \$412.89 |
| BELMONT CROSSINGS LLC | \$2,089.50 | CAMPBELL TAMI | \$45.77 |
| BENISSAN JORDAN M | \$2,678.54 | CAREY GISELE D | \$221.23 |
| BERNIER MARY | \$2,489.49 | CAREY TAMMY E | \$428.79 |
| BERTLES-FERREIRA HELEN S | \$2,667.09 | CARKIN II BRUCE D | \$1,130.32 |
| BICKFORD LYNN A | \$2,152.68 | CARLFURILLO PROP DEV LLC | \$1,359.17 |
| BICKFORD ROBIN L | \$1,406.93 | CARMICHAEL MYRTLE E | \$2,543.22 |
| BIG SKY PROPERTIES LLC | \$1,317.38 | CARVER LENWOOD & SHEILA | \$2,778.04 |
| BISSONNETTE DONALD N & BONNIE | \$730.91 | CARVER LENWOOD N & SHEILA G | \$3,603.89 |
| BLUE DOOR PROPERTIES LLC | \$1,428.82 | CARVER LENWOOD N & SHEILA G | \$2,648.69 |
| BLUE DOOR PROPERTIES LLC | \$1,341.26 | | |
| BLUE DOOR PROPERTIES LLC | \$1,861.64 | | |

| | | | |
|-------------------------------|------------|--------------------------------|------------|
| CASEY STEVEN R AS TRUSTEE | \$1,097.06 | CENTRAL MAINE SERVICES LLC | \$1,756.65 |
| CHAMBERLAIN DENNIS | \$75.62 | CHAMBERS KATHLEEN | \$87.96 |
| CHAVONELLE CHRISTINA | \$1,261.78 | CIVITELLO ANTHONY F & SUSAN M | \$331.93 |
| CIVITELLO ANTHONY F & SUSAN M | \$323.97 | CIVITELLO ANTHONY F & SUSAN M | \$325.96 |
| CLARKE ALISON | \$2,216.86 | CLOUTIER ROBERT J SR & LINDA K | \$395.00 |
| CLOUTIER LINTON NATHAN | \$535.31 | COLLAR ANDREW P & IMO M | \$778.09 |
| COLLAR ANDREW P & MARY | \$98.02 | COLLEGE AVENUE LLC | \$97.51 |
| COLLEGE AVENUE LLC | \$133.33 | COLLEGE AVENUE LLC | \$115.42 |
| COLLEGE AVENUE LLC | \$155.22 | COMPARETTI ROGER FRANCIS | \$750.23 |
| COREY DARWOOD & MARY E | \$1,954.18 | CORMIER BRADLEY R | \$172.63 |
| COSTANTINO ENTERPRISES LLC | \$2,096.15 | CRAIG CHARLES | \$1,246.30 |
| CRANDLEMIRE CLAIR | \$2,873.56 | CRANFORD LISA D | \$1,068.40 |
| CRAWFORD CHARLES | \$1,078.58 | CRISTAN ANTHONY F | \$5,836.67 |
| CRISTAN JILL | \$3,162.11 | CROSS POINT PROPERTY SERVICES | \$2,891.47 |
| CYR JOHN | \$2,149.20 | DANFORTH SHEREE M | \$1,914.38 |
| DAVIS DEAN | \$2,089.50 | DELLAFEMINA FRANK | \$1,154.20 |
| DENIS MARGARET P | \$1,274.58 | DENIS STEPHEN A | \$3,587.97 |
| DIXON STACY | \$41.79 | DJANGO LLC | \$5,130.22 |

2024 Real Estate Taxes

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|-----------------------------|------------|-----------------------------|------------|
| DOSTIE BEN D & RENEE L | \$604.96 | DOUBLE EAGLE PARKS LLC | \$222.63 |
| DOUBLE EAGLE PROPERTIES LLC | \$359.42 | DOUBLE EAGLE PROPERTIES LLC | \$8.75 |
| DOUBLE EAGLE PROPERTIES LLC | \$237.36 | DOUBLE EAGLE PROPERTIES LLC | \$392.61 |
| DOUBLE EAGLE PROPERTIES LLC | \$149.72 | DOUBLE EAGLE PROPERTIES LLC | \$453.72 |
| DOUBLE EAGLE PROPERTIES LLC | \$15.01 | DOUBLE EAGLE PROPERTIES LLC | \$138.77 |
| DOUBLE EAGLE PROPERTIES LLC | \$118.11 | DOUGLAS MARK R & ISABEL | \$9,536.08 |
| DOW SCOTT B | \$2,809.87 | DULAC BRIAN PAUL | \$4,068.16 |
| DULAC ERIC R | \$896.97 | DW LLC | \$7.49 |
| DYER RYAN | \$546.24 | EJ HOLDINGS LLC | \$544.25 |
| EJ HOLDINGS LLC | \$2,241.79 | ESCAJADILLO VICTOR Z | \$133.33 |
| EYE CARE OF MAINE PA | \$1,377.57 | EYE CARE OF MAINE PA | \$1,438.77 |
| EYE CARE OF MAINE PA | \$1,516.38 | EYE CARE OF MAINE PA | \$1,565.61 |
| EYE CARE OF MAINE PA | \$1,428.30 | EYE CARE OF MAINE PA | \$1,428.30 |
| EYE CARE OF MAINE PA | \$1,428.30 | EYE CARE OF MAINE PA | \$1,456.68 |
| EYE CARE OF MAINE PA | \$1,793.97 | EYE REALTY LLP | \$1,710.39 |
| EYE REALTY LLP | \$3,040.20 | EYE REALTY LLP | \$9,074.40 |
| EYE REALTY LLP | \$4,723.74 | FAMILY HOMES LLC | \$2,883.51 |
| FARRINGTON TERESA J | \$4,742.17 | FERRAN REGINALD A | \$4,602.87 |

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|--------------------------------|------------|---------------------------------|------------|
| FIELD MATTHEW C | \$2,270.59 | FISHER DENNIS | \$6.36 |
| FISHER MERLE | \$93.53 | FISHER MERLE | \$83.58 |
| FISHER MERLE | \$153.23 | FISHER MERLE | \$165.17 |
| FISHER MERLE | \$298.50 | FISHER MERLE | \$151.24 |
| FISHER MERLE S | \$1,040.77 | FLAHERTY WILLIAM H III & MARIAN | \$896.42 |
| FORESITE INC | \$98.49 | FORESITE INC | \$40.29 |
| FORTIER LORI A | \$931.35 | FORTIN ELIZABETH A | \$306.46 |
| FORTIN ELIZABETH A | \$3,506.38 | FORTIN ELIZABETH ANN BOLSTEAD | \$8,324.17 |
| FOSTER ANTHONY | \$726.35 | FOURNIER FRANCIS J & PATSY S | \$556.51 |
| FROST WENDY/GURNEY MARY ANN & | \$2,226.81 | G & G HOLDINGS LLC | \$3,281.51 |
| G & G HOLDINGS LLC | \$1,381.06 | G & G HOLDINGS LLC | \$4,326.26 |
| G & G HOLDINGS LLC | \$1,486.53 | GALLEGOS MARIONETTE | \$1,082.56 |
| GARLAND DONNA M | \$3,438.72 | GAULIN KEVIN | \$1,625.83 |
| GAULIN KEVIN B | \$1,683.54 | GAULIN KEVIN B | \$1,948.21 |
| GECZI PATRICE ANN | \$1,043.25 | GEORGE PETER SR & MARY | \$734.31 |
| GIFFORD REVOCABLE LIVING TRUST | \$1,246.39 | GORDON BRYAN A | \$35.82 |
| GORDON BRYAN A | \$3,138.23 | GORDON RENA | \$388.05 |
| GOSLINE PROPERTIES LLC | \$2,248.70 | GRANT CHESTER | \$189.04 |
| GRAY MARK G & WENDY L | \$832.81 | | |

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|----------------------------|-------------|----------------------------|------------|
| GREEN HENRIK | \$10,897.24 | GREENE ANATASIA | \$449.74 |
| GREGORY MARY E | \$683.06 | GROVE STREET LLC | \$5.61 |
| GUNDEL JOHN | \$778.09 | GURNEY CATHERINE A | \$1,773.26 |
| GUTHRIE WILL | \$2,069.60 | HAMILTON JESSE G & EMILY B | \$1,753.19 |
| HAMILTON JESSE G & EMILY B | \$6,312.28 | HAYDEN MOLLY | \$152.81 |
| HICKMAN ANGELIA | \$105.47 | HILL ANN G REVOCABLE TRUST | \$167.16 |
| HILL ANN G REVOCABLE TRUST | \$43.78 | HK MAINE PROPERTIES LLC | \$21.19 |
| HOLBROOK STEPHANIE L | \$967.81 | HOLLINGSWORTH TUCKER L | \$55.97 |
| HOLMES DWAYNE | \$3,560.11 | HOLMES JORDON | \$644.76 |
| HOME DEALS OF MAINE LLC | \$595.00 | HOMER ROBERT U & ESTHER | \$1,997.96 |
| HORTON DELBERT EDWARD III | \$750.54 | HORTON JR JEFF C | \$2,521.33 |
| IKE CORPORATION | \$1,433.83 | IKE CORPORATION | \$1,525.69 |
| IKE CORPORATION | \$1,571.62 | IKE CORPORATION | \$1,459.79 |
| IRWIN JOHN H DR | \$1,120.37 | ISLAND VIEWS LLC | \$1,097.90 |
| JEFFERSON MARK | \$815.90 | JENKINS JOHN MARK | \$5,411.90 |
| JKL CAPITAL LLC | \$411.92 | JKL CAPITAL LLC | \$298.49 |
| JKL CAPITAL LLC | \$923.17 | JOHNSON JACQUELINE E ET AL | \$1,570.11 |
| JOLER BRYAN | \$1,022.86 | JOLER BRYAN | \$407.95 |
| JOSEPH PHILIP | \$1,773.09 | | |

2024 Real Estate Taxes

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|---------------------------------------|------------|-------------------------------|------------|--------------------------------|------------|
| JT REAL ESTATE HOLDINGS LLC | \$32.86 | LUTZ WAYNE R | \$865.06 | NTL INC | \$91.54 |
| KARCZEWSKI DYLAN S | \$1,880.55 | LYNCH QEANNA | \$1,659.00 | OLYMPIA HOLDINGS LLC | \$3,154.15 |
| KARCZEWSKI DYLAN S | \$149.25 | MACAN PROPERTIES LLC | \$943.78 | PAGLIARO KELSEY | \$140.79 |
| KARTER FAMILY HOMES LLC | \$2,059.65 | MACAN PROPERTIES LLC | \$1,459.76 | PAGLIAROLI KYLE | \$388.05 |
| KARTER FAMILY HOMES LLC | \$3,422.80 | MACKEY PHILIP | \$535.31 | PALADIN PROPERTIES LLC | \$3,838.71 |
| KARTER JEFFREY F | \$2,955.15 | MADD SPOUSE LLC | \$696.38 | PARK JAMIE L | \$198.41 |
| KEYES FIBRE CO | \$230.35 | MADIGAN COLLEEN M | \$3,554.14 | PARKER CHRISTIAN | \$3,068.58 |
| KIFIYA JOAO S | \$997.00 | MAGAW TASHA | \$101.49 | PELLETIER BEVERLY A | \$518.44 |
| KLUB PROPERTIES LLC | \$3,554.14 | MAGUIRE LISA J | \$41.79 | PELLETIER URIA | \$579.09 |
| KORNSEY ALAN | \$256.71 | MALLAHAN JUSTIN C | \$1,578.07 | PELOTTE ROGER CHAD | \$141.06 |
| L/A PROPERTIES | \$386.06 | MARANDRE CONSULTING GROUP LLC | \$883.83 | PERRY TYLER | \$101.47 |
| L/A PROPERTIES | \$505.46 | MARANDRE CONSULTING GROUP LLC | \$1,020.61 | PICURRO JOHN | \$2,384.02 |
| L/A PROPERTIES | \$479.59 | MARSHALL KAREN J | \$1,504.44 | PICURRO JOHN M | \$2,617.84 |
| L/A PROPERTIES LLC | \$262.68 | MARTIN MATTHEW A & AMY E | \$874.60 | POIRIER CHRISTOPHER G & ANDREA | \$2,646.70 |
| L/A PROPERTIES LLC | \$1,313.40 | MAVODONES JOHN | \$3,397.71 | PONDWOOD LLC | \$13.43 |
| L/A PROPERTIES LLC | \$258.70 | MCMULLIN LILLIAN H | \$1,010.42 | PONTBRIAND ERNEST A | \$256.21 |
| L/A PROPERTIES LLC | \$262.68 | MEDEIROS JODIE A | \$1,978.06 | POOLER ROY | \$220.01 |
| L/A PROPERTIES LLC | \$270.64 | MERROW RALPH M & HEATHER A | \$1,412.90 | POSITIVE MAINE LLC | \$1,167.03 |
| L/A PROPERTIES LLC | \$614.91 | MESSIER JARRET | \$1,052.28 | POULIN JOSEPH | \$208.95 |
| LA PROPERTIES LLC | \$116.44 | MOORE MEGAN | \$344.76 | POULIN LEONARD D JR | \$780.08 |
| LABBE JOSEPH | \$2,921.32 | MORISSETTE ROBIN L | \$2,055.67 | POWELL DANIEL | \$618.89 |
| LABRECK TROY | \$827.97 | MORSE JESSICA | \$2,183.03 | PRIOR MATTHEW | \$401.98 |
| LALIBERTY SHERRY L | \$51.60 | MOSES KATHRYN L | \$2,594.96 | QUICKEN LOANS INC | \$1,648.70 |
| LAMBIASE ANGELO | \$51.60 | MOURNING-STAR PHOENIX | \$823.71 | QUIRION WAYNE R | \$48.69 |
| LANOON LLC | \$3,461.10 | MPN LLC | \$2,132.28 | RANCOURT CHRISTOPHER K | \$781.99 |
| LARSEN VERCIE J | \$5,322.77 | MUIRFIELD CORP | \$1,466.78 | RANCOURT CYNTHIA & SANDRA | \$971.12 |
| LECLAIR MARK D | \$1,470.61 | MUIRFIELD CORP | \$1,452.80 | RANCOURT HALONA | \$500.92 |
| LEDA ALJENDI SUPPLEMENTAL NEEDS TRUST | \$6,738.14 | MUIRFIELD CORP | \$1,397.89 | RAYNES STEPHANIE | \$1,717.37 |
| LHEUREUX WILLIAM T & WANDA L | \$390.00 | MUIRFIELD CORP | \$1,415.86 | RE JULIA | \$41.79 |
| LILLY KENNETH L & CLARANNE P | \$1,614.08 | NAPIOR ROBERT TTE | \$7,912.24 | RE JULIA | \$193.03 |
| LINDLOF KENNETH G | \$882.14 | NEEDHAM HEATHER B | \$2,324.32 | RELIABLE STORAGE LLC | \$1,452.70 |
| LLOYD JAMES | \$1,237.78 | NELSON TINA MARIE | \$1,259.67 | REYNOLDS THEODORE W | \$1,093.70 |
| LOCKARD STEVEN D | \$1,575.62 | NOBLE EDWARD | \$905.45 | RICHARDS MARK | \$995.00 |
| LORD PENNY L | \$1,765.13 | NOONAN ANTHONY & LORI | \$1,516.38 | RODERICK JESSICA | \$1,338.21 |
| LOST LEGENDS LLC | \$1,382.04 | NOONAN ANTHONY J | \$665.25 | RODRIGUE KEITH B | \$640.79 |
| LOVENDAHL ANDERS & CATHERINE | \$2,384.85 | NOONAN ANTHONY J | \$123.87 | ROISIN ENTERPRISES LLC | \$2,078.64 |
| LQQKN4PROPERTIES INC | \$245.46 | NOONAN ANTHONY J | \$447.74 | ROLLINS DALE L & SUZANNE | \$2,045.72 |
| LQQKN4PROPERTIES INC | \$2,117.51 | NOONAN LORI J | \$2,650.68 | ROSENTHAL SACKS & BERNIER TTEE | \$80.58 |
| LQQKN4PROPERTIES INC | \$1,960.15 | NORMAN JAMEY J | \$2,159.15 | ROSENTHAL SACKS & BERNIER TTEE | \$117.90 |
| | | NTL INC | \$5,790.90 | ROY JASON J | \$3,339.22 |

2024 Real Estate Taxes

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|-------------------------------|------------|------------------------------------|-------------|
| RUSSELL NANCY | \$603.92 | TWO BROTHERS REALTY LLC | \$2,274.56 |
| RUSSELL STREET INVESTORS LLC | \$77.52 | TWO BROTHERS REALTY LLC | \$2,873.56 |
| RYAN & CONNOR ENTERPRISES LLC | \$841.77 | TWO BROTHERS REALTY LLC | \$1,962.14 |
| SAMM CO HOLDINGS LLC | \$49.60 | TWO BROTHERS REALTY LLC | \$1,903.42 |
| SANDY ROBERT E JR | \$1,948.05 | TWO BROTHERS REALTY LLC | \$2,045.72 |
| SANIPAS NATASHA | \$443.77 | TWO BROTHERS REALTY LLC | \$3,116.34 |
| SCOTT ALLAN C | \$2,122.72 | VIGUE GREG | \$1,190.02 |
| SHEETS NICHOL | \$606.95 | VINTINNER JODI L | \$391.04 |
| SIMPSON CHARLES JR & MARJORIE | \$579.72 | VOYE WENDY | \$39.80 |
| SIROIS EUGENE R | \$518.26 | WAIN ASHLEY | \$272.63 |
| SMALL STEPHEN C | \$447.75 | WARE SHIRLEY A | \$364.16 |
| SMART NATHAN H | \$4,487.45 | WATERVILLE LAND LLC | \$5,974.53 |
| SMART NATHAN H & JESSICA O | \$3,611.85 | WATERVILLE OAKS LLC | \$1,080.75 |
| SOUTH END CAFE LLC | \$1,466.63 | WATERVILLE OAKS LLC | \$11,446.48 |
| SPAULDING EDWARD & LOUELLA J | \$630.58 | WATERVILLE OAKS LLC | \$6,429.69 |
| ST PETER MEGAN | \$1,128.33 | WATERVILLE OAKS LLC | \$18,294.07 |
| STONE CHRISTOPHER G | \$3,554.14 | WATERVILLE REDEVELOPMENT CO 1 LLC | \$442.77 |
| STONE DEBRA | \$97.51 | WATERVILLE REDEVELOPMENT CO IV LLC | \$216.41 |
| SUSI JANE A | \$1,353.20 | WATERVILLE REDEVELOPMENT CO IV LLC | \$368.64 |
| SUTTIE THOMAS | \$942.03 | WATTS TINA M | \$746.25 |
| SWEET CHARLES L III | \$524.86 | WEBBER J RONALD | \$800.97 |
| THE VILLE LLC | \$3,979.91 | WHEELER VALERIE R | \$782.06 |
| THOOPSAMOOT TUSSANEE | \$1,532.30 | WILKINSON JARED | \$2,325.81 |
| THURLOW JONATHAN | \$571.13 | WILLIAMSON DANA TTE | \$4,701.53 |
| TICONIC PROPERTIES LLC | \$2,340.24 | WILLOW PROPERTY MGMT LLC | \$19.39 |
| TICONIC PROPERTIES LLC | \$4,113.33 | WILSON SONYA | \$87.56 |
| TORRES RONALD | \$109.45 | WING BRADLEY & LORELIE E | \$1,908.41 |
| TOWNSEND BETTE M | \$1,886.20 | WOODBERRY ANTHONY & MELISSA | \$925.35 |
| TRACEY ROBERT M | \$350.73 | WYMAN JOSEPH | \$155.22 |
| TRAFTON PROPERTIES LLC | \$165.17 | XU FUYU | \$1,362.63 |
| TRAFTON PROPERTIES LLC | \$1,197.98 | YORK GERALD P & ALICE E | \$61.69 |
| TRAFTON PROPERTIES LLC | \$2,362.13 | YOUNG SALENA | \$69.15 |
| TRAINER MONICA | \$1,196.09 | YVON LIZA M | \$2,338.25 |
| TRASK LYSLE G | \$1,864.63 | ZALTZBERG DONALD | \$1,426.83 |
| TROMBLEY MICHAEL B | \$1,623.84 | | |
| TROTTER JEREMY | \$638.79 | | |
| TRUNORTH PROPERTY GROUP LLC | \$2,853.66 | | |
| TURLO JEFFREY | \$2,841.72 | | |
| TUTTLE JEFFREY L | \$1,703.44 | | |

2023 Personal Property Taxes

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|--------------------------------|------------|------------------------------|------------|
| 10 AUTUMN ST APTS | \$14.86 | MATRIX MINERALS | \$54.29 |
| 18 BELOW BAR & GRILL | \$517.00 | MODERN UNDERGROUND | \$25.85 |
| 20 BELOW | \$219.73 | NORTHERN LEASING SYSTEMS INC | \$5.17 |
| 241-243 MAIN ST APTS | \$36.19 | OLEARYS FITNESS | \$1,331.28 |
| 41 WESTERN AVE APTS | \$18.10 | OLYMPIA SPORTS | \$39.22 |
| 58 SILVER ST APTS | \$15.51 | PAINE-LESS AUTOMOTIVE CENTER | \$129.25 |
| A TYPICAL ART WITH JOHNNA | \$25.85 | PARAMOUNT BEHAVIORAL SVCS | \$149.93 |
| ACES GROOMING PLACE | \$51.70 | PATKUS GUITARS | \$5.17 |
| AIR LINK LLC | \$129.25 | PC AUTO BODY SHOP | \$67.21 |
| ARISTO HAIR DESIGN | \$74.97 | PEGAS TECHNOLOGY SOLUTIONS | \$129.25 |
| ASHARED STUDIO | \$67.21 | PERSONA | \$64.63 |
| BLACK CAPE COMICS | \$129.25 | PET QUARTERS | \$279.18 |
| BLUE WAVE STUDIO | \$10.34 | PHELPS MIRANDA | \$7.76 |
| BPS CONSTRUCTION | \$23.27 | RETAIL THERAPY | \$17.92 |
| CARE & COMFORT | \$3,024.45 | ROWE & WENDELL SURVEYING | \$511.83 |
| CHEZ THE | \$567.47 | SHADOW DISTRIBUTION | \$11.26 |
| CHRISTOPHER HASTINGS | \$387.75 | STUDIO X VERTICAL FITNESS | \$72.38 |
| CPR TRAINING SITE | \$25.85 | SUN KING HEALTH & FITNESS | \$258.50 |
| CROOKER CONSTRUCTION | \$129.25 | SWEET FROG | \$602.31 |
| D&B SERVICES | \$25.85 | SYMMETRY SALON | \$38.78 |
| DEN DENTAL & DENTURE LAB | \$92.22 | TAXMAN INC | \$93.99 |
| DRIP CITY BARCADE | \$1,938.75 | TEACHING STUDIOS | \$51.70 |
| ECO BEAUTY | \$54.29 | THE GRATEFUL CLEANER | \$51.70 |
| ELM CITY NUTRITION | \$356.73 | THE MAINE CRISP COMPANY LLC | \$64.63 |
| EMMES CARING & SHARING CHILD C | \$129.25 | TRM COPY CENTERS LLC | \$5.17 |
| ENCHANTED HERBS & TEAS | \$266.26 | WATERVILLE FLORIST | \$276.60 |
| FIRST NATIONAL PLANNING GROUP | \$5.17 | WATERVILLE WOMENS CARE | \$250.75 |
| FLOWERS FARMACY | \$251.82 | WAYPORT INC | \$36.19 |
| FOUR SEASONS WEALTH STRATEGIES | \$36.19 | WILDFIRE LLC | \$442.04 |
| G4S RETAIL SOLUTIONS USA INC | \$961.62 | ZEP VEHICLE CARE | \$15.51 |
| GARELICK FARMS OF MAINE | \$10.34 | | |
| GARY GREEN STUDIO | \$129.25 | | |
| GUACAMOLES | \$64.62 | | |
| HARRIS CORP GCSD | \$15.51 | | |
| HUNGRY CATERPILLARS LEARNING C | \$25.85 | | |
| INTUITIVE MOON | \$51.70 | | |
| JACKSON AUTO SALES | \$62.04 | | |
| JOSEPHS MARKET | \$1,119.31 | | |
| KENNEBEC CAR CARE | \$25.85 | | |
| KV CROSSFIT | \$100.82 | | |
| LAST UNICORN THE | \$457.54 | | |
| LEARNING PLAY CENTER | \$129.25 | | |
| LITTLE CAESARS | \$1,194.27 | | |

2024 Personal Property Taxes

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|-------------------------------|----------|--------------------------------|-------------|--------------------------------|------------|
| 10 AUTUMN ST APTS | \$49.75 | ASTRO TERF | \$358.00 | GRASS EATERS LAWN CARE | \$712.42 |
| 12 ASH ST APTS | \$13.93 | BICKFORD JEFFREY LCPC | \$8.94 | GROUPS RECOVER TOGETHER | \$99.50 |
| 15 COLLEGE AVE APTS | \$5.96 | BLACK CAPE COMICS | \$99.50 | HAPPY TRAILS & JOES SMOKE SHOP | \$37.82 |
| 150 COLLEGE AVE APTS | \$41.79 | BLUE WAVE STUDIO | \$7.96 | HARRIS CORP GCSD | \$11.94 |
| 17 BOUTELLE AVE APTS | \$63.68 | BPS CONSTRUCTION | \$15.92 | HOME PLACE INN | \$208.95 |
| 17 VETERAN CT APTS | \$10.16 | BULL MOOSE MUSIC | \$14.30 | HUNGRY CATERPILLARS LEARNING C | \$19.90 |
| 17-19 COLLEGE AVE APTS | \$53.73 | CASCO BAY FOOD & BEVER-AGE | \$5.29 | I RECYCLE INC | \$0.07 |
| 18 BELOW BAR & GRILL | \$453.72 | CHEUNG LEE | \$485.56 | ICTREATS | \$19.90 |
| 181 COLLEGE AVE APTS | \$35.94 | CHEZ THE | \$439.79 | INTUITIVE MOON | \$39.80 |
| 197 MAIN ST APTS | \$15.92 | CHRISTOPHER HASTINGS | \$298.50 | J&S OIL CO INC | \$33.73 |
| 2-4 MAIN PL APTS | \$7.57 | COMPARETTI CUSTOM SOUNDS | \$11.94 | JACKSON AUTOMOTIVE | \$153.23 |
| 20 BELOW | \$189.05 | CONOPCO INC | \$124.75 | JIFFY LUBE | \$1,285.54 |
| 241-243 MAIN ST APTS | \$27.86 | CORVETTES NORTH | \$6.20 | JOSEPHS MARKET | \$949.23 |
| 28 GREEN ST APTS | \$11.94 | COSMETIC ENHANCEMENT OF NE | \$38.60 | KENNEBEC CAR CARE | \$19.90 |
| 29-31 ELM ST APTS | \$15.92 | CPR TRAINING SITE | \$19.90 | KMD FLORIST & GIFT HOUSE | \$82.28 |
| 3 HIGH ST APTS | \$9.03 | DAMONS BEVERAGE | \$494.01 | KV CROSSFIT | \$77.61 |
| 3 VIGUE ST APTS | \$47.76 | DAYS TRAVEL BUREAU | \$23.88 | LAST UNICORN THE | \$704.46 |
| 30 PLEASANT ST APTS | \$7.96 | DEN DENTAL & DENTURE LAB | \$497.50 | LEARNING PLAY CENTER | \$99.50 |
| 40 PLEASANT ST APTS | \$7.96 | DK NAILS | \$71.64 | LITTLE CAESARS | \$1,060.67 |
| 41 WESTERN AVE APTS | \$13.93 | ECO BEAUTY | \$47.76 | MAINE SPECIALTY PHARMA-CY LLC | \$33.83 |
| 5-7 HIGH ST APTS | \$7.11 | ELM CITY NUTRITION | \$284.57 | MARDEN DUBORD BERNIER & STEVEN | \$12.09 |
| 52 KING ST APTS | \$11.94 | EMERYS MEAT & PRODUCE | \$298.50 | MATHIEU DAVID CO INC | \$469.64 |
| 58 SILVER ST APTS | \$11.94 | EMMES CARING & SHARING CHILD C | \$99.50 | MATRIX MINERALS | \$47.76 |
| 90S NAILS & SPA | \$177.11 | ENCHANTED HERBS & TEAS | \$204.97 | MAURICE & SON AUTO BODY SHOP | \$17.00 |
| A TYPICAL ART WITH JOHNNA | \$19.90 | ENGINE 5 BAKEHOUSE LLC | \$49.75 | MIRAKUYA JAPANESE STEAK HOUSE | \$566.60 |
| A&L BARBER SHOP | \$71.64 | EYE CARE OF MAINE | \$12,518.80 | MK ORTHODONTICS | \$7.98 |
| ACCOUNTING SOLUTIONS | \$87.56 | FIRST NATIONAL PLANNING GROUP | \$3.98 | MODERN UNDERGROUND | \$19.90 |
| ACES GROOMING PLACE | \$39.80 | FIVE GUYS BURGER RESTAU-RANT | \$2.40 | MORNING SENTINEL | \$147.44 |
| AESTHETICS WITH KAYLA | \$19.90 | FLOWERS FARMACY | \$1,492.50 | NAIL SALON | \$99.50 |
| AGORA HAIR GALLERY & DAY SPA | \$139.30 | FOUR SEASONS WEALTH STRATEGIES | \$27.86 | NAPA AUTO PARTS | \$332.33 |
| AIR LINK LLC | \$99.50 | G&D AUTO REPAIR | \$179.10 | NESTLE PROFESSIONAL BEVERAGE | \$37.81 |
| ALBAS AUTO SERVICE INC | \$278.60 | G4S RETAIL SOLUTIONS USA INC | \$129.35 | NORTHERN LEASING SYS-TEMS INC | \$5.97 |
| AMATOS | \$565.16 | GARELICK FARMS OF MAINE | \$7.96 | NORTHWOODS FARMACY | \$199.00 |
| ANDERSON ENVIRONMENTAL HEALTH | \$15.92 | GARY GREEN STUDIO | \$99.50 | NUCO2 SUPPLY LLC | \$101.20 |
| ANDYS DRIVING ACADEMY | \$99.50 | GC PIZZA HUT | \$1,039.54 | ODONNELL LEE PA | \$233.82 |
| APEX ENDODONTICS LLC | \$487.55 | GRANT THOMAS M CPA | \$125.37 | OLEARYS FITNESS | \$1,024.85 |
| ARAMARK REFRESHMENT SVCS | \$13.93 | | | | |
| ARBOR TECHNOLOGIES LLC | \$45.77 | | | | |
| ARISTO HAIR DESIGN | \$61.69 | | | | |
| AROMA JOES | \$239.43 | | | | |

2024 Personal Property Taxes

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|--------------------------------|------------|--------------------------------|----------|
| PAINE-LESS AUTOMOTIVE CENTER | \$99.50 | STAPLES | \$39.08 |
| PARAGON SHOP | \$71.69 | STUDIO X VERTICAL FITNESS | \$57.71 |
| PARAMOUNT BEHAVIORAL SVCS | \$115.42 | SUN KING HEALTH & FITNESS | \$199.00 |
| PATKUS GUITARS | \$3.98 | SWEET FROG | \$463.67 |
| PC AUTO BODY SHOP | \$51.74 | SYMMETRY SALON | \$29.85 |
| PEGAS TECHNOLOGY SOLUTIONS | \$99.50 | TAXMAN INC | \$288.55 |
| PERSONA | \$49.75 | TEACHING STUDIOS | \$39.80 |
| PHELPS MIRANDA | \$5.97 | THE GRATEFUL CLEANER | \$39.80 |
| POULIN & ASSOCIATES EYE CENTER | \$2,089.93 | THE MAINE CRISP COMPANY LLC | \$57.71 |
| REGAL NAILS SALON & SPA | \$17.91 | THE PROPER PIG | \$5.90 |
| RELAXALON | \$57.71 | THELMAS RETAIL THERAPY | \$53.73 |
| RENAISSANCE STYLING | \$61.69 | THEORY WELLNESS OF MAINE | \$995.00 |
| ROMAD MANAGEMENT DIVISION | \$66.29 | THEORY WELLNESS OF MAINE 3 LLC | \$199.00 |
| ROWE & WENDELL SURVEYING | \$394.02 | THEORY WELLNESS OF MAINE CULTI | \$497.50 |
| SALON LAFLEUR | \$49.75 | TRAFTON PROPERTIES INC | \$15.92 |
| SALON RENU & COMPANY | \$57.71 | TRM COPY CENTERS LLC | \$3.98 |
| SAVE A LOT | \$4,059.60 | URBAN GARDEN CENTER | \$374.08 |
| SCHOOL ST YOGA | \$5.47 | VERDE | \$232.83 |
| SHADOW DISTRIBUTION | \$33.83 | WATERS EDGE THERAPY INC | \$36.31 |
| SHERMAN & SANDY | \$154.32 | WATERVILLE BREWING COMPANY | \$995.00 |
| SIMPSON BODHI LCPC | \$9.95 | WATERVILLE FLORIST | \$212.93 |
| SMARTE CARTE INC | \$29.85 | WATERVILLE WOMENS CARE | \$193.03 |
| SMILES FOR MAINE | \$1,380.33 | ZEP VEHICLE CARE | \$13.93 |

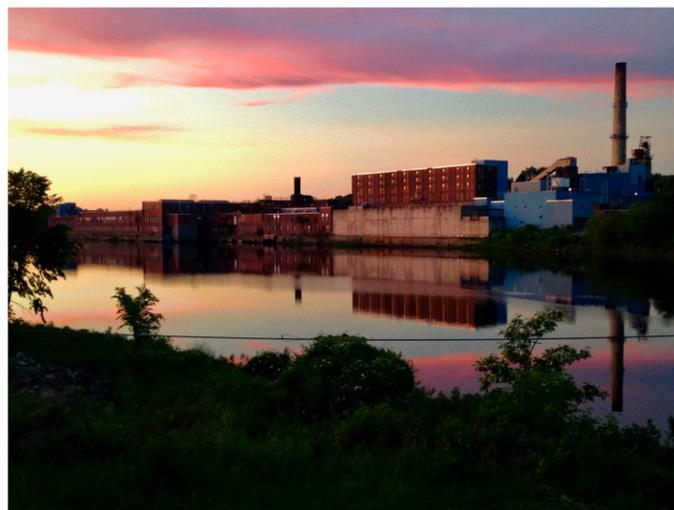


Photo courtesy of Jen Hickey

Fire & Rescue



Staff



Shawn Elser,
Fire Chief



Everett Flannery,
EMS Deputy
Chief



Jason Frost,
Deputy Fire Chief



Debbie Lieberman,
Executive
Assistant



Teresa Crawford,
Training Coordinator

OVERVIEW

On behalf of the members of the Waterville Fire Department, it is my privilege to submit our Annual Report for the fiscal year (FY) 2024: July 1, 2023, to June 30, 2024.

Waterville Fire responded to **5,771** calls for service during FY24. We also responded to **87** fires of which **27** were building fires. We also continued to provide mutual aid to surrounding communities **116** times and received mutual aid assistance **35** times over the course of the fiscal year from area fire departments. While the rate at which we receive mutual aid remains steady, we saw a **34** percent increase in response to surrounding communities for assistance.

This year I was incredibly lucky to have a full administrative team to help run the fire department. Thanks to our Training Coordinator Teresa Crawford and the dedication of our staff, WFD logged over **3,449** training hours in FY24, indicating a significant increase in the training time. Additional training reduces the overall liability of our service and ensures the service stands ready to meet the most challenging of requests.

Executive Assistant Lieberman continues to provide a high level of customer service at our front desk for those visiting or conducting business at WFD. We are ready to assist the public when needed.

PERSONNEL

Scott Bolduc

We welcomed firefighter paramedic Scott Bolduc to the career ranks of WFD. FF Bolduc is from Fairfield and has spent a considerable amount of time in the fire service. He has spent time on both Bangor and Winslow Fire Departments. We are extremely fortunate to have him.



Drew Corey

We celebrated both the promotion and 40-year achievement of Drew Corey to Battalion Chief of the Call Force.

Chief Corey has served the City's Fire Department for over 40 years following in his father's footsteps. Chief Corey is an experienced firefighter who climbed the ranks of our Call Force. His passion for the fire service and dedication to our community is unsurpassed. He epitomizes our mission statement, "Pride In Duty".



Ben Jandreau

We announced that Firefighter/EMT Ben Jandreau would be promoted to Career Captain of A-Shift.

Captain Jandreau has worked for the City of Waterville since 2018. Captain Jandreau follows in his father's footsteps as a fire service professional. His behind-the-scenes informal leadership set him up to rise to the top. We look forward seeing Ben grow in his position.



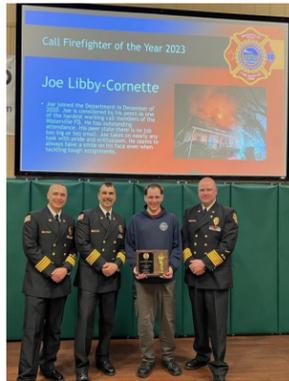
Randy Marshall Jr

We announced that Firefighter/AEMT Randy Marshall Jr has been promoted to Call Lieutenant on Engine 2 Company.

Randy has worked as a Call Firefighter for Waterville Fire for many years. Recently he obtained his Firefighter 2, Fire Instructor 2, Fire Officer 1, Hazmat Technician, and many other certifications. To say the least it has been a busy year for Randy.



Firefighter Joe Libby-Cornette our 2023 Call Firefighter of the Year!



Joe joined the Department in December of 2020. Joe is considered by his peers as one of the hardest working call members of the Waterville FD. He has outstanding attendance. His peer stated there is no job too big or too small. Joe takes on nearly any task with pride and enthusiasm. He seems to always have a smile on his face even when tackling tough assignments.

Most importantly, Joe views Waterville Fire as his extended family and there isn't anything Joe wouldn't do to help a fellow firefighter. Bottom line is that Joe simply gets the job done. Joe's work ethic certainly meets the definition of Pride and Duty.

Firefighter/AEMT Alex Audette our 2023 Career Firefighter of the Year!

Alex shows up for work every day an hour early, always with a smile on his face and ready to work. He never complains and when asked to do a task you can rest assure that it will get done. His supervisors are continuously impressed by his professionalism, respectfulness and ability to work with anybody.

He leads by example every day, and even at a young age and even some of our older members look up to him. Alex is an outstanding employee and we believe he has a very bright future here at Waterville Fire. This young man sincerely strives to put himself in a position to positively impact the City of Waterville every time he puts on the uniform. Alex shows us a full commitment to the job, such as setting the right example, having a positive attitude, and being all in on the Waterville Fire Department.



Morgan Cheney



I would like to take a moment and celebrate the achievement of Morgan Cheney who was recently recognized for her exhibit "Pride In Duty". Morgan published a book and created an art exhibit showing our department's response to the community. This raw and uncut artwork was on display at the Colby Museum of Arts. The title of her exhibit, "Pride In Duty" came from the mission statement of Waterville Fire, something she sees every day as she prepares for the unexpected. "They're always prepared, they're always training, they're always professional," said Cheney. "They're in my mind the best department in this state." – WABI 5

Everett Flannery



The department was extremely proud of Deputy Chief Everett Flannery who received a recent EMS Excellence Award from Maine EMS. Both Deputy Chief Flannery and Northern Light Medical Center received awards surrounding their direct involvement with the implementation and oversight of our new Community Paramedic Program.

Career Firefighters

| A Shift | B Shift | C Shift | D Shift |
|---------------------------------------|--------------------------------------|------------------------------------|--------------------------------------|
| Battalion Chief Eion Pelletier | Battalion Chief Mark Hamilton | Battalion Chief John Gromek | Battalion Chief Ryan Cote |
| Capt. Benjamin Jandreau | Capt. Edward Moulton | Capt. Jesse Morkeski | Capt. Daniel Brown |
| FF Medic Teddi Bates | Firefighter Rodney Alderman | Firefighter Scott Bolduc | Firefighter Alexander Audette |
| FF Medic Paul Beaupre | Fire Medic Lisa Carey | Firefighter Ryder Johnston | FF Medic Kaylee Brown |
| Firefighter Jared Blake | Firefighter Cormick Fizzell | Firefighter Jason Joler | FF Medic Ira Cohen |
| Firefighter Tyler Dunn | Firefighter Nicholas Huber | FF Medic Daniel Mayotte | Firefighter Nathan Gromek |
| FF Medic Michelle Grass | Firefighter Allen Nygren | Firefighter Yulia Paquette | Fire AEMT Adam Lawrence |
| FF Medic Courtney Munger | FF Medic Robby Rice | Firefighter Walker Thompson | Firefighter Cameron MacCrae |



Call Firefighters

| Company #1 | |
|-------------------------------------|-------------------------------------|
| Capt. Michael Folsom | |
| Lt. Steven Francoeur | Firefighter Mallory Moratori |
| Firefighter Stacey Francoeur | Firefighter Clarissa Lettre |
| Firefighter Morgan Cheney | Firefighter Scott Holst |
| Firefighter Nathaniel White | Firefighter Jacob Thurston |
| Firefighter Jessica Soukup | Firefighter John Hedio |
| Firefighter Michelle Holt | Firefighter Caroline Hermann |
| Firefighter Bryan Lumbra | Firefighter Joshua George |

| Company #2 | |
|--|--------------------------------------|
| Battalion Chief. Drew Corey | |
| Lt. Troy LaCroix | Lt. Randall Marshall |
| Firefighter Joseph Libby-Cornette | Firefighter Joanelle Tran |
| Firefighter Carter Bragg | Firefighter Benjamin Morrison |
| Firefighter Devon O'Connell | Firefighter Joshua George |
| Firefighter Molly Hillman | Firefighter Trevin Ritchie |
| Firefighter Ashton Clough | |

FIRE SUPPRESSION, PREVENTION & EDUCATION

Fire Suppression

In FY23, fires were responsible for approximately **\$1,441,555** in damage here in the City of Waterville. The Fire Department responded to **27** building fires during that time, an increase from last year. Our fire suppression crews are some of the best in the business. There is no question that our response times, coupled with experienced staff, aid in our ability to extinguish fires. We continue to log thousands of hours of training annually.



After nearly two years, Engine 2 has not yet returned to service. We do expect delivery in FY25, as the refurbishment project is coming to an end. To the right is a picture of the truck being pump tested after its new paint job.

Fire Prevention



In FY24, Deputy Frost continues to oversee fire prevention, inspections, and plans reviews. Our largest accomplishment was obtaining the authority to complete "delegated review" otherwise known as municipal review of development. This allows us to review projects locally and assess fees in lieu of the State. Upon implementation we almost immediately began lowering contractor wait times. Additionally, we were able to reduce permit fees thus lowering the cost of projects within our community.

We continue to work extremely well alongside our code enforcement officials. We would like to thank them for their assistance. Together code enforcement and the fire department aim to ensure Waterville is a safe community for all.

In FY24 fire inspectors conducted **202** building inspections and located **843** life safety code violations. Of those inspections, fire inspectors along with the Code Enforcement office have conducted **72** multifamily dwelling (3 units and over) inspections, resulting in **588** violations in **567** rented units. Our Deputy Chief conducted **48** General Life Safety Reviews resulting in **\$7,802.45** in revenue.

Fire Investigations

In FY24 the Waterville Fire Department conducted **38** fire investigations after responding and extinguishing a fire. When a fire is suspected arson or staffing is unavailable, we contact the Office of the State Fire Marshal and the Waterville Police Department to assist. Fire investigators spend many hours in advanced training in fire science, scene preservation, photography, and fire investigation techniques. We then take the information learned from those fires to further prevent fires through our fire prevention program. In FY24, there were **2** fires intentionally lit and **5** fires were listed as undetermined.



EMERGENCY MEDICAL SERVICES

Through quality improvement monitoring, we can confirm that Waterville Fire Department and its providers are continuing to provide high level EMS services. I am extremely proud of our firefighters, EMTs, and paramedics and the overall success of our program is directly contributed to our front-line staff and management team all who worked tirelessly to ensure the program's success.

Delta Ambulance continues to support our community when times are busy, in return we assist by responding to surrounding jurisdictions.

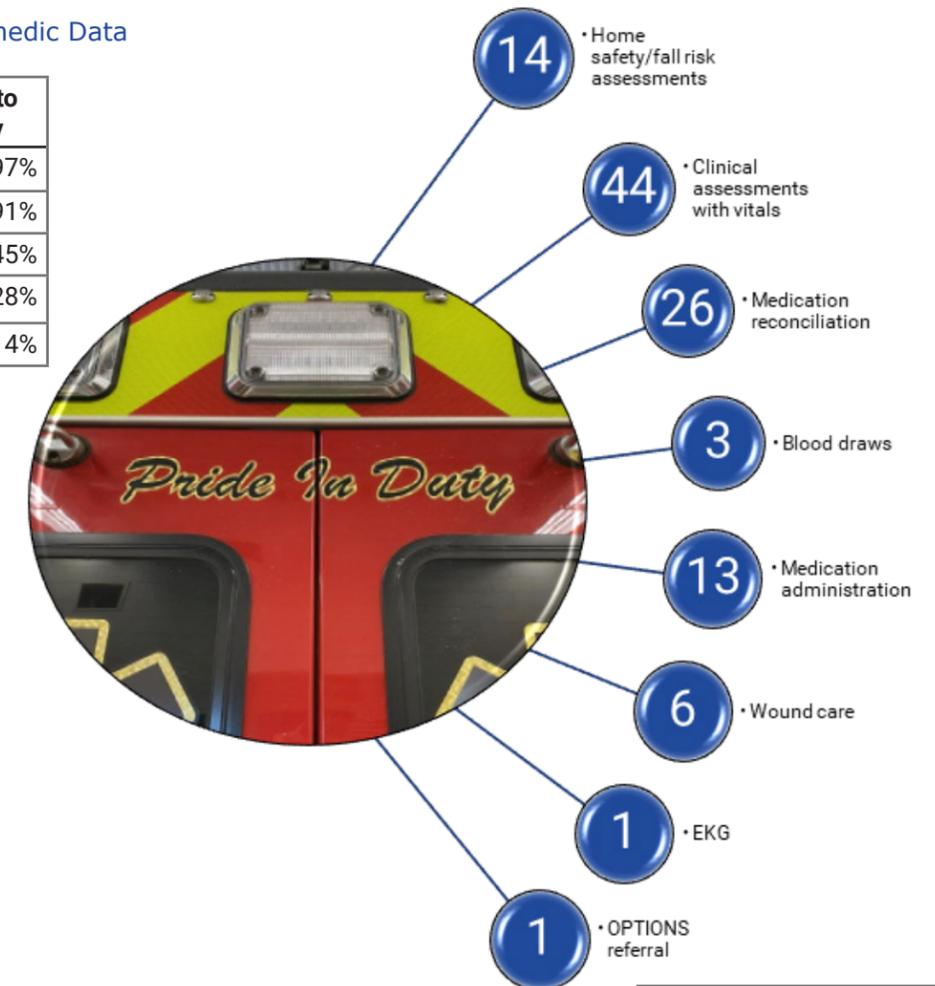
Our major accomplishment for FY24 was the launch of the Community Paramedics Pilot program. We have now served the citizens of Waterville under the EMS Extended/Enabled Community Health Project (ECHP).

| Reason | Count | Percentage |
|-----------------------------|-------|------------|
| Sick Person | 943 | 19.12% |
| Falls | 798 | 16.18% |
| Breathing Problem | 472 | 9.57% |
| Traffic/Transportation | 282 | 5.72% |
| Chest Pain (non-traumatic) | 280 | 5.68% |
| No Other Appropriate Choice | 204 | 4.14% |
| Unconscious/Fainting | 191 | 3.87% |
| Abdominal Pain/Problems | 181 | 3.67% |
| Overdoses | 160 | 3.24% |
| Transfers/Interfacility | 144 | 2.92% |
| Psychiatric | 140 | 2.84% |

Community Paramedicine provides a supportive healthcare service based on the needs of the community to help reduce unnecessary emergency department visits and avoid rehospitalizations. It is an evolving model of mobile integrated healthcare to help fill the gaps in the local healthcare delivery system. The focus of Community Paramedicine is providing and connecting patients to primary care services and completing post-hospital follow-up care. Northern Light, MGMC and Togus are VA currently utilizing our community paramedic services.

WFD Community Paramedic Data

| City | Count | Percentage |
|------------|-------|------------|
| Waterville | 4,784 | 97% |
| Winslow | 94 | 1.91% |
| Fairfield | 22 | 0.45% |
| Augusta | 14 | 0.28% |
| Oakland | 7 | 0.14% |



New Ambulance

We recently received the City's first (new) ambulance from Autotronics of Bangor. This ambulance was completely paid for with funds generated through EMS services and set aside in the Fire Rescue Reserve Account. The truck took two years to complete. Crews spent many hours preparing the truck for service.

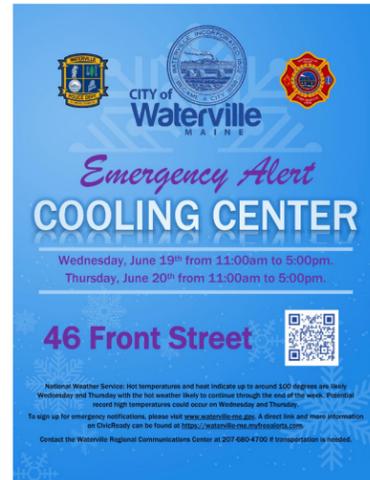
While providing a high-quality service remains the goal of the fire department, WFD generates revenue through medical billing. In FY24 we captured **\$1,682,000** through medical billing. In turn we were able to provide EMS services at an efficient cost.



EMERGENCY MANAGEMENT

FY24 brought about the need for a cooling and warming center for folks during extreme weather events. Through joint efforts of both Waterville Fire, Waterville Police, and community volunteers we were able to staff a warming center and cooling center a few times throughout the year.

December 2023 brought about significant storms and resulted in power outages for many days. We would like to thank our community volunteers and our School Department for opening your doors when you were needed the most. We were able to provide a safe place for over **20** individuals. Some were required to plug in oxygen machines and prevent folks from being hospitalized.



GRANTS

The City of Waterville and the Towns of Albion and China received a grant to replace **65** sets of turnout gear in the amount of **\$297,375**. This was a major need in FY24.



Do you have an interest in serving your community?

Waterville Fire Department conducts a hiring process annually in late summer. Residents who are 18 years of age, have no criminal history, have a valid driver's license, and have a sound moral compass are encouraged to apply. An application can be found online or at Central Fire.

CLOSING

I want to close by thanking the community for the support you have provided me in recent years. I was honored to receive the 2023 Maine Fire Chief of the Year Award. I was joined by family, friends, colleagues, and City administration for the award presentation during the annual Maine Fire Chief's Conference. It was truly an experience I will never forget. The award is a direct reflection of my leadership team's efforts to create one of the best departments in the State. Specifically, Executive Assistant Debra Lieberman, Deputy Chief Jason Frost, EMS Deputy Everett Flannery, Battalion Chief John Gromek, Battalion Chief Eion Pelletier, Battalion Chief Mark Hamilton, Battalion Chief Ryan Cote, Battalion Chief Drew Corey, and others contribute to the department's success. Looking into the future, your fire department remains in good hands as they continue to serve our community.

Additionally, I would like to thank the officers and members of the Waterville Fire Department for their commitment and dedication to our great City. Each year they devote hundreds of hours to ensure the safe and efficient operations of the department and this year was again truly exceptional. I also thank the spouses, children, parents, and other family members for allowing each of our members to serve. Our families provide us with support and understanding and ultimately provide a strong foundation for our department members to return home to. Without their continued support, I have no doubt the department would suffer tremendously.

Our call force deserves recognition for being there when we need them the most. Adding emergency services response on top of a full-time job, while having enough time to raise a family is certainly a handful. I thank each and every one of you. I also want to thank our surrounding mutual aid departments who stand beside us every day and help keep our City safe. We simply can't do it without them. Specifically, Chief Clark of Albion, Chief Murphy of Winslow, Chief Leary of Fairfield, Chief Coughlin of Oakland, and many others are always there to lend a helping hand.

We truly have some of the best employees, residents, visitors and mutual aid partners a community could have. We are especially grateful to have the support of other City departments, residents, business owners and the City Council. It is my privilege to serve as the Fire Chief for the City of Waterville. If you have questions, comments, or concerns, please don't hesitate to contact me. Feel free to visit our department Facebook page, facebook.com/watervillefire, for the latest department news and information.

Respectfully Submitted,

Shawn J. Esler, Fire Chief

Chief Esler was awarded the Fire Chief of the Year Award! Congratulations on this outstanding achievement. Your dedication and leadership are truly inspiring.



Health & Welfare

Staff



Denise Murray,
Health & Welfare
Director



Stephanie Weir,
Welfare Caseworker II

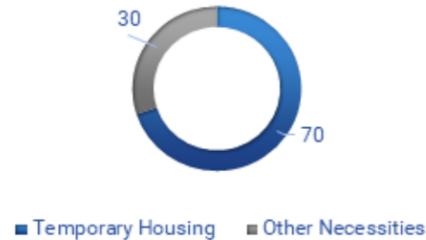
Cami Dubois,
Welfare Casework I

GENERAL ASSISTANCE

The department has a staff of three which includes the Director, a full-time Caseworker, and a part-time Caseworker. In April 2024, the Director received certification from the Maine Welfare Director's Association as a Welfare Director/General Assistance Administrator, and the full-time Caseworker, Stephanie Weir, received certification in the Fundamentals of General Assistance Administration. With the departure of the part-time Caseworker in March 2024, Cami Dubois was hired to fill the position. Cami will be working on attaining certification in the coming months.

The primary responsibility of the Health and Welfare Department is to administer the General Assistance Program. The program was designed for the immediate aid of persons who are unable to provide the necessities essential to maintain themselves or their families. Every Town in the State of Maine has a General Assistance Program for their residents. Therefore, anyone needing assistance should apply in the Town where they reside. The General Assistance Program is governed by the State of Maine Statutes and the City of Waterville Ordinance.

Expenditures



The total General Assistance expenditures for the fiscal year 2023-2024 were **\$111,198.00**, with approximately 70% of the costs spent for temporary housing to shelter unhoused residents of Waterville. The remaining 30% was spent to assist individuals and families with other necessities such as rent, food, electric, heating oil, burials/cremations, and household/personal items.

Applications are completed in person and by appointment. Waterville residents who wish to apply should contact the office at (207)680-4226.

WELLNESS PROGRAM

The Health & Welfare Director oversees and coordinates all activities for employee wellness. Information is sent out to all employees on various topics to promote healthy living. For FY 2023-2024, the following topics were presented to employees, along with various activities to bring awareness of what we can do to have and maintain good health:

| | | |
|------------------|-------------|-------------------------------------|
| Flu Shot Clinic | Heart Month | Nutrition Month |
| Stress Awareness | Skin Cancer | Employee Wellness Picnic/Sun Safety |

Along with the Director, four other city employees from various departments make up the Wellness Committee. They are Allison Brochu, Kathleen Kenney-Haley, John Lombardi, and Debbie Lieberman. In addition, we welcomed our newest member Crystal Gosselin, who replaced Debbie Lieberman. I appreciate and thank them for all their help throughout the year.



CHARITIES

This department is also responsible for taking applications, gathering documentation, and processing decisions for the Haines Charity and the Champlin Teacher Trust funds. The Haines Charity Trust Fund is a program to assist residents of Waterville who are in need of financial assistance. The Champlin Teacher Trust Fund is for an individual who has been a teacher in the Waterville school system and is in need of comfort, assistance and support. Verification of time worked in the school system is required. Total expenditures in 2023-2024: Haines Charity **\$1,400.00**, Champlin Teacher Trust **\$8,838.29**.

Applications are taken by appointment. To make an appointment, residents may call (207)680-4226. Completed applications are submitted to the Charity Committee for a decision. The Committee meetings are held on the second Monday of the month, and applications must be submitted and complete by the last Friday of the month prior to the Committee meeting.

Thank you to the Committee members, Peggy Soucy, Patricia Loisel, Pamela Merrill, and Christine Johnson for volunteering their time to serve the citizens of Waterville.

CLOSING

Once again, a big thank you to my staff for all they do day in and day out to assist those most in need; to the City Manager and other City Departments who guide and support this department throughout the year. Lastly, my sincere appreciation and gratitude to all local, Federal, and State agencies that collaborate or partner with this department to assist those most vulnerable in the City of Waterville.

Respectfully submitted,

Denise Murray/Health & Welfare Director

Human Resources

Staff



Bobbie-Jo Green,
Human Resource
Director

April Ames,
Executive Assistant

OVERVIEW

During this fiscal year, the number of staff in Human Resources increased to two full-time employees, with the addition of an Executive Assistant. I would like to welcome April Ames into the department. April previously worked as the Executive Assistant for the Public Works/ Parks & Rec. departments. Congratulations on the promotion!

Some of the responsibilities of the department include handling employee recruitment, compensation and benefits administration, labor relations and collective bargaining, employee relations, and workplace safety.

The Human Resource Office focused on the following items during the 2023-2024 fiscal year:

RECRUITMENT AND EMPLOYMENT

During the 2023-2024 fiscal year, the City's full-time workforce grew from 135 to **145** full time employees, including the addition of an Administrative Assistant, Executive Assistant, Community Development Specialist and Information Technologist positions. The City also filled positions that had not been filled, such as Training Coordinator in the Fire Department, and several Patrol Officer positions. The City also employees approximately **140** part-time and seasonal employees throughout the year.

LABOR NEGOTIATIONS

During the 2023-24 fiscal year, the Public Safety Dispatchers formed a new union. The City and Union were able to successfully negotiate a three-year contract with the Dispatchers. The City also successfully negotiated three-year contracts with the Patrol Union and Commanding Officers Union. The City's three other contracts will be negotiated in the 2024-25 fiscal year.

SAFETY AWARENESS

The City is dedicated to providing employees with a safe working environment. Our Safety Committee reviews issues that are presented and looks for ways to improve employee safety. Below is a chart of the City's workplace injuries by type.

| Fiscal Year | FYI Claims (no medical or lost time) | Medical Only | Lost Time | Total Claims |
|-------------|--------------------------------------|--------------|-----------|--------------|
| 2019 - 2020 | 16 | 11 | 9 | 36 |
| 2020 - 2021 | 18 | 17 | 11 | 46 |
| 2021 - 2022 | 10 | 9 | 6 | 25 |
| 2022 - 2023 | 16 | 9 | 14 | 39 |
| 2023 - 2024 | 15 | 10 | 4 | 29 |

Because of our claims history, the City's mod rating for workers compensation insurance decreased in 2024 to **0.84**, which equates to the City being 16% lower than the industry average.

| Year | Mod Rate |
|------|----------|
| 2019 | 1.14 |
| 2020 | 1.04 |
| 2021 | 1.06 |
| 2022 | 0.97 |
| 2023 | 0.90 |
| 2024 | 0.84 |

CLOSING

I would like to end this report by saying thank you to all the City employees. No matter what challenges you face, you stand together and provide excellent service to the citizens on a daily basis. It does not go unnoticed! No matter the situation, our team has always been able to come together, work out a solution, and execute it with the highest level of professionalism. Thank you for your continued dedication to the City of Waterville!

Respectfully submitted,

Bobbie-Jo Green
Human Resource Officer



"Dock Side" on Messalonskee Stream, Waterville
Photo Credit: Mark Gosline

New Hires

| Name | Department | Position | Date |
|---------------------|------------------------|---------------------------------------|------------|
| Osbaldo Castellanos | Public Works | Fleet Maintenance Technician | 7/3/2023 |
| Frank Pellerin | Police | Patrol Officer | 7/10/2023 |
| Courtney Munger | Fire | Fire Medic | 7/17/2023 |
| Bryan Kaenrath | Administration | City Manager | 7/31/2023 |
| Kayla Coffin | Public Works | Executive Assistant | 8/2/2023 |
| Jenna Davies | Police | Public Safety Dispatcher | 8/7/2023 |
| James Leathers | Police | Patrol Officer | 8/7/2023 |
| Crystal Gosselin | Code Enforcement | Administrative Assistant | 8/21/2023 |
| Teresa Crawford | Fire | Training Coordinator | 9/5/2023 |
| Emma Solorzano | Police | Records Clerk | 9/11/2023 |
| Craig Dyer | Police | Patrol Officer | 9/25/2023 |
| Nathan Bernier | Police | Patrol Officer | 10/12/2023 |
| Max Begin | Public Works | Laborer | 11/13/2023 |
| Brandy Stanley | Police | Public Safety Dispatcher | 11/20/2023 |
| Michael Hall | Planning | Community Development Specialist | 12/1/2023 |
| Philip Squires | Information Technology | IT Technologist 2 | 12/15/2023 |
| Scott Bolduc | Fire | Firefighter | 12/18/2023 |
| Jayden Martin | Public Works | Laborer | 12/19/2023 |
| Yvonne Gordon | Finance | Payroll & Accounts Payable Specialist | 1/8/2024 |
| Jeannette Kennedy | Police | Public Safety Dispatcher | 1/8/2024 |
| William Scheiderer | Police | Patrol Officer | 3/19/2024 |
| Kyle Shaw | Police | Patrol Officer | 4/1/2024 |
| Yuliya Paquette | Fire | Firefighter | 4/10/2024 |
| Cameron MacCrae | Fire | Firefighter | 4/22/2024 |
| Adam Lawrence | Fire | Firefighter | 4/29/2024 |
| Haley Fleming | Police | Patrol Sergeant | 5/2/2024 |
| Cialy Charbonneau | Police | Patrol Officer | 5/13/2024 |
| Emily Cyr | Customer Service | Customer Service Representative | 6/4/2024 |

Promotions

| Name | Department | Position | Date |
|----------------|-----------------|-------------------------|------------|
| April Ames | Human Resources | Executive Assistant | 07/01/2024 |
| Sarah Batteese | Police | WRCC Operations Manager | 07/01/2024 |
| Kyle McDonald | Police | Detective Sergeant | 07/03/2024 |
| Riley Dowe | Police | Detective | 07/17/2024 |

Retirements

| Name | Department | Position | Date |
|-----------------|------------|----------------|------------|
| Scott Holst | Fire | Fire Captain | 07/07/2023 |
| Steven Brame | Police | Patrol Officer | 07/28/2023 |
| Robert LaPlante | Police | Custodian | 02/29/2024 |
| Paul Castonguay | Assessing | Assessor | 06/27/2024 |

Information Technology

Staff



Joel Wayne,
IT Supervisor



Gareth Daily,
IT Technician



Phil Squires,
IT Technician

OVERVIEW

The City of Waterville's Technology Department is staffed by 3 ½ members, providing service and support to approximately **400** users and **2,000** devices throughout the city as well as several neighboring towns and non-profit entities including the Town of Winslow, Town of Clinton, Town of Fairfield, Oakland Police and Fire, and the Kennebec Valley Council of Governments (KVCOG). This arrangement provides services for all municipal departments including several emergency services entities, an airport, and several libraries.

The City of Waterville, Town of Winslow, and Town of Oakland are connected through a municipally-operated fiber optic network which allows for the sharing of technology resources and staff.

The department is responsible for all planning and designing, purchasing, installation, implementation, and maintenance of all hardware and software which includes desktop and laptop computers, wireless infrastructure, audio/visual equipment in conference rooms, telephone systems, and security systems.

For the period of July 1, 2023, through June 30, 2024, the department closed out nearly **1,800** "IT Tickets," a decrease of nearly 100 over the previous year.

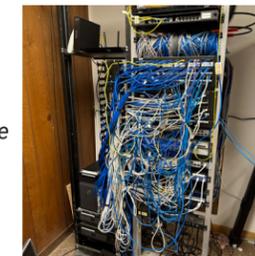
During this time, the department was able to add an additional staff member to provide additional support to end users, decreasing response times for support requests.

Notable projects include:

- * The relocation of the Human Resources department from the Public Works facility back to City Hall (new wiring and infrastructure to accommodate staff)
- * Cleanup of several server closets throughout the service area, allowing for easier access to equipment, and easier troubleshooting
- * New website and Mass Notification platform to facilitate more efficient and effective communication from City departments
- * The Waterville Regional Communications Center completed the process of becoming a PSAP (911 Public Safety Answering Point)
- * Installation of Security Cameras at the Fire Department
- * Brought City fiber-optic network to the City Hall Annex at 46 Front Street to facilitate Council and Planning Board meetings, meeting spaces, heating/cooling center
- * Significant Repairs to City fiber-optic infrastructure damaged as a result of the December 18, 2023 storm.



December 2023
storm damage



Town of Winslow
server closet- Before



Town of Winslow
server closet- After

Parks & Recreation



Staff



Matt Skehan,
Director of Public
Works & Parks
and Recreation

OVERVIEW

The Park and Recreation Department's operating budget for FY 2023-24 was **\$743,481** (unaudited). Total projected revenues for the Department, **\$190,300** (unaudited). The Department's maintenance staff includes 3 full-time employees and 10 seasonal employees. The operating budget includes funding for the care and maintenance of all city owned parks, fields, playgrounds, courts, gardens, school grounds, trails, boat launches, and associated infrastructure. The Department maintains over **800** acres of public space. The Department also provides funding and/or staffing for the Alford Municipal Pool, Quarry Road Recreation Area, RiverWalk at Head of Falls, Pine Grove Cemetery, and a variety of recreational programs and activities for children and adults. The Parks Department continuously seeks ways to improve efficiency. We pride ourselves on being responsive to the community's needs and strive to help make Waterville a great place to live, work, and play.

Below are highlights from FY 24 (July 1, 2023 – June 30, 2024)

RECREATION IMPROVEMENTS

In April 2021, the City passed a General Obligation Bond. Many of its components include improvements to our parks, playgrounds, and fields. Projects completed in the summer of 2022 include:

- **North Street Recreation Area:** new playground, resurfaced and painted tennis and basketball courts
- **Green Street Park:** new playground, and skate pad
- **Grove Street:** resurfaced basketball court and new playground
- **Chaplin Street:** resurfaced basketball court, new playground, and park fencing
- **Western Avenue:** new playground, and park fencing
- **Moor Street:** new playground feature, and park fencing
- **Hillside Avenue:** new playground, and park fencing
- **Reed field:** refurbished snack shack/storage building with added sewer and water service



HAROLD ALFOND MUNICIPAL POOL

In the summer of 2023, the City began its 2nd season partnering with the Alford Youth and Community Center at the outdoor pool. If you recall, it was a very wet summer unfortunately.

- Season extended through Labor Day to accommodate the requests and wishes of the community.
- AYCC facilities team renovated counters and entryway to improve customer satisfaction.
- Cameras were added to the front desk area. Plans to expand in 2023.
- Automated pool vacuum was purchased from operating budget to reduce staffing expenses on manual cleaning and maintain high level of pool cleanliness.
- New audio system installed to play music for patrons while visiting pool.
- Hosted outdoor swim meet attracting families from throughout the state.
- Over 7,000-day passes sold.



STORYWALKS

Reed Field Storywalk – Drummond Avenue

In April 2023, crews for the Parks Department installed a second StoryWalk trail at Reed Field, 58 Drummond Avenue. StoryWalk promotes reading, movement, relationships, outside time, and exploration. While supplies last, copies of current StoryWalk books are available for free pick-up at the Waterville Public Library located at 73 Elm St. An official Mid-Maine Chamber of Commerce ribbon cutting took place on Friday, May 5th. Special thanks to the Rotary Clubs of Waterville Noon, Waterville Sunrise, and the Waterville Public Library for making this project possible.



Born Learning Trail – Green Street Park

In June 2023, crews from the Parks Department installed a Born Learning Trail along the paved path around Green Street Park. The Born Learning Trail is a series of 10 interactive signs that offer fun, active learning activities for young children and their families. It helps parents, caregivers and communities create quality engagement opportunities when out on a stroll or visiting a local playground. Special thanks to the Friends of Green Street Park and the United Way of Maine for helping make this project possible.

USDA RURAL BUSINESS DEVELOPMENT GRANT PROGRAM

A grant through the USDA's Rural Business Development Grant program was awarded for a city-wide economic impact study. The study will be valuable for city planning purposes and will aid in helping to raise further grant funds for our recreational assets.

The request from the City will provide an economic impact study of up to **10** of its recreational assets, including but not limited to its largest park, Quarry Road Recreation Area (skiing, mountain biking, hiking, paddling, disc golf); the recently renovated Harold Alford Municipal Pool; municipal ballfields, including the Purnell Wrigley Field; municipal soccer fields; Pine Grove municipal golf course; and a proposed indoor hockey rink.

The study of the City's chief recreational assets will strengthen Waterville's local economic development, with anticipated benefits for the central Maine region. The study will also:

- * Fill a gap in better understanding economic impact of one sector on local small businesses and inform efforts to capitalize on Waterville's revenue-generating recreation assets.
- * Ensure that the City and area economic developers aren't working at cross-purposes with one another.
- * Contribute to the baseline of economic data (and forecasting) needed for grounded economic planning by City and regional economic developers as well as to plan for more targeted advertising and marketing efforts by both the City and small businesses.
- * Contribute to the rebranding of Waterville. Recreation builds on existing and planned assets in a manner that integrates other assets, such as the City's environment and small businesses in lodging, food service, sports equipment, engineering and construction.
- * Attract new visitors (tourists) to Waterville who otherwise wouldn't be visiting, not only visitors who may view Waterville as a "gateway" to points north, east and west, but those unfamiliar with Maine who could be persuaded to view the City as a destination for Nordic skiing, swimming, hiking, mountain biking, paddling, fishing, baseball/softball, soccer, and, in the future, ice skating;
- * Help to better integrate Waterville's investment in its waterfront, both on the Kennebec River and Messalonskee Stream, to spur further growth.
- * Pave the way for job growth in dozens of local businesses that either serve, own, or manage Waterville's recreation assets.
- * Results of this study will be incorporated into City economic planning efforts, including those conducted by Central Maine Growth Council (CMGC) on behalf of the City and by the City staff.



QUARRY ROAD TRAILS

Quarry Road Trails is a year-round outdoor recreation destination for people of all ages, abilities and walks of life from Waterville, across Maine, and beyond. The 225-acre recreation area offers opportunities for walking, running, biking, paddling, disc golf, and winter activities including Nordic skiing, snowshoeing, and rope tow-served downhill skiing. Quarry Road Trails continues to grow and evolve with the help from the Friends of Quarry Road (501(c)(3) nonprofit). Since 2008, the Friends have been actively involved in fundraising, development, and promotion of the area as a premier 4-season recreation area. This past year, Quarry Road Trails also partnered up with numerous community organizations for events and programs, including Alford Youth and Community Center, Appalachian Mountain Club, Central Maine New England Mountain Bike Association, Children's Discovery Museum, Colby College, New England Nordic Ski Association, Thomas College, Unified Champions Club / Special Olympics Maine, and WinterKids.

Summer 2023

Trail Improvements – New signs for the trails were created and installed as part of a Recreational Trails Program grant. The “Wally’s Way” trail was regraded and had new culverts installed as part of a Maine Outdoor Heritage Fund grant. Volunteers and paid crew from Central Maine New England Mountain Bike Association (CeMeNEMBA) completed construction of a new mountain bike trail along the Messalonskee Stream now named “Flowalonskee. Davis Conservation Foundation, CeMeNEMBA, and the Friends of Quarry Road funded this singletrack trail. The new trail is already quite popular with bikers and hikers because of its smooth surface, easy grade for new bikers, and tranquil views of the stream.



Winter 2023 / 2024

Downhill Skiing - The historic downhill ski hill at Quarry Road Trails continued its revitalization this year, as the new rope tow ski lift operated for its third season. The ski hill was open for 38 days of downhill skiing and snowboarding. New for this season, lights for night skiing allowed the hill to operate after school on Tuesday and Friday evenings. This upgrade was quite popular with skiers and riders of all ages. In the spring, a portion of the historic ski hill was restored, which will increase the skiable area of the slope for next winter.

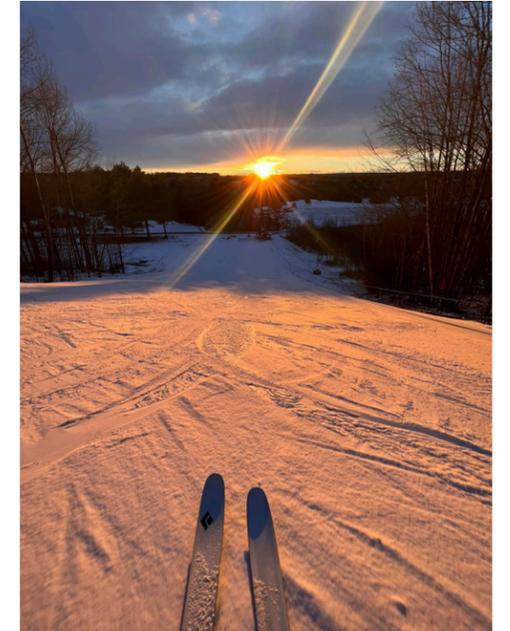


Nordic Skiing - Quarry Road Trails was open **106** days for Nordic skiing this winter. Parks and Rec Staff, Friends of Quarry Road, and dedicated volunteers, worked together to staff the Welcome Center (yurt) for **95** days, providing a place for visitors to warm up, grab refreshments, get information, and rent Nordic ski and snowshoe equipment. The consistency and professionalism of the snowmaking operation and snow grooming brought skiers from all over New England to the area, and helped Quarry Road Trails reach a new season high for day tickets sold (**2,207**, Nordic & Alpine).

Quarry Road Ski Club - **145** K-12 students were involved in ski club programs this winter. This included **65** skiers in the Youth Nordic Ski Club, **24** in Middle School Nordic, **11** in High School Nordic, and **45** in the Learn to Downhill Ski program. **48** adults took part in our weekly adult ski programs, including an adult learn-to-ski class, a womens ski group, and an intermediate ski group. Friends of Quarry Road, the Onion Foundation, and the Quimby Family Foundation helped support the Ski Club programs by providing new youth ski equipment and scholarships for youth Nordic programs.

Snowmaking - Skiing at Quarry Road Trails wouldn't be possible without the dedicated efforts of snowmaking volunteers, Friends of Quarry Road, and Parks and Rec staff who worked many frigid nights to bring the magic of winter to the trails. In total, the snowmaking crew tallied **695** hours of snowmaking operations. Friends of Quarry Road worked with Efficiency Maine to help upgrade components of the snowmaking guns to more energy efficient units this season. This incredible volunteer snowmaking effort, combined with the experienced Parks and Rec trail grooming has made Quarry Road Trails into one of the premier destinations for Nordic skiing in New England.

Winter Events - Quarry Road Trails hosted several large winter events including the Roy Varney Memorial Eastern Cup, the Colby Carnival NCAA ski races, Community Ski Days (2), WinterKids Family Day, and several other regional ski races. Event hosting continues to be a strong point for the ski club and the trails. Quarry Road Trails was named the host site for the 2025 New England Youth Ski Festival, an event that is expected to draw ~1000 participants and visitors to the Trails for the first weekend of March.



Trail Improvements - Following severe winter storms, it was a busy late spring/early summer for trail projects at Quarry Road. Volunteers and city staff worked together to clear downed trees on the singletrack trails. Volunteers and paid crew from Central Maine New England Mountain Bike Association (CeMeNEMBA) completed construction of a new mountain bike trail named "S&S" that connects two existing bike trails and helps the continuity of the bike trail network.

Kids in the Woods Camp - This popular day camp, now in its fourth season, is a partnership with the Children's Discovery Museum and Quarry Road Trails. Campers spend their time exploring Quarry Road Trails; catching frogs and turtles along the edge of the stream, mountain biking, building forts, conducting science experiments, and working on art projects. The camp is best suited for children 6 - 9 years old.

Summer Running Series - The Quarry Road Summer Running Series is a fun, family-friendly series of weekly trail running races for all ages. 2024 is the 12th season of the popular community series. The goal of the Series is to provide a summer of great experiences, camaraderie, and competition for runners in the greater Waterville area. Each Tuesday evening participants compete on courses of varying lengths from 3 km to 8 km, utilizing the full extent of the Quarry Road trail system. There is also a weekly Kids Fun Run. Runners can join for a single race or participate all summer long to compete for the overall series title.

Respectfully submitted,

Matt Skehan – Director of Public Works and Parks and Recreation



Pine Grove Cemetery

Staff

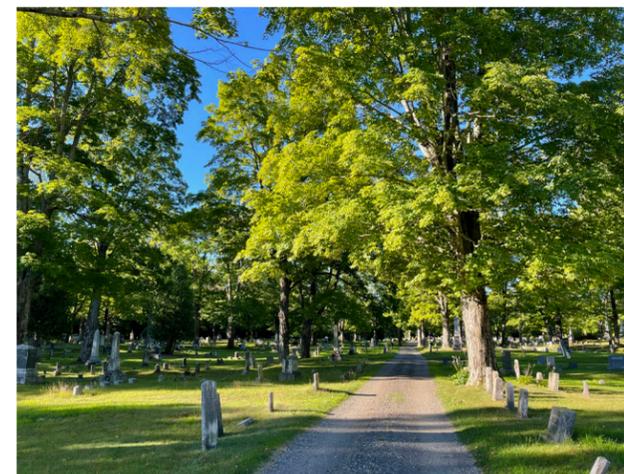
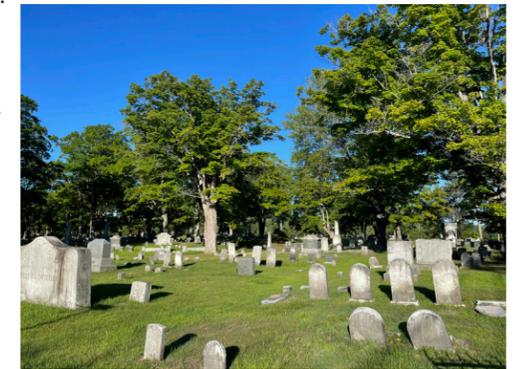


Roland & Joan Hallee,
Cemetery
Superintendents

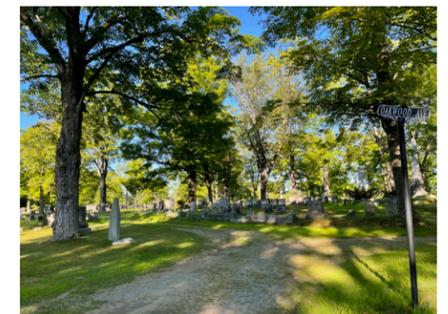


The Pine Grove Cemetery is a 32-acre parcel located on Grove Street, in Waterville, and directly abuts the St. Francis Catholic Cemetery. Pine Grove Cemetery is unique due to the rare configuration of roads within the facility. This site includes three mausoleums, one tomb and approximately 13,000 lots containing an estimated 80,000 graves. The first plot of land was purchased in 1847, and the cemetery was dedicated in 1851. Since then, by way of donations and purchases, the cemetery has reached its present size.

The Pine Grove Cemetery Chapel was built in 1907 and was designed by architect William Butterfield. On July 19, 2012, the chapel building was designated as being eligible to be listed on the National Historic Registry. The chapel's interior has been cleared of walls and plumbing that had been added over the years to accommodate offices and bathrooms. Several pews were donated to the city from the former St. Francis de Sales Catholic Church and are currently in storage. The hope is that someday they can be used to restore the interior of this historic chapel to its originally intended use. In early 2020, a committee met to formulate plans on how to possibly move forward on the chapel's restoration.



The City of Waterville's Parks and Recreation Department continues to handle the maintenance duties of the cemetery, which includes mowing, leaf removal, maintaining water lines, and grounds maintenance. Mike Folsom, of the city's Public Works Department, continues to serve as sexton, opening and closing graves as necessary.



Police



Staff



William Bonney,
Police Chief



Jason Longley,
Major



Joshua Woods,
Major

OVERVIEW

The Waterville Police Department and the Waterville Regional Communications Center (WRCC) continue to evolve and grow to provide the best public safety services possible to the City of Waterville. The fiscal year 2025 police department budget calls for a total of 55 employees and one AmeriCorp VISTA volunteer. The police department will be staffed with one chief of police, two majors, five sergeants, four detectives, twenty-one patrol officers (one assigned to MDEA), one animal control officer, one parking enforcement officer, and one community outreach coordinator. The Waterville Regional Communications Center will be staffed with one Operations Manager, ten full-time dispatchers, and five per diem dispatchers. Support staff include one executive assistant to the chief of police, one records clerk, and one facility maintenance worker.

POLICE LOG

During the 2024 fiscal year the police department made **1,501** arrests. These arrests included **82** arrests for Operating Under the Influence, and **104** arrests for crimes against persons. The police department responded to over **500** mental health calls and **735** accidents.

The WRCC, which dispatches police, fire and emergency medical (EMS) calls for Clinton, Oakland, Waterville and Winslow, as well as fire and EMS calls for Albion, Belgrade, China, Rome, and Sidney, dispatched **51,809** calls for service and was consistently the 13th busiest public safety answering point (PSAP) in the state (out of 26). During fiscal year 2024, dispatchers from the WRCC helped save **16** people by providing lifesaving directions over the phone for CPR and helped one childbirth using Emergency Medical Dispatch Protocols.

COMMUNITY POLICING PROGRAMS

The Waterville Police Department assigned Officer Robert Bouley to the position of Community Resource Officer, allowing him to team with the Community Outreach Coordinator to provide outreach to community members who are most in need. In addition, this allowed Officer Bouley to directly address quality of life issues in the community on a full-time basis. Officer Bouley also worked closely with Waterville Police Department Command Staff, Alford Youth and Community Center officials, and officials from the State of Maine Department of Corrections to help bring a Restorative Justice Program to the City of Waterville. The program that will serve Norther Kennebec and Southern Somerset Counties is designed to help keep young offenders out of the criminal justice system and redirect their energies to positive, productive endeavors.



Officer Robert Bouley,
Community Resource Officer

Retire Chief Noel March, who is the current Director of the Maine Community Policing Institute at UMA presenting Sgt. McDonald with his Certificate in Community Policing from UMA.



During fiscal year 2024, the police department continued to expand upon our community policing programs. Operation H.O.P.E served **64** people during the fiscal year and has now served over **500** total people since the program's inception. The police department, in partnership with the Alford Youth and Community Center, participated in two baseball clinics, one of which was run by the police department with police department coaches on hand to teach baseball to the youth participants. In addition, four officers attended the Community Policing class at the University of Maine – Augusta and were able to receive certificates in Community Policing. The goal is for all the patrol sergeants and patrol officers to attend and receive a certificate in Community Policing. To date **6** officers and **1** sergeant have completed the course with four to six more scheduled for fiscal year 2025.



Concert to benefit Operation HOPE
(L-R: Chief Bonney, HOPE ANGEL Bev, Officer Bouley, HOPE ANGEL Barb, HOPE ANGEL Yvonne)

BODY WORN CAMERAS

Among the significant achievements of the police department during the 2024 fiscal year were the procurement of Body Worn cameras for all patrol officers and patrol sergeants and the procurement of five new patrol vehicles through a lease program with Enterprise. Body Worn cameras provide officers with protection from false complaints and the community with transparency regarding police operations.

FLEET VEHICLES

The police department never received **5** new cars in one year and as a result the police fleet was aging, and in disrepair. Fixing the fleet was a recommendation of the study issued by the International Association of Chiefs of Police (IACP) and this lease program was a cost-effective option to obtain new vehicles and institute a fleet management program as recommended.



Fully outfitted new Tahoe



Officers stopping at a lemonade stand (PD Officers L-R: Sgt. Flemming, Officer Scheiderer, Officer Allen, and Officer Bernier



Officer Medeiros' Police Academy Graduation (L-R: Chaplain Dyer, Dispatcher Cunningham, Dispatcher Bean, Officer Lockhart, Major Woods, Officer Medeiros, Major Longley, Chief Bonney, Officer Charbonneau)



Todd Stevens and Officer Bouley on a trip they took to Fenway Park with youth from the Alford Youth and Community Center.

Public Library



The Waterville Public Library is a crown jewel for the City of Waterville, a palace for the people, offering something for everyone from birth to earth, a Library with and without walls. Founded in 1896 by the people, for the people, the vision and dedication of many have held the beloved Waterville Public Library. For over 128 years, a welcoming, innovative, dynamic, safe, delightful, and useful public library for all.



"In an 1889 article titled "The Gospel of Wealth," [Andrew] Carnegie proclaimed that "establish[ing] a free library in any community that is willing to maintain and develop it" was the best way to spend money. Yet he did it in such a way that the public took ownership of their libraries; he paid for the physical building, but only if the community agreed to establish the library's collections and cover its operational costs from the start. For Carnegie, no city and no country could sustain progress without a great public library—not just as a font of knowledge for scholars, but as a creation for and of the people, free and open to all. For Carnegie it was no exaggeration to say that the public library "outranks any other one thing that a community can do to help its people." Carnegie's philanthropy brought to the doorstep of citizens and immigrants alike not only the means for self-education and enlightenment but also the opportunity to understand the history and purpose of our nation's democracy, to study English, to be taught new skills, to exercise the imagination, and to experience the pleasures of contemplation and solitude." – Vartan Gregorian, "Remembering Andrew Carnegie's Legacy", American Libraries, September 30, 2019.

In 1902, Philanthropist Andrew Carnegie made a \$20,000 gift to the City of Waterville to construct a new public library building. The gift was contingent on the facility being constructed in a suitable location and the City of Waterville making an annual appropriation for its operation. Built on Elm Street from a design by William R. Miller, the Library building was opened for use on May 13, 1905. A palace for the people.

"Congratulations on the new library, because it isn't just a library. It is a space ship that will take you to the farthest reaches of the Universe, a time machine that will take you to the far past and the far future, a teacher that knows more than any human being, a friend that will amuse you and console you – and most of all, a gateway, to a better and happier and more useful life." – Isaac Asimov

A 2017 National Medal winner, the Waterville Public Library is recognized at the highest level for significant and exceptional contributions to the Waterville community and for having demonstrated innovative and extraordinary approaches to public service. Empowering people and strengthening the community has always been at the heart of the Library's mission. Cultivating and fostering collaborations with community members and partners, the Library is an active catalyst for creativity, learning, discovery, and a thriving economy. Library stewards remain enthusiastically committed to providing Waterville with the healthiest, safest, and most excellent Library possible, of the best in the world.

"The message is clear: libraries matter. Their solid presence at the heart of our towns sends the proud signal that everyone—whatever they are, whatever their educational background, whatever their age or their needs—is welcome." – Kate Mosse

The Library offers something for everyone. Thousands of people turn to the Library annually for a myriad of reasons. Library staff always endeavor to do whatever possible to offer access to kindness, safe space, reading materials, trustworthy resources, delightful surprises, play, learning, positivity, connections, advancement, education, entertainment, employment pathways, productivity, and more. Everything from friendly faces, books, magazines, movies, educational resources, volunteer opportunities, and job search assistance to author events, new skills, tax forms, story hours, finding obituaries, art, solutions, writing workshops, special events, business development resources, local history, computer access, WIFI, entertainment, crafting opportunities, music, and so much more. *"We moved here six years ago, and this library is a boon to us and the city." ~ Patron*

In FY24, tens of thousands of physical and digital materials circulated, more than 17,300 inquiries were answered, and over 15,250 participants engaged in more than 340 in-person and virtual programs. Over 12,400 science/craft kits, hats, scarves, books, teas, plants, spices, seed packets, seedlings, tree saplings, tulip bulbs, vegetables, and other materials were distributed. The Central Maine Gleaners Group and Maine Snap Ed have made sharing vegetables, seedlings, and bulbs possible. Colby College Civic Engagement students and the Library collaborate to offer the Waterville Seed Library; over 6500 seed packets were distributed in 2024. Pole pruners provided by City Public Works circulate to assist people with removing brown tail moths. Johnny's Selected Seeds provided free spray and grow mushroom kits for children. The Library distributed over 250 pairs of glasses to support safe viewing of the historic solar eclipse on April 8, 2024. Print, copy, fax, computer, WIFI access are vital. *"You guys are the best printing service in town! Very affordable." - Patron*

Children's programs such as Rhymetime, Crafternoons, Family Story Time, Book Bites, and Curious Kids Hour consistently see high attendance. Summer reading programs (supported through Beanstack, a web and mobile app) support and build a culture of reading. The summer program theme 2023 was "All Together Now," and readers of all ages (children, teens, adults) logged over 125,120 minutes of reading time. Participants earn prizes along the way. Research demonstrates that regular reading improves brain connectivity, increases vocabulary and comprehension, empowers empathy for other people, aids in sleep readiness, reduces stress, lowers blood pressure and heart rate, fights depression symptoms, prevents cognitive decline associated with aging, contributes to a longer life, and more. *"Books permit us to voyage through time, to tap the wisdom of our ancestors. The library connects us with the insight and knowledge, painfully extracted from Nature, of the greatest minds that ever were, with the best teachers, drawn from the entire planet and from all our history, to instruct us without tiring, and to inspire us to make our own contribution to the collective knowledge of the human species. I think the health of our civilization, the depth of our awareness about the underpinnings of our culture and our concern for the future can all be tested by how well we support our libraries." - Carl Sagan*



Many library programs are made possible through community partnerships and collaboration. In March 2024, a collaboration with Colby College and Waterville Creates made it possible for Children's book author and illustrator Mo Willem's Pigeon character to visit the Library, and this famous special bird brought over 400 people through the Library in one hour! Over 150 copies of the latest Pigeon book "Pigeon Will Ride the Roller Coaster" were given away. Other examples of programming partnerships are: CareerCenter Job Search and Career Help and Let's Talk Conversation Class to Practice speaking English on Mondays; Recycled Shakespeare's Bard Birthday Bash; and SLICE programs for teens; one on mini fantasy terrariums and another on painting tabletop roleplaying miniatures

(SLICE: Students Learning Innovative and Creative Endeavors (a Waterville Creates collaboration)). A partnership with the Colby College Civic Engagement Program and the Colby Farnham's Writer's Center made a pilot writing tutor service possible. The Library offers an outreach program to provide withdrawn materials for use among the residents and students of eleven local organizations (nursing homes, Educare, Homeless Shelter, etc.). Withdrawn or donated magazines, books, and other materials find new purpose and service. The Library hosts class visits and tours from local schools and colleges. Examples: springtime visits by over 150 GJM Kindergarten and 170 Hall School students; students of a KVCC Leadership for Changemakers class; and students of a Colby College English class on Children's literature.



Creativity and playfulness abound at the Library. This spirit is carried through to the community in many ways, including many creative programs and costumed characters. The Children's Room staff mascot Zeus the Moose continues to welcome visitors to the StoryWalk® on North Street Community Connector Trail and the StoryWalk® at Reed Field (adjacent to the George Mitchell and Educare campus). Stories are changed at both trails about three times each year. Through the generosity of donors, hundreds of copies of StoryWalk® books are given away for free to children and their families. Waterville StoryWalk® is made possible through a community partnership of the Waterville Public Library, Waterville Parks & Recreation, Waterville Creates, Children's Discovery Museum, and the Colby College Civic Engagement and Community Partnerships Program along with financial support from the Waterville Area Women's Club, and other anonymous donors. The Reed Field StoryWalk® trail was made possible by grants from the Waterville Noon & Sunrise Rotary Clubs. StoryWalk® is a registered service mark owned by Anne Ferguson of Montpelier, VT.



The Library serves the community with outreach efforts, providing programs and spreading the word about Library offerings. The Library co-presents a summer Art in the Park series held downtown with Waterville Creates and the Colby College Museum of Art. Library staff and Colby student interns are present each week, reading picture books and providing free books for kids and families to keep. The Library partners with the Colby College Museum of Art for Community Day annually in the summer. Other examples of collaborative events and initiatives the Library has partnered on are the Fall Festival at Quarry Road, Joy to the Ville, Arts in Bloom, Scarf Kindness Project, George J Mitchell School 2nd annual Community Carnival, Waterville Police Department Community Collaborative, and more!

"Libraries store the energy that fuels the imagination. They open up windows to the world and inspire us to explore and achieve, and contribute to improving our quality of life. Libraries change lives for the better." —Sidney Sheldon

Library staff assist patrons via various daily communication methods: in-person, phone, email, social media, etc. Many programs and services are offered - in person and virtually. Staff manage patron accounts, check materials out, provide viewing and reading recommendations, and offer programs for people of all ages. Thousands of new items are made available to the community each year. Staff select, receive, and process new materials; shelve and maintain orderly collections; promote library offerings; maintain a safe environment; train and supervise library staff and volunteers; assist with technology access; maintain the building and grounds; process payroll and invoices; fundraise; engage in professional development activities; and more.

Due to van delivery contract disputes at the state level, the Maine State Library suspended interlibrary loan requests on June 4, 2024. Interlibrary loan service is expected to resume by September 2024.

Facility and ground maintenance is a top priority. In June of 2024, with swift and essential support from City Management and the City Council, failed HVAC rooftop units were replaced.

In November 2023, the Waterville City Council voted for permanent dedicated Library parking on Appleton Street. This bold commitment to advance safety and accessibility to the Library is transformative, a historic event. In the spring of 2024, the Waterville City Council voted to allocate funding to improve the safety and appearance of Appleton Street and parking as recommended by the 2023 Waterville Downtown Vision Plan.

The kindnesses, support, and generosity consistently shown to the Library by the City of Waterville municipal departments are too innumerable to list. The extraordinary, professional support from all city departments is essential for the Library to operate in a healthy, safe, and excellent manner in service to the people of Waterville.

"Librarians are the coolest people out there doing the hardest job out there on the frontlines. And every time I get to encounter or work with librarians, I'm always impressed by their sheer awesomeness." - Neil Gaiman

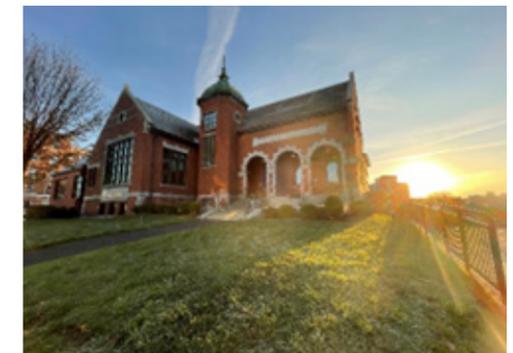


A great library requires a great team. Library staff members offer every community member the best library service they can daily. Several staff transitions have happened in 2024. After over 40 years of service to the Waterville Public Library, beloved long-time Acquisitions and Cataloging Librarian Cathy Perkins suddenly passed away. Cathy was a consummate librarian who contributed significantly to serving the patrons of the Waterville Public Library for decades. Cathy was an integral player in helping the Library migrate from a card catalog to an online catalog. Facilities Coordinator Trevor Moody and Library assistants Ray Pelkey and Joe Slater moved on to new opportunities in June 2024. Jessecca Craig was hired as Patron Services Librarian. Cora Merrick was hired as a part-time Library Assistant in March 2024. Sam Larrabee was hired as Facilities Coordinator, and Loren Drake was hired as a librarian in June 2024.

"To be a librarian is not to be neutral, or passive, or waiting for a question. It is to be a radical positive change agent within your community." - R. David Lankes

An amazing group of Library volunteers donate hundreds of hours each week. The Colby College Center for Arts & Humanities has continued to provide funding for Colby student summer interns. The Waterville community abounds with awesome organizations, businesses, and institutions with whom the Library collaborates in numerous ways to empower citizens and strengthen our community. The steadfast and generous financial support of community members, local businesses, organizations, and foundations has made all the difference for the Waterville Public Library and our efforts. Library Trustees are remarkable stewards of this critical community resource, benefiting generations of Waterville citizens for 128 years and counting.

The cumulative efforts of all Waterville Public Library team members enable the Library to continue to provide service worthy of a National Medal. The Library is a trustworthy, steady, resourceful anchor institution for the people by the people. The Library provides lifelines to community members every day. Your public library loves you, Waterville, Maine.



"The library is not only a diary of the human race, but marks an act of faith in the continuity of humanity."
- Vartan Gregorian, President, Carnegie Corporation of New York

Respectfully Submitted,

Tammy L. Rabideau, Library Director

Public Works



Staff



Matt Skehan,
Director of Public
Works & Parks
and Recreation

The Department of Public Works consists of six divisions:

- Administration & Technical Services
- Fleet & Equipment Maintenance
- Solid Waste & Recycling
- Street & Sidewalk Maintenance
- Facilities Maintenance
- Traffic Safety

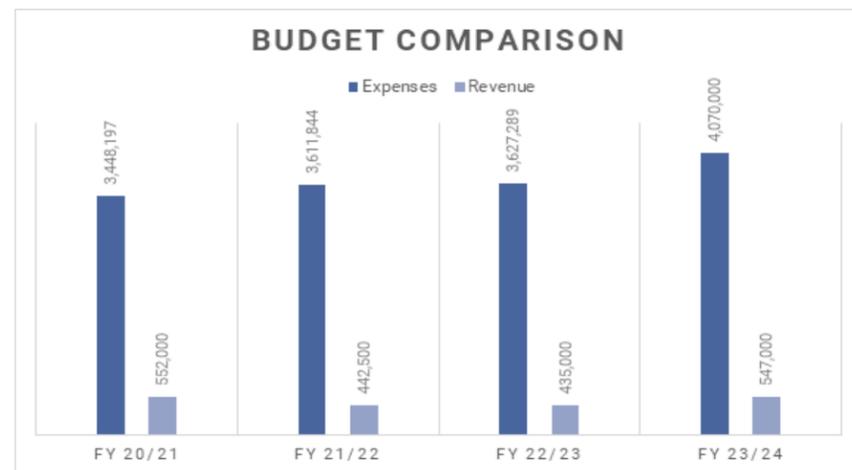
OVERVIEW

Primary responsibilities of the department include project management; maintenance of streets and sidewalks; winter snow & ice control; fleet vehicle and equipment maintenance; solid waste & recycling; traffic control, streetlights, street striping & signage, and vegetation control. The Public Works Department also assists other City departments along with Waterville Public Schools on a variety of projects throughout the year.

The Department is involved in many construction and repair activities throughout the year. Major infrastructure upgrades, such as road construction, ditching, culvert replacement and paving are coordinated with local utilities as well as the Maine Department of Transportation. A significant amount of work is undertaken annually in conjunction with these entities to improve our streets and underground utility services.



OPERATIONAL BUDGET



FLEET VEHICLE AND EQUIPMENT MAINTENANCE

The department owns and maintains approximately **60** primary vehicles and over **100** pieces of specialized equipment. These include heavy duty dump trucks which are used for hauling as well as for plowing and sanding; medium duty dump trucks that are used for plowing and sanding of dead end streets and parking lots, waste collection (refuse packer) trucks, a roll off container truck, heavy duty loaders, medium duty loader/backhoe, street sweepers, lift truck for maintaining traffic signals and overhead signs, pickup trucks, utility trucks, sidewalk tractors, skid steer loader, and large snow blowers. The Fleet Maintenance Division also maintains vehicles and equipment for the Police and Fire Departments, Parks & Recreation, and the Airport.

The Department maintains and operates a fuel island that has two 10,000-gallon underground fuel tanks for storing diesel and gasoline. All City and School Department vehicles and equipment are fueled at this facility.

SNOW REMOVAL OPERATIONS

There are **14** established snowplow routes to clear snow from **309** roads within City limits. This represents nearly 200 lane miles that must be plowed each storm. Crew members also clear snow from approximately 25 of the City's 45 miles of sidewalks; all municipal and school parking lots; Concourse Shopping Center; Head of Falls Plaza and the Quarry Road Recreation Area.

A key priority after plowing and sanding roads and parking lots is the removal of snow from the downtown area and the Concourse. Crews also clear snowbanks from intersections in heavily traveled areas to improve visibility and safety.

In a typical winter season, we average 30 storm events. With each event, there is a prescribed approach to the application methods used - - - sand, salt and liquid calcium. Our material spreaders are calibrated electronically using the "on-board" computerized system. Adjustments are then made according to prevailing conditions.

CITY WIDE BULKY WASTE PICK-UP

In the Spring of 2024, the City held its bulky waste pick-up program. Crews from Public Works, Parks and Recreation, and Fleet Maintenance began on the north end of the City and worked their way south. From beginning to end, the program took 8 days to complete. The program was very well received and appreciated by the public.

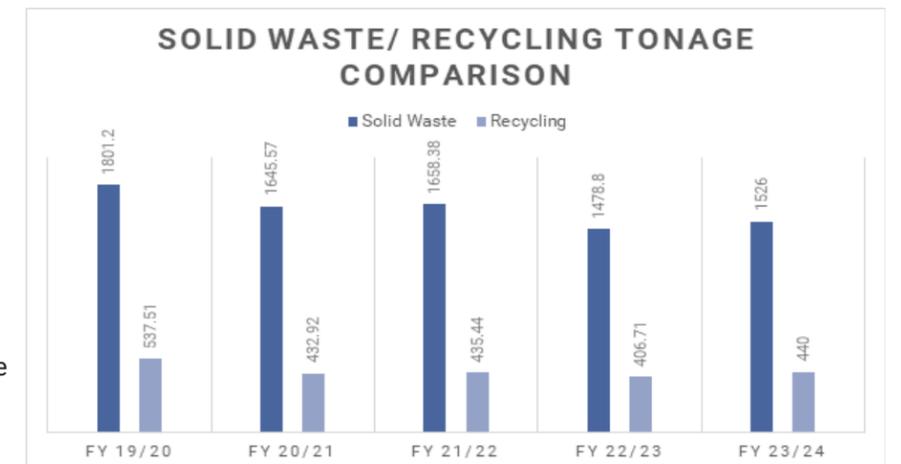
Total tons demolition = **291.57**

MUNICIPAL SOLID WASTE, RECYCLING, AND COMPOSTING

The City is currently under contract with Pine Tree Waste (Casella) for solid waste and recycling services through March 31, 2025.

Historically, the city averages **1,700** tons of solid waste and **430** tons of recycling.

Solid waste from Pine Tree is delivered to PERC (Penobscot Energy Recovery Company). The facility accepts approximately 175,000 tons of municipal solid waste for combustion to produce electricity for sale on the grid. Through the combustion process, PERC reduces the volume requiring landfill disposal.



The City's agreement with Wastezero (purple pay-as-you-throw bags) also expires March 31, 2025.

Below is a summary of the services Wastezero provides.

- WasteZero Bags are manufactured in the USA.
- WasteZero's program provides savings for the City as there is no need to dedicate resources to manage the Pay-As-You-Throw System.
- WasteZero charges one fee that covers all costs. Pricing under the agreement is stable.
- WasteZero can provide annual pricing information within a timeframe that allows the City time to prepare for budgeting purposes.
- WasteZero provides a Customer Care team to handle orders, listen to residents and address concerns. City residents are provided with a toll-free number.

TRAFFIC LIGHTS AND SIGNALS

As part of the Maine Department of Transportation BUILD grant, Dagle Electric has now substantially completed work for this project. There are a few minor items to be cleaned up and are expected to be wrapped up by the end of the current year. MaineDOT has taken responsibility of maintenance of items within the controller cabinets while leaving external issues such as dark LED's and pedestrian signals the responsibility of the municipality.



PUBLIC WAYS

Funding for major road improvements is typically provided for in either the capital budget or through bonding. Maintenance paving projects, typically shim & overlay improvements, are funded through an annual appropriation from the General Fund (City Budget). The City also partners with the Maine Department of Transportation on project upgrades for roads classified as State-Aid Highways located within the City's Urban Compact Zone.

MaineDOT

The MaineDOT paved a portion of Trafton Road from Middle Road extending east 1.44 miles to include a portion of this road in Waterville as well as performing a pavement overlay on Washington Street. Various bridge joint improvements were also made on I-95 Northbound through Waterville.

Completed Pavement Upgrade Projects

- 2019
- Boothby Street
 - Dalton Street
 - Park Place
 - School Street
 - Sheldon Place
 - Winter Street

- 2020
- Carroll Street
 - Industrial Park Road
 - Middle Street
 - North Street (West Street to Main Street)
 - Shores Road

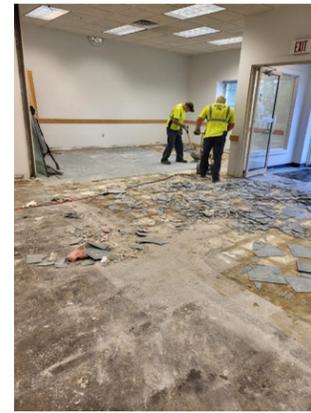
- 2021
- Marston Road
 - Eastern Avenue
 - Webb Road (West River Road to Mitchell Road)
 - Oakland Place

- 2022
- Autumn Court
 - Green Street
 - Healey Court
 - Oxford Street
 - Reddington Street
 - King Street
 - King Court
 - Libby Court
 - Carey Lane
 - Carey Court
 - Gold Street
 - Autumn Street
 - Sherwin Street
 - Veteran Court
 - Gray Street
 - Gray Avenue
 - Carey Lane
 - Ticonic Street and Grove Street Basketball Courts

- 2023
- Glen Avenue
 - Grouse Lane
 - Lloyd Road
 - Merrill Street
 - Morrison Avenue

OTHER PROJECTS

During the fall months of 2023, crews began renovating the City Hall Annex building at 46 Front Street for City Council chambers and public meeting space. Walls, flooring, ceiling tiles, IT upgrades, etc were all completed ahead of the first meeting October 17, 2023. We're very proud of the crew for their work on this project – the space came out looking great.



PROGRAMS

Household Hazardous Waste: This collection day generally occurs on the second or third Saturday in October. Several area communities participate in conjunction with the Kennebec Valley Council of Governments. This program allows residents to drop off liquid chemicals & solvents, pesticides & herbicides, batteries, waste oil, paint and other hazardous waste products that require special handling and disposal. Electronics and medications are also collected during this event.

Yard Waste Drop Off: The Public Works Department provides a Spring and Fall yard waste drop off for Waterville residents at the Public Works compound on Wentworth Court. Our Spring program typically runs from mid-April to mid-June. The Fall program runs mid-October to mid-November. The City also provides a curbside leaf pick up program each Fall.

Leaf Collection: Curbside leaf collection is for two weeks. Bagged leaves are picked up on the normal trash day (as much as possible). Leaves should be in bags that are left open so the guys can dump them in the truck. They generally leave the bags behind. We generally announce which two weeks we are picking up when we put out the fall yard waste notice.

Christmas Tree Pick Up – Generally a two-week period in January. We announce the dates as soon as we have them.

CLOSING

In closing, I'd like to thank ALL our dedicated staff for their hard work and outstanding service to the City of Waterville.

Respectfully submitted,

Matt Skehan – Director of Public Works & Parks and Recreation

Waterville Regional Airport



Staff



Randy Marshall,
Airport Manager

Dori Nadeau,
Administrative
Assistant

Tony Brown, Airfield
Specialist

Todd Burbank,
Airfield Specialist

Terry Hughes, Airfield
Specialist

David LaFountain,
Airfield Specialist

Scott Routhier,
Airfield Specialist

Ed Lively,
Maintenance
Technician

OVERVIEW

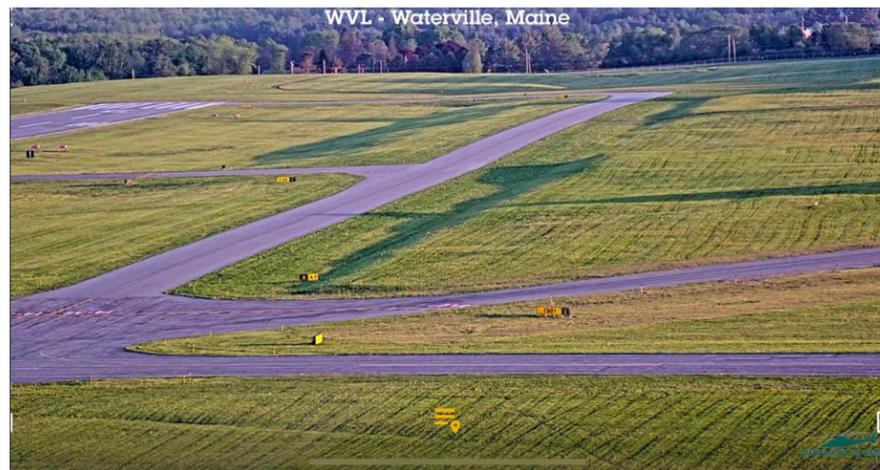
The Airport continues to grow and evolve along with the City. This year the Airport officially changed its name to the Waterville Regional Airport. The staff also took on renovating the entire lobby of the terminal building. The exterior of the building will also be getting a facelift later this upcoming summer.

AIRPORT GROWTH

The growth of the Airport is evidenced by the increased demand for hangar leases, prompting the expansion of multiple taxi lanes to make room for additional hangars. In the past year, three hangars have been constructed, and it is expected that construction will commence on six more in the near future.

MAINTENANCE

Maintaining the airport continues to be a very labor-intensive operation which includes snow removal, vegetation management, and airfield electrical repair. To give you an idea what those tasks include: Our snow removal operations for each snow event include approximately **1.3** million square feet. This would be the equivalent of plowing curb to curb all of KMD from I-95 to Silver Street, all of Silver Street, the entire Concourse, and Main Street all the way to public works. The summer keeps us equally busy mowing and controlling vegetation of all areas in and around the airport. We mow around **300** acres, that translates to the equivalence of over 200 football fields most of which must be mowed weekly. The Airport is surrounded by 6.5 miles of fence and has 11 gates, all of which must be cleared of vegetation and maintained. The extensive electrical system we maintain consists of nearly 300 pavement edge lights, 9 approach light towers, a precision approach path indicator system, a 100-foot-tall towered airport beacon, more than 2 dozen navigational lighted signs, 2 lighted wind cones, and numerous other supportive electrical components and other systems. As you can imagine these tasks keep us very busy.



FIXED BASED OPERATOR

In addition to the maintenance tasks at the Airport, we also are the airports Fixed Based Operator (FBO). That means that we take care of all arriving and departing aircraft, crew, and passengers. Some of the services we provide are aircraft fueling (which is how the airport generates most of its revenue), aircraft ground power, deicing, and lavatory servicing. Each day we work in partnership with local hotels, caterers, car rental companies and others to ensure the best experience possible for our city's guests.

CLOSING

Many thanks to my very dedicated staff who work tirelessly supporting the safe and efficient operation of the airport. Our airport would not be nearly as successful without their efforts.

Kind regards,

Randy Marshall
Waterville Airport Manager



2023 December storm



2023 December storm



Public Schools



WELCOME TO WATERVILLE PUBLIC SCHOOLS

Staff

Superintendent Office

- Superintendent of Schools
 - Peter Hallen
- Assistant Superintendent
 - Jen Allen

George J. Mitchell School

- Principal
 - Kim Taylor
- Assistant Principal
 - Erica Morrison

Albert S. Hall School

- Principal
 - Sarah St. Pierre

Junior High School

- Principal
 - Don Roux
- Assistant Principal
 - Lynn Brennan
- Athletic Director
 - Heidi Bernier

Senior High School

- Principal
 - Brian Laramie
- Assistant Principal
 - Keith Mahoney
- Athletic Director
 - Heidi Bernier

The Waterville Public School System serves over **2,000** students of all ages in and near Waterville, Maine. Recognized as one of the city's greatest assets, our schools engage every child in challenging, student-centered learning while providing a safe, welcoming environment for them to learn and grow.

Students are encouraged to explore interests and develop postsecondary plans through a rich, diverse curriculum and a variety of extra-curricular, performing arts, and athletic activities that prepare them for future education and employment opportunities. Waterville graduates are thriving at respected colleges and universities including Princeton, Dartmouth, Yale, Tufts, Bowdoin, and throughout the Maine University and Community College systems. In addition, they are valuable contributors to our local community as skilled workers, business owners, public servants, and in city leadership positions.

The faculty and staff of Waterville Public Schools are comprised of caring, well-trained professionals, many of whom hold advanced degrees and advanced industry credentials. The district encourages and supports lifelong learning by providing professional development opportunities and access to continued coursework for all staff.

The facilities of Waterville Public Schools include two preschools, two elementary schools, one junior high school, one high school, an alternative high school program, a regional technical center, and a regional adult education center. They include:

Drummond Avenue Campus

- **Educare Central Maine** is a comprehensive early learning and development center that provides access to high quality learning in child care and preschool programs for children from birth to age five. Educare's approach extends beyond the classrooms to help children and families thrive through professional development and technical assistance offerings.
- The **George J. Mitchell School** welcomes children from kindergarten through grade 3 to Waterville Public Schools by assisting with their social transitions and the development of foundational academic skills. Outside of the standard curriculum, GJMS provides introductions to Art, Music, Computer Technology, and Physical Education and offers special programming through Gifted & Talented, ESOL, Title 1, and Special Education services. The GJMS facility provides before and after school care for students in grades K-6.

Pleasant Street Campus

- **Albert S. Hall School** is a 4th and 5th grade intermediate school that prioritizes the academic and social growth experienced by students in this age group. While parent involvement continues to be important, the curriculum intends to foster more independence in students by encouraging their organizational, reasoning, and problem solving skills and providing opportunities to be involved in the school community through clubs and activities.

West River Road Campus

- **Waterville Junior High School** is a 6th through 8th grade school designed to encourage academic success and personal growth in preparation for high school. Students are challenged to meet high expectations in the classroom and in their personal interactions with peers and adults. Students can also delve deeper into areas of strength and explore interests through elective courses in World Languages, Art, Music, Computer Science, STEM, JMG and a variety of extracurricular activities, athletics, and clubs.

Brooklyn Avenue Campus

- **Waterville Senior High School** is a 9th through 12th grade school that helps students attain the knowledge, skills, and attitudes they need to achieve their postsecondary goals. Accredited by the New England Association of Colleges and Secondary Schools and the Maine Department of Education, WSHS offers 5 different levels of instruction in a variety of AP, dual enrollment, and elective courses. Students WSHS students are recognized locally and nationally for their success in the classroom, in Performing Arts and Athletics events, through the more than 28 co-curricular clubs and organizations that are sponsored by WSHS, and for their volunteerism in the community.
- **Mid-Maine Regional Adult Community Education** provides affordable, quality continuing education opportunities for residents of the Waterville area including RSU #18. MMRACE offers an array of academic and enrichment courses that assist area adults with earning a high school credential, preparing for college academics, gaining skills for a job opportunity, acclimating to Central Maine from another part of the world, or that are looking for a fun, informative way to pick up a new hobby or skill.
- **Mid-Maine Technical Center** is a regional Career and Technical Education center that offers 11th and 12 grade students multiple pathways into professional and postsecondary exploration. MMTC offers 13 technical programs that each provide access to college credit, internships, industry certifications, and pivotal skills that help prepare students for future study and employment.

The City of Waterville is located on the banks of the Kennebec River in Maine. Waterville is easily accessed by two exits off Interstate-95 as well as Route 201, a national, historic byway and part of the Kennebec-Chaudière Corridor. Waterville is home to two colleges, two hospitals, and offers access to affordable housing, employment opportunities, medical and mental health services, outdoor activities, and a vibrant arts, entertainment, and culinary scene. To learn more about Waterville, visit <https://www.waterville-me.gov/182/About-Waterville>.



George J. Mitchell School
Grades K-3



Albert S. Hall School
Grades 4-5



Junior High School
Grades 6-8



Senior High School
Grades 9-12

U.S. Senate Reports

SUSAN M. COLLINS.
MAINE

413 DIRKSEN SENATE OFFICE BUILDING
WASHINGTON, DC 20510-1904
(202) 224-2523

(202) 224-2693 (FAX)

United States Senate

WASHINGTON, DC 20510

COMMITTEES
APPROPRIATIONS

HEALTH, EDUCATION,
LABOR, AND PENSIONS

SELECT COMMITTEE
ON INTELLIGENCE
SPECIAL COMMITTEE
ON AGING



Dear Friends:

It is an honor to serve the people of Maine in the U.S. Senate, and I welcome this opportunity to share an update on issues important to Maine and America.

One of my priorities for 2023 has been to improve the appropriations process in Congress – the way it decides how to spend taxpayer money. I took over as the Vice Chair of the Senate Appropriations Committee last year. Along with Chair Patty Murray, we decided the best change we could make was not to do something new. Instead, it was to do something old – that is, go back to the regular and transparent committee process that we used to have.

Part of restoring this process included holding 50 public Committee hearings, which allowed for input from senators on both sides of the aisle. As a result, for the first time in five years, the Senate Appropriations Committee passed all twelve of its funding bills on time. This was done with strong bipartisan support. In fact, seven of them passed unanimously.

Now, we need to work with the House of Representatives to pass these twelve bills and turn them into laws.

These bills contain funding for a wide range of Maine priorities, including support for the workforce at Bath Iron Works and Portsmouth Naval Shipyard, our lobster industry, infrastructure improvements, affordable housing, biomedical research, veterans, and heating assistance programs like LIHEAP. These bills also contain nearly \$590 million in Congressionally Directed Spending for 231 projects throughout the State of Maine. These projects would help promote job creation, expand access to health care, and improve public safety, infrastructure, and important resources in communities across all 16 counties of our state. I will continue to work to get these bills signed into law in the new year.

On October 25, the horrific mass shooting in Lewiston claimed the lives of 18 Mainers and injured 13 others. In response, I led Maine's Congressional Delegation in requesting an independent investigation by the U.S. Army Inspector General into the events leading up to the shooting. On December 15, the Under Secretary of the Army wrote to inform me that such an investigation will take place, and the Army Inspector General has instructed her team to immediately begin preparing to conduct this investigation. While nothing can undo the events of October 25, I will continue to work to understand what happened and what could have been done differently, and to find answers for the victims, survivors, and their families.

No one works harder than the people of Maine, and this year I honored that work ethic when I cast my 8,855th consecutive roll call vote.

As we look ahead to 2024, I remain committed to addressing the concerns of Maine families and communities. If you need assistance or wish to share your thoughts, please do not hesitate to reach out to one of my six state offices.

Sincerely,

Susan M. Collins
United States Senator

U.S. Senate Reports

ANGUS S. KING, JR.
MAINE

133 HART SENATE OFFICE BUILDING
(202) 224-5344

Website <https://www.king.senate.gov>

United States Senate

WASHINGTON, DC 20510

COMMITTEES
ARMED SERVICES
CHAIRMAN, STRATEGIC FORCES
SUBCOMMITTEE
BUDGET
ENERGY AND
NATURAL RESOURCES
CHAIRMAN, NATIONAL PARKS
SUBCOMMITTEE
INTELLIGENCE

RULES AND ADMINISTRATION



Dear Friends,

Thank you for allowing me to add my congratulations and gratitude for the positive differences each town and city in Maine makes for its people and ultimately for Maine as a whole. When I travel around the state and visit the various regions in Maine, I see firsthand the differences you all make, the focus you put on excellence, and the helping hands you extend to neighbors. I have learned valuable lessons watching your collaborations with each other. They got the State motto right – Dirigo – because you all certainly do lead the way and exemplify the best of Maine.

First, it was a true honor to be appointed to the Senate Veterans Affairs Committee this year to help address the challenges facing Maine veterans. We owe our way of life to these brave men and women and share a collective responsibility as a grateful nation to give back to our veterans. That means delivering veterans the benefits they have earned, addressing the veterans' suicide crisis, improving transition-to-civilian-status programs, and ensuring every veteran can access essential services, like affordable housing and behavioral healthcare.

Next, one of the most significant infrastructure projects in Maine history is underway: affordable and universal broadband availability throughout the state. Supported through funding in the bipartisan infrastructure bill, we are now within striking distance of broadband service even in our most rural communities. Additionally, infrastructure improvements in our roads and bridges, water and septic upgrades for our towns and support for our workforce and employers are also in the pipeline. Serious steps are being taken to address the toll from substance abuse and to provide our older neighbors with resources to help them continue to stand strong throughout their golden years. It is my goal here to make sure everyone has access to stable employment opportunities and quality healthcare which is of critical importance to keep our families healthy and happy.

I am thankful for each town in Maine for their commitment to their communities, to their citizens, and to this country. I will do my part to listen to your concerns and work to find useful solutions to the issues you face. My offices throughout Maine remain available to you if you face hurdles with the federal government, whether it be veteran issues, social security problems, student loans, immigration, tax assistance and more. I hope you will reach out of my offices in Presque Isle, Bangor, Augusta, Portland, or Biddeford and allow me the chance to be part of your solutions. Together, I know we can continue to build a stronger, brighter future for our great state.

Maine is known for our grit and resiliency and we are making great strides – something others across the country have noticed. Thank you for being one of the reasons Maine is so special; it is not only a pleasure to serve you – it is a pleasure to know you. Mary and I wish you a happy and safe 2024.

Best Regards,

ANGUS S. KING, JR.
United States Senate

U.S. Representative Report

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CHELLIE PINGREE
CONGRESS OF THE UNITED STATES
1ST DISTRICT, MAINE

COMMITTEE ON APPROPRIATIONS
SUBCOMMITTEES:
INTERIOR, ENVIRONMENT, AND RELATED AGENCIES, RANKING MEMBER
AGRICULTURE, RURAL DEVELOPMENT, AND RELATED AGENCIES
MILITARY CONSTRUCTION, VETERANS AFFAIRS, AND RELATED AGENCIES
COMMITTEE ON AGRICULTURE
SUBCOMMITTEES:
BIOTECHNOLOGY, HORTICULTURE, AND RESEARCH
CONSERVATION AND FORESTRY



Dear Friends,

I hope this letter finds you well and in good health. It is my honor to serve the people of Maine's First District, and I'm pleased to share some ways that I can support you and your community this year.

I know that navigating many federal agencies and programs can be frustrating. One of my most important roles as a Member of Congress is to assist you if you're having trouble. My office can help to resolve challenges with a wide range of programs, including Social Security, veterans' benefits, passport renewals, and more. If you need help, please reach out to my Portland office at (207) 774-5019 or visit my website at pingree.house.gov/contact.

As you know, communities around Maine have experienced major damage as a result of winter storms and widespread flooding in recent months. These storms have underscored the importance of disaster preparation, particularly as we face the growing impact of climate change. I am working closely with Governor Mills and her administration to ensure that federal assistance is available for both short-term recovery needs and long-term resiliency planning. My staff and I are continually updating my website with new resources and stand ready to answer any questions you may have.

My office can also provide more information about the annual Community Project Funding (CPF) process. Each year, Congress enacts appropriations bills that provide the federal government with the funding it needs to operate. CPFs are a critical tool to directly support local governments and nonprofit organizations through federal appropriations. If you know of a project that might be a good fit, I encourage you to keep in touch as more details about the Fiscal Year 2025 funding process become available, as eligibility requirements and limitations can differ from year to year.

It is always a privilege to hear from you, so don't hesitate to reach out to my office any time that I can be helpful. Please rest assured that I do not take the responsibility of representing you lightly, and as we move into this new year, I will continue fighting for Mainers on the issues that impact us most. Thank you, and I hope to see you in Maine soon.

Sincerely,

Chellie Pingree
Member of Congress

Governor Report



STATE OF MAINE
OFFICE OF THE GOVERNOR
1 STATE HOUSE STATION
AUGUSTA, MAINE
04333-0001



Dear Maine Resident:

In January, I was privileged to take the Oath of Office to begin my second term as your Governor. I am deeply humbled by the trust the people of Maine have placed in me, and I look forward to continuing to work hard over the next four years to improve the lives and livelihoods of Maine people.

Over the past four years, we have made real progress. We have expanded health care, leading to the largest decline in the uninsured rate of any state in the nation. We fully funded the State's share of public education. We delivered two-years of free community college. We fully restored municipal revenue sharing to five percent. We delivered substantial tax relief, nation-leading inflation relief, and emergency energy relief to help Maine people through difficult times.

Through the Maine Jobs & Recovery Plan, we are strengthening and diversifying our economy. In 2022, our state's gross domestic product – a key measure of economic growth – grew at the 9th fastest rate in the United States. People are moving to Maine at a rate higher than any other New England state, and at one of the highest rates in the nation. We have enacted balanced budgets, and we have built up Maine's "Rainy Day" fund to a record high, preparing our state to continue meeting its commitments in the event of an economic downturn.

While I am proud of the progress we have made, there is more to do, like addressing the housing crisis, the workforce shortage, and the opioid epidemic and strengthening health care, education, and the economy. I know that by working together to tackle these issues head-on, we can improve the lives and livelihoods of Maine people and make Maine the best place to live, work, and raise a family.

Thank you again for the honor to serve you as Governor.

Thank you,

Janet T. Mills
Governor

PHONE: (207) 287-3531 (Voice)

888-577-6690 (TTY)

FAX: (207) 287-1034

www.maine.gov

State Senator Report



David LaFountain
Senator, District 16

THE MAINE SENATE
131st Legislature



3 State House Station
Augusta, Maine 04333

August 2024

Dear Residents of Waterville,

Thank you for the opportunity to serve as your State Senator. It has been the honor of my life to meet many of you and serve as your voice in the Maine State Senate.

My colleagues and I made significant investments in the people of Maine in the 131st Maine State Legislature. We expanded property tax relief, so more residents are eligible for assistance, and we improved the Property Tax Fairness Credit by cutting red tape and allowing taxpayers to back file up to three years. Even better, the maximum benefit is now \$2,000. We increased the pension income deduction to \$35,000 per year and indexed it to match the Social Security maximum, which will leave seniors with more money in their pockets. We also rejected proposed cuts of the Medicare Savings Program, a program that saves seniors and adults with disabilities money each year.

In addition to, we kept our commitment to our schools and municipalities by continuing to fund 55% of public K-12 education and 5% of municipal revenue sharing, helping stabilize local property taxes. At a time when many peoples' bills are going up, our hardworking ed techs and school support staff will receive pay increases as we continue ensuring they have the resources needed to continue nurturing and taking care of our students.

During the last session, I continued to chair the Inland Fisheries and Wildlife Committee. We worked on matters related to expanding youth deer hunting opportunities, reducing landowner-hunter conflicts and protecting our precious lakes and waterways from invasive species. Many of the bills that came before our committee received unanimous support one way or another, proving that bipartisanship and common sense can still accomplish a great deal.

As I close, I want to remind you that I'm here as a year-round resource for you and your family. If you ever need help connecting with a state agency or have a bill idea, please don't hesitate to reach out. You can email me directly at David.LaFountain@legislature.maine.gov or call my legislative office at (207) 287-1515.

Sincerely,

David LaFountain
State Senator, District 16

Chair, Inland Fisheries and Wildlife Committee * Criminal Justice and Public Safety Committee
State House (207) 287-1515 * Fax (207) 287-1585 * Toll Free 1-800-423-6900 * TTY 711
David.LaFountain@legislature.maine.gov * legislature.maine.gov/senate

State Representatives Report



HOUSE OF REPRESENTATIVES
2 STATE HOUSE STATION
AUGUSTA, MAINE 04333-0002
(207) 287-1400
TTY: MAINE RELAY 711



Dear Waterville Neighbors:

Serving you in the Maine House of Representatives continues to be an honor. When you elected us to be your representatives at the State House, we promised to work to address our state's most pressing challenges head-on – and that's exactly what we have done.

The 2023-2024 term was marked by significant achievements for the people of Maine. One of our key goals was to provide relief for Maine families, especially those living on low and fixed incomes. The Legislature delivered hundreds of millions of dollars in tax relief to those who need it most. The measures we've enacted will return a collective \$285 million to Maine residents this year alone, with this figure expected to rise to an estimated \$750 million over the next two years.

In 2023, we created a \$300 state child tax credit, increased the annual income tax pension deduction from \$30,000 to \$35,000 and increased the Property Tax Fairness Credit for those 65 or older from \$1,500 to \$2,000, among other initiatives. We're also maintaining Municipal Revenue Sharing at 5% and meeting our commitment to fund 55% of public education costs, lowering the property tax burden on taxpayers.

In the wake of the tragic events in Lewiston in October of 2023, we, along with our colleagues, recognized that it was imperative to pass common-sense gun safety legislation. Our collective goal was to provide further protections for Mainers while respecting our state heritage of recreational sportsmanship and our Second Amendment rights. We carefully balanced these two important aspects, ensuring that our measures would strengthen public safety and behavioral health services, while introducing a new 72-hour waiting period for the purchase of certain firearms.

Now that the 131st Legislature has officially concluded, we are grateful for the opportunity to spend more time in Waterville. While our terms in office may be coming to a close, our commitment to the community remains unwavering. We are here for you and your family, ready to address any questions you may have. Please do not hesitate to reach out if you need assistance or wish to discuss any legislation. Your questions, ideas and feedback are always welcome.

Sincerely,

Colleen Madigan
State Representative

Bruce White
State Representative

Sheriff Report

Office of the Sheriff
Kennebec County, Maine

"First to Serve ~ 1799"



Ken Mason, Sheriff
Alfred G. Morin, Chief Deputy



Lieutenant J. Chris Read
Law Enforcement
125 State Street
Augusta, Maine 04330
Telephone (207) 623-3614
Fax (207) 623-6387

January 31, 2024

Captain Bryan M. Slaney
Corrections Administrator
115 State Street
Augusta, Maine 04330
Telephone (207) 623-2270
Fax (207) 623-8787

The Kennebec County Sheriff's Office is pleased to make the following report regarding the services we provided to the people of Kennebec County in 2023. These services include the Law Enforcement Division, Correctional Services, Civil Process, Administrative and Transport Division. We provided many regional assets to our communities including K-9 Teams, Dive Team, Sex Offender Registry, Veterans Advocacy, Accident Reconstruction and Drug and a School Resource Officer for MSAD 49 and RSU#38.

In 2023, Law Enforcement Deputies again logged thousands of calls for service. Our calls for service have increased since 2021. Our geographic patrol responsibilities within the County have increased, as the state police have opted to reduce their rural patrol coverage.

Overdoses of illicit substances continue to plague our county. My staff responded to 18 overdoses in 2023, we were able to save 11 of those lives. This number does not include the saves by jail staff in 2022. As the disorder continues to increase, I wish to make it clear that we at the Sheriff's Office will always support our citizens with substance dependency disorders by providing avenues that can assist with their recovery.

The patrol division welcomes Scott Dumas, Riley Boivin and Simon Yorks to our patrol team. This is the only law enforcement agency Deputy Boivin has ever worked for and is doing an excellent job. He will be attending the full-time academy in the spring of 2024. Deputies Dumas and Yorks came to us from other agencies and they both have many years of experience. Great additions to our team of professionals.

My agency continues to receive federal funds to conduct patrol details specifically related to motor vehicle violations throughout our county. Kennebec County Deputies continue to excel statistically for the number of interdictions for drug related criminal activities. In 2023 the deputies seized over 6 pounds of fentanyl in several different contacts with individuals distributing this poison. There we also seizures of methamphetamines as well as cocaine.

Our Civil Process Deputies serve legal documents on behalf of attorneys, the courts, citizens, local, and state government, landlords and other entities. In 2023, the three civil deputies received over 5,111 requests for service in Kennebec County. This is a decrease from 2022 of documents received. Some of the services include civil summons & complaints, foreclosures, evictions, small claims, child support notices from the State and enforcement of court orders and writs to name a few.

We welcome any questions regarding civil service to be made to the office. Kennebec is very lucky to have Chief Civil Deputy Harry McKenney, who just happens to be the go-to guy on civil service matters statewide.

During the past year, our Correctional Facility managed 2206 inmate intakes. This is an increase from 2022. The offenses committed by defendants included everything from Trespass to Homicide. Our staffing at the correctional facility is robust and we are doing well. I will add that the staff have enormous responsibilities and work hard every day.

Substance abuse and the proper treatment of citizens with mental illness continue to be two primary concerns at the Correctional Facility. We have improved our medical and mental health services at Kennebec to help manage the needs of those incarcerated. Medical Assisted Treatment for Opiate dependencies continues in our facility, as it is now required by law.

Inmates at the Kennebec County Correctional Facility are asked to work and earn time off their sentences if applicable. Inmates who are a risk to the community work inside the facility cleaning and cooking, while others are supervised on outside projects. During the winter months, the outside trustees shovel several driveways in the Augusta area for those who are aging and unable to do it themselves. One may think that this only benefits the county, or our local municipalities, but it does not. It also benefits the inmate population as well. It allows them to be productive in our communities.

We are committed to providing innovative programs to reduce crimes, assist victims, and to provide enhanced public safety. We acknowledge the ever-growing opiate addiction problem nationwide and have committed to partnerships at the Federal, State and Local levels to combat this problem. Our approach is aggressive enforcement, education, treatment, and recovery for those afflicted with this horrible addiction.

In May of 2023 we moved into our new office located at 73 Winthrop Street in Augusta. What a breath of fresh air for the staff. Please feel free to stop in and see our new Sheriff's Office.

As your Sheriff, and moving forward into 2024, I remain committed to serving the hard-working taxpayers of this county, their families, and our visitors, honorably, professionally, and by using good common sense and judgement.

Respectfully Submitted,

Ken Mason, Sheriff

